

FIELD OPERATIONS HANDBOOK - 10/20/87

The following SUPERSEDES Insert 1497, FOH 24L04(k); DELETE Insert 1497 from the Insert Record, WH-100:

- (k) Employees variously described as service writers, service advisors, service managers, or service salesmen whose primary duty is to record the condition of a vehicle and write up a report indicating the parts and mechanical work needed have been construed as within the exemption in Sec 13(b)(10)(A) by two appellate courts (Fifth and Sixth Circuits) and two district courts (in the Eighth and Tenth Circuits). Consequently, WH will no longer deny the OT exemption for such employees. This policy (that these employees are within the exemption) represents a change from the position in IB 779.372(c)(4), which will be revised as soon as is practicable.