1	IN THE SU	UPREME COURT OF THE UNITED STATES
2		X
3	AETNA HEALTH INC., FKA	:
4	AETNA U.S. HEALTHCARE INC.	:
5	AND AETNA U.S. HEALTHCARE	:
6	OF NORTH TEXAS INC.,	:
7	Petitioner	:
8	v.	: No. 02-1845
9	JUAN DAVILA;	:
10		:
11	and	:
12		:
13	CIGNA HEALTHCARE OF TEXAS,	:
14	INC., DBA CIGNA CORPORATION,	, :
15	Petitioner	:
16	V.	: No. 03-83
17	RUBY R. CALAD, ET AL.	:
18		X
19		Washington, D.C.
20		Tuesday, March 23, 2004
21	The above-entitle	ed matter came on for oral
22	argument before the Supreme	Court of the Unites States at
23	11:09 a.m.	
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1	APPEARANCES:
2	MIGUEL A. ESTRADA, ESQ., Washington, D.C.; on behalf of
3	the petitioners.
4	JAMES A. FELDMAN, ESQ., Assistant to the Solicitor General,
5	Department of Justice, Washington, D.C.; on behalf of the
6	United States, as amicus curiae, supporting petitioners.
7	GEORGE P. YOUNG, ESQ., Fort Worth, Texas; on behalf of the
8	respondents.
9	DAVID C. MATTAX, ESQ., Assistant Attorney General, Austin,
10	Texas; on behalf of Texas, et al., as amici curiae.
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- 2 CHIEF JUSTICE REHNQUIST: We will hear argument next in
- 3 number 02-1845, The Aetna Health Care v Davila and Cigna
- 4 HealthCare versus Calad.
- 5 Mr. Estrada.
- ORAL ARGUMENT OF MIGUEL A. ESTRADA
- 7 ON BEHALF OF THE PETITIONER
- 8 MR. ESTRADA: Thank you, Mr. Chief Justice, and may it
- 9 please the Court:
- 10 The issue in these consolidated cases is whether
- 11 participants and beneficiaries of ERISA plans may seek
- 12 consequential and punitive damages in state court under state
- 13 tort law for the allegedly wrongful denial of ERISA health care
- 14 benefits. The Fifth Circuit answered that question yes,
- 15 reasoning that completely -- that the complete preemption under
- 16 the Federal statute applies to contract claims that essentially
- 17 duplicate what's available under Section 502 of the Federal
- 18 statute, but not to tort claims, which give supplemental remedy
- 19 for consequential and punitive damages.
- 20 For two principal reasons, the judgment of the Fifth
- 21 Circuit should be reversed. First, this Court has consistently
- 22 held that all challenges to the propriety of benefit
- 23 determination, whether couched in tort or in contract, are
- 24 completely preempted by Section 502 and therefore are removable
- 25 and governed solely by Federal law.

- 1 Second, the fact that the welfare plans at issue in
- 2 these cases provide benefits for medical care, as opposed to
- 3 disability, death, or some other welfare benefit, does not alter
- 4 the analysis under the Federal statute or give the states any
- 5 more power to supplement the remedies that Congress included in
- 6 Section 502.
- 7 QUESTION: Now just to be clear, Mr. Estrada, you take
- 8 the position that ERISA Section 502(a) completely preempts the
- 9 Texas scheme here?
- 10 MR. ESTRADA: Yes.
- 11 QUESTION: And we don't have before us any conflict
- 12 preemption under Section 514?
- 13 MR. ESTRADA: That is that is right, Justice
- 14 O'Connor. That is our position.
- 15 QUESTION: Okay.
- 16 MR. ESTRADA: And turning to Section 502(a) and to the
- 17 --
- 18 QUESTION: Mr. Estrada, can I just raise a question?
- 19 I'm sure you'll cover it in the argument and I want to get it on
- 20 the table. On your first point, that our prior cases have said
- 21 that 502 is the exclusive remedy for actions to acquire benefits,
- 22 is there a distinction? Some of your opponents argued between
- 23 denials based on the terms of the plan, that this just doesn't
- 24 qualify for some reason, on the one hand, that you just should
- 25 get the answer out of the plan, and denials based on a

- 1 discretionary decision as to whether the medical treatment was
- 2 appropriate or not, which would require the exercise of some kind
- 3 of professional judgment. The nurse might think he doesn't need
- 4 an extra day in the hospital or something like that. Is that a
- 5 valid distinction or not?
- 6 MR. ESTRADA: No. And let me turn to that -- that was
- 7 my second point, but I'll turn to it now. The use of medical
- 8 criteria, whether discretionary or not, is inherent in health
- 9 care coverage and usually is also inherent in - in disability
- 10 coverage. Yet, last Term, in the Black & Decker case, this Court
- 11 held that the -- that a claimant's treating doctor gets no
- 12 special deference in a claim for the benefits where the issue is
- 13 whether the medical factors warrant a disability finding. Under
- 14 the theory being advanced by Texas and the respondents in this
- 15 case, however, Black & Decker needn't, and maybe even couldn't,
- 16 be an ERISA case because a state of the union could regulate the
- 17 medical component of the disability finding under the quise of
- 18 regulating the practice of medicine and could give tort remedies
- 19 and consequential and punitive damages whenever the plan
- 20 disagreed with the -- with the claimant's doctor.
- 21 QUESTION: Yes, of course they could, but the fact that
- 22 if we held there was no preemption, it wouldn't necessarily mean
- 23 they would win on the merits. I mean, you are -- your drug
- 24 formulary may be absolutely defensible, even though it could be
- 25 tested in a state court proceeding.

- 1 MR. ESTRADA: Well, I didn't understand the claim as to
- 2 the Aetna case necessarily to be a challenge to the promulgation
- 3 of the formulary, which is expressly authorized by the
- 4 prescription drug writer of the plan. I understood the challenge
- 5 to be to a particular benefits decision that was made when Aetna,
- 6 as the insurer and plan administrator, concluded that the benefit
- 7 was not covered in the circumstances because of the step therapy
- 8 requirement.
- 9 QUESTION: I don't want you to go too long on point two
- 10 without getting back to point one, but as long as we're here, it
- 11 does seem to me that the dichotomy, the duality you propose
- 12 between a decision about benefits and medical treatment might, at
- 13 the edges, blur into each other. If I say, as Aetna or CIGNA,
- 14 you're not authorized to seek this treatment and the person has
- 15 no other funds, basically, that is a treatment decision, in a
- 16 sense.
- 17 MR. ESTRADA: No, it is not, Justice Kennedy. The
- 18 purpose of employee benefits plan -- benefit plans is to cover
- 19 some things for the employees. If the plans in these cases said
- 20 that the benefit was \$100 for each hospital stay or that you got
- 21 \$20 for your drugs, whatever they may be, no one would deny that
- 22 that was a -- that that was a benefit determination. As I said
- 23 earlier, with respect to medical care, it has always been the
- 24 case that in determining the scope of coverage, medical factors
- 25 have always been used and that factor is imbedded into the

- 1 background understandings of how this very statute works.
- 2 For example, Section 503 of the statute allows the
- 3 Department of Labor to promulgate regulations to deal with how
- 4 claims are made and the like. One of those regulations by -- by
- 5 the Department of Labor expressly contemplates that if a claimant
- 6 has a proposed treatment turned down, he may appeal to a named
- 7 fiduciary who is required, under the DOL regs, to consult with an
- 8 -- with an appropriate medical hair -- care professional and --
- 9 QUESTION: I guess my point was, at some time, and even
- 10 in these cases, there -- that there was a component of what we
- 11 might call medical judgment involved.
- 12 MR. ESTRADA: That is undisputed, Justice Kennedy, and
- 13 I think that our position is that there is a fundamental
- 14 difference between a claimant who has a doctor patient
- 15 relationship with his doctor and a claimant who has an insuretal
- 16 coverage relation with his insurer. Just to put it into context
- 17 of legal practice, if the person reading the plan documents and
- 18 denying a claim -- the claim, excuse me, uses medical training to
- 19 conclude that the plan documents did not cover a treatment, I
- 20 think few people would think that that entitled the claimant to
- 21 sue the person who turned it down for legal malpractice.
- 22 And the same is basically true here, too, because the
- 23 plan's -- the plan's role, as is very clearly expressed, for
- 24 example, in the -- in the text of the Monitronics plan, is to
- 25 deal with the question, shall we pay or shall we not pay. And

- 1 that's actually precisely what Texas has targeted here.
- 2 If I could direct the Court's attention to the petition
- 3 appendix in the Aetna case, 02-1885, the relevant parts of the
- 4 Texas statute are set forth in page 59a and --
- 5 QUESTION: 59a of what?
- 6 MR. ESTRADA: Of the Aetna petition appendix, 02-1885,
- 7 Mr. Chief Justice. And as -- and there are three that are
- 8 relevant here. Two of them are on page 59 and one of them is on
- 9 page 58a.
- 10 The first one that I want to point out is close to the
- 11 top of the page. It is an affirmative defense under the Texas
- 12 statute that the managed care entity did not deny or delay
- 13 payment. This is not about treatment. It is a defense that it
- 14 did not deny or delay payment. And of course delay may be a bid
- 15 for of what a -- of what the role of the administrator is.
- 16 The second aspect of the statute is that the statute
- 17 makes very clear, once again on page 59a, that the managed --
- 18 that the liability -- oh. This is subsection d, Mr. Chief
- 19 Justice, which is the next following --
- 20 QUESTION: Oh.
- 21 MR. ESTRADA: -- you know, the one that I read. And it
- 22 says the act creates no obligation on the part of the health
- 23 insurance carrier, moving down a little, to cover a -- to provide
- 24 a treatment which is not -- which is not covered by the health
- 25 care plan or entity. Once again, this is targeting the coverage

- 1 aspect, not the treatment.
- 2 QUESTION: Yes, but let me just focus on the case
- 3 involving the woman who may have needed a second day in the
- 4 hospital. Is it correct that they -- an agent of the HMO had
- 5 discretion to grant that second day if the nurse thought it was
- 6 really medically required?
- 7 MR. ESTRADA: I don't -- I don't know if there's
- 8 anything in the record about that. What is clear from the record
- 9 and from Federal law, Justice Stevens, is that somebody in the
- 10 plan would have discretion to hear her appeal, even if the nurse
- 11 that -- that turned the request down --
- 12 QUESTION: So the decision as to whether she would have
- 13 the second day in the hospital would depend on a medical judgment
- 14 made by an agent of the plan. Is that correct?
- 15 MR. ESTRADA: It would -- it would ultimately -- it
- 16 would ultimately turn on -- on a coverage decision that may
- 17 include medical criteria.
- 18 QUESTION: But the coverage is if it's medically
- 19 needed, it would -- she would get the second day. But whether or
- 20 not it's covered then turns on a medical judgment, does it not?
- 21 MR. ESTRADA: But the question of medical necessity is
- 22 a coverage term. It is not a medical term, Justice Stevens, and
- 23 --
- 24 QUESTION: Yes, but is not correct, to make the
- 25 coverage decision, one has to make a medical decision?

- 1 MR. ESTRADA: It -- one has to make -- one part of the
- 2 coverage decision is the medical decision. In the Aetna case,
- 3 for example, the plan sets forth a definition of medical
- 4 necessity which -- which sets forth, I do point out, is that you
- 5 have to need it -- to need the care --
- 6 QUESTION: Well, I was focusing on the CIGNA case,
- 7 because it seemed to me that it's a little clearer there that
- 8 there would be a medical judgment required.
- 9 MR. ESTRADA: Well, once again, Justice Stevens, we do
- 10 not contend that health insurance does not involve the
- 11 consideration of medical factors. And, as I said, it is almost
- 12 inherent in the nature of the product that it would, just as I
- 13 never had car insurance before I actually owned a car.
- 14 QUESTION: But it's a little -- it's a little like --
- if you're telling doctors what's medically necessary under the
- 16 plan, it's in effect maybe defining the basic standards of
- 17 medical care, in a way.
- 18 MR. ESTRADA: That is not right, Justice O'Connor, for
- 19 the following reason. The plan documents here, and the
- 20 background understanding of all of the parties, is that it is for
- 21 the treating doctor to chart the course of treatment for the
- 22 patient and, in fact, under the AMA's old code of ethics, which
- 23 we cite on page 6 of the Aetna reply brief, a physician is not
- 24 allowed to sway his judgment as to treatment by the existence or
- 25 non-existence of coverage. In many cases, unfortunately, there

- 1 will be people who have no coverage or no insurance, or may be
- 2 under-insured.
- 3 But just to bring back the case to what the statute is
- 4 about, this statue is about encouraging employers to make hard
- 5 choices to give coverage to employees to the extent they can.
- 6 There is no requirement in Federal law that requires employers to
- 7 give -- there are very few requirements in Federal law that
- 8 require employers to give particular benefits if they choose to
- 9 have a plan. And, as this Court has said, most recently in the
- 10 Rush case, this is about a bargain with employers that seeks to
- 11 encourage the formation of these plans and the provision of
- 12 benefits to the extent possible by assuring employers of limited
- 13 liabilities under predictable standards.
- 14 QUESTION: If you are correct that Section 502(a)
- 15 preempts, is it possible that under ERISA 502(a)(3), that the
- 16 plaintiffs might recover some money, for example, for pain and
- 17 suffering or things like that?
- 18 MR. ESTRADA: I would think not, Justice O'Connor. Our
- 19 amicus, the Department of Labor, may take a slightly different
- 20 view of that. Our reading of the Mertens case and the Great West
- 21 case, which seemed very clearly, to us, at least, to stand for
- 22 the proposition that equitable is to be determined by reference
- 23 to a historical examination of all that is available in equity --
- 24 QUESTION: Yes, but if you make an analogy to a trustee
- 25 in equity, I think this is a different case than Mertens or Great

- 1 West, because here, the Aetna and CIGNA are fiduciaries, are they
- 2 not?
- 3 MR. ESTRADA: Aetna is -- and CIGNA is for purposes of
- 4 claims processing.
- 5 QUESTION: Yes. And so, as a fiduciary they're -- they
- 6 are analogous to a trustee, at least, the government said, if I
- 7 read their footnote 13 right, that back in the old days when
- 8 there were -- was a division of the bench, that one of the
- 9 remedies available against a trustee would be in the nature of
- 10 make whole relief that would put the beneficiary in the position
- 11 he would have been in if the trustee had not committed the breach
- 12 of trust.
- 13 MR. ESTRADA: That was the view to which I referred to
- 14 earlier, Justice Ginsberg, and it is possible that it may be
- 15 right. It seems to me, based on Great West and Mertens, that it
- 16 would be a tough case to make, but it is not the issue in this
- 17 case. Now --
- 18 QUESTION: No, but the whole thing would work if we
- 19 could do that, wouldn't it? I mean, if we could get Mertens
- 20 consistent with what Justice Ginsberg just read, then you would
- 21 provide people who are hurt, in the way these plaintiffs were
- 22 hurt, with a remedy. It wouldn't be punitive damages, but they
- 23 would be made whole. So, if you are right in that this is
- 24 basically a -- this is basically a claims decision and you
- 25 shouldn't give punitives and others for the incorrect making of a

- 1 claims decision. But the hole in this is that then the woman
- 2 gets nothing or virtually nothing and, if we could reconsider
- 3 that part, it would all work, wouldn't it?
- 4 MR. ESTRADA: Well, it might, but it also works in the
- 5 way it currently is for the following reason. The interaction of
- 6 the structure of Section 502 and Section 503 is intended to set
- 7 forth a mechanism, under the DOL regs under Section 503, to
- 8 encourage the expedis -- the expeditious resolution of claims
- 9 disagreements. And this is -- the statute contemplates
- 10 litigation but is not about litigation. This is all about giving
- 11 the benefit when it is needed and not about waiting until it no
- 12 longer helps you, having bypassed all avenues you had at the
- 13 time, external review, plan appeals, or maybe an action for an
- 14 injunction and then suing for relief, make whole or otherwise.
- 15 If I could, Mr. Chief Justice, I would like to reserve
- 16 the remainder of my time.
- 17 CHIEF JUSTICE REHNQUIST: Very well, Mr. Estrada.
- Mr. Feldman, we'll hear from you.
- 19 ORAL ARGUMENT OF JAMES A FELDMAN
- 20 FOR UNITED STATES, AS
- 21 AMICUS CURIAE
- 22 QUESTION: Mr. Feldman, will you tell us what the
- 23 government thinks can be recovered under 502(a)(3) in the way of
- 24 damages or other recoveries?
- 25 MR. FELDMAN: Yes. As Justice Gin -- as Justice

- 1 Ginsberg said, our position, I think, is in footnote 13 of our
- 2 brief, and it's a position the Department of Labor has taken in
- 3 cases and number --
- 4 QUESTION: Pretty big point to be in a footnote.
- 5 MR. FELDMAN: Well, it's -- it really isn't the issue
- 6 in this case because our position in this case is that the claims
- 7 are preempted by 502(a)(1)(B). But, in a case where there was a
- 8 fiduciary involved, in the days of the divided bench, when a
- 9 beneficiary sued a fiduciary, they weren't -- they could -- were
- 10 able to get make whole relief. And the -- by the same --
- 11 QUESTION: Lest we be too sanguine about the
- 12 application of that law in this context, I don't know any
- 13 equitable cases that would consider make whole relief to be
- 14 giving -- where what is at issue is merely the payment -- the
- 15 failure to pay money, refusal to pay money. Make whole relief
- 16 would give you what you would have done with that money if you
- 17 had gotten it. That's very strange.
- 18 MR. FELDMAN: You get -- there were -- there are cases
- 19 that I -- I don't want to get too deeply into 502(a)(3)(B),
- 20 because I don't think it's what's at issue in this case. But
- 21 there are cases in which, for example, a trustee doesn't buy an
- 22 insurance policy that they're supposed to buy and then the
- 23 beneficiary can get, as a relief, whatever the value of that
- 24 insurance policy would have been and --
- 25 QUESTION: Sure. But all that's going on here is that

- 1 the claimant was perfectly able to buy Vioxx with his own money,
- 2 but when it was said by the insurer that they wouldn't pay for
- 3 Vioxx, the claimant went and -- went with the drug that was
- 4 covered. I have serious doubts whether we can take comfort in
- 5 the fact that even if we deny relief here it'll all be okay
- 6 because under traditional equity law, in a situation like that,
- 7 you can -- you can get whatever you would have done had you been
- 8 given the money. I don't know that that principle washes.
- 9 MR. FELDMAN: Well, 502(a)(3) -- I mean, ERISA does set
- 10 up a beneficiary trustee -- a beneficiary fiduciary type of
- 11 relationship that does have analogies in traditional equity. But
- 12 in any event --
- 13 QUESTION: And the government has taken position --
- 14 this is -- the footnote was not the easiest to read, but I take
- 15 it the Department of Labor has taken the position, in some ERISA
- 16 cases, that there would be just the kind of relief that Justice
- 17 Scalia mentioned. Would this case fit that pattern?
- 18 MR. FELDMAN: I -- it's not clear to me whether it
- 19 would, because it's not clear to me whether there was a fiduciary
- 20 involved in this case. Neither of the claimants in this case,
- 21 neither they -- the people who denied the benefits on behalf of
- 22 the plans may or may not have been fiduciaries.
- 23 QUESTION: But, as Mr. Estrada just told us that, for
- 24 these purposes, both Aetna and CIGNA would be fiduciaries.
- 25 MR. FELDMAN: They -- well, whether the -- you know, I

- 1 frankly haven't thought about whether the plan itself would be a
- 2 fiduciary. Ordinarily, the way the ERISA scheme is supposed to
- 3 work is, if you have a denial of benefit, you have a right to
- 4 appeal to an appropriate named fiduciary, and at that stage,
- 5 departmental regulations give you kind of very substantial
- 6 procedural rights to make sure that benefits determination gets
- 7 made very quickly and appropriately, in light of the medical
- 8 exigencies of the case.
- 9 QUESTION: I would like to hear your arguments on the
- 10 preemption issue.
- 11 MR. FELDMAN: Thank you. Our argument is that the
- 12 Texas law provides an additional remedy to that in Section
- 13 502(a)(1)(B), because respondents' right to recover compensatory
- 14 and punitive damages in this case depends on their showing that
- 15 they had a right to the benefits under the plan -- under the
- 16 terms of their plan. The state law provides that plaintiffs must
- 17 prove that the plan's failure to exercise what the state law says
- 18 is due care, that their failure to exercise due care is the
- 19 proximate cause of the plaintiff's injury. The only way that
- 20 that could be true is if the plan didn't pay benefits that it was
- 21 obligated to pay under the terms of the plan. The plan --
- 22 QUESTION: Yes, but in the situation in the hospital
- 23 case, there was no time to get relief. How could they -- how
- 24 could they get relief from the denial of the extra day in the
- 25 hospital between midnight and the next morning?

- 1 MR. FELDMAN: Well, I -- in the first place, she was
- 2 told before -- I think the complaint says she was told before she
- 3 entered the hospital that she would have only one day in the
- 4 hospital. But in addition --
- 5 QUESTION: Unless it was medically necessary to stay an
- 6 extra day.
- 7 MR. FELDMAN: Right. And I would just say there's
- 8 about three backstops there. One is Department of Labor
- 9 regulations say you have to make determ -- these determinations
- 10 as soon as possible considering the medical exigencies of the
- 11 case and she didn't --
- 12 QUESTION: And what does that mean in the hospital
- 13 setting? And what -- was she going to file a complaint with the
- 14 Department of Labor?
- 15 MR. FELDMAN: These claims can be made orally, again,
- 16 if the exigencies require, and she could -- she didn't try -- as
- 17 far as we know, no one made a phone call to the insurer and said
- 18 can I get the extra benefits; she needs it. We don't know what
- 19 the results of that would have been.
- 20 QUESTION: Well let's assume the case -- because your
- 21 preemption argument would cover even the most extreme case.
- 22 Assume the case in which the patient and the doctor both called
- 23 the agency and appealed and they said we're too busy, we can't
- 24 handle it and it later determines they were -- did not exercise
- 25 due care.

- 1 MR. FELDMAN: But then --
- 2 QUESTION: Why are you preempting the state providing a
- 3 remedy for that situation?
- 4 MR. FELDMAN: That would have been itself a denial of
- 5 their obligations under the Department's claim processing --
- 6 claims processing procedures. But let me say there's also --
- 7 QUESTION: It would have been a denial, but it wouldn't
- 8 have given her the extra day in the hospital?
- 9 MR. FELDMAN: Right, but there are other backstops for
- 10 her getting the extra day in the hospital. She is, at that
- 11 point, in the same position as anyone else who can't pay for
- 12 another day in the hospital but they need it.
- 13 QUESTION: I understand.
- MR. FELDMAN: It's up to her doctor, with whom she has a
- 15 doctor patient relationship that's a consensual relationship for
- 16 providing medical treatment. It's up to her doctor to decide
- 17 when she should be discharged from the hospital and when she
- 18 shouldn't.
- 19 QUESTION: But she can't --
- 20 QUESTION: But the question we really are facing is
- 21 whether the State of Texas is denied the authority to provide a
- 22 remedy in that situation.
- MR. FELDMAN: Yeah, but the State of Texas has many
- 24 remedies to make sure the hospitals don't discharge people who
- 25 need an extra day in the hospital and medical ethics provides

- 1 additional reasons why doctors have -- cannot discharge patients
- 2 who need an extra day in the hospital.
- 3 QUESTION: If you take the -- the drug case, the man
- 4 couldn't pay for the more expensive drugs. He didn't have the
- 5 means and so he took the drug that the HMO approved with
- 6 disastrous results. There was no -- window -- there was no time.
- 7 He was in intense pain. He had to take something to deal with
- 8 the pain.
- 9 MR. FELDMAN: There was -- he took the drug, I think
- 10 that -- the record actually shows, I think, that he took the drug
- 11 for several weeks before he had -- before he had the problem with
- 12 it. He could have been pursuing the plan remedies all throughout
- 13 that. In addition, Texas law, like the law of 44 other states,
- 14 provides for an independent review mechanism which is also
- 15 designed to decide at the front end whether -- what benefits
- 16 you're entitled to. And under that mechanism he could have
- 17 sought independent review from somebody who's independent of the
- 18 plan, not subject to any bad incentives he might have thought the
- 19 plan might have, to make an accurate determination of what is --
- 20 what he's entitled to and what he's not entitled to.
- 21 It's -- there are -- there are a number of remedies
- 22 that people can -- that people have in order to make sure they
- 23 stay in the hospital. What the ERISA plan is doing here is
- 24 simply making a benefits determination. It's a pure
- 25 determination under ERISA and it's not based on the formation of

- 1 a doctor patient relationship which the patient has with their
- 2 doctor. It's based on their determinations under ERISA, under
- 3 Section 502(a)(1)(A) -- Section 502 of ERISA, Congress drew a
- 4 very careful balance between the needs for a prompt and quick
- 5 claims processing procedure that will be effective and will
- 6 decide in advance whether you get benefits and the public
- 7 interest in encouraging the formation of employee benefits plans
- 8 and encouraging the provision of benefits under those plans.
- 9 To allow states to essentially say, as the state has
- 10 said here, well, we're going to provide an additional remedy that
- 11 Congress rejected when it drew that careful balance, would be an
- 12 -- as the Court said in Pilot Life, to completely undermine
- 13 Congress's decisions about how this system should be structured.
- 14 The state has ample authority to address medical malpractice in
- 15 the state in between -- between doctors and patients where that
- 16 doc -- consensual doctor patient relationship has been formed.
- 17 What it doesn't have authority to do is to take its -- that
- 18 medical malpractice law and extend it, not to the normal doctor
- 19 patient situation, but to a situation that is governed by Federal
- 20 law under Section 502 and by the remedies that Congress chose
- 21 where appropriate.
- 22 QUESTION: Is there any indication in the record
- 23 whether these individuals did not have the funds to stay in the
- 24 hospital another day or to buy Vioxx?
- 25 MR. FELDMAN: There's -- I don't think there's any

- 1 indication of whether they did or not. And, in fact, I don't --
- 2 I think that under the co-payment of the Aetna plan, Vioxx
- 3 wouldn't have been terribly expensive because Aetna would have
- 4 picked up some of tab for that. But all of those would be facts
- 5 relating what's in the plan. I think they all just point out
- 6 that the question in this case is what the plan provided and did
- 7 the plaintiffs get what the plan provided. And this Court
- 8 decided, in Pilot Life and in Metropolitan Life against Taylor,
- 9 and it reaffirmed two terms ago in the Rush Prudential case, that
- 10 those questions are ERISA questions and Congress decided that --
- 11 set in place a set of remedies that allow for very substantial
- 12 rights to determine whether you're entitled to the benefit, but
- 13 limited your rights to sue for pun -- for compensatory and
- 14 especially punitive damages afterwards, because there's also, on
- 15 the other side of the balance, the need to encourage employers to
- 16 provide healthcare and to create ERISA plans.
- 17 And, as I said, to allow states to interfere in that
- 18 balance and, as Texas has done here, to create a cause of action
- 19 which is essentially for the denial of a plan benefit, and that's
- 20 something that the plaintiffs, I think, have to prove in order to
- 21 prevail, is to directly interfere with that decision that
- 22 Congress made.
- 23 QUESTION: But is it not correct that those cases did
- 24 not involve treatment decisions, Pilot Life and Metropolitan?
- 25 MR. FELDMAN: Those cases involved disability

- 1 insurance, but they were -- they had a medical element in those -
- 2 in those decisions. That's --
- 3 CHIEF JUSTICE REHNQUIST: Thank you, Mr. Feldman.
- 4 MR. FELDMAN: Thank you.
- 5 CHIEF JUSTICE REHNQUIST: Mr. Young, we'll hear from
- б уои.
- 7 ORAL ARGUMENT OF GEORGE P. YOUNG
- 8 ON BEHALF OF THE RESPONDENTS
- 9 MR. YOUNG: Mr. Chief Justice, may it please the Court:
- 10 I want to focus on the narrow Federal jurisdictional
- 11 issue because this case -- these two cases come to the Court
- 12 based on the Federal removal doctrine that goes under the rubric
- 13 of complete preemption. In each of this Court's cases on
- 14 complete preemption, the plaintiff's cause of action, while not
- 15 citing to the Federal statute, almost exactly duplicated the
- 16 Federal remedy. Here we don't have that.
- 17 Here, what Texas has done is to fill a vacuum and say
- 18 we are going to set out a professional medical standard of care
- 19 when HMOs make medical necessity decisions. Under the HMO's
- 20 position, they would be free to say we're going to use the
- 21 medical necessity standard of a witch doctor or whatever we
- 22 decide it is on today's basis without any reference to objective
- 23 medical standards. Now, their medical necessity statement
- 24 doesn't say that, but under their argument today, they would be
- 25 free to do that.

- 1 QUESTION: What do you mean free to do it? They would
- 2 be subject to -- to an appeal and an appeal to an independent
- 3 authority.
- 4 MR. YOUNG: Yes, Your Honor. They -- yes, Justice.
- 5 QUESTION: And if they didn't pay up, they would be --
- 6 would be liable to damages.
- 7 MR. YOUNG: If there is time for an appeal and if the
- 8 circumstances would permit an appeal. An appeal is a great thing
- 9 in these cases. Independent review is a great thing --
- 10 QUESTION: No. What I'm -- I'm just speaking to your
- 11 point of whether they're Scott free to do whatever they want.
- 12 They surely aren't, you know. Even if the appeal comes
- 13 afterwards, the claimant can get the money that's owed and the
- 14 relief provided by 502(a).
- MR. YOUNG: But, Justice Scalia, in these two cases,
- 16 the patients did what the HMO wanted and when, under their
- 17 argument, if the patients do what the HMO wants and it turns out
- 18 those were bad medical decisions, there is no remedy. ERISA --
- 19 QUESTIONS: They don't do what the HMO -- all the HMO
- 20 said is, look, under the plan, as we understand it and as we
- 21 judge medical necessity, we don't have to pay for Vioxx. Now, if
- 22 you want to have Vioxx, buy it yourself, and I gather there was
- 23 some co-payment that would have been given, and if their doctor
- 24 thought that Vioxx was really essential, surely the doctor would
- 25 have abided, you know, pony up the money.

- 1 MR. YOUNG: Well --
- 2 QUESTION: But to say that the plan condemned them to
- 3 not using Vioxx is simply not true. All you're talking about
- 4 here is money. The claimant didn't want to lay out the
- 5 additional money for the Vioxx.
- 6 MR. YOUNG: Well, the truth is, Your Honor, that
- 7 neither of these claimants would have needed health insurance if
- 8 they had the independent means to just whip out a gold card and
- 9 pay for the drug.
- 10 QUESTION: See, that's why I'm thinking that Vioxx is
- 11 not that -- you know, on your argument you were just making, and
- 12 I'll only lead you into this red herring once.
- MR. YOUNG: Okay.
- 14 QUESTION: But it would all work, you see, if I have a
- 15 trust, the trust is supposed to buy me an insurance policy, and
- 16 through total fault of the trust it doesn't, and the house burns
- 17 down, that equitable relief appropriate would be consequential
- 18 damages of the value of the house. Now, if that were an
- 19 appropriate case, other equitable relief, this whole thing would
- 20 work and you wouldn't be having to fill a vacuum.
- 21 MR. YOUNG: But under this Court's opinions previously
- 22 under 502, that remedy and those kinds of relief are not
- 23 available.
- 24 QUESTION: So you see then the logical point where I'm -
- 25 I'd like to say modify those perhaps, but, well, the very fact

- 1 that you're trying to fill this hole here proves the point,
- 2 because if there is a hole, it's because the court has
- 3 interpreted this statute perhaps wrongly as the Federal relief
- 4 being A, B, and C. Maybe it should be A, B, C, and D, and so
- 5 what the state's trying to do here, is add D. And the one thing
- 6 they can't do, is add D to A, B, and C.
- 7 MR. YOUNG: It's true, Your Honor, that there is this
- 8 hole, but that is not the reason that we should prevail on this
- 9 narrow jurisdictional issue, because it's the source of the duty.
- 10 The duty that arises here is not based on what is in the plan
- 11 document on medical necessity. It comes from the external duty
- 12 that is imposed by Texas statute to meet the professional medical
- 13 standard of care.
- 14 QUESTION: Well, how different is the question of the
- 15 merits here, whether you should prevail and the question of
- 16 complete preemption which is raised in the removal issue?
- 17 MR. YOUNG: Mr. Chief Justice they are different.
- 18 Because, in this narrow issue, the complete preemption issue,
- 19 especially when one looks at Pilot Life and Taylor. Those two
- 20 decisions relied very heavily on section 301 cases, the Labor
- 21 Management Relations Act cases. But if you look at those cases
- 22 since Pilot Life and Taylor, every time the duty arose from
- 23 something separate than the collective bargaining agreement,
- 24 every time this Court has said that there is no complete
- 25 preemption.

- 1 QUESTION: So your view is you could prevail on the
- 2 propriety of removal, because there's not complete preemption,
- 3 and yet go back and lose on the issue of whether your claim is in
- 4 fact preempted?
- 5 MR. YOUNG: Yes Your Honor, that is the way complete
- 6 versus conflict preemption can work and the way that the fifth
- 7 circuit said it could work. Now I want to be clear, we don't
- 8 think that we lose on Section 515 preemption either. And in fact
- 9 every time this Court has gone through an ERISA analysis and
- 10 found Section 502 preemption, every time, it first goes through
- 11 the Section 514 step. Now that brings me to something that may
- 12 be sensitive in light of one of the opinions issued today. But I
- 13 want to talk a little bit about the insurance savings clause
- 14 under Section 514, because it's very important. This Court, in
- 15 Rush Prudential said, that when a state regulates medical
- 16 necessity, as Texas does here, that falls within the insurance
- 17 saving clause. Clearly this statute falls within the insurance
- 18 saving clause, especially as applied in these two cases.
- 19 QUESTION: Well that's contrary to Pilot Life, isn't it?
- 20 MR. YOUNG: No, Your Honor, and for this reason. While
- 21 Pilot Life has a statement in there, that --
- 22 QUESTION: A very definite statement.
- MR. YOUNG: that 502, might trump and probably
- 24 according to Pilot Life could trump the insurance saving clause,
- 25 the Court also found very clearly that the insurance saving

- 1 clause wasn't met in that case. And this Court has never faced
- 2 what this Court, the majority in Rush Prudential called the
- 3 forced choice, between an insurance saving clause and Section
- 4 502. And it's very important to look at the plain text of
- 5 Section 514. Because Section 514 (b) the insurance saving
- 6 clause, says very clearly nothing in this sub-chapter can be
- 7 construed to preempt.
- 8 QUESTION: The strangeness of your argument is that
- 9 you say all right, Pilot Life faced that issue, and says the
- 10 savings clause doesn't apply in the complete preemption
- 11 situation. Your argument is that in effect by defining the --
- 12 the benefit -- by Texas' act of trying to define the benefit
- 13 denial as equivalent to the practice of medicine, it therefore
- 14 gets us back into the insurance saving clause. It seems to me an
- 15 irrational logical leap. 502 says we get out of the insurance
- 16 savings clause because of complete preemption, Texas says by
- 17 saying what you're really doing in denialing -- denying a
- 18 benefit, is practicing medicine. We get back into the business
- 19 of insurance, and the insurance savings clause applies. I just
- 20 can't follow that.
- 21 MR. YOUNG: Your Honor, the confusion arises because we
- 22 don't write -- we don't write the terms of the HMO's coverage if
- 23 you will. They're the ones that say, in determining what we will
- 24 pay for, if you will, we are going to make medical decisions.
- 25 QUESTION: Well they're the ones that --

- 1 MR. YOUNG: They're the ones that can --
- QUESTION: is there any insurer that does not at some
- 3 point incorporate some issue of medical judgement in it's
- 4 coverage?
- 5 MR. YOUNG: Yes.
- 6 QUESTION: If it does not, then in effect it is giving
- 7 carte blanche to any medical decision by a doctor without right
- 8 of review.
- 9 MR. YOUNG: Yes, Your Honor, in fact, some HMO's in the
- 10 last two or three years have abolished this second guessing of
- 11 the physician, this medical necessity step.
- 12 QUESTION: But let's -- but if suppose they don't, do
- 13 the agents of the insurers who make these determinations do they
- 14 have to be admitted to the practice of medicine in Texas?
- MR. YOUNG: Not in Texas, but they have to be medical
- 16 professionals according to the Texas statute. And the Texas
- 17 statute says, when you make these deci --
- 18 QUESTION: What is a medical professional?
- 19 MR. YOUNG: Well, in the case of a nurse, nursing
- 20 judgment. In the case of a --
- 21 QUESTION: But they don't have to be doctors?
- 22 MR. YOUNG: They do if they're making a medical decision
- 23 that a doctor would make. Under Texas law they do, and they're
- 24 held to that standard. And that's all we're doing here. Is
- 25 we're holding them to that medical standard.

- 1 ERISA says nothing, Justice Scalia, about what standards the
- 2 HMO's or deciders have to meet.
- 3 QUESTION: But you talk about the standard of care, but
- 4 they're not giving care. They're giving out money.
- 5 MR. YOUNG: Your Honor.
- 6 QUESTION: They're not giving care at all, the caregiver
- 7 was the individual's doctor who said stay in another day or take
- 8 Vioxx. The care -- all this company was doing was looking at the
- 9 contract, do we owe any money.
- 10 MR. YOUNG: Justice Scalia --
- 11 QUESTION: That's not giving care.
- 12 MR. YOUNG: Justice Scalia I think it would be very
- 13 helpful to look at when a payment decision could be made and when
- 14 it is made in these cases. You start an episode of care here,
- 15 you finish it. The bill comes due to make the payment. Here the
- 16 HMOs don't wait until the bill comes due to make the payment
- 17 decision. They make the decision as part of a medical necessity
- 18 determination, in here, earlier in the middle, concurrent review,
- 19 or prospective review is the technical term.
- 20 QUESTION: But it's a decision to pay money?
- 21 MR. YOUNG: It is a decision that may --
- 22 QUESTION: Or not to pay money?
- MR. YOUNG: Not exactly Your Honor, because it is a
- 24 decision that could result in not paying money, but it is first
- 25 foremost done here, or here to influence the medical decision --

- 1 QUESTION: It's both. It's both and the trouble with it
- 2 is, if you -- you could have marvelous laws in Texas governing
- 3 pension trustee behavior, governing all trustee behavior. But
- 4 Congress says well you can't apply your marvelous rules to ERISA
- 5 plan trustees. And now it seems to have said, and you can't
- 6 apply your marvelous medical rules, even to a doctor, where what
- 7 the doctor is doing in that instance is not acting as a doctor
- 8 for treating the patient, but rather acting as a determiner of
- 9 whether he will get the ERISA plan payment. And what we have in
- 10 your case I guess is a person who does both. He does something
- 11 of both. But where they are inextricably mixed and where there
- 12 is a very large share of making the benefit determination, is it
- 13 fair to say that Congress would have wanted the Texas law to
- 14 apply?
- MR. YOUNG: Yes, because of Pegram, this court in Pegram
- 16 said very clearly --
- 17 QUESTION: In Pegram you were dealing with the doctor
- 18 who was the treating physician, that is precisely what Justice
- 19 Bryer has just defined as not being the case here.
- 20 MR. YOUNG: Your Honor, in Pegram this court said -- the
- 21 majority said there's no basis to distinguish an HMO where the
- 22 decision's made --
- 23 QUESTION: When we were dealing with a treating
- 24 physician, we're not dealing with a treating physician here.
- 25 MR. YOUNG: But here Your Honor, you're dealing with a

- 1 medical judgment that's not made at the end when the bill comes
- 2 due, it's made early on with the sole purpose of influencing the
- 3 medical treatment, the course of treatment. If this were only
- 4 about payment --
- 5 QUESTION: Why do you say that? I don't think AETNA
- 6 cares whether this individual took Vioxx, or whether this patient
- 7 stayed in the hospital for another day. I don't think AETNA
- 8 cared a bit. All AETNA cared about was whether it had to pay for
- 9 it. That's all.
- 10 MR. YOUNG: Justice Scalia, if that were true then they
- 11 would make these decisions at the end. Because by shifting --
- 12 QUESTION: It's important to the patient to know.
- 13 Because the patient when -- when the patient finds out that if
- 14 you take Vioxx, you'll have to pay for it yourself, the patient
- 15 can then ask the doctor, look doc, is it really important that I
- 16 take Vioxx or is this other stuff in your judgment as the
- 17 treating physician, is this other stuff good or not -- good
- 18 enough. It seems to me you want that decision to be made early.
- 19 MR. YOUNG: Well, the truth is that making the decision here
- 20 shifts the risk. If it's made at the back end the risk is
- 21 shifted to the pharmacy, or the doctor, or the hospital. When
- 22 it's made here, it puts the risk squarely on the patient.
- 23 QUESTION: Well except that you say when it's made here
- 24 it is the choice of the doctor, the pharmacy or the hospital to
- 25 seek that judgment early, isn't it. In other words in the -- the

- 1 doctor could have gone ahead and prescribed Vioxx, and sent the
- 2 bill in. The doctor could have kept the patient in the hospital
- 3 another day, and sent the bill in. The insurance plan didn't
- 4 force an early decision. It gave an option of an early decision,
- 5 so they would know where they stood.
- 6 MR. YOUNG: According to the documentation the HMO has,
- 7 Your Honor, the two HMOs require that those decisions be sought
- 8 from them before or in the middle of treatment --
- 9 QUESTION: If you don't get it then, they automatically
- 10 deny it later?
- 11 MR. YOUNG: It's not just that they could deny it, they
- 12 -- there could be consequences to the provider. They could be
- 13 deselected from the network, they could be told you're not going
- 14 to get to see anymore of our patients.
- 15 QUESTION: So, they do force it. My premise was wrong.
- 16 MR. YOUNG: They do force it, Your Honor. And that's
- 17 the reality.
- 18 QUESTION: Well, I really thought the train left the
- 19 station in Pilot Life. I quess you don't agree with Pilot Life.
- 20 MR. YOUNG: Well no, Your Honor, we are not here to
- 21 disagree with Pilot Life. Pilot Life works in the narrow
- 22 circumstances in which it's been applied.
- 23 QUESTION: Well I thought that this was that
- 24 circumstance of benefits.
- 25 MR. YOUNG: I was afraid you might. I was really afraid

- 1 you might.
- 2 QUESTION: Yes.
- 3 MR. YOUNG: Then could we talk about Taylor a little
- 4 more, because that's really the complete branch --
- 5 (Laughing)
- 6 MR. YOUNG: I quess I come back to the Chief Justice's
- 7 point which is we could have a situation where Pilot Life
- 8 preemption could occur, but the Taylor holding is the one we're
- 9 most concerned about, and here we are not trying to duplicate a
- 10 claim that would be made under ERISA, under an ERISA duty.
- 11 And that leads me back to something else that's come
- 12 up. The ERISA and it's regulations say nothing about setting a
- 13 medical standard of care, when these medical judgments are made.
- 14 That's an indication that it was left to the states, and should
- 15 be left to the states. But this Court could certainly indicate,
- 16 well this may still be preempted, but it shouldn't be removed to
- 17 Federal court, under complete preemption doctrines.
- 18 QUESTION: Well how would that advance the general law
- 19 at all? I mean, if the merits are decided against you, you know,
- 20 I don't think we took this case to decide some question of
- 21 removal jurisdiction, but I -- perhaps my colleagues don't agree
- 22 with me.
- MR. YOUNG: Well, that is the very narrow issue that in fact
- 24 certiorari was granted on. And it is an issue that this Court
- 25 last ruled on in the Anderson case last Term, and that case is

- 1 illustrative of why complete preemption shouldn't apply here.
- 2 There the majority found that the claim, while not citing to
- 3 Federal usury law duplicated precisely and exactly Federal usury
- 4 law. And it was in essence, a Federal usury claim. Here our
- 5 claim is not one for benefits. It couldn't be, there's no claim
- 6 for benefits to be made. But more importantly we are not relying
- 7 on a term --
- 8 QUESTION: It's a claim that depends on a denial of
- 9 benefits, and isn't that the touchstone under Pilot?
- 10 MR. YOUNG: In fact Your Honor, you could have a situation
- 11 where the medical necessity decision is made prospectively or
- 12 concurrently and that's not a payment denial, in fact that's what
- 13 we have in most circumstances of these kinds of cases.
- 14 QUESTION: But it is the predicate for a payment denial,
- or a payment granted.
- 16 MR. YOUNG: Really Your Honor, in truth these decisions are
- 17 never expressed by the utilization nurse at the hospital as a
- 18 payment issue. She says you've got to go home now.
- 19 QUESTION: Well let's go back to my question -- I didn't
- 20 mean to go off on a tangent. My question was, doesn't Pilot
- 21 Life, turn on a determination which governs the payment or non
- 22 payment of benefits?
- 23 MR. YOUNG: Yes, Your Honor. Here --
- 24 QUESTION: Then this it seems to me is such a
- 25 determination.

- 1 MR. YOUNG: Well, but here Your Honor, you could have a
- 2 payment determination that complied completely with their
- 3 internal document -- documents. Their definition of medical
- 4 necessity, what they say they will and won't do. And still
- 5 violate the Texas standard for medical judgments and that's the
- 6 problem.
- 7 QUESTION: It is indeed. That's why it's preempted.
- 8 MR. YOUNG: Well --
- 9 QUESTION: You've described it very clearly.
- 10 MR. YOUNG: Well -- Your Honor, except we're confusing
- 11 remedies, and duties. The Texas duty is found no where in ERISA.
- 12 QUESTION: May I ask this question. Could you ever
- 13 recover under the Texas statute without proving that you were
- 14 entitled to have the benefit paid?
- MR. YOUNG: It would not --
- 16 QUESTION: It wouldn't be phrased in those terms.
- 17 Wouldn't it be part of -- wouldn't it be a necessary element of
- 18 your claim, that part of what you're -- that you did have an
- 19 entitlement to have that benefit paid.
- 20 MR. YOUNG: It would be an undisputed fact. It would be
- 21 for example in these two cases. It's undisputed that Ruby Calad
- 22 could get unlimited days in the hospital. The only issue is the
- 23 medical judgment that she had to go home. Same with Mr. Davila.
- 24 The medical judgment was that he would not get the Vioxx; he
- 25 would get the cheaper generic drug. And --

- 1 QUESTION: But for you to prevail in Texas, it seems to
- 2 me you have to be able to prove that they had a duty to pay for -
- 3 to provide him with the payment for Vioxx.
- 4 QUESTION: But the statute says this, it says that it
- 5 shall be a defense to any action that one -- neither the health
- 6 insurance carrier is -- didn't control the health care treatment
- 7 decision. Which it wasn't here. And two, the health care
- 8 insurance carrier did not deny or delay payment for any treatment
- 9 prescribed, or recommended by a provider.
- 10 MR. YOUNG: But that doesn't -- that's --
- 11 QUESTION: So it is clearly a condition of recovery that
- 12 you show that they were in violation of the ERISA plan.
- 13 MR. YOUNG: It's an affirmative defense they may be able
- 14 to come in with. It's not a prerequisite to my case. CIGNA
- 15 admits it is free.
- 16 QUESTION: Oh I see. Well that's a matter of who has to
- 17 prove it. I mean if --
- 18 MR. YOUNG: But that's very important especially Your
- 19 Honor when we're talking about a complete preemption issue. Is
- 20 the Federal statute a prerequisite to my claim? All I have to
- 21 prove and show Your Honor, is a medical judgment was exercised by
- 22 a nurse, at CIGNA, or a physician or medical director at AETNA,
- 23 and that they violated the Texas standard for those kinds of
- 24 decisions.
- 25 QUESTION: So long as you frame it as an affirmative

- 1 defense, rather as part of the cause of action, you can avoid
- 2 preemption?
- 3 MR. YOUNG: No I'm not saying that Your Honor, but the
- 4 gravamen of my case for purposes of looking at complete
- 5 preemption, the issue you were concerned about in Anderson, is
- 6 what are the elements of my claim. They do not duplicate an
- 7 ERISA claim, they don't even duplicate an ERISA duty. Now it may
- 8 be at the end of the day Section 514 kicks in. We don't think it
- 9 does for a lot of reasons, most importantly the insurance saving
- 10 clause. Which clearly the Texas --
- 11 QUESTION: Which -- This is one item I meant to ask. On
- 12 the other side they said that you never made any noises about the
- 13 savings clause in the Fifth Circuit, that it entered the case
- 14 just at this level, Is that so?
- MR. YOUNG: No Your Honor, that's not correct. While it
- 16 was not a feature argument with a heading in our briefing, we
- 17 clearly pointed out to the Fifth Circuit the Moran decision by
- 18 the Ninth Circuit, and that the Moran decision relied on the
- 19 insurance saving clause. Then after oral argument --
- 20 QUESTION: That's in your brief before the Fifth
- 21 Circuit?
- 22 MR. YOUNG: Yes it's a footnote in our brief. And then
- 23 Your Honor, in -- after this Court decided Rush Prudential which
- 24 occurred after oral argument in the Fifth Circuit, both sides
- 25 submitted extensive letter briefs. And those are documents, 18

- 1 through 20 in the Fifth Circuit record that was recently
- 2 transmitted to this Court, where both sides talked about what is
- 3 the impact of Rush Prudential in terms of the insurance savings
- 4 clause. But more important -- Thank you.
- 5 CHIEF JUSTICE: Thank you, Mr. Young.
- 6 Mr. Mattax we'll hear from you.
- 7 ORAL ARGUMENT OF DAVID C. MATTAX
- FOR TEXAS, ET AL., AS AMICI CURIAE
- 9 MR. MATTAX: Mr. Chief Justice, and may it please the
- 10 Court. The Texas legislature has imposed a duty of ordinary care
- 11 on managed care entities that insert themselves into health care
- 12 treatment decisions by exercising medical judgment to decide
- 13 medical necessity. It is important to recognize at the outset as
- 14 this court recognized the managed care entity is not the ERISA
- 15 plan.
- 16 Our statute does not impose liability on the ERISA
- 17 plan. Our statute does not impose liability on an employer. As
- 18 Mr. Estrada said in his argument, the whole point of the complete
- 19 preemption and the exclusive remedies provision Section 502(a),
- 20 is insuring employers that will have limited liabilities. Our
- 21 statute explicitly excludes employers from liability. And
- 22 therefore the concerns of Section 502(a) are not at play in the
- 23 Texas statute. The reason the Texas statute was passed was
- 24 because managed care entities, HMOs and other varieties and
- 25 forms, had decided to exercise medical judgment. And it is that

- 1 duty that the state is regulating. Which is what I think
- 2 distinguishes this case from Pilot Life. Going back and looking
- 3 --
- 4 QUESTION: How does it distinguish it from Pilot Life? I
- 5 mean Pilot Life is talking about the insurance part, wasn't it.
- 6 MR. MATTAX: Yes, Your Honor.
- 7 QUESTION: And then they said that even though
- 8 apparently on it's face had to do with insurance and you'd think
- 9 it would have been taken out, it wasn't taken out because of the
- 10 fact that it interfered with the basic purposes of the act.
- 11 MR. MATTAX: Pilot Life was based on the Court's
- 12 complete preemption decision in Allis-Chalmers versus Lueck.
- 13 QUESTION: Uh-huh.
- 14 MR. MATTAX: And in that case the Court recognized that the
- 15 tort claim that was being alleged was derived from the general
- 16 proposition to perform contracts in good faith. And the duty
- 17 that the Court was looking at in Allis-Chalmers, and also Pilot
- 18 Life, was the duty to enforce the contract that was the ERISA
- 19 plan therefore implicating complete preemption. However the
- 20 Court explicitly said in Allis-Chalmers, that Congress did not
- 21 intend to give substantive provisions the force of Federal law,
- 22 ousting any inconsistent state regulations, because such a rule
- 23 would allow labor unions, and unionized employees the power to
- 24 exempt themselves from whatever state labor standards they
- 25 disfavored. And again the Texas statute is not imposing any duty

- 1 on the plan.
- 2 QUESTION: Yes, but is it not true that in order to
- 3 recover under the Texas statute, not only do you have to prove a
- 4 violation of the duty to use the due care and so forth. But you
- 5 also have to prove a violation of the plan?
- 6 MR. MATTAX: No I disagree. The revision in the act is
- 7 setup such that if a managed care entity were to come in and say
- 8 well I did not exercise any medical judgment, or I did not make
- 9 any decisions that affected the treatment, they could come in as
- 10 a defense and say, the reason I did not make any medical judgment
- 11 was because the plan didn't allow me to. The plan simply
- 12 excluded that completely in a pure eligibility decision in the
- 13 court's words in Pegram. So the cause of action that's alleged
- 14 in the state statute is that particular managed care entity,
- 15 exercised medical judgment. And that medical judgment resulted
- 16 in an injury to me, and I think --
- 17 QUESTION: But it's also a defense that I did not fail
- 18 to make any delay, I did not delay or fail to make any payment
- 19 due.
- 20 MR. MATTAX: And if --
- 21 QUESTION: Isn't that a defense?
- 22 MR. MATTAX: The statute provides that as a defense.
- 23 Again to make a reflection of, to show that in that particular
- 24 case, I as a managed care entity did not exercise any medical
- 25 judgments, because that's the defense --

- 1 QUESTION: But you exercise a medical judgment when you
- 2 refuse to make a payment. You're deciding it's not medically
- 3 necessary.
- 4 MR. MATTAX: Correct. And if they're making a decision
- 5 with regards to medical judgment. And they are exercising that
- 6 judgment not according to our standard of care. We are imposing
- 7 that on the managed care entity.
- 8 QUESTION: No you're not. You're saying even if it's
- 9 not according to your standard of care, if it is not due under
- 10 the plan you're not liable.
- 11 MR. MATTAX: And what I'm saying there is --
- 12 QUESTION: Have you said that?
- 13 MR. MATTAX: That is a defense to the claim. And under
- 14 this Court's decision in Caterpillar versus Williams a defense
- 15 being raised to a claim does not create complete preemption.
- 16 QUESTION: Back to Pilot Life. In my understanding of
- 17 the case, maybe I've got this wrong. Tell me if I do. There's a
- 18 plan that says, an ERISA plan says we pay you for a treatment
- 19 that's medically necessary. Then there's a person, it may be an
- 20 insurance company, it may be a doctor, maybe somebody says it
- 21 isn't medically necessary. The Plaintiff thinks it is medically
- 22 necessary, so the question is whether the plan did what it said.
- 23 Now you have a way of -- I mean isn't that what this is about?
- 24 MR. MATTAX: There's separate duties involved here.
- 25 There is a duty under the plan, and the beneficiary can go to the

- 1 plan and say because you hired this managed care entity to make
- 2 this judgment, I would like to get the benefits under the plan
- 3 and that would be a claim against the benefit plan. What Texas
- 4 has done has said, when a managed care entity, an HMO goes and
- 5 sells his products to a plan, or goes and sells its services to a
- 6 plan and is going to exercise medical judgment, then the state of
- 7 Texas will regulate the exercise of the medical judgment of that
- 8 managed care entity.
- 9 QUESTION: It's not just an HMO, it's also a health
- 10 insurance carrier. Here, AETNA.
- 11 MR. MATTAX: It is theoretically anyone who exercises
- 12 medical judgment that influences care. But I think it is
- 13 important to recognize that the reasons for managed care as
- 14 stated by both the Petitioners here, and I would briefly quote
- 15 from a CIGNA brief, page 44. Utilization, review techniques are
- 16 designed to ensure that quality care is delivered as cost
- 17 efficiently as possible. The letter to Mr. Davila's doctor,
- 18 specifically says - this in AETNA's petition or Appendix 88 -
- 19 as part of our commitment to provide access to quality care.
- 20 What the Court needs to recognize if I may, is that prior to the
- 21 rise of managed care, decisions were made on a retrospective
- 22 basis. An insurer would say, well we've looked at this, we do
- 23 not believe it was medically necessary, we're not going to pay
- 24 for it. The difference now is, managed care has taken on the
- 25 rubric of saying, we will manage care, we will determine what is

- 1 best for the patient and we will do that by dictating what is
- 2 going to be paid for, and not paid for.
- 3 QUESTION: But it's just -- even at the early stage,
- 4 it's simply a statement, we will not pay for it. That doesn't
- 5 mean that the patient can't do it other ways. It just means that
- 6 this particular program won't pay for it.
- 7 MR. MATTAX: Well respectfully the statement is we don't
- 8 think it's good for you. We don't think this care is appropriate
- 9 for your particular situation. And there's no reason --
- 10 QUESTION: Well isn't it more a question of medical
- 11 necessity. That is the plan says we'll cover it in case of
- 12 medical necessity, and the plan says we don't think there's
- 13 medical necessity here.
- 14 MR. MATTAX: Well the plan itself can put in as a term
- 15 medical necessity, but the plan is not making the determination
- 16 of whether it's medically necessary or not. They have hired
- 17 someone to make that determination for them. They may --
- 18 QUESTION: Well then it's certainly it's by the plan. I
- 19 mean the fact that an agent makes it rather than the plan doesn't
- 20 make any difference.
- 21 MR. MATTAX: But the reason to make that decision is
- 22 because the medical necessity decision is a result of a
- 23 determination by that managed care entity that they are going to
- 24 manage the care that's provided. Again the letter that was sent
- 25 --

- 1 QUESTION: Well how much does that advance the argument?
- 2 I mean it's still a decision we won't pay for it.
- 3 MR. MATTAX: But the decision is based on a
- 4 determination by a managed care entity that in their medical
- 5 judgment that the care is not necessary. And what Texas has
- 6 said, with respect to that managed care entity. Again not the
- 7 plan. Is that when you are going to exercise medical judgment
- 8 and that is going to -- as a matter of practical reality, impact
- 9 the care a patient receives and potentially cause damage to that
- 10 patient, then we will regulate that as a separate duty, separate
- 11 and apart from ERISA.
- 12 QUESTION: But you could say that in respect to any
- 13 benefit of a plan. Let's imagine a plan with millions of
- 14 different benefits. Whenever a benefit is turned down, there
- 15 will always be a human being who told the plan manager it isn't
- 16 called for. Now a state could come in and regulate their human
- 17 being, those human beings in their capacity as professionals and
- 18 say whenever they make such a mistake, they've made a
- 19 professional misjudgment and we give you an extra remedy here.
- 20 And that seems to be the thing that this statute forbids. I
- 21 don't see how to get around it. I'd like you to tell me how to
- 22 get around it. But I don't see it at the moment.
- MR. MATTAX: And I believe the answer to that question
- 24 is what the statute is concerned about is limiting and defining
- 25 the liability of employers and plan sponsors. And a statute that

- 1 regulates the conduct of a third party who sells their services
- 2 to that plan or plan sponsor, has no impact on the liability of
- 3 that plan or that plan sponsor. And in this particular case, in
- 4 Texas we have made a determination that with managed care
- 5 entities as an entity, be it an HMO, be it a PPO, exercising
- 6 medical judgment, we are regulating the medical judgment of that
- 7 third party.
- 8 QUESTION: You really don't think -- well never mind.
- 9 CHIEF JUSTICE REHNQUIST: Thank you Mr. Mattax.
- MR. MATTAX: Thank you.
- 11 CHIEF JUSTICE REHNQUIST: Mr. Estrada, you have three
- 12 minutes remaining.
- 13 REBUTTAL ARGUMENT OF MIGUEL A. ESTRADA
- 14 ON BEHALF OF THE PETITIONERS
- 15 QUESTION: Mr. Estrada, you can address what you would
- 16 like but there are three points that have come up during the
- 17 Respondent's presentation that I'd be interested with a response
- 18 to.
- 19 Number one, is it true that the people who make the
- 20 decisions for your client must be medical doctors in Texas?
- 21 MR. ESTRADA: Well it is true by virtue of DOL
- 22 regulations which provide that no claim may be turned down,
- 23 without input from a medical professional in the relevant area.
- 24 QUESTION: My other two points are, what is your
- 25 response to the point that the plan is not liable under Texas law

- 1 --
- 2 MR. ESTRADA: Well --
- 3 QUESTION: -- just the insurance company here.
- 4 MR. ESTRADA: That was going to be one of my points that
- 5 I deal with --
- 6 QUESTION: Just so you can --
- 7 MR. ESTRADA: That is consistent with every case, from
- 8 Pilot Life, Taylor, and Ingersoll-Rand. Because in each of those
- 9 cases, you were dealing with an insurance company that was acting
- 10 as a claim administrator or insurer with respect to an ERISA
- 11 plan. And if memory serves, the claim was made as well in
- 12 Pegram, and the Court dealt with it at the top of page 223 of 530
- 13 US. by pointing out that a contract between an HMO and the plan
- 14 may itself contain elements of a plan to the extent that it
- 15 governs the circumstances under which benefits may be obtained.
- 16 QUESTION: Lastly. Is there anything to the notion that
- 17 there is no preemption when the interference with the plan, if
- 18 there is any, only comes by way of an affirmative defense.
- 19 MR. ESTRADA: No and in fact it is also not true in this
- 20 case that that's so. Because you have been citing subsection
- 21 (c)(2) of the statute, here under Section (d) it is affirmatively
- 22 stated that nothing in the act shall be construed to provide --
- 23 to require the provision of something that is not covered and
- 24 that is at page -- also 59 (a) of the AETNA...
- 25 Just let me take one second to make two points. It is

- 1 of course open to Texas to have a law that regulates the practice
- 2 of medicine, by telling hospitals do not discharge somebody who
- 3 needs care. And there is nothing in the Federal statute that
- 4 would keep them from doing that. In fact we have a Federal
- 5 statute in PALA that does something similar with respect to
- 6 hospitals that take in medicare money. With respect to how
- 7 quickly we could do these things Justice Stevens, the DOL
- 8 regulations say that consistent with the urgency of the situation
- 9 it must be done as soon as possible. It can be done informally
- 10 and the doctor may act for the patient to pursue all of the plan
- 11 appeals and that is at pages 17(a) and 3(a) of the Appendix to
- 12 the blue brief.
- 13 Brief word about the insurance savings clause, I will
- 14 not belabor it. There is a footnote in one of the briefs in the
- 15 Court of Appeals. It doesn't raise the clause as opposed to the
- 16 section 502 issue, but the acid test is that there was no mention
- 17 of the clause, in the brief in opposition. Under this Court's
- 18 rules and Oklahoma City versus Tuttle that is completely
- 19 reclusive. Should we need to reach it I will point out that one
- 20 of the response -- one of the petitioners in this case is a self
- 21 funded plan, in the CIGNA case, which would be saved by the
- 22 Deemer clause even if the insurance clause did apply in this
- 23 case. And that is to both of them, the question whether the
- 24 insurance savings clause does apply was conclusively resolved by
- 25 Pilot Life, has never been revisited by the Court, and that Pilot

1	Life
2	Thank you Mr. Chief Justice.
3	CHIEF JUSTICE REHNQUIST: Thank you, Mr. Estrada. The
4	case is submitted.
5	(Whereupon, at 12:10 p.m., the case in the above-
6	entitled matter was submitted)
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