

OFFICIAL TRANSCRIPT
PROCEEDINGS BEFORE
THE SUPREME COURT
OF THE
UNITED STATES

CAPTION: GEORGE W. HEINTZ, ET AL., Petitioner v. DARLENE
JENKINS

CASE NO: No. 94-367

PLACE: Washington, D.C.

DATE: Tuesday, February 21, 1995

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1 IN THE SUPREME COURT OF THE UNITED STATES

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3 GEORGE W. HEINTZ, ET AL., :

4 Petitioners :

5 v. : No. 94-367

6 DARLENE JENKINS :

7 - - - - -X

8 Washington, D.C.

9 Tuesday, February 21, 1995

10 The above-entitled matter came on for oral
11 argument before the Supreme Court of the United States at
12 11:03 a.m.

13 APPEARANCES:

14 GEORGE W. SPELLMIRE, ESQ., Chicago, Illinois; on behalf of
15 the Petitioners.

16 DANIEL A. EDELMAN, ESQ., Chicago, Illinois; on
17 behalf of the Respondent.

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1 P R O C E E D I N G S

2 (11:03 a.m.)

3 CHIEF JUSTICE REHNQUIST: We'll hear argument
4 next in Number 94-367, George W. Heintz v. Darlene
5 Jenkins.

6 Mr. Spellmire.

7 ORAL ARGUMENT OF GEORGE W. SPELLMIRE

8 ON BEHALF OF THE PETITIONERS

9 MR. SPELLMIRE: Mr. Chief Justice, and if it
10 please the Court:

11 The Fair Debt Collection Practices Act should
12 not be read to regulate the conduct of lawyers engaged in
13 the prosecution of litigation even if that litigation is
14 against the consumer for the collection of a debt, and as
15 those terms are defined in the act.

16 The act, when read as a whole, demonstrates that
17 it was not intended to regulate the behavior or conduct of
18 attorneys when they are performing acts which are uniquely
19 capable of performance by attorneys by reason of their
20 licensure.

21 The act is ambiguous, and a -- by its definition
22 of debt collector, and a literal application of the
23 language of that statute, that act, would result in absurd
24 outcomes, when reviewed with other statutes.

25 The congressional intent clearly establishes

1 that Congress never intended the act to reach the conduct
2 of lawyers performing the function of lawyers.

3 QUESTION: Well, Congress certainly did drop the
4 exception that used to be in there for lawyers, didn't it?

5 MR. SPELLMIRE: Yes, it did, Your Honor. It did
6 drop that exception.

7 QUESTION: And that certainly points in the
8 direction of at least opening the question as to whether
9 the definition of debt collector extends to lawyers who
10 regularly collect or attempt to collect debts owed to
11 another.

12 MR. SPELLMIRE: I think there is no question,
13 Your Honor.

14 QUESTION: And the language literally can cover
15 that kind of an attorney.

16 MR. SPELLMIRE: Your Honor, I do -- the
17 petitioner does not agree that the language, when read in
18 light of the entire statute, could be interpreted as the
19 Court has suggested its interpretation.

20 When Congress removed the exception --

21 QUESTION: On looking at the definition of debt
22 collector, and if you look at that in light of Congress'
23 repeal of any exception for lawyers, it does seem to me
24 that a lawyer could be a debt collector.

25 Now, it may raise other practical problems, but

1 if you look at that definition, it would appear possible
2 that a lawyer could be a debt collector.

3 MR. SPELLMIRE: Your Honor, the definition,
4 taken in the context of the statute, is ambiguous.
5 There's no question that an attorney can perform the
6 activities of a debt collector, and when performing the
7 activities of a debt collector would be governed by this
8 act.

9 I think the phrase "debt collector" is clearly
10 understandable when it is focused to collection agencies
11 who through the mails or through the use of phone contact
12 bring personal pressure and contact to bear upon an
13 individual to pay a debt.

14 A lawyer, on the other hand, engaged in
15 litigation, applies to a court, and asks a court to find a
16 debt to be due, and asks a court to order the payment of
17 that debt.

18 There is a difference between the two, and when
19 read in the context of this statute, the definition of
20 "debt collector" unless -- unless there is some
21 explanation of what it means to collect a debt, remains
22 ambiguous. Since it is ambiguous --

23 QUESTION: Isn't the ambiguity, though, answered
24 by the terms that were repealed, because prior to the
25 amendment the statute didn't merely have a general

1 exception for lawyers, the exception read, any attorney at
2 law collecting a debt as an attorney on behalf of.

3 That seems to refer to the peculiar functions
4 that lawyers perform, and it would seem that the exception
5 that used to be there is, in its terms, remarkably close,
6 if not identical, to the exception that you want us to
7 find as a way to resolve the ambiguity, and yet that was
8 repealed. And doesn't the repeal of that language, which
9 referred to lawyers acting as attorneys, cut against you
10 and resolve the very ambiguity that you raise?

11 MR. SPELLMIRE: No, it does not. Let me
12 explain.

13 When Congress initially enacted this
14 legislation, it did have the exception, and lawyers,
15 attorneys, in all of their functions when representing a
16 client, were exempted from its coverage.

17 Following that enactment, lawyers then entered
18 into the debt collection business in competition with lay
19 debt collectors.

20 QUESTION: Well, that is to say they took on a
21 lot of clients who had debts, and they specialized in debt
22 collection.

23 MR. SPELLMIRE: They performed --

24 QUESTION: They were still representing clients,
25 weren't they?

1 MR. SPELLMIRE: They were -- yes, they were
2 still representing clients, but the activities --

3 QUESTION: So they were doing just what the
4 exception says would not bring them subject to the act.

5 MR. SPELLMIRE: They were representing clients,
6 but in order to understand the meaning of the term "debt
7 collector" within that statute, given its ambiguity, one
8 has to examine the purposes for which the exceptions were
9 removed, and the purpose and the congressional intention
10 in removing the statute was to subject attorneys, when
11 they engaged in the same activities as lay debt
12 collectors, to the same rules.

13 QUESTION: Well, if that were the case, I don't
14 know why it was necessary, because the exception read, "an
15 attorney collecting a debt as an attorney." That is to
16 say, I suppose, exercising those peculiar functions and
17 powers that lawyers, as attorneys, may exercise, and if
18 Congress meant nothing more than you say it meant, then it
19 would seem to me that the attorneys, to the extent that
20 they were doing something which was not peculiar to their
21 profession, would have been covered by the statute anyway,
22 so it wouldn't have been necessary to repeal the
23 exception.

24 MR. SPELLMIRE: Your Honor, it is clear from the
25 legislative history concerning this amendment.

1 QUESTION: Well, how about -- and I don't want
2 to cut you off from getting into that, but how about a --
3 just a comment on the text of the exception itself. The
4 exception was limited to the exercise of functions as an
5 attorney, i.e., functions which any debt collector in
6 general would not have been able to exercise.

7 MR. SPELLMIRE: At the time the exception was
8 enacted with the original enactment of the act,
9 attorneys --

10 QUESTION: Okay, but isn't that what the text
11 says?

12 MR. SPELLMIRE: That is what the text says.

13 QUESTION: Okay. Okay.

14 QUESTION: Well, does that have to mean only
15 those functions that only an attorney can perform? Can
16 you not be hired as an attorney for purposes of collecting
17 the debt, and part of what you could do as an attorney is
18 to call up the person that owes the debt and say, "You owe
19 my client money. I'm the client's attorney."

20 MR. SPELLMIRE: You --

21 QUESTION: When are you going to pay the debt?
22 Would that person be acting as an attorney, if he was
23 hired as an attorney?

24 MR. SPELLMIRE: No.

25 QUESTION: I'm trying to help you here. No,

1 okay.

2 (Laughter.)

3 QUESTION: I would think he would be, and I
4 would think that that's -- you know, that as an attorney
5 does not necessarily mean doing only those things that
6 lawyers can do. It could mean doing anything, but doing
7 it in the capacity of having been hired as an attorney.

8 QUESTION: And isn't that what Congress
9 responded to when it cut out the attorney exemption,
10 attorneys calling up people in the middle of the night
11 doing all the things that bad old debt collectors did?

12 MR. SPELLMIRE: That was the purpose, was to
13 include attorneys when they were acting as a debt
14 collector, when they were engaging in the kinds of
15 activities that were forbidden by the act --

16 QUESTION: You don't want to say when they were
17 acting as a debt collector. You want to say, when, as
18 attorneys, they were doing the things that debt collectors
19 do.

20 MR. SPELLMIRE: I will accept the Court's
21 statement.

22 QUESTION: But if you say that, you've got to
23 explain why the text read the way it did, and I haven't
24 heard that explanation yet.

25 MR. SPELLMIRE: The text read the way it did

1 when it was originally enacted because at that time
2 attorneys had not invaded the debt collection business as
3 they did in the years intervening.

4 QUESTION: That explains why they later perhaps
5 wanted to broaden the coverage of the act, but it doesn't
6 explain why they seemed, in the exception, to want to
7 limit the exception by that phrase, which I assume has
8 some meaning, "as an attorney." Why did they put that
9 limitation in there, if you're going to accept Justice
10 Scalia's argument?

11 MR. SPELLMIRE: Your Honor, at the time of the
12 original enactment, inasmuch as Congress was exempting
13 attorneys, Congress was not concerned with the types of
14 activities attorneys were engaged in at that time. It
15 became -- it was later that they became concerned with the
16 types of activities that attorneys were engaged in, that
17 is, attorneys performing debt collecting activities.

18 QUESTION: I assume they put that language in,
19 or I assume you think they put that language in, to
20 exclude the situation where a fellow who has a law degree
21 is employed by a collection agency. He is not hired by
22 anyone as an attorney. He happens to have a law degree.

23 If you exclude all attorneys from coverage of
24 the act, as opposed to people acting as attorneys, the
25 debt collection agencies would be staffed entirely by

1 people with law degrees, who would not be acting as
2 attorneys.

3 QUESTION: Yes, but the original exemption was
4 the blanket exemption for attorneys. It was only when
5 they were acting as attorneys.

6 MR. SPELLMIRE: Right, for a client.

7 QUESTION: Yes.

8 QUESTION: Yes --

9 QUESTION: Well, that --

10 QUESTION: -- and just an attorney-employee of a
11 debt collection agency would not have been exempt under
12 the original act.

13 MR. SPELLMIRE: Not by reason of its language.

14 QUESTION: And you want in -- if I understand
15 it, your exception is an exception for lawyers who are
16 acting in the exercise of their peculiar functions as
17 attorneys, as distinct from the functions that any debt
18 collector could perform.

19 MR. SPELLMIRE: That is correct. An attorney
20 should not be regulated by this act when performing the
21 functions peculiar to the --

22 QUESTION: I think you've just repealed the
23 repealer.

24 MR. SPELLMIRE: No, Your Honor, we are not
25 asking that. We are asking that the congressional intent

1 be implemented by reason of the ambiguity contained in
2 this statute, and it is clear that Congress did not intend
3 to interfere with or regulate the practice of law by
4 lawyers in their capacity as lawyers in this country.

5 What they did intend to do was, to the extent
6 attorneys engaged in activities similar to those forbidden
7 by this act, that they should be regulated by the act.

8 QUESTION: If I understand it, there are three
9 situations:

10 1. People who have law degrees are not even
11 hired as attorneys. They just happen to have law degrees.
12 They are attorneys, but they're hired as debt collectors,
13 work for a debt collection agency. There's no attorney-
14 client relationship, whatever.

15 Situation 2, there is an attorney-client
16 relationship, and the lawyer is doing the things that debt
17 collectors do, not things that only lawyers can do.

18 And situation 3, there is an attorney-client
19 relationship, and the lawyer is doing things which only
20 lawyers can do. All right?

21 And as I understand your position, the original
22 statute, which was repealed, covered situation 1, and the
23 current statute, after the repealer, covers situation 2
24 but does not cover situation 3.

25 MR. SPELLMIRE: I believe that the -- I

1 believe --

2 QUESTION: Did I go too fast?

3 MR. SPELLMIRE: No, Your Honor. The statute
4 as --

5 QUESTION: Is that what you're saying?

6 MR. SPELLMIRE: The statute as originally
7 enacted would have exempted situations 2 and 3. We are --
8 it is our position that in repealing the exemption,
9 Congress meant to include example 2 but did not mean to
10 include example 3.

11 QUESTION: Well, would you explain example 2,
12 maybe, because I thought in example 2 there was a lawyer-
13 client relationship, and yet the lawyer was not acting in
14 any function, or performing any function peculiar to
15 lawyers, so the relationship seems to be an empty one,
16 because he's doing the same things, and only those things,
17 that he was doing under example 1, isn't that correct?

18 And if that is correct, then what we're left
19 with is the preservation of a lawyer exception, i.e.,
20 example 3, which seems to be the same exception that was
21 in the old exception that was repealed.

22 MR. SPELLMIRE: No. When the act -- when the
23 exemption was repealed, it is true that example number 2
24 then fell within the act. Harassing phone calls, threats,
25 contacting employers.

1 QUESTION: How about just writing a letter,
2 which many perfectly legitimate collection lawyers do?
3 Before you file a lawsuit, maybe we can get this by
4 letter. Is that covered in so-called 2?

5 MR. SPELLMIRE: Since that letter could be
6 written by a person who does not possess a law license,
7 that could be covered, and that lawyer, in that act, would
8 fall within the purview of the Fair Debt Collection
9 Practices Act, according to our interpretation of that
10 act.

11 QUESTION: So it's only when you file a lawsuit,
12 under your view, on behalf of a client, that a lawyer is
13 exempt?

14 MR. SPELLMIRE: The -- yes, and when you perform
15 other functions that are incidental and necessary --

16 QUESTION: What would those be?

17 MR. SPELLMIRE: -- to the prosecution of that
18 lawsuit.

19 QUESTION: What would those be, like taking a
20 deposition, request for admissions, that sort of thing?

21 MR. SPELLMIRE: Correspondence with opposing
22 counsel that is aimed at bringing the case towards a
23 conclusion.

24 QUESTION: Why should correspondence with
25 opposing counsel be not covered, but a letter to the

1 potential defendant covered?

2 MR. SPELLMIRE: The reason is that in
3 representing a client in a case, only a lawyer can perform
4 the functions of dealing with other counsel that can move
5 the case forward to resolution. A lawyer has to have a
6 license to represent a third party in a courtroom, and
7 that lawyer then, in the conduct of the litigation, even
8 in the writing of letters to counsel, or in dealing with
9 witnesses, has to have that license to do that.

10 QUESTION: Well, the --

11 QUESTION: Do you draw a complaint line, then,
12 so that a letter written the day before the complaint is
13 filed would be covered, on your analysis, but a letter
14 written the day after would not be? Because anybody could
15 write a letter, doesn't have to be licensed to be a
16 lawyer, the day before.

17 MR. SPELLMIRE: Unless it is a function that is
18 peculiar to the practice of law by reason of the
19 license --

20 QUESTION: Well, do you draw the complaint line?

21 MR. SPELLMIRE: Yes.

22 QUESTION: Well, section 1692c(b) allows
23 communication with the attorney for the debtor -- I mean,
24 expressly allows it -- so it seems to me the statute
25 contemplates that yes, lawyers, when acting as debt

1 collectors, can communicate with the debtor's attorney.

2 MR. SPELLMIRE: They certainly can, Your Honor.

3 QUESTION: I mean, by express provision in the
4 statute, so --

5 MR. SPELLMIRE: They can.

6 QUESTION: I don't think that's part of the
7 chamber of horrors. There's an exception for that.

8 MR. SPELLMIRE: No, I do not -- it is not our
9 position that a debt collector cannot correspond with
10 counsel for a debtor, not at all, but that correspondence
11 has to --

12 QUESTION: That's not your argument.

13 MR. SPELLMIRE: No, it is not, Your Honor, part
14 of our argument.

15 QUESTION: Okay.

16 QUESTION: But some States require that a demand
17 letter be sent before executing on a promissory note, and
18 this is required in the pleadings. Would the sending of a
19 demand letter be part of the practice of law, in your
20 view, if the attorney sent the demand letter? Would that
21 be protected?

22 MR. SPELLMIRE: Your Honor, I am not familiar
23 with those statutes, and I --

24 QUESTION: Well, let's assume that under State
25 practice, a demand letter must precede the filing of the

1 lawsuit. Would a demand letter signed by an attorney be
2 part of the practice of law, in your view?

3 MR. SPELLMIRE: If the law required an attorney
4 to --

5 QUESTION: No, the law doesn't -- the law just
6 requires a demand letter.

7 MR. SPELLMIRE: Then if that demand letter were
8 to violate the statutory prohibitions of the act, then it
9 would be within the act.

10 QUESTION: It would be helpful to me if you
11 could go back to Justice O'Connor's question and list what
12 would be in this chamber of horrors. I mean, I did feel
13 that the brief had quite a few, what you called anomalies,
14 but then when I went through the statute, it didn't seem
15 they were quite so anomalous, and that's why I wonder
16 which -- what bad things will happen if it does cover
17 attorneys?

18 For example, the attorney would be liable if it
19 turned out that the debt wasn't real, but there is a good
20 faith exception, I gather, so that the attorney would be
21 liable only when he didn't act in good faith.

22 MR. SPELLMIRE: Your Honor, the good faith
23 exception that you have just mentioned has been very
24 narrowly construed by the lower courts. Consequently, it
25 is basically, as they interpret it in any event, a defense

1 that allows for clerical errors provided the business
2 enterprise has sufficient safeguards within its procedures
3 to prevent such clerical errors.

4 It is not a defense in the sense that you
5 just -- in the sense that it was just described --

6 QUESTION: Well, that's what I wanted to know.

7 MR. SPELLMIRE: -- as interpreted by those
8 courts.

9 QUESTION: All right. Maybe that's not right as
10 applied to a lawyer.

11 MR. SPELLMIRE: That might be.

12 QUESTION: What it says is, a debt collector may
13 not be held liable if the violation was not intentional,
14 and resulted from a bona fide error, so if in fact the
15 client comes and says, A, B, and C is true, the lawyer
16 thinks that's probably right, puts him on the stand, the
17 jury disbelieves him, the lawyer would not be liable, as
18 long as the lawyer was in good faith. Is that right? I
19 mean, doesn't that solve most of the problem?

20 MR. SPELLMIRE: As good faith has been
21 described, that would solve that problem.

22 QUESTION: Then what other problems are in the
23 chamber?

24 MR. SPELLMIRE: Under 1962c(c) of the act, a
25 debtor can express the desire to no longer be contacted,

1 and that can bring about a cessation of any contacts with
2 that debt collector by anybody -- excuse me, debtor by
3 anybody.

4 QUESTION: But it says you can communicate to --
5 where the creditor intends to invoke a specified remedy.
6 Might that not imply that the lawyer can then go ahead and
7 invoke the specified remedy?

8 MR. SPELLMIRE: That would permit that, Your
9 Honor.

10 QUESTION: What?

11 MR. SPELLMIRE: That would be permitted.

12 QUESTION: Oh, then that would get rid of that
13 horror. What's the next one?

14 MR. SPELLMIRE: The verification and disclosure
15 provisions would be applicable to pleadings, to
16 complaints, and to virtually all documents that
17 constituted communications that would be sent.

18 QUESTION: And what harm does that cause?

19 MR. SPELLMIRE: Your Honor, may I return to your
20 prior question for a second? While the answer that I gave
21 to that question was accurate, in the context, however,
22 of, for example, a deposition, should the debtor take the
23 position that the debt is disputed, that would have to
24 terminate all activities at that time with respect to that
25 deposition.

1 This would allow for the very serious
2 disruption, if it were utilized, of this act to frustrate
3 the normal rules of procedure.

4 QUESTION: Well, but there's an exception with
5 the express permission of a court of competent
6 jurisdiction.

7 MR. SPELLMIRE: That would still require, Your
8 Honor, an attorney to apply to a court if it occurred at a
9 deposition.

10 QUESTION: For a deposition order, yes. I mean,
11 that's not unusual, either.

12 MR. SPELLMIRE: It is very unusual, Your Honor,
13 in the normal litigation context, for a deponent party to
14 determine that that party no longer wishes to be
15 communicated with.

16 QUESTION: Don't you think an ordinary notice of
17 deposition, pursuant to the rules, would imply the
18 permission of the court?

19 MR. SPELLMIRE: I'm not sure that that would
20 imply, necessarily, the permission of the court, because
21 very often, such notices may be sent unilaterally.

22 QUESTION: I realize you don't need a court
23 approval to notice someone's deposition, but the rules
24 provide for the notice, and it seems to me one could argue
25 that is enough to show that the court -- court approval

1 under this statute.

2 MR. SPELLMIRE: The rules do provide a framework
3 in which the parties may conduct discovery. This statute,
4 however, also has rules pertaining to communications. I'm
5 not aware of a case that has answered any question
6 concerning its application in the context of litigation.
7 I am aware that the Federal Trade Commission, in its view
8 of this statute, considers the application of this
9 statute, for example, in the context of litigation, to be
10 impractical and unworkable.

11 QUESTION: Mr. Spellmire, what do we make of the
12 express exceptions that Congress did put in, at least one?
13 They took out a litigation-connected activity, process-
14 serving, and they said that that doesn't apply, that the
15 act will not apply to the -- to process-serving, so -- but
16 they didn't say, it doesn't apply to other things
17 connected with litigation.

18 MR. SPELLMIRE: Your Honor, I believe a fair
19 interpretation of that particular exception indicates the
20 intention of Congress that the act not apply to matters
21 that occur in the litigation context.

22 Now --

23 QUESTION: But it says only one function. There
24 are many things that go on in a litigation after process
25 is served. Doesn't it imply that since they made an

1 exception for that, they didn't mean to make an exception
2 for anything else?

3 MR. SPELLMIRE: Pursuant to their intention, and
4 their congressional purpose in this law, they didn't need
5 any further exemption, because attorneys from their view,
6 Congress' view, were not within the ambit of this act when
7 they were engaged in litigation and -- engaged in
8 litigation, so it is consistent, really, with the
9 congressional purpose and intent that this law -- that
10 this act not discuss legal activities following the
11 initiation of a suit.

12 The only -- the only reference in the act to a
13 legal action is section 1962i, which describes the venues
14 in which suit may be brought. That section was enacted at
15 a time when attorneys remained exempt. It was enacted
16 originally with the act itself in 1977, and should not be
17 read to indicate that Congress intended to regulate the
18 litigation of cases.

19 Rather, that was intended to prevent a
20 collection tactic which Congress considered to be abusive,
21 and that tactic was the filing of litigation in locations
22 that were inconvenient to the debtor. It should not be
23 interpreted as indicating a congressional intent to
24 regulate lawyers as they practice law in the courts of the
25 United States.

1 Your Honor, I would like to reserve my remaining
2 time for rebuttal.

3 QUESTION: Very well, Mr. Spellmire.

4 Mr. Edelman, we'll hear from you.

5 ORAL ARGUMENT OF DANIEL A. EDELMAN

6 ON BEHALF OF THE RESPONDENT

7 MR. EDELMAN: Mr. Chief Justice, and may it
8 please the Court:

9 The issue before the Court is whether otherwise
10 illegal conduct by one who regularly collects consumer
11 debts is outside the scope of the Fair Debt Collection
12 Practices Act because that person is acting as a lawyer.

13 The statute was originally passed in 1977. At
14 that time, in a number of States, including such large
15 States as California, a collection agency, a lay
16 collection agency, could take an assignment of a debt and
17 bring suit on it, often without the services of any
18 attorney, to enforce it. As a result, the original
19 version of the FDCPA which contained the lawyer exemption
20 also contained several provisions which deal expressly
21 with litigation conduct.

22 The most important is the venue restriction,
23 1692i. It applies to anyone who fits the definition of
24 debt collector, and prohibits the filing of lawsuits in
25 certain inconvenient forums, even though they are

1 permitted by State law, rules on jurisdiction and venue.

2 There is in addition an exemption in 1692a(6)(D)
3 for attempting to serve legal process on any other person
4 in connection with the judicial enforcement of any debt.
5 The phrase "judicial enforcement of any debt" would have
6 no meaning unless it were within the basic scope of debt
7 collection activity.

8 1692c(b) contains another pertinent exemption.

9 QUESTION: What was that --

10 MR. EDELMAN: 1692a(6)(D), Your Honor.

11 QUESTION: Would you say that again?

12 MR. EDELMAN: 1692a(6)(D) is the exemption for
13 persons attempting to serve legal process.

14 QUESTION: 1692a(6)(D)?

15 MR. EDELMAN: Yes, Your Honor. The next
16 exemption that's pertinent is 1692c, subdivision (b), and
17 that provides --

18 QUESTION: Can I ask, are these different
19 provisions in your paper somewhere?

20 MR. EDELMAN: Yes, Your Honor.

21 QUESTION: Where were you reading from? It's
22 hard to follow the argument with all these subsections.

23 MR. EDELMAN: They are cited in the appendix to
24 the certiorari petition, in the joint appendix.

25 QUESTION: Also, petition for certiorari

1 appendix 24, 25, 26, 27.

2 MR. EDELMAN: Yes, Your Honor.

3 The second pertinent exemption is in 1692c(b),
4 and that is an exemption for third party communications
5 reasonably necessary to effectuate a post judgment
6 judicial remedy.

7 QUESTION: And that's one that is not included
8 in the appendix to the cert petition is it?

9 MR. EDELMAN: I believe that some others were in
10 the joint appendix. I apologize if anything pertinent was
11 omitted.

12 In any event, we again have a statutory
13 provision which expressly recognizes that the obtention of
14 a judicial remedy is part of debt collection. It, for
15 example, would permit the service of a citation of
16 garnishment on the consumer's bank, and to have an express
17 exemption covering certain litigation --

18 QUESTION: Yes, as long as you're there,
19 1692c(b), which prohibits communications with third
20 parties, it says that without the prior consent of the
21 consumer --

22 QUESTION: Where are you reading from, Justice
23 Kennedy?

24 QUESTION: I have the statute here -- except
25 with the prior consent of the consumer or the express

1 permission of the court, you may not communicate with the
2 debtor. That seems to me -- it seems to me answers the
3 question put by the Chief Justice in which he said,
4 perhaps depositions could be assumed to be with the
5 permission of the court, since they're in the rules. This
6 requires the express permission of the court to
7 communicate with the client.

8 MR. EDELMAN: Your Honor, if any deponent
9 refuses to appear for a deposition, or refuses to answer
10 questions --

11 QUESTION: No, no, but you can't even notice the
12 deposition, under the statute, without the express
13 permission of the court.

14 MR. EDELMAN: I would believe, Your Honor, that
15 express permission could be construed to encompass a rule
16 or order of general applicability authorizing with
17 specificity a particular activity, such as noticing a
18 deposition.

19 QUESTION: Well, I think the point is somewhat
20 in doubt.

21 MR. EDELMAN: I'm sorry, Your Honor?

22 QUESTION: I think the point is somewhat in
23 doubt.

24 MR. EDELMAN: In any event, if there -- if there
25 is a question as to a matter, nothing prevents the

1 collection lawyer from applying by motion to the court for
2 permission to take the deposition.

3 QUESTION: But then you would have to
4 acknowledge that this would require a change in normal
5 litigation practice for a collection lawyer, that most
6 lawyers wouldn't have to do this.

7 MR. EDELMAN: Actually, I don't believe that's
8 correct. In most States depositions are not permitted
9 unless the amount in controversy is over a certain amount.

10 QUESTION: Well, but suppose it is over a
11 certain amount.

12 MR. EDELMAN: In that case, it might, if it is
13 construed as Justice Kennedy suggested, require the
14 permission of a court upon application in a motion.
15 However, in most small collection matters, that would be
16 required anyway. In Illinois, for example, depositions
17 are not permitted by notice if the debt is less -- is up
18 to \$2,500, so that a motion would be required in any
19 event.

20 QUESTION: But if you've got \$2,600 at issue,
21 you would have to -- unlike most lawyers, you'd have to go
22 to court -- if you read the statute literally, you'd have
23 to go to court and get permission to take a deposition.

24 MR. EDELMAN: That might be required, Your
25 Honor.

1 QUESTION: That isn't what it says. It says, in
2 1692c(b), that deals with communications to third parties,
3 not a communication to the consumer debtor himself, and
4 the consumer debtor can be noticed under the provisions of
5 the statute. This only deals with communications to third
6 parties, and it says that the consumer, the debtor, or the
7 consumer debtor's attorney, are not -- you're not
8 prevented from communicating with them.

9 MR. EDELMAN: That is correct, Your Honor. The
10 restriction --

11 QUESTION: So I think you're misreading it.

12 QUESTION: That appears to be correct.

13 MR. EDELMAN: The restriction would apply only
14 to third party witness --

15 QUESTION: And even then, express permission may
16 simply -- is not necessarily the same as specific
17 permission, individualized permission.

18 MR. EDELMAN: That is correct.

19 QUESTION: As long as it's express, you could
20 say.

21 Tell me, how does a lawyer know when he's
22 covered by these things? I mean, I guess every lawyer who
23 brings a case for collection of a debt, even if he does
24 things that debt collectors do, is not necessarily covered
25 by the act, isn't that right? He has to do it on a

1 regular basis.

2 MR. EDELMAN: That is correct, Your Honor.
3 There might be some room for debate at the lower end of
4 the spectrum. However, the --

5 QUESTION: If I'm not a litigator, and generally
6 just give business advice, do a little litigation
7 sometimes. However, it's trusts and other stuff, family
8 matters. Occasionally I get a debt collection case. I
9 might not be covered at all.

10 MR. EDELMAN: That is correct, Your Honor, but
11 while there might be some debate as to very marginal
12 situations, that's not the reality Congress was dealing
13 with when it repealed the attorney exemption. Basically,
14 there are law firms and attorneys that specialize in the
15 collection of consumer debts. One of those attorneys
16 would not have any question in his mind as to whether he's
17 covered, and if there is a question in his mind, he can of
18 course always comply in any event.

19 QUESTION: In any event, he's not in any tougher
20 position than the nonlawyer.

21 MR. EDELMAN: That is correct, Your Honor.

22 QUESTION: What about -- wasn't it the ABA that
23 took the position in this case that if we read the statute
24 the way you're suggesting, then we're driving clients to
25 the most incompetent, most inexperienced lawyers, because

1 they won't be debt collectors because they're not
2 regularly engaged in the collection of debts?

3 MR. EDELMAN: They would be, Your Honor, if the
4 lawyer then begins to regularly enforce consumer debts.

5 QUESTION: So it's like a dog is allowed one
6 free bite? Is that --

7 MR. EDELMAN: In many respects, the statute does
8 embody that principle. For example, the good faith
9 reasonable conduct defense, if a creditor furnishes false
10 information to the collection lawyer, the collection
11 lawyer, despite reviewing the matter, does not detect that
12 it's false, until the first time that the falsity is
13 detected, he would appear to have a defense.

14 Of course, once he -- once it is brought to his
15 attention that the creditor is not providing accurate
16 information, then he would have further obligations.

17 All of this was addressed in the -- at the time
18 that the attorney exemption was repealed. The reason that
19 the attorney exemption was repealed was that between 1978,
20 when the organized bar secured the original attorney
21 exemption, and 1986, the Federal Trade Commission received
22 some 1,400 complaints about law firms engaged in
23 collection activities, and the number of law firms that
24 were engaged in collection activities increased
25 dramatically. Some of them were actually advertising that

1 they were not subject to the restrictions that lay debt
2 collection agencies had. For example --

3 QUESTION: On billboards.

4 (Laughter.)

5 MR. EDELMAN: That's correct. I believe, Your
6 Honor, that the statutory history, that there was an
7 attorney exemption, and that it was removed, and that
8 Congress expressly declined to adopt a substitute
9 exemption for attorneys acting in court as attorneys as
10 sufficient to resolve the problem.

11 QUESTION: Mr. Edelman, what if I'm a lawyer who
12 represents a bank, and the bank, say, has a number of
13 floor plan arrangements with automobile dealers, and so in
14 March I sue one dealer for half-a-million dollars for
15 defaulting on a floor plan arrangement. In April I sue
16 another dealer on behalf of the bank for three-quarters of
17 a million dollars for defaulting on a floor plan
18 arrangement, and in May I sue still another dealer for a
19 million dollars, am I a debt collector?

20 MR. EDELMAN: No, Your Honor, because the
21 statute only applies to the collection of consumer debt.
22 Debt is defined as limited to consumer debt. Those were
23 business transactions, and if those --

24 QUESTION: And a consumer debt is something
25 incurred by someone who plans to make use of the thing

1 themselves?

2 MR. EDELMAN: It basically -- Your Honor, it
3 basically tracks the definitions found in the other titles
4 of the Consumer Credit Protection Act. It's normally not
5 difficult to determine whether something is a consumer
6 debt. For example, if a truth in lending statement was
7 issued in connection with the underlying indebtedness,
8 it's a fair inference that it's a consumer debt. Debts
9 incurred to corporations would never be considered to be
10 consumer debts.

11 QUESTION: Well, what if the corporation buys a
12 lot of products to consume them in its manufacturing
13 process?

14 MR. EDELMAN: That is not considered to be a
15 consumer debt.

16 QUESTION: That's not a "consumer debt"?

17 MR. EDELMAN: Only debts owed by natural -- or
18 allegedly owed by natural persons would be covered, Your
19 Honor.

20 QUESTION: Well, what if Howard Hughes, doing
21 business in his own name, buys a million dollars' worth of
22 stuff, they use them to make airplanes?

23 MR. EDELMAN: That would not be covered, Your
24 Honor. The term "debt" is defined in 1692a(5) as an
25 obligation or alleged obligation of a consumer to pay

1 money arising out of a transaction in which the money,
2 property, insurance, or services, three dots, are
3 primarily for personal, family, or household purposes, so
4 if we're talking about raw materials for manufacturing,
5 that's not for household purposes.

6 Again, there might be some gray areas which can
7 be easily dealt with by complying with the statute, but if
8 the debt consists of raw materials for manufacturing sold
9 to a corporation, or sold to somebody using a business
10 title or name, that is quite clearly not a consumer debt,
11 Your Honor.

12 QUESTION: How does this work, though? I take
13 it that home mortgages would be covered.

14 MR. EDELMAN: That is correct, they are covered.

15 QUESTION: So they can be a lot of money, and
16 suppose that the person collects home mortgages, i.e., he
17 brings lawsuits. That's part of his practice. I take it
18 he would be covered, that person?

19 MR. EDELMAN: Yes, Your Honor, and in fact --

20 QUESTION: All right. Then what happens when
21 they want to bring a suit, and there's a lot of money
22 involved, maybe a million dollars. That's up there. And
23 the lawyer would like to depose a witness, indeed, also
24 would like to talk to the -- would like to depose the
25 consumer, the borrower. The borrower writes back and

1 says, "I will not pay. I don't think I owe it."

2 Now, how does it work? As I read this, it's a
3 little tough for the lawyer to go and talk to the
4 borrower. In fact, it says you should not.

5 MR. EDELMAN: Not really, Your Honor.

6 QUESTION: Why not?

7 MR. EDELMAN: 1692c(c), which is the ceasing
8 communication provision --

9 QUESTION: Right.

10 MR. EDELMAN: -- contains an express exemption
11 for telling the consumer that we're going to invoke
12 specified remedies.

13 QUESTION: That's right. Now we say, I'm going
14 to sue you.

15 MR. EDELMAN: And you sue.

16 QUESTION: Now what the lawyer wants to do is,
17 he wants to go and talk at the deposition to the borrower.

18 MR. EDELMAN: There is nothing which would
19 prevent that.

20 QUESTION: What about the words that "...shall
21 cease further communication with the consumer."? What
22 about those words, "...shall cease further
23 communication..." unless, of course, it falls within 1, 2,
24 or 3? And I didn't see -- at least reading it literally,
25 it was rather tough to see where that came in.

1 MR. EDELMAN: I would construe the remedy, Your
2 Honor, as including --

3 QUESTION: That's what we're -- so that's what
4 we would have to do. You'd have to say the words, to
5 invoke a specified remedy include, to invoke a specified
6 remedy, and then going on to implement that specified
7 remedy, and therefore we would have to read into this
8 silence everything to do with a lawsuit where you talk to
9 the consumer.

10 MR. EDELMAN: The legislative history indicates
11 precisely that. The purpose of this c(c) exemption was to
12 bring -- was to permit the consumer to bring the matter to
13 a head by in effect demanding that the debt collector sue
14 them, so --

15 QUESTION: But there is no specific thing that
16 talks about the communications that go on during a
17 lawsuit, I take it?

18 MR. EDELMAN: That is correct, but --

19 QUESTION: So we'd have to imply that.

20 MR. EDELMAN: I don't think it's too much of an
21 implication to say that notification that one is going to
22 invoke a specified remedy would include, for example,
23 notifying the consumer's deposition. There is the
24 question as to third party depositions, which are very
25 unusual in debt collection cases, even mortgage

1 foreclosures, Your Honor.

2 Going back to the 1986 repeal of the attorney
3 exemption, Congress expressly stated in the legislative
4 history that its intent was to place attorneys and lay
5 collection agencies, which again at that time had, in a
6 number of States, the right to take assignments of debts
7 and sue, on the same footing, and the principle complaint
8 that -- among the 1,400 received by the Federal Trade
9 Commission, concerned attorney contact. Namely, attorneys
10 filing suit in improper or prohibited venues. They could
11 be, in fact, permitted by State law, but they were not
12 consistent with 1692i.

13 Congress responded to this concern by totally
14 deleting the attorney exemption and refusing to enact
15 statutes which were proposed by the Commercial Law League
16 and the ABA, and Representative Hiler, to the effect that
17 there would remain an attorney exemption.

18 As a result, we have a statute which once
19 contained an express exclusion for the matter at issue
20 here, was amended to remove the express exclusion, and
21 where Congress declined to enact precisely that position
22 which petitioners contend, namely that litigation conduct
23 is not covered.

24 With respect to the other absurd results, in
25 some 17 years, the statute has been construed in a

1 reasonable and rational manner by the lower Federal
2 courts. It has never, for example, been held that if a
3 lawyer files a collection action and loses, that that
4 violates the prohibition against -- that one cannot take
5 action if it is not lawful to take it.

6 It has never been construed to permit the debtor
7 to direct the attorney not to file suit against him. On
8 the contrary, the purpose of 1692c is to require the -- is
9 to allow the consumer to force the debt collector to sue.

10 Some question is raised in the briefs as to
11 whether the 1692g notice has to be attached to a pleading,
12 if that's the first that the debtor hears from the debt
13 collector. The answer is, it is probably not a
14 communication, but in any event it is a common and, in
15 effect, general practice among collection attorneys to
16 attach a sheet of paper to the end of the first pleading
17 containing the FDCPA warnings.

18 So that the parade of horrors that was
19 suggested by petitioners and appears to have been
20 suggested by the Sixth Circuit in the one decision
21 supporting their position, Green, is simply not there if
22 the act is construed carefully and in a reasonable manner.

23 The only other support which petitioners point
24 to are two things. The first is a very ambiguous
25 statement that Representative Annunzio had inserted in the

1 Congressional Record 3 months after the statute was
2 passed, and when nothing pertaining to the FDCPA was
3 before the Congress. It's not legislative history, even
4 if one can extract from certain --

5 QUESTION: He should have inserted 3 months
6 earlier.

7 MR. EDELMAN: Well, I think the Court has
8 consistently made a difference, a distinction, between
9 legislative history which predates the enactment of a
10 statute, and something which -- this wasn't even spoken to
11 Congress on the floor of the House. It was inserted
12 pursuant to privilege in the Congressional Record one
13 night 3 months afterwards. It's not permissible
14 legislative history.

15 QUESTION: Do you suppose he could have been
16 prosecuted under a 1001?

17 (Laughter.)

18 MR. EDELMAN: I won't comment on that. I don't
19 know enough about 1001, Your Honor.

20 The other is the commentary by the FTC staff.
21 It's not the FTC itself. The FTC staff supported the
22 position of the ABA and the Commercial Law League and
23 Representative Hiler that there should be an attorney
24 exemption in 1986. Even after Congress rejected that
25 position, the FTC staff came out with this commentary

1 which said, we're not going to enforce the act against
2 attorneys engaged in litigation.

3 The FTC -- not even the Commission itself has
4 rule-making authority under the Fair Debt Collection
5 Practices Act. It's a fairly unique situation. There's
6 very broad rule-making authority given to the enforcing
7 agencies under the other eight or nine titles of the
8 Consumer Credit Protection Act, but in this one case, the
9 enforcing authority is completely denied any rule-making
10 authority whatever.

11 And notwithstanding this, we have a commentary
12 which is read by petitioners to say -- to create an
13 exemption. There is no authority to create such an
14 exemption. An administrative agency, much less its staff,
15 cannot create statutory exemptions without some basis in
16 the congressional enactment that purports to authorize it.

17 The staff commentary, incidentally, does not
18 actually support petitioner's position in this case,
19 insofar as it applies to the letter. The staff says that
20 if an attorney does not engage regularly in consumer debt
21 collection activity, he's not subject to the act insofar
22 as litigation conduct is concerned, but it is now conceded
23 by petitioners that they do engage regularly in consumer
24 debt collection activity, such as sending consumers
25 dunning letters.

1 So basically, we have a statute which I think is
2 plain on its face, when you consider the sequence of basic
3 definition of debt collection, which even in Black's Law
4 Dictionary covers suing someone for a debt, the original
5 attorney exemption, and the removal of that attorney
6 exemption while all along litigation conduct by collection
7 agencies is regulated, and intentionally regulated, by the
8 statute.

9 If you look at the legislative history, you
10 find, again, an intent on the part of Congress to subject
11 lawyers to regulation that did not heretofore exist.

12 QUESTION: What is your answer specifically to
13 the argument that this will chill full adversarial zeal,
14 the best representation of the client, because the
15 attorney will be intimidated by the prospect of liability,
16 so will hold back arguments that might be tenable, but
17 that ultimately fail?

18 MR. EDELMAN: Your Honor, insofar as the issue
19 before the Court is concerned, namely, adding charges to
20 debts which are not expressly authorized, Congress
21 intentionally, and with application to both lawyers and
22 other debt collectors, imposed a strict standard. A
23 consumer cannot be subjected to any charge that someone
24 might be able to dream up a nonfrivolous argument in
25 support of.

1 Congress was careful about this, because it
2 realized that the vast majority of collection lawsuits go
3 by way of default judgment. There is no one there to
4 argue against the lawyer, and accordingly, it made the
5 standard one of whether the debt is expressly authorized,
6 or whether the charge is expressly authorized by the
7 instrument creating the debt, or permitted by law.

8 It's not an unfair standard, because first, if
9 no one is going to argue against the imposition of the
10 charge, it shouldn't be routinely imposed where it will
11 greatly -- as in this case, greatly increase the amount of
12 the debt, and the consumer is not represented and says
13 nothing.

14 In addition, normally, most collection lawyers
15 are enforcing printed form contracts. It's very easy for
16 the creditor to solve the problem by simply providing for
17 the charge, and then if it's not prohibited by law, it
18 falls within 1692f(1).

19 So Congress did tighten the standard, and it
20 would not be appropriate for an attorney to argue that a
21 consumer is liable for insurance or some other charge that
22 a nonfrivolous argument could be made with respect to, but
23 which is not expressly authorized in the instrument
24 creating the debt.

25 That problem, or that restraint, has nothing to

1 do with the attorney's status as attorney. The collection
2 agency can't demand such a charge before the matter is in
3 litigation, or during litigation, and the same restraint
4 is imposed upon the attorney.

5 So the answer to Your Honor's inquiry, Your
6 Honor, is that the act imposes certain restrictions, it
7 imposes them equally upon lawyers and nonlawyers who are
8 collecting consumer debts, and in the 17 years that the
9 act has been applied to collection agencies, these
10 restrictions have not been found to impose an undue burden
11 upon the collection of debts for consumers or the
12 extension of consumer credit.

13 Congress had a -- was faced with a problem in
14 balancing the interests of collection agencies and then
15 collection lawyers on the one hand and the public on the
16 other, it drew that balance very carefully, and I think
17 the judgment of Congress as expressed in the act should be
18 respected. That judgment does not permit of an attorney
19 litigation exemption.

20 What the petitioner's argument, I think, really
21 boils down to is an appeal to the reluctance of attorneys
22 to impose liability on other attorneys. The problem with
23 that position is that Congress did exactly that after an
24 8-year trial period of an exemption, and specific
25 provisions of the act address explicitly litigation

1 conduct. There is simply no textual basis for a continued
2 attorney exemption, whether limited to litigation or
3 otherwise.

4 Unless the Court has questions, that concludes
5 my remarks.

6 QUESTION: Thank you, Mr. Edelman.

7 Mr. Spellmire, you have 4 minutes remaining.

8 REBUTTAL ARGUMENT OF GEORGE W. SPELLMIRE

9 ON BEHALF OF THE PETITIONERS

10 MR. SPELLMIRE: Within the act, there are no
11 provisions which deal with the regulation of lawyers in
12 litigation. The focus that is appropriate is, what was
13 the intention of Congress when they enacted this law, and
14 whether the definition of "debt collector" has a fair
15 meaning when read in the context of the entire statute.

16 It is clear, or should be clear, that it is
17 ambiguous. Since it is ambiguous, the intention of
18 Congress should be examined, and the intention of Congress
19 is clear, as well as the interpretation of the FTC,
20 although not binding.

21 Finally, Mr Annunzio, Representative Annunzio,
22 prior to the enactment, stated that the amendment would
23 not affect the practice of law by the Nation's attorneys.
24 When he filed his supplemental report, he was amplifying
25 on that point that had been previously made.

1 QUESTION: When you say, his supplemental
2 report, was this something other than just his own
3 individual doing?

4 MR. SPELLMIRE: Your Honor, he was the sole
5 sponsor of the act. When he wrote his explanation, which
6 was included in the record, it explains the sponsor's
7 intention.

8 QUESTION: You mean, he was the sponsor of the
9 amendment which took the attorney exemption out?

10 MR. SPELLMIRE: That is correct.

11 QUESTION: Yes. Incidentally, it's an unusual
12 case in another way. I see Judge Manion and Judge
13 Fairchild agreed with one another.

14 MR. SPELLMIRE: Thank you.

15 QUESTION: Thank you, Mr. Spellmire. The case
16 is submitted.

17 (Whereupon, at 11:57 a.m., the case in the
18 above-entitled matter was submitted.)
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CERTIFICATION

Alderson Reporting Company, Inc., hereby certifies that the attached pages represents an accurate transcription of electronic sound recording of the oral argument before the Supreme Court of The United States in the Matter of:

GEORGE W. HEINTZ, ET AL., Petitioners v. DARLENE JENKINS

CASE NO.: 94-367

and that these attached pages constitutes the original transcript of the proceedings for the records of the court.

BY Ann Marie Federico

(REPORTER)