## SUPREME COURT OF THE UNITED STATES

LIBRARY SUPREME COURT, U.S. WASHINGTON, D.C. 20543

v.

In the Matter of:

RICHARD D. SHAPERO,

Petitioner,

No.87-16

ORIGINAL

KENTUCKY BAR ASSOCIATION

PAGES: 1 through 37

PLACE: Washington, D.C.

DATE: March 1, 1988

## HERITAGE REPORTING CORPORATION

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1	IN THE SUPREME COURT O	F THE	UNITED ST	TATES	
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3	RICHARD D. SHAPERO,	:			
4	Petitioner,	:			
5	ν.	:	No.87	7-16	
6	FRANK P. DOHENY, JR.,	:			
7	Respondent.	:			
8		x			
9	Was	hingto	on, D.C.		
10	Tue	sday,	March 1,	1988	
11	The above-entitled matt	er can	me on for	oral argum	ent
12	before the Supreme Court of the U	nited	States at	t 10:00 a.m	•
13	APPEARANCES:				
14	DONALD L. COX, ESQ., Louisville, Kentucky, on behalf of the				
15	Petitioner.				
16	FRANK P. DOHENY, JR., ESQ., Louisville, Kentucky, on behalf of				
17	the Respondents.				
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## PROCEEDINGS 1 CHIEF JUSTICE REHNQUIST: We'll hear argument this 2 3 morning in No.87-16, Richard D. Shapiro versus the Kentucky Bar Association. Mr. Cox, you may proceed whenever you're ready. 4 5 ORAL ARGUMENT BY DONALD L. COX, ESQ. ON BEHALF OF PETITIONER 6 7 MR. COX: Mr. Chief Justice, may it please the Court: This is the third case in six years which has come to 8 9 this Court from the various district courts and has involved absolute bans on various forms of written advertising by 10 11 attorneys. In each of those cases, and they begin with R.M.J.; 12 they go into the Zauderer case and now in the Shapiro case. And in each of those cases there is no record 13 14 evidence below which would justify the absolute ban which the 15 Bar Association has advanced, and in which the various state 16 supreme courts sought to impose. 17 We had thought that this Court had made it absolutely clear in the Zauderer decision when it said that an attorney 18 19 may not be disciplined for giving out truthful and nondeceptive advice to specific clients about their legal rights. 20 21 We thought that that had settled the matter, but apparently it 22 has not; and we are here once again on another issue that has 23 been imposed, an absolute blanket ban on attorney advertising

24 25 speech.

The issue here today is something called targeted

direct mail solicitation, which basically involves a situation where an attorney sends out a written letter to a person whom he has identified has having a specific legal problem; and that letter contains some generalized legal advice similar to the advice, perhaps, that was given in the Zauderer advertisements.

6 The Kentucky court has upheld the actual ban, and 7 that is why we are here today.

8 I would like to first go over just briefly the 9 situation in Kentucky, the specific, what I would call all-10 encompassing rules regulating attorney advertizing, and then go 11 hopefully into the facts, and then into the legal argument.

12 Kentucky probably has as all-encompassing regulation 13 of attorney advertising as any state in this country. What 14 Kentucky has done as gone through this Court's decisions, and 15 has seen in those decisions where the Court has indicated 16 various possible means of regulating attorney advertising. 17 Kentucky has, without exception, adopted all of those; and then 18 it's come up with some twists of its own.

As this Court suggested in <u>R.M.J.</u> and <u>Central Hudson</u>, first off, Kentucky has a strict pre-submission process. Under that process, advertisements of the type we're talking about here, and almost all advertisements, except very limited routine advertisements, are required to be pre-submitted to an agency of the State Bar Association comprised of three lawyers who are appointed by the State Bar Association.

Those three lawyers review the advertisements; they're given the power under the state regulation to conduct investigations; to subpoena witnesses; and in addition, under those regulations, are given the power to, in effect, edit the advertisement by suggesting disclaimers; by suggesting changes in the language.

And most importantly, I think from the standpoint of this case, under those regulations, an attorney has to wait at least 30 days before sending out any advertisement.

10 QUESTION: Mr. Cox?

11

MR. COX: Yes sir?

QUESTION: Let me look at this precise letter: it states, doesn't it, that "It has come to my attention that your home is being foreclosed on." Couldn't that be misleading? It certainly indicates familiarity with the precise piece of real estate.

MR. COX: Well, I think what it indicates, Justice Blackmun, is that Mr. Shapiro had gone to the court records and determined that, in fact, there was a foreclosure action pending. I don't think that it indicates any more than that.

And I think the important thing to note with respect to this particular advertisement is that it was submitted to three different state bodies, and in not one of those three, did anybody say anything about it being false, misleading, deceptive, or anything else. It was submitted to the state

1 advertising commission, who in the first instance, reviews all 2 advertisements.

It was submitted to the ethics committee; again, no sta statement that there was any problem; it was submitted to the state supreme court; the state supreme court did not in any way base its decision --

QUESTION: But Mr. Cox, isn't it possible that all three of those agencies, while it's clearly banned by an existing rule, so we don't have to reach the question of whether the particular advertisement is misleading.

11 MR. COX: That is a possibility. But I do not --12 QUESTION: And in fact, has anybody reviewed this 13 particular letter under the rule that was promulgated after the 14 letter was submitted?

15MR. COX: The Kentucky supreme court did.16QUESTION: But they didn't tell us anything about

17 whether it was misleading or not, did they?
18 QUESTION: The Kentucky supreme court simply said it

19 was banned.

20 QUESTION: Banned by a broad regulation. 21 MR. COX: But they cited -- and I think it's 22 important that the cited in their decision the fact that it had 23 been reviewed by these lower court -- these lower bodies, and 24 there had been no finding that it was false, misleading, or 25 deceptive. I think we can't --

QUESTION: There is no finding that way, but there 1 2 was no finding the other way either. 3 MR. COX: That's correct. 4 QUESTION: Well, Mr. Cox -- go ahead. 5 MR. COX: Would it not be more neutral if they said, started off by saying, "Is your home being foreclosed?" 6 7 There again, there would be no connotation of familiarity with this particular thing, and it would be much 8 more like the I.U.D. case that we had some time ago. 9 10 MR. COX: But this letter is sent to people whose 11 homes are being foreclosed on. 12 OUESTION: Well --MR. COX: I mean, that's 13 14 OUESTION: -- I mean, that would be a mistake. That's what concerns me a little bit is there is a possibility 15 16 of it being misleading. QUESTION: Mr. Cox, do you think that the state is 17 free to impose higher standards of truthfulness and honesty on 18 advertising like this than would be the case for selling soap 19 or vacuum cleaners, or something of that kind? 20 21 MR. COX: It is my view that the false, misleading, and deceptive rubric has to be judged in context; and we're 22 23 talking in the context of a letter coming from an attorney, so 24 obviously --25 QUESTION: Yes. That's why I'm asking the question.

MR. COX: -- and I am suggesting that under those circumstances, a letter coming from an attorney might be judged somewhat differently than a letter coming from the soap company.

5 QUESTION: So you would concede that higher standards 6 may be imposed?

7 MR. COX: Somewhat higher standards, depending upon 8 what the context of the letter is.

9 QUESTION: Do you think the state can ban telephone-10 targeted advertising?

MR. COX: It is my view that that is not the issue before the Court here --

QUESTION: Yes, I know that.

13

14 MR. COX: -- in this case. But it is my view that 15 the Ohralik decision involved a specific set of facts in that 16 case, and telephone-targeted solicitation would depend on the 17 facts. I do not believe, consistent with the First Amendment overbreadth doctrine that Ohralik means all types of in-person 18 solicitation could be banned. I think it depends on the facts 19 20 of the case, and that's what the Court has held in some of the 21 other decisions. So I don't agree that there could be an 22 absolute ban on telephone solicitation.

But I don't believe the Court gets to that point in this case. Our concern here today is that we have yet another example with a bar association without any fact-finding whatsoever simply banning a written advertisement, and holding
 in the <u>Zauderer</u> case that that can't occur.

3 You have to look at the advertisement and determine 4 whether it's false, misleading, or deceptive. We have a three-5 attorney panel that does that in Kentucky; and it should be 6 left to them.

7 Let me point out one additional thing: the Kentucky 8 rules make it very clear that even if there is a problem, as 9 Justice Blackmun suggested, maybe Mr. Shapiro should have said, 10 "Is your home being foreclosed upon?"

11 If that's the kind of problem with the Shapiro advertisements, first off, that's not a basis for banning all 12 targeted direct mail advertisements; and second, it's not a 13 14 basis for banning Mr. Shapiro's advertisement, because under 15 the specific rule, before the advertising commission takes the 16 -- goes to capital punishment, it's required, in essence, to 17 consider modifications of the language of the advertisement, the insertion of disclaimers. 18

For example, to answer your concern, they might suggest a disclaimer that not all people's homes have been foreclosed upon. I mean, I can't --

22 QUESTION: I would think that you have that he has 23 amended, saying "Is your home subject to foreclosure," that 24 would be banned under this rule?

25

MR. COX: Yes, that would be a flat ban. Yes, the

rule -- yes, Justice White, the rule bans anything you say in
 writing that's in the mail targeted to a person that you know
 has a specific legal problem. So you still have the ban in
 place, which I thought was removed in the <u>Zauderer</u> decision.

5 QUESTION: Is the Kentucky rule based on an American 6 Bar Association suggested rule?

7

MR. COX: Rule 7.3.

8 QUESTION: Did the ABA in working on its rule, and 9 ultimately promulgating, did it make any factual inquiries that 10 --

MR. COX: Those have not been brought to my 11 attention. The kinds of factual -- in the comments to Rule 12 13 7.3, one of the prime reasons why the ABA rejected the presubmission process appeared to have been the argument there 14 15 that some were saying, "Well, wouldn't pre-submission address 16 these problems?" And the ABA's comments say, "Well no, it's 17 too difficult -- the agencies would be too busy and they 18 wouldn't be able to go through these advertisments. That's certainly not been the experience in Kentucky. 19

This commission's been around for six years; and in their decision, now -- we've got to look at the advertising commission of the Kentucky Bar Association. They believed and recommended that the Kentucky Bar Association delete this rule they were enforcing because they felt it was unconstitutional under Zauderer; that, incidentally, that was the position of

the American Bar Association advertising commission; and the American Bar Association ethics commission; and the Department of Justice anti-trust division; and the Federal Trade Commission.

5 So all of the agencies that have looked at this, 6 except the trade associations, the lawyer trade associations, 7 have in essence come to the conclusion that this is unworkable. 8 And unconstitutional.

9 QUESTION: Well, do they come to the conclusion that 10 it's unworkable, or that, in their view, it's unconstitutional 11 because of our decisions?

MR. COX: They came -- the advertising commission, I think, had two concerns. The Kentucky advertising commission -- remember, they were the people who administer this on a dayto-day basis -- it seems to me if they had a concern about the workability of the system, they would have expressed it.

But I will concede that, for the most part, those administrative agencies who looked at the issue have emphasized more this Court's what I think is clear holding in the <u>Zauderer</u> decision. Yes, that is correct.

But the important point is that the people who would be administering this have expressed no fact finding of any problem at all. The only fact finding that we've had in this case, the <u>amici</u> have come into this Court and in their briefs, I think they concede that this factual vacuum that we're acting

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on a naked record; and so they have attempted to after-the-fact supply a factual basis for this rule which is unsupported in the record; and what they did is they went out and conducted what I can only call a "jack-leg survey." And presented the results of that survey to this Court.

6 The survey was actually conducted after this Court 7 granted <u>certiorari</u>. But there's a nugget -- there's a real 8 important nugget in the survey of the Florida Bar Association. 9 And that nugget, I think really addresses the concerns that 10 everybody has, and that is, what impact do these direct-mail 11 advertisments have on the recipients?

12 And here's this one nugget, virtually -- this is the 13 Florida Bar Association in their survey, virtually no one 14 believes -- and these are the recipients now, virtually no one 15 believes that direct mail advertisments they received from an 16 attorney was either intimidating or frightening, or confusing.

17 So the only evidence we have in this case before you, There is just no other evidence, and I think the 18 is that. 19 Kentucky supreme court really realized that because in their decision they didn't purport to rely on evidence. Their 20 21 decision was based on the following: the serious potential -22 serious potential, now -- that these kinds of advertisments 23 have for the kinds of harm that this Court has said could be the basis for a ban, they said it was entirely possible that 24 25 these harms would result; and they said it was full of "the

1 possibilities."

Well, I think, you know, it's possible the roof could 2 fall here, but it's not the basis for our leaving the court 3 room. And I don't think the possibility that someone may be 4 5 overreached, or may be misled, is the basis for a blanket ban. 6 If there is a problem with an advertisement, we --7 QUESTION: So you say the possibility of being overreached isn't a basis for a blanket -- supposing there were 8 evidence showing that something more than a possibility -- a 9 10 reasonable probability or something like that? Would you still 11 say no blanket ban? 12 MR. COX: I would say that, as to written advertisments, you have to look at each individual 13 14 advertisement. I do not conceded as a matter of fact or law, that written advertisments are inherently deceptive by their 15 16 very nature. Nor do I concede as a matter of fact or law that 17 letters sent out to people who have legal problems, are 18 19 inherently deceptive. 20 I think what this Court has said in its prior 21 opinions is, "Let's look at them on a case-by-case basis." 22 QUESTION: Supposing the Florida survey that you 23 refer to, which you say was taken after-the-fact and wasn't the 24 base -- and really can't be the -- supposing it had shown that, 25 you know, 30 percent of the people felt intimidated or misled,

1 and that had been the basis for Kentucky's rule -- would you
2 say that the result was still the same?

3 MR. COX: No. I don't believe that we should get 4 into the least common denominator situation. I don't concede 5 that doing a survey -- how would you survey about 6 advertisments, written advertisements in general?

7 QUESTION: You regard it as "nugget," I thought? So8 I thought perhaps you thought it was useful?

9 MR. COX: No. No, I think it is useful on the other 10 side.

11 QUESTION: But I mean, what if it had come out the 12 other way?

MR. COX: I think if it had come out the other way, then we'd be in a problem. But it says, "virtually no one." So if 99 percent of the Florida people had said they felt intimidated, overreached, and whatever, then maybe we'd have a problem.

But I don't believe that's even a remote possibility. I don't think that there's any way that you can design a survey which would survey for the -- to cover all possible written advertisments. I just don't think that's the case.

Our view is that, consistent with <u>Zauderer</u>; it's right there in writing, you have to look at each advertisement individually, and we've got a perfect process.

25

QUESTION: Well, I think that if you take it you

think that some targeted mailings could be forbidden? 1 2 MR. COX: If on their face are false, misleading, and 3 deceptive. 4 QUESTION: Yes. 5 MR. COX: And some can't. Some cannot be. 6 QUESTION: So, if that's the case, what is the justification for declaring this rule invalid on its face? 7 8 That's what you asked, isn't it? 9 MR. COX: Well, I think, well, as the first matter I asked that Mr. Shapiro be able to be permitted to send out this 10 letter, but yes. 11 12 QUESTION: All right, then, all you're really asking is that, as applied to your case, this rule is 13 14 unconstitutional? 15 MR. COX: Right. The problem --16 QUESTION: Is that what you said? MR. COX: Yes sir. 17 QUESTION: And that's all you ask? 18 MR. COX: 19 That's all I can ask, because --20 QUESTION: The overbreadth is not applicable in 21 commercial speech? 22 MR. COX: Right. And that is what has caused the 23 problems in the lawyer advertising area. 24 QUESTION: Mr. Cox, the Kentucky court did strike 25 down the original rule, did it not?

MR. COX: Yes sir. 1 QUESTION: It withdrew it. 2 3 QUESTION: And do I understand -- pardon? It withdrew it. 4 QUESTION: 5 **OUESTION:** Withdrew it? DId it? 6 I thought it struck it down. MR. COX: 7 QUESTION: Oh, all right. MR. COX: I believe it struck it down, although I 8 9 don't understand the reason. QUESTION: Well, I was going to ask next, did the 10 Kentucky supreme court say why they struck that one down? 11 12 They said why, but I think they misspoke. MR. COX: They said they were striking it down in view of Zauderer. 13 I 14 think what they really meant was they were striking it down in view of Primus, because the old rule had prohibited targeted 15 direct mail soliciting for both pecuniary and non-pecuniary 16 gain -- that's Primus on all fours. In Primus. 17 QUESTION: But the rule you have brought before us 18 now, as I understand it, is a precise counterpart of the ABA 19 rule, is it not? 20 21 MR. COX: Yes sir. And it is precisely the same -it may be more severe than the old Kentucky rule -- the only 22

difference between this rule and the old Kentucky rule, is that the old Kentucky rule, a part of it was unconstitutional under Primus, but as applied to the facts of this case, there is no

difference between the application of 7.3 and the application
 of the old Kentucky rule.

3 QUESTION: Well, as to their reasons for striking
4 down the first rule, do you suggest they just misspoke?

5 MR. COX: I believe they struck it down on purpose 6 because they deleted -- they put in a pecuniary gain 7 requirement. The only thing that could possibly explain that 8 would be <u>Primus</u>.

9 But that's not what they said. They said in view of 10 Zauderer, and that doesn't make any sense to me.

11

QUESTION: Mister --

12 QUESTION: The reason they looked -- you're the one 13 -- it was the -- it was Mr. Shapiro that brought the <u>Zauderer</u> 14 case before them, wasn't it?

MR. COX: Yes sir. The <u>Zauderer</u>, I mean, <u>Zauderer</u> says, I mean, I just don't see how it can be any clearer. <u>Zauderer</u> says that an attorney may not be disciplined for soliciting legal business through printed advertising containing truthful and non-deceptive information and advice regarding the legal rights of potential clients. That's what Dick Shapiro's doing. It's a written advertisement.

The Bar Associations have come back in with this word game about "It's not an advertisement at all. It's solicitation."

25

And this Court in Bigelow has made clear that there

1 is no difference. That the issue is not the label we put on 2 it; the question is what is going on. And in that quote I just 3 read, it says, "An attorney may not be disciplined for 4 soliciting legal business through printed advertising."

5 We will concede that when we send out these letters 6 we are soliciting legal business. We believe that any time you 7 send out anything that's in the nature of an advertisement, 8 you're soliciting legal business.

9 So the distinction is not the label you put on it; 10 the question is, what is it in fact? And they keep going back 11 to the <u>Ohralik</u> case, which is the same defense. You would have 12 thought they would have come up with a new defense after it was 13 so soundly rejected in <u>Zauderer</u>, that they go back and say, 14 "Well, sending out letters is just like in-person 15 solicitation.'

And that just doesn't fly. That was what was rejected in <u>Zauderer</u>. In <u>Zauderer</u> this Court said, "The distinction between <u>Zauderer</u> and in-person solicitation and the written advertisement in <u>Zauderer</u> is the fact that you don't have the trained advocate there. No immediate yes or no.

And most importantly from our standpoint, there is an opportunity in our case for the intervention of bar agencies. That's one of the factors in the <u>Zauderer</u> decision. We've got a three-day hold period -- three days before anything can happen. During that time this thing can be edited; disclaimed;

we can have hearings; and most importantly, this thing can go
 all the way to the Kentucky supreme court in one jump.

3 If the advertising commission thinks there's a 4 problem here they can apply to the Kentucky supreme court for a 5 restraining order to restrain publication.

6 QUESTION: Mr. Cox, how many states today do you 7 think have this flat ban on targeted direct mail?

8 MR. COX: It's reported in our brief -- and our 9 numbers differ from the numbers that they reported, but it's 10 around perhaps half. I'm not sure -- we had gotten our figures 11 out of the ABA service on attorney advertising, and so it's a 12 little clearer, but there is a significant number that do have 13 the ban, and I think most of it is due to the fact that it's 14 contained in the ABA rules.

15 So whether it -- the question is, is this case like 16 <u>Ohralik</u> or like <u>Zauderer</u>? I think it's clearly like <u>Zauderer</u> 17 and <u>R.M.J.</u>, and the other cases.

In <u>Ohralik</u>, one of the commentators said, "It's a lot easier to throw out -- " or one of the commentators talking about this problem with respect to <u>Ohralik</u> said it would be a lot easier to throw out a letter than it is a 200 pound lawyer sitting on your couch. And I think that's an important distinction.

We don't have Mr. Shapiro in their living room, or if we're going to make it like <u>Ohralik</u>, we don't have them in the

hospital room. We have a letter there which says right on its
 face, this is an advertisement. And it's been pre-reviewed;
 it's been pre-screened; everything's been checked out on it.

QUESTION: Well, I'm still a little puzzled about what you say, "everything's been checked out," because I'm not sure it was checked out in this case; and with respect to this letter, and you're really arguing that you want us to approve this particular letter -- you're not asking for the general ban to be struck down?

MR. COX: I would like -- I understand the overbreadth doctrine and its limited application in commercial speech, but for the future of attorney advertising, the ban ought to be struck down.

14

15

QUESTION: Now, in this case --

MR. COX: But I realize what the law says.

16 QUESTION: -- in this case there is no record or no 17 fact-finding that explains things like Justice Blackmun raised -- how did it come to this person's attention? To whom would 18 this letter be sent? Is it just people that he has factual 19 20 knowledge about? Because he says, "If this is true," and 21 suggests otherwise -- what is the 'free information" on how he 22 can keep his home that he's offering? If you hire him maybe he 23 can help? Or is he going to give him free legal advice? We 24 don't know from the record in this case, do we? 25 MR. COX: We don't know other than -- all we have is

1 what's on the face of the letter, that's all we have.

2 QUESTION: So you quoted from <u>Zauderer</u>; said that 3 written advertisement may include legal advice of some kind. 4 But there's no legal advice in this letter.

5 MR. COX: No. I beg your pardon. But it does talk 6 about the possibility of bankruptcy. And that would be the 7 legal advice.

8 QUESTION: Where does it say anything about 9 bankruptcy? Where would the layman know it said anything about 10 bankruptcy? It says, "Federal law may allow you to keep your 11 home," and so forth. And if I'm a layman, I'm not sure that 12 means bankruptcy.

13MR. COX: That's correct. But that's the legal14advice: federal law may permit you to keep your home.

Also, this rule -- prohibiting targeted direct mail solicitation, doesn't make any sense. Take the <u>Zauderer</u> advertisement: we identify people, women, who have this potential problem, and we send that specific advertisement to them, and that's not permitted under this rule.

Take another step: if we take the Shapiro letter and we send it to everybody in Hart County, Kentucky, everybody in Hart County, Kentucky, even though there are only five people in Hart County, Kentucky who are interested in getting it, then that's okay.

25

What you're faced with is a situation where Dick

Shapiro can get his message across if he's willing to send out
 this letter to 4,995 people --

QUESTION: Well, Mr. Cox, may I interrupt there: you said it would be okay, but it would false as to all but five of those people. It says, "It has come to my attention that your home is being foreclosed on." And 99 percent of the recipients, it would be a false statement. Do you think that's a proper letter?

9 MR. COX: That's correct. He could modify it 10 slightly in the way that Justice Blackmun suggested it. Or he 11 could say, "If your home is being subjected to foreclosure, you 12 may want to contact me."

QUESTION: But we're asked to approve this letter. MR. COX: That's correct. That's correct, on a record where there's no fact finding going the other way; where there's nothing in the record which indicates that there is any problem with this letter --

18 QUESTION: Mr. Cox, you don't think it's at all 19 misleading to say "Federal law may enable you to -- may allow 20 you to keep your home by ordering your creditors to stop and give you more time to pay them, " you don't think it would have 21 22 been a little more forthright to tell the people you can take bankruptcy? Which seems a good deal less attractive than the 23 federal law that allows you to keep your home by ordering your 24 25 creditors to stop. Isn't this a little bit misleading?

1 MR. COX: I don't believe that that's misleading. 2 QUESTION: You don't think it's a close question that 3 we might want to get the views of some state bar association, 4 or some state authorities on before we say that it isn't?

5 MR. COX: It is my view that, if you -- another 6 question that could be asked -- and I don't want to answer the 7 question with a question; but shouldn't you say that -- ask, 8 whether the people in there had been the district 180 days or 9 whatever that number is for bankruptcy, and --

QUESTION: No, no, you miss my point: I'm saying bankruptcy is not as attractive to many people as a federal law that enables them to tell their creditors to stop.

MR. COX: And it's my view that there's -- that that's not demonstrably misleading. If you require every nit of the law to be set forth in every advertisement, then we won't have effective advertisments.

17 QUESTION: I don't think calling bankruptcy18 "bankruptcy" is every nit of the law.

MR. COX: Well, we also believe that eliminating the rule will provide a -- there are many good benefits from having this kind of advertising. You remember, we're talking about an advertising that has been pre-reviewed by a state regulatory agency that has been edited and will be sent out only after extensive bar association review.

25

Is it better for people to get legal advice on that

1 kind of information based -- is it better for people to find 2 out about the availability of legal services under those 3 circumstances, or from their next-door-neighbor; or in a bar; 4 or who knows where?

5 We're talking about a situation where we're making 6 legal advice and advertising legal services that are clearly 7 regulated by the bar association.

8 The other alternatives provide information about 9 lawyers under situations which are much less likely to be 10 truthful and non-deceptive.

11 QUESTION: We certainly don't know in this case that 12 Kentucky supreme court said this targeted solicitation is, has 13 to be, banned under our rule, even though it is not deceptive, 14 and even though it is truthful, and even though it is not 15 misleading?

MR. COX: They didn't say that. All they said was that they recognized that that finding that there was no finding to that effect in the administrative agencies below, and then they dropped it.

20 QUESTION: Now, let's assume a court having read the 21 cases that you brought before them, that no advertising by a 22 lawyer can be banned; no advertising like this can be banned 23 unless it's false, misleading, as long as it 's truthful; and 24 then it just says, "We do not approve this letter." 25 MR. COX: Without saying why?

1 OUESTION: Yes. Here's a court that knows the rule 2 and just says without any explanation, it just bans the letter. Don't we assume that the court applied the rule; I mean, that 3 4 it knows is applicable and that it made, even though it didn't say so, that it made the right findings? 5 6 MR. COX: That would be my assumption. My assumption -- I mean, I think the clear -- if you read the Kentucky 7 decision -- my time has expired. 8 9 CHIEF JUSTICE REHNQUIST: We will permit you to 10 answer to Justice White's question. 11 MR. COX: If you read the Kentucky decision, it seems clear that the supreme court banned this advertisement because 12 13 it didn't -- it was targeted direct mail advertisement. They 14 didn't ban it because --15 QUESTION: Even though it is not untruthful and not 16 misleading? MR. COX: I'm sorry? 17 18 CHIEF JUSTICE REHNQUIST: Thank you, Mr. Cox. 19 We'll hear now from you, Mr. Doheny. 20 ORAL ARGUMENT BY FRANK P. DOHENY, ESQ. 21 ON BEHALF OF RESPONDENT Thank you, Mr. Chief Justice, and may it 22 MR. DOHENY: 23 please the Court: There are two parts to the argument that I would like 24 25 to present, and the first is a jurisdictional one, which was

1 touched on briefly by Justice Stevens in a question that he 2 asked.

Listening to Petitioner's argument, the Court might
conclude that what we had below was an attack on the entire
Kentucky advertising process. That is not the case.

Justice Stevens asked, "Was the letter reviewed after
Rule 7.3 was adopted?" And the answer to that is
emphatically, "no."

9 The Kentucky supreme court opinion begins with these 10 words: "This is a petition for review of supreme court rule 11 3.135, which has been interpreted by the advertising commission 12 to prohibit targeted direct mail advertising by lawyers."

QUESTION: How does this disapprove this letter?
 MR. DOHENY: The Kentucky supreme court did not as
 such disapprove this letter, Justice White.

QUESTION: Why it disapproved it?

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MR. DOHENY: It did neither. What it said was that Rule 3.135 pertaining to advertising, was too broad. What Petitioner asked below was that Rule 3.135 be deleted; and what Kentucky did in referring to <u>Zauderer</u> three times in the opinion of the court, was specifically said, "It is the decision of this court that supreme court rule 3.135 be deleted." That is what they did.

24 QUESTION: Well, do you think that Shapiro was free 25 to go ahead with his advertisement after the Kentucky supreme

court decision? 1 MR. DOHENY: No, Justice White, I do not. 2 QUESTION: Well, if he wasn't, then they must have 3 4 applied some rule to ban it? They did. 5 MR. DOHENY: QUESTION: And what did they apply? 6 MR. DOHENY: At the time they deleted Rule 3.135. 7 They adopted a new rule, ABA Model Rule 7.3, which prohibited, 8 9 was not -- I'm sorry sir? QUESTION: Well, the claim is that Kentucky is not 10 11 entitled under the First Amendment to require this particular letter. 12 MR. DOHENY: And that claim --13 QUESTION: And that claim rejects it. 14 MR. DOHENY: If the Court please, I believe that 15 claim was raised for the first time in this Court and that is 16 the heart of our jurisdictional argument; that what Petitioner 17 attacked in the trial court was Rule 3.135, which he asked be 18 19 deleted. 20 OUESTION: Well, what he said, what he claimed was, that he is entitled to publish this -- to mail, this 21 22 advertisement; he's entitled to under the First Amendment. 23 That's his claim. As against any Kentucky rule. MR. DOHENY: And that gets to the substantive issue, 24 25 Justice White, as to whether Kentucky can constitutionally ban

1 the letter as proposed by Shapiro. I think the answer to that 2 is again emphatically "Yes, it can be banned."

3 QUESTION: Isn't that the issue before us? And isn't 4 it properly before us?

5 MR. DOHENY: I think the issue is not properly before 6 you, Justice White, because it was not raised in the Kentucky 7 supreme court. What was raised in the Kentucky supreme court 8 was a challenge to Rule 3.135.

9 When the court adopted Model Rule 7.3, Petitioner had 10 the right to seek rehearing or modification; or to begin a new 11 proceeding. He did none of those. He simply sought <u>certiorari</u> 12 from this Court.

So we contend that by his failure to raise that issue in the Kentucky courts, he has deprived this Court of jurisdiction.

16 QUESTION: But that seems rather strained to me, because he never knew about Rule 7.3 until the supreme court of 17 18 Kentucky adopted it. And if 7.3 tracks in many respects the rule it was attacking, and during the course of the litigation, 19 20 the authority -- the body with the authority to do so says, "Well, now this rule you're attacking is no longer in effect; 21 22 but a new rule is," and he has the same complaint about that, doesn't strike you as rather highly a technical a thing to have 23 to go back and start all over? 24

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MR. DOHENY: Mr. Chief Justice, it does not for these

1 reasons: the old rule began, "A written advertisement may be 2 sent."

The new rule begins, "A lawyer may not solicit 3 4 professional employment." In other words, it is the distinction between advertising on the one hand and 5 solicitation on the other. 6 7 This Court has said that a state can ban solicitation in Ohralik. Now, what Kentucky did was adopt without advance 8 9 notice, admittedly, but what it did was adopt a new rule at the 10 time Shapiro asked them to delete Rule 3.135. 11 QUESTION: Did the Kentucky supreme court disapprove this letter? It did, did it not? 12 MR. DOHENY: It did. 13 QUESTION: It disapproved it, did it not? 14 15 MR. DOHENY: Yes.

16 QUESTION: And did it not disapprove it on the basis 17 of the new rule?

18 MR. DOHENY: Yes.

19 QUESTION: Well then, why is the case here? That's 20 what he's bringing here.

21 MR. DOHENY: Well, our position is that that new rule 22 should have first been challenged in the Kentucky supreme court 23 rather than before this Court.

24 QUESTION: Well, what chance do you think a challenge 25 would have had in the Kentucky supreme court after that court

1 had adopted the rule?

QUESTION: And applied it? 2 3 QUESTION: And applied it to this case? MR. DOHENY: I can't get inside the mind of the 4 5 Kentucky supreme court, but they, like other courts, are 6 willing to listen and be educated; and if there was a challenge 7 to the new rule, I think they would apply their wisdom and 8 experience to it; and the facts that are presented to that 9 court about the rule. 10 QUESTION: Mr. Doheny, it would be a different 11 question if all the Kentucky Supreme Court did was to say, "You're right, the old rule is no good; we're adopting a new 12 rule." 13 14 But it didn't just do that. You say that it went further, and in that situation, I can understand why you would 15 say you would have to go back and see whether, under state law, 16 this thing is banned under the new rule. 17 18 But the court didn't stop there. It said, "We're adopting this new rule and your letter is banned under the new 19 20 rule." 21 MR. DOHENY: Well, perhaps I --22 QUESTION: Did it say that or not? If it didn't say 23 that, you have a different case.

24 MR. DOHENY: Well, perhaps I overstated it, Mr. 25 Justice Scalia, because it does not say in the opinion that

1 they made a finding with respect to this letter. They simply say that, with respect to Rule 7.3, this is an appropriate rule 2 which we now adopt as the law of this government. 3 4 QUESTION: Well, your response to one of the other Justice' questions was that, indeed, there has been a 5 determination that this letter is no good. 6 7 Now you're saying there has not been? MR. DOHENY: I believe I was in error when I said, 8 9 that, Justice. 10 QUESTION: I don't think so. The next sentence says, 11 "We affirm the decision of the ethics committee to deny the 12 request." And the request is to mail out this letter. 13 So I think they not only set out the appropriate rule we should adopt as the law in the case, but they then go on and 14 15 affirm the ruling. 16 And may I ask just one other procedural question? MR. DOHENY: Sure. 17 QUESTION: Am I correct in recalling that you did not 18 19 make this argument in your Response to the Petition for 20 Certiorari? 21 MR. DOHENY: It is true. We were not counsel for the Kentucky Bar Association below. We came to this issue late; we 22 23 did not make this argument. QUESTION: Did you have a problem under the Tuttle 24 25 opinion?

MR. DOHENY: We did make it late.

1

2 QUESTION: Mr. Doheny, it strikes me you'd be well-3 advised to spend time on the merits of the case, because I 4 think your jurisdiction argument may be unpersuasive.

And on the merits, I'm wondering whether on the new rule, you would take the position that an advertisement like this, if it were deemed not misleading, could be published in the newspaper? Then copies of the ad could go directly to the targeted recipients?

MR. DOHENY: I think that, if the substance of the letter, Justice O'Connor, were deemed to be not misleading, without question, in Kentucky, it would appear in a newspaper. We have broad rules.

14 QUESTION: Yes, and then could the newspaper ad be 15 mailed -- copies of it, to targeted recipients?

MR. DOHENY: No, not under the new rule. It could go to a mass -- a group of persons under the rule, with whom -well, it could go to a group of persons as long as they were not targeted.

20 Some of those people may, under the rule, need the 21 services that are offered.

QUESTION: Well, under the First Amendment analysis, why is it more of a concern by the state to protect the recipients from opening up the ad in an envelope than from reading it in their newspaper?

MR. DOHENY: I think that the distinction is that it has been touched upon by this Court; that it gets to the ability of a trained advocate to persuade on a personal basis. Admittedly, the letter is not as personal as the lawyer in your home or in your hospital, as was banned in Ohralik.

6 Nevertheless, as the Florida court observed in 7 <u>Stivers</u>, a letter carries a special aura; and I would wager 8 that, if all of us returned to our homes tonight and had a 9 letter from a real estate agent or a lawyer, we'd open the 10 lawyer's letter first.

11 QUESTION: If what's in the envelope is a copy of an 12 ad clipped out of a newspaper, why isn't that -- why shouldn't 13 it be treated like the newspaper?

MR. DOHENY: The newspaper ad is a generalized statement of advertising. And advertising is, by definition, going to a group of people, as opposed to solicitation, which goes to a more limited group.

Now, I see no harm that comes from a person receiving a newspaper ad which may or may not apply to him. It is very different from a target who has been identified as either facing foreclosure, or being the victim of an automobile accident or something else. There is a difference between the general nature of the advertisement as opposed to the in-person or the letter solicitation.

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Which, Justice O'Connor, becomes as soon as that call

is returned, what this letter says, for example, is "Call now.
Don't wait." and the minute that call is returned, we have inperson solicitation by the lawyer, which this Court has said a
state could properly prohibit.

QUESTION: But you could say the same thing of a 5 newspaper ad -- "Call now. Don't wait." And the same result 6 7 would ensue. Really, the only difference I see between the two 8 is that one is economically more efficient than the other. Is 9 there some vice in economically more efficient advertising, instead of -- you have the same ad; it reads exactly the same; 10 and you say you can put it in the newspaper, but you can't mail 11 it specifically to certain individuals? 12

13 MR. DOHENY: To targeted individuals.

14 QUESTION: Well, you call it "targeted." I'll call 15 it "specific."

16 MR. DOHENY: All right, sir.

17 QUESTION: You have to mail it to somebody.

MR. DOHENY: You could mail it generally to those who 18 do not -- are not known to have the problems, some of whom may. 19 20 OUESTION: It's a rather odd First Amendment doctrine that we forbid ads only when they're targeted at people that 21 22 are interested in them, which is the purport of your argument 23 MR. DOHENY: I'm trying, and am prepared to, draw a 24 distinction between advertising on the one hand; and again, 25 solicitation on the other.

I suggest respectfully that there is a fundamental difference, and what Mr. Shapiro chose to do here is solicitation, to a specific individual, which I believe a state can, under the rulings of this Court in <u>Ohralik</u> properly prohibit because of the ability of the lawyer to overreach.

6 QUESTION: So basically, you're saying you can't be 7 too effective?

8 MR. DOHENY: I wouldn't word it that way, Justice 9 Kennedy. I would say that some of the reasons against 10 solicitations are -- there are numerous ones. We don't know if 11 the person has a viable case; we don't know if the recipient 12 has retained a lawyer; we don't know the mental or emotional 13 state of the recipient when the solicitation arrives there.

I think there are valid reasons that can result in the prohibition against solicitation, and the possibility or probability, whichever term you choose to use, of overreaching, is far greater on a specific communication than it is in a newspaper or a television advertisement, which you are free to reject rather easily.

This Court has held -- and it's important to bear in mind that the Kentucky court did not reach its conclusion in a vacuum. It made a number of findings. It found in its opinion involving Shapiro, that dangers result from direct solicitation, whether in person or by mail. It stated that it was not unmindful of the potential for serious abuse with

1 direct solicitation.

It held that the submission of a blank form letter would not provide suitable protection for the public, and it stated that, under Kentucky rules, advertising was available to inform the public of the need for legal services, and the qualifications of those about to offer them without the risk that comes through impersonal solicitation.

8 We, this morning -- some new lawyers were admitted as 9 members of this Bar, and the Chief Justice welcomed them as 10 Officers of this Court.

11 This Court in <u>Virginia Board of Pharmacy</u> said "The 12 state has a strong interest in maintaining professionalism 13 among licensed pharmacists."

14 If that is true with dispensers of a product, and 15 surely it is; how much more true it must be with officers of 16 the court who can invoke the powers of the court for good and 17 for evil? We suggest that Kentucky was within its rights in 18 adopting Model Rule 7.3, and that the decision of the Kentucky 19 supreme court should be affirmed.

20 CHIEF JUSTICE REHNQUIST: Thank you, Mr. Doheny. The 21 case is submitted.

22 (Whereupon, at 10:50 a.m., the case in the above-23 captioned matter was submitted.)

24 25

1	REPORTERS' CERTIFICATE				
2					
3	DOCKET NUMBER: 87-16				
4	CASE TITLE: SHAPIRO V. KENTUCKY BAR ASSOCIATION				
5	HEARING DATE: MARCH 1, 1988				
6	LOCATION: Washington, D.C.				
7					
8	I hereby certify that the proceedings and evidence				
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