

OFFICIAL TRANSCRIPT PROCEEDINGS BEFORE

THE SUPREME COURT OF THE UNITED STATES

DKT/CASE NO. 84-1913

TITLE AT&T TECHNOLOGIES, INC., Petitioner V.
COMMUNICATIONS WORKERS OF AMERICA, ET AL.

PLACE Washington, D. C.

DATE January 22, 1986

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IN THE SUPREME COURT OF THE UNITED STATES

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AT&T TECHNOLOGIES, INC., :
Petitioner, :
V. : No. 84-1913
COMMUNICATIONS WORKERS OF :
AMERICA, ET AL. :

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Washington, D.C.
Wednesday, January 22, 1986

The above-entitled matter came on for oral
argument before the Supreme Court of the United States at
1:56 o'clock p.m.

APPEARANCES:

REX E. LEE, ESQ., Washington, D.C.; on behalf of the
petitioner.

LAURENCE GOLD, ESQ., Washington, D.C.; on behalf of the
respondent.

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P R O C E E D I N G S

CHIEF JUSTICE BURGER: We will hear arguments next in AT&T Technologies, Incorporated, against Communications Workers of America.

Mr. Lee, I think you may proceed whenever you are ready.

ORAL ARGUMENT OF REX E. LEE, ESQ.,

ON BEHALF OF THE PETITIONER

MR. LEE: Thank you, Mr. Chief Justice, and may it please the Court, in our view this is a simple case that requires a simple solution. The only reason the case is here is that the Court of Appeals committed an error which not even the respondents defend, and all that this Court need do and all that it should do is to reverse that error and remand the case so that the lower courts can perform the task that is properly theirs.

There is one question presented. It concerns the correctness of the Seventh Circuit's holding that there is an exception to the foundational principal that before requiring arbitration of a collective bargaining agreement, the Court must first determine whether the parties agreed to arbitrate that issue.

In the Court of Appeals' view, the exception exists where the judge in order to decide whether there has been a promise to arbitrate, would have to consider

1 any provision of the contract other than the arbitration
2 clause.

3 The issue arose here because the petitioner
4 laid off 79 installers at its Chicago based location.
5 The union claims that Article 20 of the collective
6 bargaining agreement makes these layoffs arbitrary. The
7 company's answer is that Article 20 does not change
8 Article 9's exclusion of all layoff decisions from issues
9 that are to be arbitrated, and the company places
10 particular emphasis on a prior judicial interpretation of
11 this contract and other bargaining history.

12 Now, under those circumstances, were the
13 parties in disagreement over whether there had been a
14 promise to arbitrate? What the lower courts should have
15 done and what both parties and all three amici agreed
16 that the lower courts should have done was to give the
17 parties their judgment on that issue. The issue is
18 arbitrability, arbitrability is for the courts, and these
19 courts should have decided it.

20 Had they done so, then no matter which way they
21 decided it, this would have been in respondent's words a
22 thoroughly uneventful case involving nothing more than
23 the interpretation of one labor contract and eminently
24 unworthy of review by this Court. But that is not what
25 happened.

1 Both the District Court and also the Court of
2 Appeals would have sent the case directly to the
3 arbitrator without performing their threshold duty of
4 deciding whether the party ever intended this issue to be
5 arbitrated. The Seventh Circuit's view, this
6 sidestepping of what it conceded was its normal duty, was
7 required because of the interaction of two features of
8 this case.

9 First, the parties have not clearly excluded
10 the arbitrability issue from arbitration, and second, in
11 order to determine arbitrability, the Court would have to
12 consider not just the arbitration clause, Article VIII,
13 but also two what the Court called substantive clauses,
14 Articles IX and XX.

15 That decision is hopelessly inconsistent with
16 this Court's holdings and opinions and also with the
17 policy of encouraging arbitration. I would like to
18 examine just briefly each part of the lower court's
19 two-part test.

20 The first is that the parties have not clearly
21 excluded the arbitrability issue from arbitration. That
22 is just a flat misstatement of well settled law
23 concerning who decides arbitrability. This Court said in
24 *Warrier and Gulf* not only that the Court decides
25 arbitrability, but it went further and clarified the

1 question of jurisdiction of the arbitrator will not be
2 left to the arbitrator unless, and this is a quote, "the
3 claimant bears the burden of a clear demonstration of
4 that purpose."

5 The Court of Appeals ruling in this respect
6 simply confuses the presumption of arbitrability with the
7 question of who decides arbitrability. Warrier and Gulf
8 deals with both of these issues. When the question is
9 whether it is viewed as arbitrary, then the scales are
10 weighted in favor of arbitration, but when the question
11 is, who decides arbitrability, they are weighted in favor
12 of the judge.

13 But it is the second part of the test that
14 really demonstrates the mischief of the Court of Appeals'
15 error. It is disputed by no one that one of the main
16 reasons over the past quarter-century since the Trilogy
17 arbitration has gained such widespread acceptance in the
18 labor field and has become so successful, is that
19 following this Courts unequivocal assurance in Warrier
20 and Gulf that the question of arbitrability is for the
21 courts, employers have been willing to use arbitration
22 because they have known that where it is really important
23 for them to exclude a management function, or some other
24 subject from arbitration, their agreements will be
25 honored.

1 They know that the scales are weighted in favor
2 of arbitrability, but they also know that they are
3 judicial scales, and the presumption is not an
4 irrebuttable one. If their case for exclusion is strong
5 enough, then a judge will keep the issue from ever going
6 to arbitration.

7 Now, common sense teaches that when the courts
8 perform this pivotal task, they must consider whatever
9 provisions of the contract and whatever elements of
10 bargaining history they can find that shed any light on
11 the issue whether there has been a promise to arbitrate,
12 as this Court clarified in American Manufacturing, and as
13 clarified even better by Justice Brennan's concurring
14 opinion in Warrier and Gulf and American manufacturing
15 even more than the interpretation of a statute.

16 The words in a collective bargaining agreement
17 are not to be interpreted in a vacuum. They can only be
18 understood against their background and as parts of the
19 entire contract, so that properly interpreted, there is
20 no tension between the two basic principals of Warrier
21 and Gulf that the Court decides arbitrability and the
22 arbitrator decides the merits.

23 They are parts of a single whole principle, and
24 that whole goes to the parties' freedom of contract. The
25 respondents contend here, as they have contended at every

1 stage of litigation, that what petitioner is really
2 asking for is an interpretation of the substantive
3 meaning of Article 20.

4 It is a confusing argument, but at bottom it is
5 simply not true. What we want out of this case is a
6 judicial ruling on whether the entire contract in light
7 of its entire historical background excludes layoffs from
8 arbitration.

9 Does this involve interpretation of the
10 contract? Of course it does. There is simply no way
11 that a judge can decide whether the parties have
12 contracted for arbitration without interpreting the
13 contract, but the judge and the arbitrator interpret for
14 quite different purposes, and they ask quite different
15 questions, and this brings me to what I submit is really
16 the key to this Court's solution of this case. It is a
17 careful distinction among three quite separate
18 questions.

19 The ultimate issue in this case is whether the
20 company could lay off the installers in Chicago when
21 there was no lack of work in Chicago. That issue, if
22 arbitrable, is the arbitrator's issue, and no one has
23 attempted to litigate that in any court. There was
24 neither evidence nor argument put forth before either the
25 District Court or the Court of Appeals on that issue.

1 A second quite separate issue is whether the
2 parties have promised to arbitrate this merits issue
3 concerning layoffs. That was the question that was
4 presented to the lower courts. That is the question they
5 should have decided, and that is the question that ought
6 to be remanded to them.

7 Now, a third, again quite separate question is
8 the question presented to this Court. Can a judge in
9 considering arbitrability consider any provisions of the
10 contract other than the arbitration clause? And the key
11 to this case, I submit, is for this Court simply to
12 decide its question and then remand the case to the lower
13 courts to decide arbitrability.

14 What no one at this bar is urging is that this
15 Court should simply agree with the Seventh Circuit that
16 the arbitrator should decide arbitrability. The
17 respondents do, however, suggest two possible bases for
18 affirmance of the Seventh Circuit's holding. Let me deal
19 with each of those just very briefly.

20 They suggest first that the Court of Appeals
21 really made findings which would support a holding of
22 arbitrability, and in the alternative they suggest that
23 the lower courts may have been using the word
24 "arbitrability" in other than its usual sense, and that
25 in any event this Court should excise the term

1 "arbitrability" from the language of Section 301 law.

2 Those contentions simply miss the point
3 entirely. Whether the word "arbitrability" has one
4 meaning or two or four is quite irrelevant. The
5 controlling fact is that we contend that the parties have
6 agreed that disputes over layoffs are not to be decided
7 by an arbitrator, and this one is no different, and that
8 is what the parties have contracted.

9 We think we are right on that issue. We think
10 the language of the contract and the bargaining history
11 squarely support us. The union, on the other hand,
12 thinks we are wrong, and the union also relies on
13 bargaining history. But right or wrong, we are entitled
14 to our day in court on that issue, and to date we have
15 not had our day in court on that issue.

16 QUESTION: Mr. Lee, I can't let you go through
17 an entire argument without interrupting.

18 MR. LEE: I was wondering if that was going to
19 happen, Justice Stevens. I was betting on you as the
20 possibility.

21 QUESTION: I have to raise this question that
22 your argument troubles me with. You start out with your
23 three different issues and say the ultimate issue is
24 whether the contract, I guess you are saying, prevents
25 the company from laying off workers in Chicago when there

1 is no shortage of jobs in Chicago.

2 I suppose if you describe that as the ultimate
3 issue, you are saying that there can be two views of
4 whether the contract so permits.

5 MR. LEE: Exactly.

6 QUESTION: If there are two views of what the
7 contract could mean, are you not conceding that the issue
8 is arbitrable and therefore, although the Court of
9 Appeals adopted the wrong rationale, that your opponent
10 is right on the issue of arbitrability?

11 MR. LEE: No, I am really not, and so long as
12 you carefully distinguish between that issue and what I
13 prescribe, what I detailed as the second issue --

14 QUESTION: Right.

15 MR. LEE: -- then that really provides the
16 answer to the case. The issue here is, the issue here is
17 whether the Court should have decided not whether there
18 are two possible views as to who is right on the
19 contract, but rather whether the parties in negotiating
20 this contract intended that that particular issue was to
21 be arbitrated.

22 Let me see if this is more helpful, because I
23 realize that this is a difficult problem, and yet I think
24 at the end of the day it really is not difficult.

25 QUESTION: What I have in mind, of course, is

1 the language of Article VIII of the agreement, they
2 failed to settle by negotiation. Differences arising
3 with respect to the interpretation of the contract. It
4 seems to me there is a difference between you and your
5 adversary as to meaning of the contract on the ultimate
6 issue. That is what I am --

7 QUESTION: See if this is helpful to you. With
8 respect to the question of whether there was authority to
9 lay -- whether the company did or did not have power to
10 lay off workers at a Chicago location where there was no
11 lack of work.

12 You would look at certain provisions of the
13 contract, and you would be looking for matters in the
14 contract that were related to that. Here, by contrast,
15 the evidence that was put forth before the Seventh
16 Circuit was first of all the language of Article IX which
17 says that management functions are not to be arbitrated,
18 and then there is the question of whether Article XX
19 overrides that, but even more was the matter of this New
20 York Court of Appeals judicial decision which said that
21 under this particular contract, or at least the
22 predecessor of it, all layoff decisions, all termination
23 of employment decisions are non-arbitrary.

24 Following that, the bargaining history shows,
25 and it is set for in the record, and indeed in the joint

1 appendix in this case, that the parties went into
2 bargaining of a new contract within months after that
3 decision came down, and the union insisted on, in effect,
4 overruling that New York Court of Appeals decision, and
5 they succeeded partially.

6 They identified three -- excuse me, four
7 separate types of termination decisions, and in Article
8 XXII of the contract, Article XXII of the contract makes
9 discharges, dropping and relieving, subject to
10 arbitration, but not layoffs.

11 Now, those are the kinds of issues that would
12 be considered in connection with whether it was
13 arbitrable. They would have nothing to do with the issue
14 whether there was or was not a right to lay off when
15 there was not -- very often there is a real temptation to
16 confuse those two issues, and that is why you have a
17 split in the circuits on this issue.

18 But I think at the end of the day if you ask
19 yourself what kind of evidence is it that is really
20 relevant to the ultimate merits issue and what kind of
21 evidence and what kind of arguments is it that is
22 relevant to whether the parties intended that issue to be
23 arbitrated, they are usually quite separate.

24 Now, I will say that this Court did say in
25 Warrier and Gulf that it may be necessary on occasion in

1 considering, in the discharge of the judge's
2 responsibility --

3 QUESTION: Are you asking us in effect to
4 overrule Warrier and Gulf?

5 MR. LEE: Of course not. Of course not. I am
6 simply saying that Warrier and Gulf said that you may
7 have to consider the merits, but what I am saying is that
8 it will frequently be necessary. In short, the Seventh
9 Circuit has committed an error. Really, in the final
10 analysis I think what the respondents are asking is that
11 this Court do the job that should have been done by the
12 Seventh Circuit and decide the issue of arbitrability
13 itself. We would urge that this Court not do that. It
14 is not one of the questions presented. It hasn't been
15 briefed, and this Court functions best when it receives
16 the issues that come before it after those issues have
17 gone through the refining process of lower court
18 decisions.

19 QUESTION: Mr. Lee, would you care to comment
20 on the position taken in the amicus brief filed by the
21 National Academy of Arbitrators?

22 MR. LEE: Well, they of course point out first
23 of all that what the Seventh Circuit did was a dangerous
24 position. Then they urge basically that there are four
25 possible different meanings of the word "arbitrability,"

1 and they urge that we ought no longer to use the word
2 "arbitrability" in connection with -- meaning the
3 jurisdiction of the arbitrators which is to be decided by
4 the courts.

5 My response to that is twofold. The first is,
6 I think it is unnecessary, quite unnecessary to the
7 decision in this case, because regardless of whether that
8 phrase has one meaning or three or four, the fact of the
9 matter is, we have never had a judicial decision on
10 whether these parties intended this dispute to be
11 arbitrated or not.

12 And finally, I think it would be a bad idea and
13 the reason it would be a bad idea is that over the years
14 the word "arbitrability" has become a word of art. You
15 look through this Court's decisions, every one of them
16 since *Warrier* and *Gulf*, and it is used as meaning, the
17 judgment that a court makes to determine whether or not
18 the arbitrator has jurisdiction.

19 QUESTION: Well, I wasn't as concerned about
20 the terminology as the substance of their position.

21 MR. LEE: Well, basically the substance of
22 their position is similar to Mr. Gold's, and that is that
23 you can interpret from some of the words that the lower
24 court used that it perhaps did decide the arbitrability
25 issue, and my answer to that is twofold.

1 The first is, I don't think there is any way
2 that in any objective reading of the Seventh Circuit's
3 opinion you can conclude that that court did give us the
4 judicial judgment to which we are entitled. If that
5 court had decided arbitrability, there would have been no
6 reason to label its holding an exception to the general
7 rule.

8 If it had decided arbitrability, then it would
9 not have needed to make the candid confession that what
10 it did was inconsistent with Wiley and Sons. If it had
11 decided arbitrability, it would not have needed to say
12 that the District Court properly eluded consideration of
13 parole evidence.

14 And certainly if it had decided arbitrability
15 it would not have ordered that the company is ordered to
16 arbitrate the arbitrability issue. But in any event,
17 even if I am wrong on that, certainly at the very least
18 that question is a serious one.

19 The Seventh Circuit's error that everyone
20 agrees on needs to be corrected, and the case needs to be
21 sent back to the Seventh Circuit, and if it is correct
22 that the Seventh Circuit remanded something that I cannot
23 believe their opinion did, then there will be ample
24 opportunity on that occasion for them to say so.

25 QUESTION: Mr. Lee, I take it you do not

1 disagree with the Academy's amicus brief that the
2 decision of the jurisdiction is for the court, not the
3 arbitrator.

4 MR. LEE: That is exactly right. That is
5 correct.

6 QUESTION: And the court should not undertake
7 to try to give some guidance to the arbitrator on how the
8 merits should be decided. On that you, I am sure, agree.

9 MR. LEE: Yes, we do, Mr. Chief Justice.

10 Thank you.

11 CHIEF JUSTICE BURGER: Mr. Gold.

12 ORAL ARGUMENT OF LAURENCE GOLD, ESQ.,

13 ON BEHALF OF THE RESPONDENT

14 MR. GOLD: Mr. Chief Justice, and may it please
15 the Court, the petitioner's claim here is that both the
16 District Court and the Court of Appeals failed to fulfill
17 their judicial functions in determining whether or not to
18 order arbitration of the union's grievance in this case.

19 And in order to evaluate that claim, it seems
20 to me one has to in a bit more detail than petitioners do
21 and with a closer attention to the nature of the case
22 determine what under this Court's precedence the lower
23 courts were required to do.

24 We do not, and we have made it plain, agree
25 with every word the Seventh Circuit used in stating its

1 views, but this is not the high court of linguistic
2 purity, and the question is whether in substance the
3 Court of Appeals got it right.

4 QUESTION: You are concerned, I take it, only
5 with the result, not how they got there.

6 MR. GOLD: Well, we are concerned that we are
7 able to demonstrate to you that they did get to the right
8 place, and obviously, given the function of this Court,
9 we are concerned to be of what aid we can in assuring
10 that both the result and the words are right here.

11 QUESTION: What you mean, I guess, is, it is a
12 harmless error case.

13 MR. GOLD: We think that the Court of Appeals
14 made this in some ways harder than it really is, and we
15 think it would be unfortunate if that led to radically
16 expanding the role of the courts in this error, but in
17 the final analysis we think that what the Court of
18 Appeals did and equally as important what the District
19 Court did is exactly what they should have done under the
20 Steelworkers Trilogy, given the nature of the agreement
21 here and the nature of the contentions that both sides
22 have made.

23 QUESTION: I take it, Mr. Gold, you feel that
24 there is less here than meets the eye.

25 MR. GOLD: Yes, yes. We do. We do indeed.

1 And it is a wonderful illustration.

2 QUESTION: Which is sort of the position of
3 your adversary.

4 MR. GOLD: That's right, and if we could only
5 agree on the fact that the substance of this dispute
6 ought to move on to arbitration, there would be great
7 harmony here.

8 What the case does illustrate is that in the
9 labor area particularly when company counsel is as able
10 as company counsel is here, a matter can be stretched
11 from 1982 to 1986 by determining how many angels will
12 dance on the head of the word "arbitrability" when these
13 layoff questions could have been decided by 1983.

14 With all those preliminaries and kind words for
15 the former Solicitor General, on Page 9 of our brief, the
16 red brief, we set out Article VIII of the contract, and
17 Article VIII is entitled to arbitration, and it says if
18 the national union and the company fail to settle by
19 negotiation any differences arising with respect to the
20 interpretation of this contract or the performance of an
21 obligation hereunder, such differences shall, provided
22 that such dispute is not excluded from arbitration by
23 other provisions of this contract, and provided that the
24 grievance procedures as to such disputes have been
25 exhausted, be referred upon written demand of either

1 party to an impartial arbitrator mutually agreed to by
2 both parties.

3 This is what is called a standard form broad
4 arbitration clause. Exactly the kind that was before the
5 Court in the Steelworkers Trilogy. By its term, any
6 difference between the parties is subject to arbitration,
7 and there is a proviso that there are provisions in the
8 contract which exclude disputes which would otherwise be
9 subject to arbitration.

10 And we note some express exclusions, none of
11 which the company relies on here. Rather, in its answer,
12 and at least until the reply brief to this Court, the
13 company put its money on Article IX of the agreement,
14 which we set out at Page 11 of our brief with different
15 emphasis than in the company's brief, but otherwise word
16 for word as it is in the contract, and that provision in
17 its pertinent parts says that the union recognizes the
18 right of the company subject to the limitations contained
19 in the provisions of this contract but otherwise not
20 subject to the provisions of the arbitration clause to
21 exercise the functions of managing the business which
22 involve, among other things, the termination of
23 employment.

24 Now, the underlying claim by the union here is
25 that Article XX of the agreement which we had set out

1 earlier in our brief and is also set out in the joint
2 appendix which provides that when lack of work
3 necessitates layoffs there will be layoffs in a certain
4 way is a limitation on what management can do in managing
5 a business.

6 The provision requires that there be a lack of
7 work at a particular place for management to be able to
8 lay people off, and so the union's grievance here is
9 predicated on Article XX, substantive provision which on
10 its face can be read to limit what management does, and
11 it is our view that that being so, Article IX cannot
12 possibly be read as an express exclusion from the broad
13 arbitration provision of Article VIII.

14 QUESTION: Mr. Gold, was your case argued this
15 way before the Seventh Circuit?

16 MR. LEE: Yes.

17 QUESTION: And was your opponent's case argued
18 the same way before the Seventh Circuit?

19 MR. LEE: I am sure that we will do this to
20 each other, but the company's case has been argued in
21 different ways. The company's case as stated in its
22 answer and elaborated in its briefs rests on Article IX.

23 QUESTION: But, you know, if the company's
24 argument was presented in those terms to the Seventh
25 Circuit, your argument was presented in the terms you

1 have just presented to us. I dare say both of you were
2 astounded to get the Seventh Circuit's opinion.

3 MR. GOLD: I couldn't have been astounded
4 because I wasn't participating at that point.

5 (General laughter.)

6 MR. GOLD: But it is very difficult for us to
7 understand why the Court of Appeals elucidated its
8 reasons in this way.

9 QUESTION: You are saying the agreement -- the
10 court should have said this issue was arbitrable and the
11 company is saying the court should have said this issue
12 is not arbitrable? The Court of Appeals doesn't say
13 either one.

14 MR. GOLD: It depends -- we didn't say that the
15 Court of Appeals should have said that the issue is
16 arbitrable. I do agree with counsel for the company that
17 this camelion-like word "arbitrable" which is something
18 like what first year law students in civil procedure
19 learn about the word "jurisdiction" is part of the
20 problem.

21 Our claim is and always has been that under the
22 standard set out by this Court in the Steelworkers
23 Trilogy an order to arbitrate should have issued. We say
24 that for two different reasons, one of which rests on the
25 American manufacturing part of the Steelworkers Trilogy

1 and the other, and the more directly relevant in my view,
2 on the Warrior and Gulf case.

3 What we are saying particularly based on
4 Warrior and Gulf is that the court's function when you
5 have a broad arbitration clause of this kind is to
6 determine whether there is some clear exclusion of the
7 union's grievance as the union frames its grievance from
8 arbitration.

9 QUESTION: But that wasn't what the Court of
10 Appeals said, and that wasn't its reasoning either.

11 MR. GOLD: I wish that I could be more certain
12 of what the Court of Appeals' reasoning was, because
13 there are portions of the opinion which indicate that it
14 went through -- the Court of Appeals went through every
15 correct element of the analysis, but I agree with you
16 that the language of the opinion, by talking about
17 leaving arbitrability to the arbitrator and so on makes
18 this a harder case than a case which arose 25 years after
19 Warrior and Gulf should be, and we are not asking the
20 Court in any way, shape, or form to add to that
21 unfortunate confusion.

22 QUESTION: Are you really just arguing that you
23 want an affirmance on a different ground?

24 MR. GOLD: What we are arguing is that we want
25 an affirmance on the ground of the --

1 QUESTION: Any ground you can get.

2 MR. GOLD: On any ground we can get.

3 (General laughter.)

4 MR. GOLD: But we are arguing that we are
5 entitled to an affirmance of the order. We think we are
6 entitled to an affirmance on the ground stated by the
7 District Court, and we are not at all clear that the
8 Court of Appeals rationale or even its reading of the
9 District Court's opinion is the most sensible and
10 straightforward one. There is a footnote in the Court of
11 Appeals' opinion -- I think it is Footnote 4 in the
12 petition, Page 3A of the certiorari petition. Although
13 there is some ambiguity as to whether the District Court
14 ordered arbitration of the dispute itself or arbitration
15 of the arbitrability issue, we think the latter is the
16 fair reading of the order. I don't think it is the fair
17 reading at all. I don't understand how this happened.

18 QUESTION: Of course, if an arbitrator was to
19 live up to the Court of Appeals' judgment, he would first
20 have to consider arbitrability.

21 MR. GOLD: But --

22 QUESTION: Wouldn't he, under the judgment?

23 MR. GOLD: Yes.

24 QUESTION: All right.

25 MR. GOLD: But arbitrators always have, and the

1 arbitrator as we point out --

2 QUESTION: Well, I know, but only after a court
3 has said it is arbitrable.

4 MR. GOLD: Only after a court --

5 QUESTION: And the court never said that.

6 MR. GOLD: That is right.

7 QUESTION: So you would be asking for a
8 different judgment.

9 MR. GOLD: I guess if, as is contrary to all my
10 experience, I was to get exactly what I wanted, I would
11 ask that the following portion of the Court of Appeals
12 judgment be affirmed. The order of the District Court is
13 therefore affirmed.

14 QUESTION: Where are you reading?

15 MR. GOLD: And then there is a semicolon which
16 goes on to say the company is ordered to arbitrate the
17 arbitrability issue. You can read that as adding
18 something or taking something away. I am not quite
19 clear. But the District Court --

20 QUESTION: Do you have any quarrel with the
21 District Court's statement of it?

22 MR. GOLD: No.

23 QUESTION: If they had affirmed on the District
24 Court's opinion, everyone -- perhaps not Mr. Lee, but at
25 least we would have a clearer set of reasons, wouldn't

1 we?

2 MR. GOLD: Yes, I agree with that entirely,
3 Chief Justice, and we would have a clearer body of law
4 exactly where it stood, I think, before the Court of
5 Appeals -- the Court of Appeals added these words. I do
6 want to pursue the point that Justice White made, though,
7 because it is something that we discuss as the final
8 point in our brief.

9 It is a fact that Warrior and Gulf creates a
10 presumption, and it says that the courts in these kinds
11 of complex cases where arbitrability is one side of the
12 coin and the merits of the other side of the coin, and
13 the parties, really, by the way they have written the
14 agreement, have made questions of arbitration and
15 questions of the merits turn on many of the same
16 considerations are not to be trapped into using scarce
17 judicial resources to determine whether or not the
18 union's grievance at the bottom is meritorious, but
19 rather the test is whether or not it can be said with
20 positive assurance that this whole dispute should not be
21 decided by an arbitrator.

22 That is in the final -- the very phrasing of
23 the test indicates that is not a final determination, and
24 in Warrior and Gulf on remand to the arbitrator the
25 arbitrator made, for want of a better term, an

1 arbitrability determination. He assured himself that not
2 only could it not be said with positive assurance that
3 the matter was excluded, but really that the parties
4 wanted him to answer the merits question, and only then
5 did he go on to decide the merits question.

6 QUESTION: What would you say, Mr. Gold, about
7 a district judge in the first instance being confronted
8 with a demand for arbitration under a contract and the
9 district judge says this is facially, obviously
10 frivolous, nonsense, and I am not going to order an
11 arbitration? Could he do that?

12 MR. GOLD: That would be the, to take us back
13 to the Cutler Hammer case and where matters stood before
14 the Steelworker Trilogy, and where, at least until the
15 reply brief in this Court, the company was trying to take
16 us in this case, because the company's ultimate argument
17 is, and it has to be given the language of Article IX of
18 the contract, has to be that there is no limitation
19 contained in the provisions of this contract on the
20 ability to make layoffs.

21 But the union's claim is that there is a
22 limitation, and the union says where the limitation is.
23 The union's claim is that the limitation is in Article
24 XX, and that claim may be right and it may be wrong.
25 There are people in the union, as some of the documents

1 show, who are little weak-kneed about this grievance, but
2 that doesn't mean that it makes a particle of sense in
3 terms of the national labor policy, in terms of
4 industrial peace, or in terms of judicial resources to
5 have the courts look into precisely the same question in
6 the same depth as the arbitrator is going to have to do,
7 and that is why the Warrier and Gulf approach is the
8 proper one, and that brings me back to where I began.

9 The complaint here is that the company didn't
10 get its day in court. That depends what the legal
11 standard is. The company did get its day in court
12 because on the face of this contract, and there is only
13 one other point I want to cover, and with regard to this
14 early New York Court of Appeals case --

15 QUESTION: Before you get to that, Mr. Gold, I
16 am not sure you really responded to my question.

17 MR. GOLD: Oh, I apologize.

18 QUESTION: Now let's bring us up into 1986,
19 long after the Trilogy. The district judge looks at it
20 and says this is utterly frivolous nonsense, and I am not
21 going to bother anybody. Can he do that, or must he let
22 the arbitrator decide that?

23 MR. GOLD: I believe that he must under this
24 Court's decisions and in light of Section 203(b) which
25 makes arbitration the preferred means of settling this

1 dispute had the arbitrator decide it.

2 QUESTION: And the terms of the contract.

3 MR. GOLD: And the terms of the contract. Have
4 the arbitrator decide it. That is what the arbitrators
5 are for. Unions are not perfect in determining what is a
6 good grievance and a bad grievance. The whole theory of
7 the system, as the court explained, is to have these
8 matters determined by the arbitrator, whether or not the
9 union has a meritorious claim, as long as, as in this
10 case, there is a standard broad arbitration clause, and
11 the company cannot demonstrate, as they are required to
12 do by the language of this contract, that there is any
13 exclusion of this kind of Article XX claim from the
14 provisions of the arbitration clause.

15 Now, the company would read a case called In Re
16 Western Electric Company, which is a 1951 and '52 case in
17 the New York courts as precluding the arbitration of the
18 grievance here. First, let me say that the only opinion
19 in In Re Western Electric Company is a four-paragraph,
20 very short paragraph opinion by the trial judge.

21 Both the Appellate Division in New York and the
22 Court of Appeals in New York issued orders without
23 decisions, and what is printed in the joint appendix is
24 reporters' notes of the arguments of the parties rather
25 than any decision of an Appellate Court.

1 QUESTION: Mr. Gold, if we bought your
2 argument, we wouldn't be affirming the Court of Appeals,
3 we would be modifying his judgment to some extent.

4 MR. GOLD: I would say that at the very least
5 you would be clarifying, and I think in all honesty you
6 would be modifying.

7 QUESTION: You would be striking out that one --

8 MR. GOLD: Yes.

9 QUESTION: -- provision that directed the
10 arbitrator to decide arbitrability.

11 MR. GOLD: Right.

12 QUESTION: Now, you didn't cross-petition. Do
13 you think you are entitled to make this argument just as
14 a respondent?

15 MR. GOLD: Yes, I believe that --

16 QUESTION: Because it does change the
17 judgment. You are getting more than you got.

18 MR. GOLD: Justice White, we have no -- we are
19 not getting a thing more than we had before in terms of
20 what arbitrators -- arbitrators do. If the Court of
21 Appeals was ordering the arbitrator to do something that
22 arbitrators did not do, it would seem to me that we would
23 have a problem along the lines you --

24 QUESTION: On that theory then you shouldn't
25 modify the judgment at all.

1 MR. GOLD: But that is why --

2 QUESTION: I know, you went through this a
3 while ago. I guess I didn't --

4 MR. GOLD: No, but that --

5 QUESTION: I just wanted you to play it over
6 again.

7 (General laughter.)

8 MR. GOLD: No, but that is why I was doing more
9 than -- I hope I was doing more than being unresponsive
10 or playing games and try and answer your question. As we
11 elaborate in the brief, we are not quite certain what the
12 Court of Appeals meant when it said that the arbitrator
13 is to decide arbitrability.

14 We do know this much. What the Court of
15 Appeals should have done is go through the analysis it
16 did go through --

17 QUESTION: That you have just gone through.

18 MR. GOLD: Right, and say the grievance is
19 ordered arbitrated. We don't think that the Court of
20 Appeals did any harm.

21 QUESTION: If it had gone through this routine
22 that you say it should have, either way it would have
23 come out, the case probably wouldn't be here.

24 MR. GOLD: I believe that --

25 QUESTION: Well, may I ask --

1 QUESTION: So why should we sit to go through
2 this routine now? Because it is here, I guess.

3 MR. GOLD: I didn't get a vote on the
4 certiorari.

5 (General laughter.)

6 QUESTION: Well, Mr. Gold, I take it the last
7 sentence of Judge Grady's order is entirely satisfactory
8 to you, isn't it?

9 MR. GOLD: Yes.

10 QUESTION: And you would just like us just to
11 do that, and that is the end of the case. Is that it?

12 MR. GOLD: Yes.

13 QUESTION: I take the essence of your argument
14 to be that the Seventh Circuit was right for perhaps the
15 wrong reasons, or not --

16 MR. GOLD: Right.

17 QUESTION: -- for all the right reasons.

18 MR. GOLD: Not all the right reasons.

19 QUESTION: Well, before --

20 MR. GOLD: Yes.

21 QUESTION: Before I leave you, that sentence
22 was affirmed by the Court of Appeals.

23 MR. GOLD: That is correct, and that is why I
24 am in a quandary on how to answer Justice White's --

25 QUESTION: What does Judge --

1 QUESTION: Defeniant is ordered to arbitrate
2 the grievance, period.

3 MR. GOLD: Is what the District Judge said.

4 QUESTION: Well, I know. Yes.

5 MR. GOLD: Then the Court of Appeals comes
6 along and says --

7 QUESTION: The Court of Appeals said the
8 arbitrator has got to do something else.

9 MR. GOLD: No, but first it said two things.
10 It says the order of the District Court is therefore
11 affirmed.

12 QUESTION: Right.

13 MR. GOLD: Semicolon.

14 QUESTION: Yes.

15 MR. GOLD: The company is ordered to arbitrate
16 the arbitrability issue.

17 QUESTION: Yes.

18 MR. GOLD: Now, certainly we would have been
19 happy and perhaps the Court would have been happy and the
20 clerk would have been happier if -- in terms of managing
21 the docket if that material after the --

22 QUESTION: Mr. Gold, can I take you back for a
23 moment to the Western Electric case? You were telling us
24 that it is not a very impressive body of judicial
25 opinion. But as I understand your opponent's use of it,

1 he is not so much talking about it as a legal authority
2 but rather as sort of a factual interpretation of the
3 identical provision in the agreement that is at issue
4 here.

5 And my question to you is, do you think it is
6 permissible in doing what a judge is supposed to do on a
7 case like this to go beyond the four corners of the
8 agreement and look at bargaining history and factual
9 matters such as that?

10 MR. GOLD: The court in *Warrier* and *Gulf* said
11 that if the party resisting arbitration can make a -- I
12 wanted to use the exact words -- a specific collective
13 bargaining agreement may exclude contracting out from the
14 grievance procedure or a written collateral agreement may
15 make clear that contracting out was not a matter for
16 arbitration, and then I will skip something. In the
17 absence of any express provision excluding a particular
18 grievance, we think only the most forceful evidence of
19 the purpose to exclude can prevail.

20 Now, the court doesn't say what the most
21 forceful evidence is, but we would argue that it doesn't
22 make a scintilla of sense to have what happened here
23 happen in this type of proceeding, and I do think that
24 the answer is in an agreement of this kind which says
25 except as excluded in the contract for the parties to get

1 into 10,000 pages --

2 QUESTION: What if this agreement turned out to
3 be the case on all fours as far as the factual pattern,
4 you know, moving people from one place to another, and
5 there was another letter that said this is the way we
6 have always interpreted this particular article for the
7 last 20 years throughout the country and the union
8 agreed. Could they put that kind of evidence before the
9 judge?

10 MR. GOLD: Yes. I really don't --

11 QUESTION: I know you don't think it's this
12 kind of evidence. I am not suggesting that.

13 MR. GOLD: Yes. Well, I think it would be
14 formalism of a high degree to say that the only thing you
15 can look at are the words of the agreement, but the
16 common sense of the matter is that what the court seems
17 to have had in mind in Warrier and Gulf is that it be a
18 clear, plain exclusion. The kind of side agreement you
19 talk about is a clear, plain exclusion.

20 The problem from the company's standpoint with
21 this earlier arbitration and the subsequent bargaining
22 history is this. It was a different article of the
23 contract. The dispute in In Re Western Electric and the
24 New York courts pertained to Article XXII, which had to
25 do with disciplinary actions by the company, and the

1 method of the trial judge in New York was to evaluate
2 whether there was anything in Article XXII which the
3 union was relying on which provided a basis for a
4 meritorious grievance.

5 So, his method is exact -- and he relied on
6 Cutler Hammer. His method was to make the judicial
7 inquiry, which this Court says that under Section 301 one
8 is not to make, and the subsequent bargaining history had
9 to do with changes in Article XXII. The company chose
10 what to put in from that bargaining history in the joint
11 appendix, and it is wholly opaque, so the court below was
12 right, we think, in saying that insofar as this evidence
13 does anything, it goes to the merits of the union's
14 Article XX complaint in a proper post-Steelworkers
15 Trilogy situation. That is a question for the
16 arbitrator. We are not going to bother about it. And we
17 do not think that it tips the scale.

18 So I do think that when you put aside the
19 choice of words and get to the substance of what the
20 District Court did and the Court of Appeals did, the
21 company made all the arguments it had about Article IX,
22 about the underlying New York case, put in all this
23 material about bargaining history, and the plain fact of
24 the matter is that after it was done, the District Court
25 and the Court of Appeals were correct, under this Court's

1 test, unless it may be said with positive assurance that
2 the arbitration clause is not susceptible of an
3 interpretation that covers the asserted dispute, the
4 matter should go to arbitration. That is where this case
5 is. It would be a help to the labor bar and to the Court
6 in the future to clarify that the courts have that
7 limited function.

8 On the other hand, to do what the petitioners
9 ask is to invite the courts deeply into the kinds of
10 amorphous opaque showings that the company made here, and
11 to assure that these matters which should go to
12 arbitration instead turn into a waste of judicial time.

13 QUESTION: Mr. Gold --

14 QUESTION: When you say that the labor bar, a
15 help to the labor bar, wouldn't that be a help to
16 everybody?

17 MR. GOLD: Yes. Yes, indeed.

18 QUESTION: Mr. Gold, could I ask you a
19 question?

20 MR. GOLD: Yes.

21 QUESTION: I take it no mandate has been issued
22 by the Court of Appeals here. I think it has been
23 stayed, according to the --

24 MR. GOLD: Yes, my colleague says that that
25 is correct.

1 QUESTION: Sometimes a mandate is a little
2 different from the final words of the Court of Appeals
3 opinion. And I wonder what would have happened if the
4 Court of Appeals had entered a judgment and mandate, but
5 we don't know, do we?

6 MR. GOLD: No. I am advised that there was no
7 formal separate mandate on that issue. When I said the
8 labor bar, Chief Justice, I meant parties on both sides
9 of these disputes --

10 QUESTION: Of good will.

11 MR. GOLD: -- not just union counsel.

12 QUESTION: Very well.

13 (General laughter.)

14 CHIEF JUSTICE BURGER: Mr. Lee, do you have
15 anything further?

16 ORAL ARGUMENT OF REX E. LEE, ESQ.,

17 ON BEHALF OF THE PETITIONER - REBUTTAL

18 MR. LEE: Very briefly, Mr. Chief Justice.

19 The strongest statement that can be made in
20 favor of Mr. Gold's position before reforming or whatever
21 it is that he wants to do with this opinion, is that it
22 is uncertain what the Court of Appeals did and what the
23 Court of Appeals said.

24 QUESTION: If the --

25 QUESTION: Or what it would do.

1 MR. LEE: Or what it would do if it had the
2 case.

3 QUESTION: If it were possible to take an
4 appeal directly from the District Court here, would you
5 have undertaken to bring the case here?

6 MR. LEE: Well, what we are entitled to, of
7 course, Mr. Chief Justice, is in any event an Appellate
8 Court review of what the District Court did.

9 QUESTION: Well, let's suppose the Court of
10 Appeals, then, to shorten it, said we adopt the opinion
11 of the District Court.

12 MR. LEE: Yes, we would have, Mr. Chief
13 Justice, because I disagree as the Seventh Circuit
14 disagrees with Mr. Gold's reading of the District Court's
15 opinion.

16 Now, at the very least what you have is eight
17 pages worth of opinion that is going to go into the
18 Federal Reporter and has some very bad law in it, and
19 that is the reason that this Court granted certiorari.

20 QUESTION: Mr. Gold doesn't defend it.

21 MR. LEE: That's right, and Mr. Gold doesn't
22 defend it. Now, under those circumstances, it is
23 obvious --

24 QUESTION: Or at least lukewarm.

25 MR. LEE: Well, and when you get a lukewarm

1 defense, you know that he doesn't really defend it.

2 QUESTION: He is defending the result.

3 MR. LEE: That is correct. Under those
4 circumstances, the Seventh Circuit's opinion just has to
5 be reversed, and so it has to go back.

6 QUESTION: We don't reverse opinions.

7 MR. LEE: That's correct, the judgment has to
8 be reversed, and under those circumstances the Seventh
9 Circuit is going to have the opportunity on remand to say
10 what it really meant and to write a very fine order that
11 will do just exactly the right thing.

12 Now, the second point is, it simply is not
13 correct that the Seventh Circuit got to the right place
14 by the wrong route, even if you could ignore the harm
15 that it did along the process of going through the
16 route. We are entitled, and everyone in this courtroom
17 agrees that we are entitled to a judicial judgment, and
18 we have not had it.

19 The Court of Appeals in clearest possible
20 English language says the District Court properly avoided
21 consideration of the extensive parole evidence regarding
22 bargaining history. In our view, Justice Stevens, the
23 real upshot of that Court of Appeals opinion, and
24 particularly the bargaining history that came after it,
25 and I won't review it, it is there in the joint appendix,

1 is tantamount to the very thing, the very hypothetical
2 that you are mentioning, that this really is that
3 separate side collateral agreement, that this is what we
4 meant all along.

5 QUESTION: But you would agree, would you not,
6 that the bargaining history ought to relate to the
7 question whether the dispute is arbitrable rather than
8 the merits of the dispute?

9 MR. LEE: Exactly, and there is not one word,
10 not one word in that bargaining history that pertains to
11 whether the company does or does not have the right to
12 layoff when there is no lack of work in Chicago. It has
13 nothing to do with that. So that maybe we are right.
14 Maybe we are wrong. But our view as to the significance
15 of that bargaining history is that it is this collateral
16 agreement. It is the separate letter that says this is
17 the way we have always understood it, and we are entitled
18 to our day in court on that issue.

19 I started out by saying it is a simple case.
20 It has now been even more simplified. The choices are
21 either reverse the Court of Appeals or rewrite its
22 opinion in the event you select --

23 QUESTION: And reform its judgment.

24 MR. LEE: -- and reform its judgment, and in
25 the event that you elect to rewrite its opinion, I have a

CERTIFICATION

number of suggestions as to how that could be done.

CHIEF JUSTICE BURGER: Thank you, gentlemen.

The case is submitted.

(Whereupon, at 2:50 o'clock p.m., the case in the above-entitled matter was submitted.)

by Paul A. Rehn

(REPORTER)

CERTIFICATION

Alderson Reporting Company, Inc., hereby certifies that the attached pages represents an accurate transcription of electronic sound recording of the oral argument before the Supreme Court of The United States in the Matter of:
#84-1913 - AT&T TECHNOLOGIES, INC., Petitioner V. COMMUNICATIONS WORKERS OF AMERICAN, ET AL.

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BY Paul A. Richardson

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