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Supreme Court of the United States

OCTOBER TERM, 1969

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In the Matter of:

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Docket No.

62

JACK R. GOLDBERG, Commissioner of Social Services of the City of New York,

Appellant;

VS.

JOHN KELLY, RUBY SHEAFE, TERESA NEGRON, et al.,

Appellees.

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Place

Washington, D. C.

Date

October 13, 1969

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IN THE SUPREME COURT OF THE UNITED STATES 1 2 October Term, 1969 3 JACK R. GOLDBERG, Commissioner of 1 Social Services of the City of New York, 5 Appellant; 6 VS. No. 62 7 JOHN KELLY, RUBY SHEAFE, 8 TERESA NEGRON, et al., 9 Appellees. 10 11 Washington, D. C. October 13, 1969 12 The above-entitled matter came on for argument at 13 11:20 a.m. 14 BEFORE: 15 WARREN E. BURGER, Chief Justice 16 HUGO L. BLACK, Associate Justice WILLIAM O. DOUGLAS, Associate Justice 17 JOHN M. HARLAN, Associate Justice WILDIAM J. BRENNAN, JR., Associate Justice 18 POTTER STEWART, Associate Justice BYRON R. WHITE, Associate Justice 19 THURGOOD MARSHALL, Associate Justice 20 APPEARANCES: 29 JOHN J. LOFLIN, JR., Esq. Assistant Corporation Counsel 22 New York, N. Y. Counsel for Appellant 23 LEE A. ALBERT, Esq. 24 Center on Social Welfare Policy Land Law 401 West 117th Street 25 New York, N. Y.

Counsel for Appellees

# PROCEEDINGS

MR. CHIEF JUSTICE BURGER: We will now hear Goldberg against Kelly, with Mr. Loflin and Mr. Albert as counsel.

Mr. Loflin?

ARGUMENT OF JOHN J. LOFLIN, JR., ESQ.

### ON BEHALF OF APPELLANT

MR. LOFLIN: May it please the Court, in this case, unlike the California case you just heard described, there were two separate statutory forms of benefits involved — the Federal benefits, which are substantially the same as those in the California case; and what in New York is known as "home relief".

The presence of the home relief recipients as plaintiffs in the cases that are here consolidated accounted for at least, in part, the decision of the court below to reach constitutional issues, rather than leave the decision to rest upon a statutory basis.

as to the Federal beneficiaries, they would still have to face the problem of what to do about State recipients. So without pausing on that question, they went into the constitutional area.

These three cases, here consolidated, ask for substantially identical relief, that is, as it went to the threejudge court below, plaintiffs were asking for a preliminary
injunction requiring defendants to cease terminations without
having a prior hearing which, according to plaintiffs' judgment,

would meet the standard of due process of law.

In addition, they wanted a declaratory judgment. As we got to the three-judge hearing stage, the declaratory judgment section of that relief focused on a new New York State regulation which was, in fact, promulgated after the first of these cases was filed.

I would like to dwell for a moment on the sequence of events, because it did have some influence, I believe, on the decision below.

York, there was no pre-termination conference hearing procedure. It was entirely possible, and frequently happened, that a beneficiary would simply receive a notice saying "Your benefits have been cut off. Refer to your handbook or your pamphlet as to any rights you might have to have a fair hearing."

This led to unfortunate circumstances, unfortunate damage, to a number of recipients, and led directly to the filing of a lawsuit.

Shortly after the suit was filed, New York State followed California in adopting a pre-termination regulation. This is the regulation which is here before this Court, No. 351.26.

As you may know, in the State of New York, well over half of the total welfare recipients reside in the City of New York. The State, however, promulgated this new regulation without consultation with the city. It reached the city officials

in late February and was to become effective, by its terms, on March 1. The State, however, did not provide Hearing Officers or training or any real guidelines, much less any financing so that this machinery could be set up on what was at the time two or three days' notice.

with State officials to see if the impact of this new procedure on the city administration could be lessened. In fact, after a series of conferences at which the difficulties of enforcing the new State regulation in a city with approximately 1 million people on welfare was pointed out, the State rescinded its original regulation and then, at the same time, put out the regulation which is now before this Court.

A welfare district, of which New York City is one --

Q Excuse me, counsel. Where did you pinpoint, in the briefs or record where we can find this.

A In the record it is set forth at 127(a), and that is the regulation as finally adopted.

Q Is that contained in your brief on pages 2 to 5?

A Yes, sir; 351.26(a) and (b). They are quoted in several places, but that is one of them.

Q It is set out in full, however, in your brief pages 2 to 5?

A Yes, sir.

- Q With the date April 26, 1968?
- A Correct.

20.

- Q That is the one.
- A Yes, sir.

Now, both of these subparagraphs, that is, (a) and (b), were challenged by the plaintiffs below. The court examined both of them, and held, in fact, that subparagraph (b), which had been adopted in New York City, was unconstitutional as not affording proper due process of law, and in particular, the deficits that they pointed out were the lack of confrontation and cross-examination.

The three-judge court in the Southern District saw no room for that in the procedure before it under subparagraph (b) and held that those were essential elements which must be present. Since there was some ambiguity as to subparagraph (a), they construed subparagraph (a) to require confrontation and cross-examination of adverse witnesses and said, in effect, "If you don't operate it in that fashion, that section, too, would be unconstitutional and a denial of due process of law."

The State did not appeal in this case. The city, with an interest in subparagraph (b), is here before the Court.

It is vital to our case for the Court to understand that we do not rest alone on subparagraph (b) of 351.26. It is the pattern of regulation in the State of New York for a city welfare district, particularly one of the size of the city of

New York, to adopt its own implementing regulations, subject to State approval. That was done in this case.

A.

Our local regulation is known as Procedure 68-18.

That is set forth in the record following pages 147 and 148.

I stress the importance of our local procedure because I think the Court needs to have the full process before you and understand particularly how the client first becomes involved in these procedural steps.

Under our local procedure, the case worker is obliged to notify the client when information comes to him indicating there is a question as to his continued eligibility to receive benefits. The case worker has the duty of calling the client in and discussing these matters with him in a face-to-face conference.

The client is in a position, then, to discover what it is that has led the city to believe that this person is no longer eligible. The client is in a position to tell the city why it is making a mistake, if it is, and to correct error, if error there be.

In the event the case worker determines after a conference with the client that there is probable reason to conclude that the client is, in fact, no longer eligible, the case
file and the case worker's recommendation goes to the unit supervisor, where the entire matter is subject to review. It is only
if the unit supervisor concurs in the judgment of the case worker

that the formal notice contemplated by 351.26(b) is issued.

That notice tells the recipient --

Q Is that what you consider due process notice, this one you are talking about now?

A Your Honor, I believe that the due process, as I see it, begins at the point where the client is called in for a conference with the case worker.

Q So your idea of due process is that the case worker calls the person in, just two of them in the room, and he gives them notice, and that is the type of notice that is due process notice?

- A That is where the process begins, Your Honor.
- Q Is that a due process notice or not?
- A For the purposes of this case, under these facts, I believe that it is, yes.
- Q Well, how does that fit with the Constitution, your idea of what due process is? Do you want to call this due process or not?

A I have accepted the fact that a welfare recipient faced with termination is entitled to due process appropriate to the circumstances. This, to me, does not necessarily mean the type of due process that would be appropriate under circumstances of criminal law or civil case law or any number of other factual patterns.

Q Well, what is it similar to, or do you say that

A There are many facets which are peculiar to welfare.

Q Do you have any other cases that you could cite to other than welfare cases?

A As was adverted to earlier this morning, it bears some resemblance to the cases where public employees have been called up on charges and suspended, but later given an opportunity to be heard. There is a situation where monetary benefits of one sort or another are --

Q Well, do you see any difference between a Government employee making \$20,000 a year and a welfare worker as to being able to live during this due process period?

A Well, obviously the impact on the individual is much worse if we make an error in the case of someone who is destitute than if we make an error in the case of someone who is well off.

Q Wouldn't you then be inclined to give them some due process?

A I definitely would be inclined, and my position is that this --

Q Your idea of due process is that the case worker that has investigated it and has made up his or her mind that this recipient doesn't deserve it any more, calls him in and gives him notice and hearing and determination. That is your

idea of due process.

A I don't accept the hypothesis, sir, that the case worker has a closed mind at the time he invites the client to come in.

Q Well, who investigated it?

A It may be the case worker. Information may come from other sources. Information comes to the Welfare Department from many sources. It may come from a bank, from a landlady, from a friend.

Q Well, would the case worker ask him to come in if the case worker hadn't thought that there was a bare possibility that perhaps the recipient might be wrong?

A That is the reason he is called in. The case worker has some information which he wants verified. He gets hold of information which is of sufficient weight that he says, "I need a personal conference with this person to hear their side of the story and maybe he can explain this away."

Q A personal conference is nothing close to a due process hearing, is it?

A Your Honor, I contend that it is part of a procedure which, when taken in its entirety, constitutes such basic fairness that it is due process of law.

Q That is your idea of fairness.

A Taken altogether, it is my idea of fairness, but not truncating it and chopping it off in one little chapter and

saying, "Well, "this is all the due process the person is going to get." That is not my position, and that is not the end of the process.

Q When is the money cut off -- when the supervisor says it is all right?

A No, sir.

Q Well, when?

A We have had the meeting with the case worker.

We have had the review by the Unit Supervisor. We have had the notice go out to the client which gives him seven days to come in with any written information, with the aid of counsel, he would like to present. That is then reviewed by still a third level of officials who have no personal involvement in the decision at the case worker level.

This supervisory person gets the record and anything submitted by the client, reviews the entire matter, and only after he is satisfied that the person is ineligible are the benefits cut off.

- Q That is your idea of due process.
- A I think that meets due process; yes, sir.
- Mr. Loflin, I suppose up in Mariposa County,
  where they have a few recipients and few staff members, it would
  be possible that the man who made the decision to grant the
  benefit in the first place might be the same man who listened
  to the recipient in this process you are describing.

A New York regulation prevents those decisions being --

Q I am transporting Mariposa into New York, and I suppose that is not right.

A I have to admit --

A

a large staff of workers or a large number of recipients, if you have such a community, is it possible, then, that the man who granted the relief might be the man who was considering its termination?

A I believe that would not comply with the State regulation in New York.

Q Under the new regulation.

A Under the new regulation; that is right. Whether it could happen, I can't tell you. It is not administratively set up that way in the City of New York where, of course, we do have the highest volume in the country.

So we have gone through these three layers of administrative review before any action adverse to the welfare recipient is taken. If the decision ultimately, after the Review Officer has gone over the entire matter and reached a conclusion, if he decides the benefits are to be terminated, a notice to that effect is sent to the client, and the notice also includes a clear statement to the effect that the decision may be reviewed in a fair hearing.

When I suggested to Mr. Justice Marshall that the entire process has to be looked at in order to see whether or not due process has been observed, I think it starts with the initial conference with the case worker, and does not conclude until after the fair hearing.

Q And after the fair hearing is an opportunity for judicial review, is there not?

A Yes, sir. Under Article 78 of the New York Civil Practice Law and Rules, any decision of a Hearing Officer that results in a denial of benefits, the person whose benefits are denied is considered an aggrieved person and he may sue the State Hearing Officer and have the entire package, the record of the case, reviewed by a State Supreme Court Justice.

So we do have this gap that can occur and Mr. Justice Marshall is entirely right, and there is no denying that a person who is, in fact, destitute can be hurt between the period when the Review Officer cuts off the benefits and the time when if, in fact, we are wrong, the State Bearing Officer restores those benefits.

Q Is there any way of knowing how long that time is, on the average, or in a typical situation?

A There is evidence in the case that it varies tremendously. New York had fallen behind beginning in about 1967. I might point out in the first half of 1967 fair hearings were running at the rate of 200 or 300 per month. In the last

half of 1967, they jumped to as high as 1100 per month. This problem has been alleviated somewhat. The total number of hearing officers has been increased by 50 percent. We had only eight for the State at the beginning of this period. We now have 12, and additional staff has been provided.

So as Mrs. Palmer advised the Court, California has responded to the increased case load. So has New York. I can't tell you that we have completely caught up on our backlog. We haven't. But we are making deep inroads into it and we hope to bring the State of New York into compliance with the time-table that the Federal Government has proposed.

- Q And that is 60 days?
- A Yes, sir.

I would point out to you that in this case, in addition to the constitutional issues which drew the focus of attention in the court below, there is a statutory regulatory scheme which provides a framework within which the case could also be examined.

- Q Which are you resting on?
- A I will rest on either, Your Honor. I claim that we have granted due process, if it is to be measured by constitutional standards. I also claim here, and I believe that the record will show, we are in compliance with the HEW regulations on the subject. Here, too, this was a development during the course of this case. The regulation to which I refer became

effective July 1, 1968, well after these cases had started, but the regulation is set forth in part on page 12 of the Solicitor General's brief.

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It is very brief, if I may refer to it. It is cited to the HEW handbook, Section 2300(d)(5), and it states that advance notice of questions it has about an individual's eligibility so that a recipient has an opportunity to discuss the situation before receiving formal written notice of reduction in payment of termination of assistance is required.

I gather, Mr. Loflin, that like California, the city also concedes that constitutionally there is some obligation of some form of due process before termination may be made.

Yes. We have not denied that. I just point this regulatory framework out to afford another basis for the Court's examination, if you wish. The court below turned away from that entirely and went to the constitutional issue.

But we do not here claim that a welfare beneficiary, whose benefits are about to be terminated, is not entitled to some pre-termination procedure.

Constitutionally.

Constitutionally entitled to some pre-termination procedure.

Q Do you think that New York's procedure satisfies the Federal law?

I do, sir.

O Do you think the New York statute goes as far in according due process before a termination as the Solicitor General's brief would indicate?

A I believe it goes as far as the Solicitor General's brief says is required. I would point out to you that annexed to the reply brief filed by my opponent is another brief filed in the court below in which the Federal Government took the position explicitly that both subparagraph (a) and (b) of the regulation complied with the Federal regulation.

Q What is there in New York which requires the personal conference?

A That comes up under our Procedure 68-18, the local procedure adopted to implement the State regulation.

Q Under paragraph (b).

A Under paragraph (b), and that procedure had to obtain State approval.

Q Is that in the record, that particular provision?

A Yes, sir. The Procedure 68-18 appears in the record following pages 147 and 148(a). It is annexed to an affidavit of the appellant, the Commissioner of Social Welfare, Jack Goldberg.

I consider those procedures adopted through the local regulation as complimentary to the State regulation. We could not have implemented the State regulation without adopting local procedures and I believe that we are properly entitled to be

judged by what we actually did, not by theoretically what we might have done.

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These procedures, of course, were before the court below. They were not adopted after the decision at that time.

The regulation by the State came out in the spring of 1968, the revised regulation. It took, I would say, roughly close to a month before the regulation became effective in New York City. During part of that month, Review Officers had to be selected and guidelines had to be developed. In addition, the procedure that City of New York intended to follow had to be submitted to the State for its approval.

Q Can you state in capsule what that city procedure contemplates?

A Yes, sir. It is the city's procedure which imposes, first of all, the duty on the case worker to call the client in for a conference and explain to him the reasons why his benefits may be terminated. I stress the fact "may be terminated." Nothing has happened at this point. The client is called in and told that we have certain information which leads us to believe that you may no longer be eligible.

The client, of course, has an opportunity to rebut, to explain, to say anything he would like in response to this information.

Following that conference, which is summarized in some detail by the case worker, all of the information concerning this

matter is referred to the Unit Supervisor. This is the man next up the line above the case worker. The Unit Supervisor reviews the whole matter, and it is only if he concurs that the notice contemplated by this paragraph (b) goes out. Still no benefits have been terminated.

The client receives a notice saying that "Your benefits may be terminated within seven days unless you request a
review. The reasons for the proposed termination are as follows:," and then the reasons are explained, and it further goes
on to say "If you wish to have a review, you may submit anything
you would like for a review by a Review Officer and you may
have the assistance of counsel in submitting anything that you
would like."

Now, this submission does not constitute a hearing in the classic sense, nor confrontation with witnesses, but it is the continuation of the process that began with the face-to-face meeting between the case worker and the client, and it does bring into play another and a higher official who has no stake in the decision reached by those subordinate officials below, and it is only after his review that any impact in any monetary sense is felt by the client.

Q I notice in this Notice of Decision it says "If you are dissatisfied with this decision, you may request a fair hearing" -- in capitals -- "in writing or orally."

Does that word "fair" hearing occur in the State law?

9 A There are State law provisions for fair hearing, but the reason for that --2 Q Does it use that term, and does it define what 3 it means? 13 Yes, sir; it does. 5 Where is that? I would like to see just what 6 statutory thing we are talking about. 27 Well, the fair hearing requirement originates in 8 Federal law. Any State plan submitted to the --9 You mean there is no definition of it in the 10 State law? 99 Yes, sir; there is. I can't cite it to you off-12 hand, but ---13 What is it in the State law? 14 All right, that is easier for me. 15 A State fair hearing is a hearing in the tra-16 ditional sense. By that I mean --97 I am not talking about your judgment, now, as to 18 what it is. What does the statute make a fair hearing? 89 There is a State Hearing Officer, first of all, 20 not a city official. These original decisions that I am talking 29 about to terminate are at the city level. The Hearing Officer 22 on a State fair hearing is a State official. Evidence is intro-23 duced, although it is administrative rules of evidence that apply, 24 and by that I mean it is possible that some hearsay may be 25

introduced, as is true in most administrative proceedings.

The client whose benefits may be terminated or restored has a right to examine, before the hearing, any evidence that the State or the city intends to use against him. In other words, if there are written documents involved, they must be displayed to the recipient or his counsel in advance of the hearing.

Witnesses are examined and a verbatim transcript is made of the proceedings and a written --

- Q Does the statute require that?
- A The regulations require that, sir.
- Q It defines that as a part of a fair hearing?
- A That is correct, sir. And finally a written decision comes down.
- Q Mr. Loflin, isn't there a New York statute that says that you shall have a fair hearing in certain cases?
  - A Yes.

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- Q Isn't there a statute that says just that?
- A Yes, sir.
- Q That is what I think Mr. Justice Black -- do you have the citation of that statute?
- A I will give it to you subsequently. I don't have it now.
- Q What I want to know is what New York has said is a fair hearing, because I am not familiar with that term in the

1 Constitution, and I want to see it in the statute. 2 A I have reserved one or two minutes for rebuttal, and when I rebut, I will give you the precise citation to the 3 statute and to the regulations that give you the details. They 1 are substantially as I have outlined them to Your Honor, and I 5 will reserve that opportunity, if I may, for that time. 6 MR. CHIEF JUSTICE BURGER: Mr. Albert? 7 ARGUMENT OF LEE A. ALBERT, ESO. 8 ON BEHALF OF APPELLEES 9 MR. ALBERT: Mr. Chief Justice, and may it please 10 the Court: 11 In discussing the procedures that have been added, 12 or the administrative changes since this case was before the 13 District Court between January and June 1968, it is well, I 14 think, to look at briefly the situation, the procedures used 15 for the termination of the 20 appellees -- not each one indivi-16 dually, of course -- in this very case. Each of them --9% Are those the ones we are going to be passing 18 upon? 19 Those are the situations, I think, Mr. Justice 20 White, that present the typical issues of a contested termination, 21 that is to say, the typical kind of --22 Q How about my question? Are those the ones we 23 have to decide on in this case? 24 Those are certainly the people who, but for the 25

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lawsuit and the injunction below, are faced with the same kinds of termination problems that they already experienced. Many of them were restored to aid solely by virtue --

You mean the change in the New York situation doesn't change anything?

A Mr. Justice White, some of the intervenors in this suit were actually terminated under the New York change, that is, the option (b) procedure the city wishes to reinstate by virtue of this appeal.

> Some of them. 0

That is correct, Mr. Justice White. Others --

So which ones are we going to be arguing about, 0 all of them or just some of them?

I think, Mr. Justice White, all of them present the kinds of questions, and because they continue to receive welfare benefits and, therefore, are confronted with the same kinds of issues of termination, or are likely to be confronted with such issues, very similar to a kind of union employer continuing relationship. One strike being sattled doesn't necessarily solve all the legal problems for the future.

I think that we are really confronted with all those cases of the people who still continue to receive benefits, who still are involved in this case worker relationship.

The terminations of the appelless, I think, can be grouped briefly into several categories. It is important to note that all of them had a conference or inerview with their case worker before termination. Indeed, that interview, which has long been required for the periodic recertification of eligibility in New York and most other States, all other States, was actually the cause of termination in many of these cases.

For example, John Kelly and Leroy Pavey were terminated because, during that interview, they had a dispute with the case worker about where they should live. As a result of their disagreement with the case worker over where they should live, they were terminated.

Two weeks before Angela Valez, who is discussed in the opinion of Judge Feinberg below, was terminated she had an argument with her case worker over an extraneous matter, over a special grant, and she actually asked the case worker to leave the home. Two weeks later she received a Notice of Termination informing her, I should say, she was terminated for concealment of assets, nothing further.

During a hearing subsequently, it was found out that referred to a landlady's report to the case worker that her husband had returned home.

Q Was this action taken under the procedures that are now before us?

A Mr. Justice Stewart, all the procedures except for -- well, some of them have taken place under all the procedures, Mr. Justice Stewart.

Q I am talking about this one.

- A These particular ones, there was no option (b).
- Q Exactly, and I thought that was my brother White's question, and what is before us now is option (b) as part and parcel of the whole procedural process that has been described by counsel for the city, isn't that correct?

described by the city. The city does not rely on option (b) as a particularly important element, I don't think, in the process. They rely on the whole process. I am merely trying to establish, Mr. Justice Stewart, that there was certainly the case worker interview, the Unit Supervisor approval, the consultation with the Unit Supervisor, as Mr. Loflin has mentioned, long before option (b) was added.

Option (b) provides one further step that several of the appellees did invoke in this case. For example, one of the appellees, Antonio Soto, was terminated. He received a notice informing him "Failure to attend rehabilitation COC," and I should say, Your Honors, that that notice meant as much to him at that point as it may mean to you now. He did not know what rehabilitation COC was. It turns out, upon investigation, that the case worker believed that he was taking drugs. They had a dispute over that and she wanted him to attend some particular rehabilitation center.

Q Wouldn't you think that there was a reasonable

administrative basis for some ambiguity in that notice, so as not to --

A The basis, I think, for the ambiguity is the fact that we are dealing with form notices issued by case workers with very, very heavy case loads, and this is, to be sure, an assembly-line type operation in that regard.

Q Yes, but you notice that his benefits are being at least questioned and he has a ready way to find out what they have in mind by these symbols.

Mell, in fact, in his particular case, he unlike most welfare recipients did have an attorney to assist him, Mr. Chief Justice, and his attorney phoned up the case unit to find out some information. That is reflected in the record, and his attorney, Mr. Greenberg, has written an affidavit that is in this record.

recipients received a copy of the review decision under this option (b) which Judge Feinberg refers to in his opinion below, and the review decision by the case supervisor, this neutral official, states that Mr. Soto was terminated because he was a parasite, because he was playing a game. I am quoting from that decision, which is also printed in the record, Mr. Chief Justice.

As to the facts involved, Mr. Soto has never yet learned just what this dispute was about, nor has his attorney, Mr. Greenberg. Upon intervention in this lawsuit, the city

dropped the term "parasite" and "playing a game" and restored him to the rolls.

Q Was his restoration retroactive?

A His restoration probably was retroactive, Mr.

Chief Justice, but I am not clear on that. Certainly from July

1, 1968, upon subsequent vindications in the subsequent fair

hearing, the payments themselves are retroactive.

Q Then his complaints have been redressed in that respect.

A His benefits were not terminated for any length of time because he did intervene in this lawsuit soon afterward. I think in terms of your question, if one looked at the cases, there were few intervenors here. The harms in this case were minimized for most of the appellees by virtue of this lawsuit. There were a few, however, who came into this lawsuit who came to attorneys late in the process of termination, while they were awaiting the fair hearing, as in the case of Esther Lett and Angela Velez.

In their particular cases, as this record makes clear, they suffered eviction, living in one room with four children, in a sister's overcrowded apartment, living on handouts, attending Harlem Hospital for treatment of dysentery. Mrs. Lett fainted in a welfare center while waiting for an emergency grant for food.

The retroactive payments, based on the amount of money

Spirit.

that she would have received had there been deliberation before termination, had there been an examination of this decision that she contested from the outset, surely cannot in any way be commensurate or in any way repair or ameliorate those kinds of indignities, those kinds of harms, and of course, no one is entitled to damages for those kinds of injuries.

- Q Is this still a relevant problem for us?
- A It most certainly is.

- Q Under the new regulations, under the change?
- A It most certainly is, Mr. Chief Justice.
- Q For this particular person? I thought you said he was reinstated and got retroactive benefits?

A He was vindicated after this procedure was passed in the fair hearing — or she, I should say. Most of these appellees are still receiving welfare benefits and still face the procedures that are to be used in regard to a termination of those benefits. Indeed some of the termination issues in regard to some of the appellees here was never even resolved; the city just, because of this lawsuit, finding these people different because of this lawsuit, dropped the matter of termination.

We think that were they not in this lawsuit, they are faced with that ever present danger, and, of course, they do represent the class of individuals very similarly situated.

Our legal argument is based essentially on three

8 propositions. The first is that the due process quarantees of 2 the Fourteenth Amendment against Government arbitrariness and capriciousness apply to the --Does the due process clause use those words? 4 No, the due process -- the guarantee that no 5 6 person shall be deprived of life, liberty or property without due process of law, that quarantee --7 8 That is proceedings, isn't it? A I am sorry, Mr. Justice? 9 That is the proceedings required by law. 10 Without due process of law, without the pro-11 ceedings --12 The proceedings required by law or the proceed-13 ings a majority of this Court might think were arbitrary or 14 unreasonable. 953 No, Mr. Justice Black, we are not relying on 16 notions of reasonableness or arbitrariness. We are relying on 17 the well established obligation in the decisions of this Court --18 Are you relying on obligations imposed by the 19 language of the Constitution outside of due process with this 20 latitude in area and definition? 21 We think that the procedural aspect of due process 22 does not permit the latitude or leave the Justices at bay in 23 the sense that substantive due process may be said to. We are 20

talking about various procedures which this Court time and time

1 Q Don't you think the question that was asked you
2 had some bearing on that?
3 A I am sorry, Mr. Justice White.

Q Don't you think, in responding to Mr. Justice Black's question, you have to really --

A Say why it does? No question. I do and I would like to briefly address myself to why that concession is well founded.

Q Are you arguing that it is arbitrary and capricious of the Government to cut off a gift or gratuity?

A I think one has to make some certain distinctions, Mr. Justice Black. If you are talking about emergency handout programs in a period of disaster, or if we are talking about the 19th Century pattern of relief, the 19th Century distribution of relief, private or public, for which there is very little distinction, I think it is quite different from the kinds of programs we are dealing with here.

Concededly these programs establish statutory entitlement ment for all eligible individuals. Concededly that entitlement cannot be denied or revoked, I should say, without an administrative finding that the person is no longer eligible. Concededly that finding must be supported by evidence. Concededly were a case worker to merely terminate a person because he did not like the color of his hair, for example, that would be arbitrary administrative action under these programs, and unconstitutional. That would be a denial of due process.

Q That is quite a difference between what you are saying there and this law, isn't it? Mr. Justice Black, I think it is very important that we recognize we are not dealing with the kind of program that you mentioned following the Civil War. I would gather from your argument that it would be hard to repeal a gratuity once you have given it on the ground that it would be arbitrary and capricious. Not at all. A MR. CHIEF JUSTICE BURGER: Mr. Albert, if you will bear the pending question in mind, we will recess at this time. (Whereupon, at 12 Noon the argument in the above-entitled matter was recessed, to reconvene at 12:30 p.m. the same day.) 

(The argument in the above-entitled matter resumed at 12:35 p.m.)

FURTHER ARGUMENT OF LEE A. ALBERT, ESQ.

## ON BEHALF OF APPELLEES

MR. CHIEF JUSTICE BURGER: Mr. Albert, you may resume.

MR. ALBERT: Mr. Chief Justice, and may it please the Court: We left off before the lunchtime recess on the threshold and fundamental question of whether the due process procedural quarantees apply to public assistance benefits at all.

If one looks to the nature of the factors that this

Court has traditionally deemed relevant, the nature of the indi
vidual interest, the nature of the Government interest, the

burden on the program or proceedings, one finds that all of

those factors compel one answer.

examined is in his statutory entitlement of enormous value to the beholders, a statutory entitlement on which the very quality of life depends. This record makes very clear the consequences of erroneous withdrawal of that entitlement.

Q What is the closest case in this Court with that proposition?

A I think that the factor of gravity of harm, Mr. Justice White, is reflected in, for example, the deportation of alien cases in which the agency is held to highest degree of legal safeguards before an alien may be deported, although he

has no vested right to remain here, but because, as this Court once said, deportation may deprive one of all that makes life worth living.

Q What about Flemming and Nestor?

A Flemming and Nestor is support for our proposition. It certainly said that the statutory entitlement under OASDI is within the due process guarantees against arbitrariness and capriciousness. It only went on to say an issue not involved here, whether it is vested in all circumstances, or are there circumstances where it is not vested.

We are not arguing with the substantive grounds that they are relevant to the procedures. We are not arguing with the substantive grounds of revocation whatsoever; nor are we arguing with Congress' power or the States' power to add to those grounds, or, indeed, to use an extreme example, to do away with these programs. The programs exist.

I am sorry, Mr. Justice Stewart.

Q It just occurred to me that the deportation process is final and irrevocable so far as the administrative process goes; whereas, this is not. This is subject to a so-called fair hearing review in which, as I understand, you concede all of the due process qualities that you are asserting are necessary are, in fact, accorded.

A I think it is very important in looking to that to recognize that the subsequent fair hearing, in the light of

these circumstances, is largely an illusory and certainly an ineffective remedy.

The same

I think this is one of those situations not dissimilar to Sniadach in this respect: that the delay in relief, putting the decision into operation before an opportunity to contest it, all but precludes the opportunity to contest. If one looks to the fair hearing figures over a course of years on termination, they are not reflected in the 6,000 hearings that were talked about by California. They are not reflected in the many more hearings talked about by New York. They are reflected in figures amounting, in many States, to zero out of thousands and thousands of terminations.

In New York to, the subsequent fair hearing, approximately 50 a month from the City of New York out of 10,000 terminations, and about a lesser number from Upstate.

Q Of course, that could lead to quite a different inference, also, couldn't it? It could lead to an inference that people are terminated with the exception of only about 50 a month only when it is very clear that they should be terminated, and that there are only as few as 50 a month where there is any real doubt.

A It certainly could, Mr. Justice Stewart, except for the fact that we have figures in this record, and no one really argues about them, that the weight of administrative error in denying or terminating aid is enormous. The rate

reflected on the face of case records is only the case worker's version of why she terminated, which is meant to obviously reflect a proper version to sustain the decision, so to speak. The national rate there is between six and seven percent on the face of case records of erroneous terminations.

The figures upon the reversals in those hearings, and in particular in the prior hearings, range from at least 25 percent to up to 51 percent in New York City today. It can't be said that the contested decisions to terminate — we agree that people come on welfare in periods of temporary crisis and they go off welfare. Usually most terminations are by agreement with the case worker. Those we have no concern with.

Our concern is with those in which the recipient disagrees with the case worker and wishes to contest that case worker's decision. In that narrow group of cases, we find that the times in which the recipient, as opposed to the case worker, is correct is enormous. The rate of error is just startling. It is singular, I think, in a Government benefit program.

Nonetheless, these decisions are not vindicated in subsequent fair hearings for a variety of reasons, not the least of which is that the overwhelming impact, the interim depredations, and equally important, the fact that the time of the hearing is wholly in the hands of the Government is not without significance here.

No one really argues that the HEW 60-day rule now in

force for several years is anything but theoretical. The periods reflected in this case, and still reflected in New York, range from anything from four months to eight months. We are not using years as examples. But four months to eight months, or even 60 days, Mr. Justice Stewart, to go without the very subsistence, money for food, clothing and shelter, does not leave one in any position to engage in a legal wrangle with the Welfare Department.

We don't know what happens to those people. The mystery, though, is by no means reassuring.

Q What about the voluntary legal aid program in New York?

A Mr. Justice Marshall, there is nothing one can do about the systematic, sustained delay in the fair hearing process. Indeed, the attempts to obtain civil relief in the New York courts --

Q The only question I have is with your point that they didn't have money enough to process their appeal. That is all I was asking.

A I am sorry, Mr. Justice Marshall. I didn't mean to imply they didn't have money to process their appeal. There isn't a cost in processing the appeal. They didn't have the wherewithal, they didn't have the weight. They were concerned with the daily problems of living and survival, evication, and the like, which accounts for this kind of low rate.

It certainly isn't, in the timing of the hearing, a fact of significance in the timing. It is not the practicalities of the situation, that is, the kind of hearing involved, the number of interviews or witnesses, that account for delay. As we well know, welfare termination hearings, unlike most administrative hearings that this Court deals with, involve one or two issues, at most one outside source of information, or two, that take at most one-half hour to one hour.

What are those one or two issues?

Those one or two issues fall into several categories. One is that the landlady said that her husband has returned home. The Board of Education says she is working for her now, just to use the instant cases, which aren't the typical. Or the case worker says, "You haven't cooperated properly. You haven't permitted me to see this. You haven't cooperated in bringing your missing husband to heel."

These are all evaluative judgments under very vague standards which arise from this very personal relationship, and very singular to welfare, I should say, between a case worker and a recipient, that relationship being imbued with notions of wardship treatment, rehabilitation, as well as the policing function of eligibility. Those are the typical issues in contested terminations.

What must be the financial condition of a person in New York to be eligible for this list, and how much does he qet?

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A He gets an average grant, Mr. Justice Black, of approximately \$60 to \$65 a month, somewhat less for children, and that is to take care of all -- plus rent, I am sorry. Plus rent. That is to take care of all his non-rent needs. Rent is paid within certain limits as it is actually incurred, and nothing more.

There is no question that the level of aid is penurious to extreme. The resource policy requiring you to yield resources when you are found eligible, and to continue to yield resources to the Welfare Department afterwards insures that you cannot budget for any contingency, including administrative error.

It is not for the practicalities that protract the hearing process that revealed in the fact that in those States in which prior hearings are now afforded, the pattern of timing is from one to two weeks, and that is really what we are talking about when we look to the so-called extra cost or the burdens on the system, which is certainly is a relevant factor. We do not argue that the Constitution requires the impractical or the impossible. There is neither of that here.

Q Did you say, Mr. Albert, that there are some States that provide trial-type hearings before termination?

- A I certainly did, Mr. Justice.
- Q How many are there?

A There are approximately four or five, pursuant to court orders, who agreed in stipulations during the course

of the hearing.

Q Any large States?

New York State is the best example of that. In New York State, New York City in particular, has the largest Welfare Department in the country, including any State Welfare Department, I should add, and the largest number of recipients, presumably relatively more sophisticated recipients, relatively greater access to legal assistance, so it provides a good test case for the notion of what kind of burdens this will incur.

that New York State, which shares half these costs, is not here today. The burdens it incurs is better revealed in the fact that out of 60,000 terminations in the course of five months in New York City, there were 1,000 prior hearings requested, in out of which 51 percent of the recipients prevailed.

Even under the Government's test in its memorandem of whether more eligible than ineligible people requested hearings, we would prevail in this case.

In comparing also those additional costs for the one or two weeks, and after all, the only additional costs, we believe, that can be considered here are those that are the one-or two-week payments to people who are ultimately found ineligible, in comparing that, one must also look to the kind of cumbersome procedure that New York City seems to offer. We say it is totally an ineffective one, the written review-type thing

and all these supervisors talking to each other, but that certainly must cost and take time, too.

The entire operation in New York City, with 10,000 closings a month, entails six Review Officers. Now, I will grant you, compared to the State fair hearing process, which only has 10 altogether for the entire State, that is quite a few, but in terms of actual monetary burdens on the system, six Review Officers, we submit in a Welfare Department with the budget of the City of New York such as it has, is de minimis. It is just not a factor that can really be accounted for.

We also would ask this Court to recognize in looking at the burdens or non-burdens that there can be no question that the effect of the present procedure of postponing, and seriously postponing the fair hearing, is todeter and discourage its use.

as a result of removing this deterrent, we don't think those are appropriate costs for the simple reason that we think any policy of deliberately forestalling a constitutional opportunity to be heard, in order to discourage its use, regardless of the merits of the claims, we think would be impermissible. The right to be heard must be more than a theoretical or nominal one.

Q I think the content of the hearing you urge goes beyond what the Federal Government thinks is warranted.

A The Federal Government isn't talking about a hearing, Mr. Justice White, when it talks about advance notice

of questions. It talks about a case worker, which has been done for a long time. It is really nothing new. It involves the recipient in the redetermination process.

Q I take it, though, that you would also go beyond what the District Court said was required, wouldn't you?

A Absolutely not, Mr. Justice White. We are talking about the absolute rudiments of an adversary proceeding where the recipient requests it. By that we mean only that the case worker presents the case to a relatively uninvolved official, the recipient hears the case — after all, that is the first opportunity the recipient has to learn of the case, at this hearing; those cryptic notices will not reveal the case — has an opportunity to hear the evidence and question the case worker, of course, since those are facts about the recipient. Functionally, those are facts very intimately about that particular person, and obviously the assumption of our system is that that person is in the best position to refute them.

Q What if there is a conflict on the evidence?

A Where the determination -- which is not in all cases, Mr. Justice White -- rests entirely on third-party information, the landlady said blank --

O or in part; yes.

A Or in part, all right. Or in part, and not substantiated by other documentary evidence, let's say, two third parties, yes, in that case where the credibility of those witnesses is called into question, we say those witnesses have to be there so that the recipient can question them. There is no way to rebut anonymous accusations.

Q I didn't think the District Court would go that far in all cases.

A In cases, it said, where the evidence depends on the veracity or credibility of third parties.

Q Or is critical to the case.

A And critical to the case; yes. Mr. Justice White, we are not asking you to spell out a code of welfare procedures.

Q Well, what about the situation where there are no factual -- it is just a question of law or a question of opinion, or something like that.

There is not one of the appellees who raised a question of law.

We are not arguing that; let's be clear. We are not, to use the Government's example, arguing that where there is across—the-board reduction by the Legislature or the regulations, and the validity of that reduction is being challenged as a legal matter. In those situations, you are entitled to prior hearings

We agree that questions of statutory validity or constitutional validity are much more appropriate for the judicial process than for administrative hearings. Administrative agencies don't have the power to resolve those questions. We are not talking about them. The application of regulations, as in the case of Mrs. Guzman, for example, we are including, of course. That is where the case worker states that she thinks there is a policy of this kind of cooperation, the recipient states that there is no such policy. Certainly the policy is based upon whether there are justifiable reasons not to participate in this lawsuit. The Department recognizes that.

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In that kind of a situation, that is an application of a regulation, an evaluative regulation at that. We submit that that requires a hearing.

Q I take it that if you got the kind of hearing prior to termination that you want, that would be the end of the matter as far as that stage of the process is concerned.

Constitution is concerned. We are not asking for two hearings.

We are not asking for appeals. We do not core if the Hearing

Examiner's salary is paid by the city or the State. We think

there are different viewpoints on that, as indicated in the State

Commissioner's viewpoint, and perhaps in HEW's viewpoint. Those

are considerations that really have little to do with the due

process clause.

We are only asking for one constitutional right — the adequate opportunity to be heard at a meaningful time, at a time when recipients can use that, at a time when the remedy can be effective, that is to say, when it can provide relief against the

kinds of harm that are reflected in this record.

We think that one thing that has been left out that should be stressed here is that a good part of the reason for due process procedural guarantees is because Government arbitrariness, regardless of the context, is still Government arbitrariness, and, therefore, unconstitutional. We think that the dangers of arbitrariness in this system are about as great as in any administrative program one can think of.

- Q Do you say if you prevail, a fortiori the same would apply to c y employees?
  - A Absolutely not.
  - Q Why not?
- Workers versus McElroy, the Government engaged in a managerial function as employer; to the discretionary kinds of decisions, which is slightly different; and three, the question of a suspension of an employee may well fall into one of those extraordinary situations laid out by this Court where, for example, the employee represents some immediate threat to the service or to the Department. That is not the case here.
- Q I just ask you about the ordinary case, where the ordinary employee, no unusual circumstances, except someone just wants to fire him. Would you say there is some due process requirement before stopping the salary or the wage?
  - A There might be at least the requirement, as

indeed is the practice in the Federal Civil Service --

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Q If you prevail, it would be more likely.

A I agree with you, Mr. Justice White, but I think it important to recognize that we are not litigating a variety of Government benefit programs or Government employment which involve factors that are very different than the ones here.

There are many benefit programs that provide for benefits to continue after eligibility has ceased — Social Security, OASDI and Disability. The one area where there might be dispute is one of those programs; Civil Service is another.

Q I would like to ask one question.

I thought I saw among the papers that have been filed a reference to a Federal regulation that would require, in relation to AFDC, for example, relief a continuance of benefit payments even though they were terminated at a pre-hearing stage until the final hearing post-termination stage had been reached. Is that right?

A That is correct, Mr. Justice Harlan. It was promulgated a year ago by HEW.

Q What bearing does that have on your position?

ment of the Federal Act, which after all does import notions of due process into it, cannot be truly effective unless the hearing is prior, and that is what HEW said when it promulgated the regulation.

It has been postponed, Mr. Justice Harlan, until next 2 July over opposition, over a variety of oppositions, some like 3 New York, which prefers the local agency hearings, some States 1 that just don't like Federal incursions, additional procedural 5 impositions under HEW's power. 6 We think the relevance is that it represents the judgment of the administrative agency charged knowing something 7 about these matters, but that is required and that is still 8 current Federal policy although its effective date is post-9 poned. It is still part of the Federal regulations, as is the 10 Federal matching formulas to encourage States to continue. 11 12 13

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Is it supposed to be a requirement, Mr. Albert?

It is supposed to be a requirement, Mr. Justice Brennan.

> 0 That is, when it goes into effect.

If and when it goes into effect, it will be a A requirement.

If it were in effect now, what effect would it have on these cases?

It would have the effect in the AFDC recipiency of providing them with the relief they want, as interpreted by the Government.

O In other words, the State is going to be obliged by the Federal regulations not to terminate until when?

Until the actual subsequent statutory hearing

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1 before the State agency. After a fair hearing has been held. Ca 0 3 That is correct. What is the situation now? 2 The situation now is that the regulation is not 5 effective. 6 What is the situation as far as Federal matching money is concerned? There is a choice. The State can do it either way: 9 The State can do it either way but it is simply 10 stated quite so neutrally in that the matching formula provides 11 for a continuation of payments or Federal funds for continuation 12 If the States make them. 13 Up to that fair hearing, regardless of when that 14 fair hearing is held, regardless of the HEW time limits. Also, 15 the matching formulas provide 90 days for the local agency to 16 investigate, decide and implement the decision of ineligibility. 87 Within those 90 days, the local hearing, the two-week hearing 18 we talk of here --19 Mr. Albert, you said that HEW regulation's effect-20 ive date has been postponed. I take it HEW could rescind it 21 tomorrow, couldn't it? 22 It most certainly could. 23 Was that promulgated by the last Administration? 24 A It was, Mr. Justice Brennan, although it was 25

promulgated actually in final form in January 1969, during the 9 transition, I think it is fair to say, with the concurrence of both Administrations, but the postponement is of this Admin-3 istration. That regulation would not affect the branch of 5 your case that concerns general relief, would it? 6 That is correct, Mr. Justice Harlan, it would not 7 resolve the issue in the home relief program. 8 MR. CHIEF JUSTICE BURGER: Thank you, Mr. Albert. 9 How much time does Mr. Loflin have? 10 THE CLERK: Five minutes. 11 REBUTTAL ARGUMENT OF JOHN J. LOFLIN, JR., ESQ. 12 ON BEHALF OF APPELLANT 13 MR. LOFLIN: If the Court please, I ask particularly 843 the leave of Mr. Justice Black to check the citation. You had 15 asked me, sir, where we could find the regulations that would 16 describe the rights afforded those who appear in a State fair 17 hearing. 18 It is in our record following page 160, and I par-19 ticularly referred you to Section 84 of the State regulations, 20 and more particularly beginning on page 2 where it describes the 21 entire procedure from the time a request is made. 22 What page is that? 23 It follows page 160 of the record. Immediately 24

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following that page is a resolution of the State Board of Welfare

which goes for two pages and then begins Regulation No. 84.2, and that entire regulation deals with the procedure under the State fair hearings.

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You will find, among other things, there is a notice of the hearing, which gives all the details you would need to know to go to the proper place. It tells you who you are going to appear before. It advises you of the right of each party to be represented, to testify, to produce witnesses, to present documentary evidence, and to examine opposing witnesses and evidence.

evidence in advance of the hearing. It points out that the hearing is to be conducted by an impartial hearing officer. It goes on to detail the burden of the hearing officer to render a written opinion, what the content shall be, that the decision must be sent to the client, and that he be advised, upon receipt of the decision, of his right to judicial review under New York law.

Q Is there anything in there that prescribes exactly when the hearing shall take place?

A Under Federal regulations, sir, they are supposed to take place and be completed within 60 days. This is the 60-day period that has been referred to previously in the discussion this morning.

Q That is the termination?

A Yes, sir.

Q Does the State law with respect to home relief and the other general assistance programs alone provide any time limitation for the fair hearing?

A I don't know of any. The pattern would not be much different under the home relief cases than under any of the others.

I would refer, if I may, to the section of my main brief on pages 14 and 15. Our procedures have been sharply criticized here and it has been pointed out by my adversary that under paragraph (a), which is his preferred procedure, a number of reversals of case worker decisions have occurred.

We had a brief period, just a few months, roughly from June to November of 1968, during which the City of New York operated under the provisions of subparagraph (b) and its local Procedure 68-18. During that period, approximately 44 percent of the decisions to terminate were reversed as a result of our own procedures.

I submit to the Court that our procedures were working and during that same period of time, as is true now, some of our cases then went on to the fair hearing stage. During those same months, the reversals on termination cases, after fair hearings, did not exceed three cases per month, and in one month. September 1968, there were no reversals.

I think this is a demonstration that goes beyond the

face of the regulation itself, but the procedure is designed to be fair; it is designed to weed out error, and it works.

This Court has on other occasions, and in other contests, molded constitutional requirements appropriate to the facts. Due process has been described as a flexible, not a fixed, concept.

It might also be noted that under the Fourth Amendment in the Camera and See cases, where there was a question of the burden of proof on a locality before a warrant should be issued, it was found by this Court that the burden of proof need not be quite as high as in a traditional warrant for search and seizure.

There is room for innovation at the local level in State and local governments, and I feel that our innovation meets the standards that this Court has indicated are required for due process.

MR. CHIEF JUSTICE BURGER: Thank you, Mr. Loflin.

Are there any other questions?

The case is submitted.

(Whereupon, at 1:00 p.m. the argument in the aboveentitled matter was concluded.)

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