

[Project Civic
Access](#)

[Cities and
Counties: Solving
Common ADA
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[Tool Kit For State
and Local
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Project Civic Access Fact Sheet



Access to civic life is a fundamental part of American society. On August 23, 1999, the Department of Justice reached a [settlement with the City of Toledo, Ohio](#), in which the City agreed to remove barriers and relocate activities throughout its city government, including the municipal courthouse, district and neighborhood police stations, a market-outlet complex, fire stations, parking garages, museums, community and social services, the city's parks and recreation centers, the health department, and other city administrative buildings. In order to build upon that settlement, the Disability Rights Section (DRS) of the Department's Civil Rights Division then began similar reviews of other local and state governments and to develop technical assistance materials so that communities could immediately begin to come into full compliance with the requirements of title II of the ADA.

The project now includes 221 settlement agreements with 206 localities in all 50 states, the District of Columbia, and Puerto Rico. In most of these matters, the compliance reviews were undertaken on the Department's own initiative under the authority of title II and, in many cases, section 504 of the Rehabilitation Act of 1973 because the governments receive financial assistance from the Department and are prohibited by the Act from discriminating on the basis of disability. Some matters were undertaken in response to complaints filed against the localities.

Compliance review sites were chosen based upon the Department's desire to visit every state, the population of the site, and, in some cases, its proximity to a university or tourist attraction. The majority of the compliance reviews occurred in small cities and towns, because they represent the most common form of local government.

DRS requested and received data from these local governments, and conducted physical surveys of facilities owned or leased by these government; of polling places; and of 9-1-1 systems.

Local government officials have responded favorably and cooperated fully in the Department's reviews. They were timely in submitting records as requested, made themselves available to answer questions during the on-site visits, and escorted investigators throughout their communities so that facilities surveys could be accomplished quickly and efficiently. Most importantly, these officials have indicated a willingness to effect changes to make their programs and services accessible to persons with disabilities.

During the investigations, staff of the Disability Rights Section reviewed compliance with most ADA requirements. The Section has found that the vast majority of communities are aware of their ADA obligations and have made progress in meeting them. Settlement agreements resolve the balance of

outstanding issues. Typical issues addressed during the Department's investigations include:

- physical modifications of facilities to improve accessibility. Facilities include city and town halls; police and fire stations and sheriff departments; courthouses; centers for health care delivery, childcare, teen and senior activities, conventions, and recreation; animal shelters; libraries; baseball stadiums; parks (including ice skating rinks, public pools, playgrounds, ball fields and bleachers, band shells and gazebos). The agreements secure the following:
 - accessible parking
 - accessible routes into and through the facilities
 - accessible rest rooms, drinking fountains, and telephones
 - accessible service counters and concession stands, or the provision of services at alternate, accessible locations
 - accessible bathing facilities at public pools
- physical modifications to polling places and/or the provision of curbside or absentee balloting;
- permanent and conspicuous notice to the community of their ADA rights and the government's ADA obligations;
- establishment of an ADA grievance procedure where none existed in communities employing more than 50 persons;
- establishment of delivery systems and time frames for providing auxiliary aids (qualified sign language interpreters and alternate formats (Braille, large print, cassette tapes, etc.);
- installation of assistive listening systems in assembly areas (e.g., legislative chambers, court rooms, municipal auditoriums);
- strengthening of 9-1-1 emergency services through the acquisition of additional text telephones (TTY's) to achieve a 1-1 ratio of TTY's and answering positions, training to recognize "silent calls", and accountability through performance evaluations and discipline of employees;
- better telephone communication between the government and citizens with hearing or speech impairments through the acquisition of additional TTY's and/or utilization of the state relay service, official publication of TTY/relay numbers, and training of employees;
- adoption of procedures for relocating inaccessible activities to accessible locations upon request (e.g., City and Town Council meetings, municipal and county court proceedings).

PCA Agreements

Trinidad, Colorado 2/7/18

Denver, Colorado 1/8/18

Hartford, Connecticut 11/28/17

Milwaukee, Wisconsin 6/9/16

McLennan County, Texas 11/16/15

Galveston County, Texas 9/28/15

San Juan County, New Mexico 9/28/15

Cedar Rapids, Iowa 9/1/15

Robeson County, North Carolina 7/29/15

Lumpkin County, Georgia 7/29/15

Champaign County, Illinois 7/20/15

Merced County, California 7/20/15

Yakima County, Washington 7/20/15

Pennington County, South Dakota 6/1/15

Chaves County, New Mexico 5/12/15

Madison County, New York 4/22/15

Rapid City, South Dakota 3/2/15

Washington County, Missouri 2/18/15

Nueces County, Texas 1/30/15

City of Fort Morgan, Colorado 8/7/13

Town of Poestenkill, New York 7/19/13

City of West Columbia, South Carolina 5/31/13

Stewart County, Georgia 5/9/13

Jacksonville, Florida 4/19/13

North Adams, Massachusetts 10/16/12

Providence, Rhode Island 10/4/12

Schuylkill County, Pennsylvania 9/13/12

Kansas City, Missouri 7/25/12

Randolph County, Georgia 7/24/12

City of Wills Point, Texas 7/24/12

Humboldt, Kansas 2/08/12

Upshur County, Texas 11/22/11

Town of Warrenton, Virginia 9/28/11

Montgomery County, Maryland and Maryland National Capital Park and Planning Commission 8/16/11

City of Madison, IN 7/26/11

Daviess County, KY 7/26/11

Norfolk County, MA 7/26/11

Van Buren County, AR 6/28/11

The City of Independence, KS 4/28/11

The City of Des Moines, IA 3/02/11

The Town of Swansea, MA 2/15/11

Fairfax County, VA 1/28/11

Newport, RI 9/30/10

Fort Myers, FL 9/30/10

Muskegon, MI 9/29/10

Pearl River County, MS 7/20/10

the Town of Pomfret, CT 7/20/10

Wilson County, NC 7/20/10

Smyth County, VA 6/09/10

Lancaster County, PA 6/09/10

St. Clair County, IL 5/11/10

Wyandotte County and Kansas City, KA 4/07/10

City of Santa Rosa, CA 12/16/09

City of Atlanta, GA 12/08/09

City of Poplarville, MS 11/25/09

City of Fargo, ND 11/16/09

City of Wilmington, NC 11/10/09

Glynn County, GA 11/02/09

LaPorte County, IN 10/28/09

City of Port St. Lucie, FL 8/10/09

Fayette County, PA 8/5/09

Chautauqua County, NY 8/4/09

City of Wendell, ID 8/3/09

City of Niagara Falls, NY 7/30/09

Gregg County, TX 7/29/09

Village of Midlothian, IL 7/29/09

Vian, OK 9/30/08

Gadsden, AL 9/29/08

Pike County, Kentucky 9/25/08

Humbolt County, California 7/23/08

Kanawha County Public Library Board, West Virginia 7/10/08

Harrison County , Mississippi 7/26/07

New Orleans, Louisiana 7/26/07

Hernando, Mississippi 3/26/07

Pike County Health Department, Kentucky 1/30/07

Pike County, Public Library District, Kentucky 1/30/07

Kanawha County, West Virginia 12/05/06

Metro 911 of Kanawha County, West Virginia 12/05/06

Kanawha County Parks and Recreation, West Virginia 12/05/06

Shreveport, Louisiana 10/24/06

Newark, New Jersey 5/31/06

Daviess County Library, Kentucky 1/12/06

Durham, North Carolina 9/26/05

North Las Vegas, Nevada 9/26/05

Barnstable County, Massachusetts 9/25/05

Billings, Montana 9/15/05

Fontana, California 8/30/05

Springhill, Louisiana 8/22/05

Waukegan, Illinois 12/15/05

Forest Preserve District of Will County, Illinois 9/12/05

Maui, Hawaii 9/26/05

Arlington County, Virginia 3/30/06

Birmingham, Alabama 7/25/05

Tucson, Arizona 7/25/05

Crittenden County, Arkansas 7/25/05

Hartford, Connecticut 7/25/05

Miami, Florida 7/25/05

Ada County, Idaho 7/25/05

Will County, Illinois 7/25/05

Allen County, Indiana 7/25/05

Gary, Indiana 7/25/05

Washington County, Maine 7/25/05

Prince George's County, Maryland 7/25/05

St. Louis County, Minnesota 7/25/05

Omaha, Nebraska 7/25/05

Paterson, New Jersey 7/25/05

Monroe County, New York 7/25/05

Providence, Rhode Island 7/25/05

Laurens, South Carolina 7/25/05

Madison County, Tennessee 7/25/05

Memphis, Tennessee 7/25/05

Amarillo, Texas 7/25/05

Webb County, Texas 7/25/05

Loudoun County, Virginia 7/25/05

Lafayette County, Florida 8/30/04

Hutchinson, Kansas 1/13/05

Florence County, South Carolina 5/05/05

Monroe County, Pennsylvania 4/07/05

Cheshire County, New Hampshire 12/14/04

Gallup, New Mexico 9/24/04

San Luis Obispo, California 12/14/04

Washington County, Utah 12/14/04

Bend, Oregon 9/14/04

Pleasant Valley, Missouri 11/03/03

Weston, West Virginia 8/23/03

Sedona, Arizona 1/03/05

Carpinteria, California 12/18/04

Missoula County, Montana 12/13/04

Suffolk, Virginia 9/27/04

Pueblo, Colorado 6/02/04

Juneau, Alaska 8/05/04

Fountain Hills, Arizona 8/05/04

San Rafael, California 8/05/04

Hayden, Colorado 8/05/04

Vail, Colorado 8/05/04

Vail Recreation District, Colorado 8/05/04

Citrus County, Florida 8/05/04

Coral Gables, Florida 8/05/04

Jeffersonville, Indiana 8/05/04

Davenport, Iowa 8/05/04

Brunswick, Maine 8/05/04

Frederick, Maryland 8/05/04

Burton, Michigan 8/05/04

Butler County, Missouri 8/05/04

Cape May County, New Jersey 8/05/04

Taos County, New Mexico 8/05/04

Highland County, Ohio 8/05/04

Deschutes County, Oregon 8/05/04

Deschutes County 9-1-1 Service District, Oregon 8/05/04

Monroe County Conservation District, Pennsylvania 8/05/04

Minnehaha County, South Dakota 8/05/04

Lakewood, Washington 8/05/04

Delaware Department of Transportation 8/05/04

Green Bay, Wisconsin 8/05/04

Red Bank, New Jersey 10/30/02

Franklin, Pennsylvania 6/05/03

Fort Walton Beach, Florida 9/11/02

Lucas County, Ohio 4/07/03

Folly Beach, South Carolina 10/16/03

City of Mobile, Alabama 2/27/05

Citrus County, Florida, Sheriff's Office 2/27/04

Waukegan Park District, Waukegan, Illinois 2/27/04

Springfield, Massachusetts 2/27/04

City of Detroit, Michigan 2/27/04

Lincoln County, Nebraska 2/27/04

Carson City, Nevada 2/27/04

City of Binghamton, New York 2/27/04

City of Muskogee, Oklahoma 8/20/03

Tillamook County, Oregon 8/06/03

Loudon County, Tennessee 7/25/03

Madison County, Mississippi 7/25/03

Worcester County, Maryland 7/25/03

Columbia County, New York 5/19/03

City of Bismarck, North Dakota 10/16/02

City of Burlington, Vermont 12/02/02

City of Flagstaff, Arizona 7/24/02

City of Warren Ohio 6/18/02

City of Savannah, Georgia 1/30/02

City of San Antonio, Texas 1/30/02

City of Biloxi, Mississippi 1/30/02

Craig County, Virginia 1/30/02

City of New Orleans, Louisiana 1/30/02

Warren County, Illinois 9/06/01

State of Delaware 11/26/01

County of Kaua'i, Hawaii 11/16/01

Robertsdale, Alabama 11/16/01

Seaside, California 10/10/01

Logan, Utah 8/31/01

Perry County, Kentucky 9/25/01

Springfield, Missouri 9/19/01

Brookline, Massachusetts 8/28/01

Allendale County, South Carolina 8/13/01

Butte County, South Dakota 7/31/01

New Albany, Indiana 6/14/01

City of Seward, Nebraska 6/11/01

Narragansett, Rhode Island 5/07/01

Fairbanks, Alaska 5/09/01

Boulder City, Nevada 4/27/01

Mount Pleasant, Michigan 4/03/01

Bowie, Maryland 2/15/01

Santa Fe, New Mexico 4/03/01

Guanica, Puerto Rico 4/03/01

Fajardo, Puerto Rico 4/03/01

District of Columbia 4/02/01

City of Dodge City, Kansas 1/11/01

City of Cambridge, Ohio 1/11/01

City of Ashland, Oregon 1/11/01

Township of Warminster, Pennsylvania 1/11/01

Town of Elkin, North Carolina 1/11/01

Boulder County, Colorado 10/02/00

Fernandina Beach, Florida 10/02/00

Moscow, Idaho 10/02/00

Pella, Iowa 10/02/00

Farmington, Maine 9/13/00

South Orange, New Jersey 10/02/00

Laramie, Wyoming 10/02/00

Hot Springs, Arkansas 7/19/00

Windham, Connecticut 7/19/00

Mantorville, Minnesota 7/19/00

City Utilities of Springfield, Missouri 7/19/00

Springfield-Greene County Library District, Missouri 7/19/00

Forsyth, Montana 7/19/00

Nashville/Davidson County, Tennessee 7/19/00

Summers County, West Virginia 5/11/00

Mt. Vernon, Washington 7/19/00

Wisconsin Dells, Wisconsin 7/19/00

Selected Topics

Olmstead
HIV and AIDS
Employment
Barrier-Free Healthcare Initiative
Regulatory Development
Project Civic Access
ADA Business Connection

Resources

Federal ADA & Section 504 Resources
Reports & Updates
Section 508
ADA.gov Archive

Titles of the ADA

Employment (title I)
State & Local Government (title II)
Public Accommodations and
Commercial Facilities (title III)

Department of Justice ADA Responsibilities

Technical Assistance
Enforcement
Mediation
Regulations
Certification of State and Local Building Codes

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