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**Bureau of Motor Vehicles**

**BMV2You Mobile License Branch**

**BMV2You** is a mobile license branch that will travel to communities and events across Indiana so that BMV customers may conveniently access select BMV services.

The mobile license branch will be assisting customers at the site of the new Portland License Branch (1031 West Volaw Street) every Friday from 9:30 a.m. to 4:30 p.m. until May 22, 2009.

[View more information about the Portland license branch](#)

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## BMV2You Mobile License Branch



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Customers may conduct most of the same transactions that can be performed at a traditional branch, including:

- **Driver licenses** (renewals only)
- **Identification cards** (new and renewals)
- **Titles** (for all vehicle types)
- **Registrations** (new and renewals)
- **Voter registration**

## What services cannot be accessed through BMV2You?

Because the unit will not be equipped with drive examiners, and because of other constraints, **BMV2You** cannot issue commercial driver licenses or new driver licenses.

## Why was BMV2You created?

Governor Daniels believes in flexible, responsive government that is easily accessible and focused on serving customers on terms that are convenient to them. **BMV2You** is part of the BMV's overall strategy to give customers more choices in their access to BMV services in more convenient, community- and neighborhood-based locations.

## Are there any differences in the services provided on BMV2You versus a traditional branch?

Yes, for security reasons, driver licenses and identification cards are processed differently through **BMV2You**. Instead of receiving a new driver license or identification card when a customer leaves **BMV2You**, the customer will receive a letter showing that the new credential is being processed. The customer's new driver license or identification card will be mailed from the BMV's administrative office within fourteen days.



**BMV2You** is a fifth-wheel trailer that is 38 feet long and 9 feet wide. It requires 50 feet of space for operation, runs on a 5,500-watt gas generator, and will be pulled by a 1-ton Ford F350 truck.



**BMV2You** on Monument Circle in Indianapolis.

## Is BMV2You secure?

The Bureau of Motor Vehicles has taken significant measures to ensure the security of **BMV2You**, including equipping the vehicle with multiple cameras integrated into the state's monitoring system, an alarm system and other security devices. In addition to these physical security measures, the BMV has worked with the Indiana Office of Technology to ensure all transactions are submitted via a secure network and utilize the latest encryption technologies.

## What types of locations will BMV2You visit?

**BMV2You** will visit locations across Indiana to serve Hoosiers. Types of locations **BMV2You** may visit include:

- Fairs or community events
- Town squares
- Libraries, schools or community centers
- Local businesses
- Nursing homes or assisted living centers

**BMV2You** will also provide additional capacity to existing license branches which have longer customer wait times, service delivery complications or high customer volume.

## How can I find out the schedule for BMV2You?

Please check back to this website soon for **BMV2You's** schedule over the next few months. The schedule will also be shared with various media throughout the state.

## What are the hours of BMV2You?

The hours of **BMV2You** will vary to meet the needs of customers in the particular location being serviced. For example, during the State Fair, **BMV2You** will be available to customers seven days per week during the hours of operation in the Exposition Hall. All operating hours of **BMV2You** will be published on this webpage along with the schedule of locations.

## How often will BMV2You travel?

**BMV2You** will travel throughout the state an average of 3 days per week, carrying a staff of three individuals.

## Can I schedule BMV2You to come to my community event?

Certain criteria, such as space and technology requirements, must be met. However, you may submit suggestions for consideration by emailing [communication@bmv.IN.gov](mailto:communication@bmv.IN.gov).

## How much did BMV2You cost?

The BMV spent approximately \$140,000 purchasing and outfitting the **BMV2You** unit, including installing necessary security features and technology. At just under \$250,000, annual operating expenses will be comparable to a small traditional branch.

## What companies helped create BMV2You?

The following Indiana companies assisted with the development and production of **BMV2You**:

- Walnut Ridge RV Sales in New Castle ordered, consulted and customized **BMV2You**;
- Forest River, Inc. in Elkhart manufactured the branch;
- Electronic Evolutions, Inc. in Carmel managed and installed the security and technology requirements for **BMV2You**;
- Cummins, based in Columbus, manufactured the generator for **BMV2You**; and
- Muncie Office Supply in Muncie handled office space customization.

