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Newsroom

For immediate release: Aug 08, 2007
 Posted by: [BMV]
 Contact: Dennis Rosebrough
 Phone: 317-233-5323 or 317-503-4453 (cell)
 Email:

Indiana BMV opens license branch at State Fair

Stiver officially inaugurates mobile BMV2You with first customer

INDIANAPOLIS - Hoosiers attending the Indiana State Fair can save time by visiting the BMV exhibit where the new **BMV2You** mobile branch will be open for business.

Today BMV Commissioner Ron Stiver opened the mobile branch, **BMV2You**, to its first customer after a brief ribbon-cutting ceremony.

The BMV booth in the center aisle of the Exposition Hall showcases BMV's latest innovations in customer service: (1) the **BMV2You** mobile unit, (2) a BMV Self-Service Terminal, and (3) BMV

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The Indiana Bureau of Motor Vehicles Thursday rolled out the new mobile branch service, a customer service initiative aimed at assisting Hoosiers in all corners of the state with registrations, titles, driver licenses and other transactions.

"We're doing all we can to make doing business with the BMV as convenient as possible," Stiver said. "**BMV2You** is yet another step we are taking to enhance customer service. We plan to utilize the mobile unit at large community events and various community venues where we can serve less mobile populations. The unit will also stop at select license branches during peak registration periods."

BMV services with the mobile branch will include vehicle registration renewals, title transactions, driver license renewals and issuances of identification cards. New driver license issuances and CDL's will not be available due to drive test restrictions. Also, all driver license and identification cards issued via the mobile branch will be mailed to customers due to security reasons.

BMV2You joins other secure and convenient ways to do business with the BMV. An increasing number of car dealerships now offering registration and titling services for vehicles sold there. Customers may renew online at www.mybmv.IN.gov or mail in their registration renewal forms. They may also conduct registration transactions at a rapid renewal Self-Service Terminal.

State Fair BMV "Branch" hours will be:

- Monday through Thursday.....9:00 a.m. to 9:00 p.m.
- Friday and Saturday.....9:00 a.m. to 10:00 p.m.
- Sunday.....Noon to 9:00 p.m.

The **BMV2You** mobile unit schedule after the State Fair will be available online soon. More information about **BMV2You** is available online at <http://www.mybmv.IN.gov/branches/BMV2You.htm>.

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