

APPENDIX

TABLE OF APPENDICES

Appendix A

Opinion, Supreme Court of Delaware,
TransPerfect Global, Inc. v. Pincus,
Nos. 154, 2021; 167, 2021; 175, 2021
(June 1, 2022) App-1

Appendix B

Order, Supreme Court of Delaware,
TransPerfect Global, Inc. v. Pincus,
Nos. 154, 2021; 167, 2021; 175, 2021
(June 21, 2022) App-56

Appendix C

Memorandum Opinion, Court of
Chancery of Delaware, *In re TransPerfect*
Global, Inc., Nos. 9700-B; 10449-CB
(Apr. 30, 2021) App-57

Appendix A

SUPREME COURT OF DELAWARE

Nos. 154, 2021; 167, 2021; 175, 2021

TRANSPERFECT GLOBAL, INC. AND PHILIP R. SHawe,

Appellant,

v.

ROBERT PINCUS,

Appellee.

Submitted: May 4, 2022

Decided: June 1, 2022

Before: SEITZ, Chief Justice; VALIHURA,
VAUGHN, TRAYNOR, and MONTGOMERY-
REEVES, Justices, consisting the Court *en Banc*.

TRAYNOR, Justice:

In 2014, Elizabeth Elting, a co-founder of TransPerfect Global, Inc. (“TPG” or “the Company”), asked the Court of Chancery to appoint a custodian to sell the Company because of a hopeless deadlock between Elting and fellow co-founder, Philip R. Shawe. More than eight years later, Elting has sold her shares to Shawe, who won a court-ordered auction supervised by Robert B. Pincus, a custodian duly appointed by the Court of Chancery under 8 Del. C. § 226. The parties executed the sale agreement (the “SPA”) in November 2017. Although this might have

App-2

ended the stalemate between Elting and Shawe, it sparked a new series of conflicts that we are asked to resolve here.

With Elting cashed out, the contentious relationship between Shawe and Pincus took center stage. Aside from a brief *détente* when he won the auction, Shawe has been—to be charitable—unsupportive of Pincus’s court-mandated role with TPG. The result has been seemingly endless litigation in Delaware, New York, and Nevada, millions in contested legal fees, and an inability to agree on any material aspect of Pincus’s tenure as Custodian, up to and including his discharge. All of this occurred while Pincus was finishing a small number of post-closing tasks and attempting to wind-down his custodianship.

This case consolidates three challenges brought by Shawe and TPG to orders of the Court of Chancery. Each of the issues raised on appeal implicates Pincus’s right to petition the trial court for reimbursement of fees and expenses under the SPA and various court orders, including its August 13, 2015 Order appointing Pincus as Custodian (the “Appointment Order”) and its February 15, 2018 Order approving the sale of Elting’s shares to Shawe (the “Final Order”). Broadly speaking, these authorities allow Pincus and his advisers to request reasonable reimbursements related to the custodianship, but the parties disagree bitterly about the operation and reach of each provision.

Shawe and TPG first challenge the Court of Chancery’s October 17, 2019 order (the “Contempt Order”), which found them both in contempt of an exclusive jurisdiction provision contained in the Final

App-3

Order. According to the court, the contemptuous act was a lawsuit TPG filed in August 2019 against Pincus in Nevada state court (the “Nevada Action”). We agree that this constituted a violation of the Final Order and that the Court of Chancery was justified in finding TPG in contempt. But we reverse the portion of the Contempt Order finding Shawe in contempt because he was not a plaintiff in the Nevada Action and the trial court did not specifically determine that he bore personal responsibility for TPG’s conduct. Shawe owns 99 percent of TPG, but this does not, without more, make him personally liable for the Company’s violation.

Second, Shawe and TPG appeal the Court of Chancery’s April 14, 2021 order (the “Discharge Order”), which terminated Pincus’s custodianship. Shawe and TPG argue that the Discharge Order improperly expanded Pincus’s protection from lawsuits, violating the SPA. We do not accept that the Discharge Order conflicts with the SPA; in any case, a contract cannot prospectively constrain the Court of Chancery’s discretionary authority under 8 *Del. C.* § 226 to manage a custodianship. Thus, we affirm the Discharge Order.

Third, Shawe and TPG object to the Court of Chancery’s April 30, 2021 Order (the “2021 Fee Order”) awarding Pincus \$3,242,251 in fees and expenses incurred from May 2019 to December 2020. Subject to the qualification that Shawe is not personally liable for any of these fees given our reversal of the Contempt Order as applied to him, we affirm the 2021 Fee Order as free from legal error and

a product of the sound exercise of the trial court's discretion.

I. FACTUAL BACKGROUND

A. The Court of Chancery Appoints Pincus as Custodian to Sell TPG

Elting and Shawe launched TPG from their dorm room in 1992.¹ The Company provides translation, litigation support, and website localization services. It was previously incorporated in Delaware and is now

¹ *In re Shawe & Elting LLC*, 2015 WL 4874733, at *1, (Del. Ch. Aug. 13, 2015), *aff'd sub nom. Shawe v. Elting*, 157 A.3d 152 (Del. 2017) (*Shawe I*) (affirming the appointment of Pincus as Custodian). The instant appeal is the fifth time this Court has addressed the custodianship of TPG, *see In re Shawe & Elting LLC*, 2016 WL 3951339 (Del. Ch. July 20, 2016), *aff'd sub nom. Shawe v. Elting*, 157 A.3d 142 (Del. 2017) (*Shawe II*) (ordering Shawe to pay \$7.1 million in Elting's legal fees due to his litigation misconduct); *In re TransPerfect Glob., Inc.*, 2018 WL 904160 (Del. Ch. Feb. 15, 2018), *aff'd sub nom. Elting v. Shawe*, 185 A.3d 694, 2018 WL 2069065 (Del. May 3, 2018) (TABLE) (*Shawe III*) (approving the sale of Elting's shares to Shawe); *In re TransPerfect Glob., Inc.*, 2019 WL 5260362 (Del. Ch. Oct. 17, 2019), *appeal dismissed sub nom. TransPerfect Glob., Inc. v. Pincus*, 224 A.3d 203, 2019 WL 7369433 (Del. 2019) (TABLE) (*Shawe IV*). This consolidated appeal might be designated *Shawe V*, though this does not include various decisions by the Court of Chancery that we have not directly reviewed, nor does it count litigation by Shawe and TPG against Pincus, Elting, and related parties in other forums. *See, e.g., Shawe v. Bouchard*, 2021 WL 1380598 (D. Del. Apr. 12, 2021); *Shawe v. Elting*, 126 N.E. 3d 1060 (N.Y. 2019); *Shawe v. Pincus*, 265 F. Supp. 3d 480 (D. Del. 2017); *Shawe v. Potter Anderson & Corroon LLP*, 2017 WL 6397342 (D. Del. Dec. 8, 2017).

App-5

organized in Nevada.² As TPG grew, Elting and Shawe planned to wed, but after Elting called the marriage off, the co-founders gradually lost any ability to work together.³ Serving as co-CEOs, they would “harass each other, interfere with the business, and demoralize the employees.”⁴ Shawe was often the instigator. On one occasion, he was caught surveilling Elting’s communications.⁵ On another, he followed her to Paris by “arrang[ing] to be seated next to her without her knowledge” on a commercial flight from New York.⁶

In 2014, Elting threw up her hands and sought relief from the Court of Chancery. At that point, TPG was controlled evenly—or not at all—by Elting and Shawe, who each held one director seat.⁷ Elting owned 50 shares of TPG, Shawe owned 49, and his mother, Shirley Shawe, owned one, which she allowed her son to control.⁸ At an impasse, on May 23, 2014, Elting filed a petition under 8 Del. C. § 226, asking the Court of Chancery to appoint a custodian to sell TPG because

² *In re TransPerfect Glob., Inc.*, 2019 WL 5260362, at *8 n.56 (Del. Ch. Oct. 17, 2019) [hereinafter Contempt Op., 2019 WL 5260362, at *__].

³ *Shawe I*, 157 A.3d at 157.

⁴ *Id.*

⁵ *Id.* at 156.

⁶ *Id.* at 157.

⁷ *Id.* at 156.

⁸ *Id.* at 155–156. Shirley Shawe’s one-percent interest allowed TPG “to claim the benefits of being a majority women-owned business.” *Id.*

the governance of the company was deadlocked.⁹ After twelve hearings, sixteen motions, and a six-day trial, the court asked Pincus to mediate Elting’s and Shawe’s disputes.¹⁰ When mediation failed, the court issued the Appointment Order, naming Pincus the Custodian of TPG to oversee a sale of the Company.¹¹ The court also named Pincus as the third director of TPG and instructed him to break ties on critical board-level business decisions.¹² Shawe appealed Pincus’s appointment, and we affirmed in *Shawe I*.¹³

B. Shawe Purchases Elting’s 50-percent Interest in TPG

To sell the Company, Pincus designed a modified-auction process that allowed both Shawe and Elting to bid for full control, which the court approved in a July 18, 2016 Order (the “Sale Order”).¹⁴ Elting never submitted a competitive offer.¹⁵ Instead, Shawe bid against H.I.G. Middle Market, LLC (“H.I.G.”), which owned TPG’s top competitor.¹⁶ In the final round, H.I.G. slightly outbid Shawe, but Pincus determined

⁹ *Id.* at 158.

¹⁰ *Id.*; see Mar. 9, 2015 Order Appointing Pincus as Mediator, App. to Opening Br. at A743 [hereinafter A____].

¹¹ Appointment Order, A749.

¹² *Shawe I*, 2015 WL 4874733, at *32. Director Indemnification Agreement at 1, A753.

¹³ *Shawe I*, 157 A.3d at 157.

¹⁴ Sale Order ¶ 1, A766.

¹⁵ *Shawe III*, 2018 WL 904160, at *11. Elting joined a group led by Blackstone, whose “bid simply was not competitive.” *Id.* (internal quotation marks omitted).

¹⁶ *Id.* at *1.

that Shawe would ultimately deliver “with fewer closing conditions and other better terms while retaining virtually all of the Company’s employees.”¹⁷

On November 9, 2017, Shawe agreed in the SPA to purchase Elting’s 50-percent ownership in TPG for \$385 million in cash, implying an enterprise value of \$770 million.¹⁸ Shawe completed the purchase through PRS Capital, a New York LLC that he controlled as the sole and managing member.¹⁹ PRS Capital is now known as TransPerfect Holdings, LLC.²⁰ Through TransPerfect Holdings, Shawe owns 99 percent of TPG, and his mother owns one percent.²¹ Shawe is now the Company’s sole CEO.²²

The Court of Chancery entered the Final Order approving the SPA on February 15, 2018.²³ The Final Order applies to the Court of Chancery civil actions that have addressed Elting’s petition and Pincus’s custodianship, C.A. Nos. 9700 (*In re TransPerfect*

¹⁷ *Id.* at *12.

¹⁸ *Id.*

¹⁹ SPA at 1, A777.

²⁰ *TransPerfect Global, Inc. v. Robert B. Pincus, Esq.*, No. A-19-800185 (Clark Cnty., Nev.), Compl. ¶ 6, A1120 [hereinafter Nev. Compl. ¶ __].

²¹ Shawe was the sole and managing member of PRS Capital LLC when it purchased Elting’s shares. *Shawe III*, 2018 WL 904160, at *12. TPG’s recent filings in other courts indicate that Shawe owns 99 percent of TransPerfect Holdings and Shirley Shawe owns 1 percent. See Nev. Compl. ¶ 6–7, A1120–21. In turn, TransPerfect Holdings owns 100 percent of TPG, according to these filings. *Id.*

²² *Id.* ¶ 7, A1121.

²³ Final Order ¶ 2, A925.

Global) and 10449 (*Elting v. Shawe and TransPerfect Global*).²⁴ The Final Order contains three provisions relevant to the consolidated appeals. Paragraph 7 entitles Pincus and his law firm, Skadden, Arps, Slate, Meagher & Flom (“Skadden”) “to judicial immunity and to be indemnified by the Company . . . to the fullest extent permitted by Law.” It also provides that

fees and expenses incurred by the Custodian or Skadden, Arps, Slate, Meagher & Flom LLP (and its partners and employees) in defending or prosecuting any civil, criminal, administrative or investigative claim, action, suit or proceeding reasonably related to the Custodian’s responsibilities under the Sale Order or this Order, shall be paid by the Company[.]²⁵

Additionally, Paragraph 8 confirms the continued validity of the court’s previous orders.²⁶ And Paragraph 10 provides that “the Court retains continuing and exclusive jurisdiction over the parties to the Actions for all matters relating to the Actions, including the administration, interpretation, effectuation or enforcement of the Sale Agreement . . . and all orders of the Court[.]”²⁷

We affirmed the Final Order on May 3, 2018.²⁸ Pincus resigned from the TPG board on May 7 but

²⁴ *Id.* at 1, A919.

²⁵ *Id.* ¶ 7, A933–34.

²⁶ *Id.* ¶ 8, A935.

²⁷ *Id.* ¶ 10, A936.

²⁸ *Shawe III*, 185 A.3d 694.

remained as Custodian to complete certain post-closing tasks.²⁹

C. Pincus Seeks Fees Directly from TPG

Beginning with his appointment in August 2015, Pincus regularly petitioned the Court of Chancery to approve reimbursement of his fees and expenses. He did so by invoking Paragraphs 10 and 11 of the Appointment Order.³⁰ Paragraph 10 provides that “[t]he Custodian shall be compensated at the usual hourly rate he charges as a partner of Skadden” and “reimbursed for reasonable travel and other expenses incurred in the performance of his duties.”³¹ Paragraph 11 allows Pincus to retain advisors, whose fees “shall be calculated on the same hourly rates charged by such counsel or advisors to clients represented outside this matter.”³² After the sale, Pincus initially exercised his discretion to bill his fees directly to an escrow fund (the “Escrow”) that was created by the SPA and funded evenly by Shawe and Elting as a “non-exclusive source of funds” for Pincus’s expenses.³³ The court restated Pincus’s right to recover fees in its Sale and Final Orders.³⁴

²⁹ May 7, 2018 Letter Agreement, A943; Contempt Op., 2019 WL 5260362, at *6; Letter from Custodian to the Hon. Andre G. Bouchard at 2 (May 10, 2018), App. to Answering Br. at B502.

³⁰ Contempt Op., 2019 WL 5260362, at *6 n.36.

³¹ Appointment Order ¶ 10, A751; *see* Custodian’s Sept. 2015 Status Rep. at 5, Ch. Dkt. No. 640.

³² Appointment Order ¶ 11, A751.

³³ *Id.*; SPA § 2.2, A789.

³⁴ *See* Sale Order ¶ 14, A770 (“The Custodian shall be compensated at the usual hourly rate he charges [and] reimbursed for reasonable travel and other expenses incurred in the performance of his

For about a year after the sale closed, relative calm prevailed. Pincus sought fees from the Escrow, and neither Shawe nor TPG objected.³⁵ This all changed for the worse in May 2019. In his monthly status report, Pincus advised the court that he intended to begin seeking fees directly from TPG, rather than the Escrow, for bills related to two lawsuits involving TPG but not Elting.³⁶ In the first lawsuit, Cypress Partners sued Shawe in New York for his purported failure to pay bills related to advisory services Cypress provided Shawe during his bid for TPG (the “Cypress Action”).³⁷ In the second case, TPG sued H.I.G., which had finished second to Shawe in the auction, alleging that it had stolen TPG’s trade secrets during the sale process (the “H.I.G. Action”).³⁸

Pincus cited Paragraph 7 of the Final Order and Paragraph 14 of the Sale Order as authorities that permitted him to request fees directly from TPG for

duties. . . . Any fees and expenses approved by the Court shall be paid promptly by the Company.”); Final Order ¶ 7, A934 (“[F]ees and expenses incurred by the Custodian or Skadden . . . in defending or prosecuting any civil, criminal, administrative or investigative claim, action, suit or proceeding reasonably related to the Custodian’s responsibilities under the Sale Order or this Order, shall be paid by the Company[.]”).

³⁵ See, e.g., May 2018 Order Approving Fees and Expenses at 1, A969.

³⁶ Custodian’s May 2019 Status Rep. at 10, A1003.

³⁷ *Cypress Partners LLC v. Shawe and John Does Nos. 1-10*, Compl. ¶ 1, A1008.

³⁸ *TransPerfect Glob.l, Inc. v. Lionbridge Techns., Inc., and H.I.G. Middle Market, LLC*, 19-cv-03283, Compl. ¶ 1, A1019.

time spent “defending or prosecuting” legal actions.³⁹ True to his word, in June and July 2019 he sought \$65,203.85 in fees directly from TPG for his work responding to the Cypress and H.I.G. Actions.⁴⁰ TPG did not object to these requests, and the court issued orders approving them (the “2019 Fee Orders”).⁴¹

D. TPG Sues Pincus in Nevada

After failing to object in the Court of Chancery, TPG challenged the 2019 Fee Orders by suing Pincus in Nevada state court on August 13, 2019 (the aforementioned “Nevada Action”).⁴² Shawe was not a named plaintiff.⁴³ Invoking the Appointment Order and the Final Order, TPG’s complaint alleged that it was not required to indemnify Pincus for his time spent as a witness in the Cypress and H.I.G. Actions.⁴⁴

³⁹ Custodian’s May 2019 Status Rep. at 10–11 n.7, A1003–04; see Contempt Op., 2019 WL 5260362, at *7.

⁴⁰ Custodian’s June 2019 Status Rep. at 2, A1107 (“According to the records, as of May 31, 2019, I incurred \$58,767.71 in unbilled fees and expenses, primarily related to the two new lawsuits referred to in the May 8th report.”); Custodian’s July 2019 Status Rep. at 2, A1115 (requesting \$6,436.14 from TPG and \$83,753 in accounting fees from the Escrow).

⁴¹ Jun. 28, 2019 Order Approving Fees and Expenses, A1109; July 17, 2019 Order Approving Fees and Expenses, A1117.

⁴² Nev. Compl. ¶ 1, A1119. The Nevada Action was captioned “*TransPerfect Global, Inc. v. Robert B. Pincus*, No. A-19-800185-B.”

⁴³ *Id.* at 1, A1119.

⁴⁴ *Id.* ¶ 14–16, A1122. “The Delaware Chancery Court further stated in the [Appointment Order] that TPG was under [an] obligation to indemnify to the fullest extent permitted by law Pincus and Skadden for “fees and expenses incurred by the Custodian and Skadden in defending any civil, criminal,

The complaint asked the Nevada court to determine “whether TPG has a duty to indemnify Pincus for the time expended in preparation as a third-party witness” and alleged that Pincus had breached his fiduciary duties as a director of TPG.⁴⁵ It also attached copies of the Appointment Order,⁴⁶ the Sale Order,⁴⁷ and the 2019 Fee Orders.⁴⁸ A week after TPG filed the Nevada Action, Pincus submitted a new fee petition to the Court of Chancery, and Shawe formally opposed it.⁴⁹

E. The Court of Chancery Finds TPG and Shawe in Contempt for Violating the Final Order, But Not for Violating the 2019 Fee Orders

Pincus moved the Court of Chancery to find Shawe and TPG in contempt on August 26, 2019.⁵⁰ Pincus’s motion asserted that Shawe and TPG violated Paragraph 10 of the Final Order when TPG filed the Nevada Action outside the Court of Chancery and violated the 2019 Fee Orders by refusing to pay

administrative or investigative claim, action, suit or proceeding reasonably related to the Custodian’s responsibilities under the [Appointment Order] . . .” (emphasis added by TPG in the Nevada Complaint). The Nevada Complaint identifies the respective orders by their dates of issue. *Id.*

⁴⁵ *Id.* ¶¶ 46, 52, A1127–28.

⁴⁶ *Id.* Ex. 2, A1173.

⁴⁷ *Id.* Ex. 3, A1176.

⁴⁸ *Id.* Ex. 6, A1213; *id.* Ex. 7, A1217; *id.* Ex. 9, A1221.

⁴⁹ Contempt Op., 2019 WL 5260362, at *8.

⁵⁰ Custodian’s Mot. for an Order to Show Cause Why TransPerfect Global, Inc. and Philip R.

the awarded fees.⁵¹ The motion requested a *per diem* sanction against TPG and Shawe for each day the Nevada Action remained pending, a sanctions award covering Pincus’s fees for litigating the Nevada Action and the contempt motion, and an injunction barring further suits outside the court’s jurisdiction.⁵²

In response, TPG amended its Nevada Complaint to include a claim under the Director Indemnification Agreement (the “DIA”), which the parties had executed when Pincus became custodian.⁵³ The additional claim asserted that the DIA allowed TPG to sue Pincus in any court of competent jurisdiction.⁵⁴

i. The Court Finds Shawe and TPG in Contempt of the Final Order

On October 17, 2019, the Court of Chancery issued an opinion and order (the “Contempt Opinion” and “Contempt Order,” respectively) finding Shawe and TPG in contempt for violating the Final Order.⁵⁵ After determining that the parties were bound by the Final Order and had notice of it, the court held that “the Custodian . . . has established by clear and convincing evidence that Shawe and TransPerfect

⁵¹ *Id.* ¶ 8, A1323; *id.* ¶ 18, A1327.

⁵² *Id.* ¶ 21, A1328–29.

⁵³ See DIA § 14N, A761–62.

⁵⁴ Amd. Nev. Compl. ¶¶ 51, 65, A1527–30. Additionally, on October 7, 2019, TPG moved for summary judgment in the Nevada action, triggering a 10-day deadline for the Custodian to respond. Contempt Op., 2019 WL 5260362, at *9. The Nevada court stayed the action the next day. *Id.* n.72.

⁵⁵ Contempt Op., 2019 WL 5260362, at *10; Contempt Order ¶ 1, Ex. A to Opening Br.

violated paragraph 10 of the Final Order in a meaningful way.”⁵⁶ The court explained that “the Nevada action specifically puts at issue[,] and thus deprives this court of exclusive jurisdiction over parties to these actions with respect to” the SPA and the Sale and Final Orders.⁵⁷ Throughout its analysis, the court discussed TPG and Shawe collectively and did not find that Shawe directed TPG to file the Nevada Action.

Along with its contempt findings, the court imposed a fine of \$30,000 for each day the Nevada Action was not dismissed and, as a sanction, ordered Shawe and TPG to pay the fees incurred by Pincus in litigating the Nevada Action and contempt motion (the “Contempt Sanction”).⁵⁸ The court also issued an anti-suit injunction against Shawe and TPG covering the Nevada Action.⁵⁹ TPG dismissed the Nevada Action the day before the fine was to take effect.⁶⁰

ii. The Court Determines that Shawe and TPG Violated the Fee 2019 Orders but Does Not Find Them in Contempt

Although the court determined that Shawe and TPG had violated the 2019 Fee Orders by failing to pay Pincus’s bills for June and July 2019—a contested amount of \$65,203.85—it declined to make an additional contempt finding.⁶¹ The court explained

⁵⁶ Contempt Op., 2019 WL 5260362, at *13.

⁵⁷ *Id.* at *11.

⁵⁸ Contempt Order ¶ 2–4, Ex. A to Opening Br.

⁵⁹ *Id.*

⁶⁰ Not. of Voluntary Dismissal at 2, A2568.

⁶¹ Telephonic Rulings on Mot. for Contempt of Fee Orders at 4–5, A2503–04.

that “some practical concerns” related to the fee-request process informed its decision.⁶² In response to these concerns, the court made slight modifications to the fee-petition process in a November 2019 Order (the “Fee Process Order”).⁶³

The Fee Process Order required Pincus to provide additional billing documentation and also established an objection procedure, subject to language in Paragraph 3(e) allowing the court to shift fees in the event that a party “acted in bad faith regarding the fee petition and objection process.”⁶⁴ Paragraph 3(e) clarified that any fee-shifting “shall be in addition to, and without prejudice to, the Custodian’s right to recover such amounts pursuant to the Court’s orders or any other agreement or entitlement.”⁶⁵ The Fee Process Order provided that, except for the additions described above, “this Order does not modify,

⁶² *Id.* at 6–8, A2505–07.

⁶³ Fee Process Order, Ex. B to Opening Br.

⁶⁴ *Id.* ¶ 3(e), Ex. B to Opening Br. “To the extent that any party is found to have acted in bad faith regarding the fee petition and objection process set forth in Paragraph 3(c) herein, the Court may order that such party pay fees and expenses incurred by the other party or parties in connection with the objection process at issue. For the avoidance of doubt, any such order shall be in addition to, and without prejudice to, the Custodian’s right to recover such amounts pursuant to the Court’s orders or any other agreement or entitlement. Nothing in this Paragraph shall be construed to allow the Custodian a double recovery of fees and expenses, unless the Court otherwise orders.” *Id.*

⁶⁵ *Id.*

invalidate or otherwise alter any provision of the Sale Order [or] the Final Order[.]”⁶⁶

Shawe and TPG appealed the Contempt Order and the Fee Process Order to this Court. We declined to hear these interlocutory appeals because they implicated several open issues, including a monetary award—the Contempt Sanction—that had not yet been calculated.⁶⁷ Shortly after we declined to accept the appeals, the parties—at the Court of Chancery’s request—agreed to mediate their remaining disputes before former Chancellor Chandler.⁶⁸ Mediation stalled by November 2020.⁶⁹

F. The Court of Chancery Discharges Pincus as Custodian and Awards Him \$3.2 Million in Fees and Expenses

After mediation failed, the court asked Pincus to petition “for attorneys’ fees and expenses that were not included in any prior fee petition” and to move for discharge.⁷⁰ The court also directed Pincus to answer motions from TPG and Shawe that demanded that Pincus be held in contempt for failing to timely file fee petitions and challenged previous fee petitions.⁷¹

⁶⁶ *Id.* ¶ 2.

⁶⁷ *Shawe IV*, 2019 WL 7369433, at *3.

⁶⁸ *In re TransPerfect Global, Inc.*, 2021 WL 1711797, at *16 (Del. Ch. Apr. 30, 2021) [hereinafter Fee Op.], 2021 WL 1711797, at *__].

⁶⁹ *Id.* at *17.

⁷⁰ Letter from the Hon. Andre G. Bouchard at 2, A3702.

⁷¹ *Id.*; see Joint Mot. for an Order to Show Cause Why Pincus and Skadden Should Not Be Held in Contempt and Precluded from Submitting Untimely Fee Petitions at 1–2, A3552–53

Pincus answered the motions and provided a proposed order of discharge on December 15, 2020.⁷² He then filed petitions that collectively sought \$3,868,363 in fees and expenses for the period spanning May 2019 to December 2020.⁷³

i. The Court Discharges Pincus

Pincus proposed a 17-paragraph order of discharge. His proposal provided that he would retain “all of, and not less than all of, the protections” granted to him by Delaware law and the orders and agreements related to the custodianship.⁷⁴ The proposal also sought to provide illustrative examples of these protections “[f]or the avoidance of doubt[.]”⁷⁵ One of Pincus’s requests was that the order of discharge clarify that TPG was required to release all potential claims of liability against him.⁷⁶ TPG and Shawe argued that this proposal “would revise and override the provisions of the SPA” as well as prior orders of the Court of Chancery.⁷⁷ In its place, they suggested a one-paragraph order terminating the custodianship and providing that “going forward the Custodian . . . shall retain the same protections and indemnification rights granted to him

⁷² Custodian’s Opp. to Mot. for Contempt, A3706; Custodian’s Opp. to Mot. to Preclude Custodian from Recovering Fees and Expenses, A3722; Custodian’s Mot. for Order of Discharge, A3738.

⁷³ See Ex. A to Fee Op. at 1, Ex. D to Opening Br.

⁷⁴ Custodian’s Proposed Order of Discharge ¶ 3, A3753.

⁷⁵ *Id.* ¶¶ 6–15, A3755–3764.

⁷⁶ *Id.* ¶ 15, A3762–63; see Custodian’s Mot. for Discharge at 3, A3740.

⁷⁷ Joint Opp’n to Mot. for Order of Discharge ¶¶ 1, 4, A3880–3881.

under the [SPA], the Sale Order and the Final Order[.]”⁷⁸

The Court of Chancery rejected much of Pincus’s proposal but agreed that “a nuanced discharge order”—rather than the single paragraph proposed by Shawe and TPG—was “necessary to provide clarity on the terms of discharge.”⁷⁹ Specifically, the court repeated the primary protections of the SPA, Sale Order, and Final Order.⁸⁰ It also included language requiring TPG to waive all claims against Pincus in his capacity as Custodian.⁸¹

ii. The Court Awards Pincus \$3.2 Million in Fees and Expenses

In an order issued on April 30, 2021, and accompanied by a 135-page opinion (the “2021 Fee Order” and “Fee Opinion,” respectively), the Court of Chancery awarded Pincus \$3,242,251 in fees and expenses for the period spanning May 2019 to December 2020.⁸² This was approximately 84 percent of the \$3,868,363 that Pincus initially requested.⁸³

⁷⁸ Shawe’s and TPG’s Proposed Order of Discharge, A3901.

⁷⁹ Discharge Op., 2021 WL 1401518, at *1.

⁸⁰ Discharge Order ¶ 3, Ex. C to Opening Br. at 11.

⁸¹ *Id.* ¶ 9, Ex. C to Opening Br. at 14–15.

⁸² 2021 Fee Order at 1–2, Ex. D to Opening Br.; Fee Op., 2021 WL 1711797, at *52.

⁸³ Fee Op., 2021 WL 1711797, at *18. After oral argument on this fee motion, Pincus voluntarily withdrew \$204,485 in “fees on fees” at the trial court’s suggestion. *Id.*; Mar. 2, 2021 Oral Arg. Tr. at 138–140 (THE COURT: “I’m going to give you a reaction on one issue concerning fees that gives me some pause, which is the notion of fees on fees. . . . I am not aware that it would be ordinary to bill a client for the administrative work of sending a

The 2021 Fee Order separated the award into three parts: \$1,907,039 to be paid by TPG, \$186,291 to be paid by the Escrow funded evenly by Shawe and Elting, and \$1,148,291 to be paid by Shawe and TPG in fulfillment of the Contempt Sanction issued by the court after TPG filed the Nevada Action.⁸⁴

In evaluating Pincus's request, the court conducted an exhaustive analysis of his submissions and the related objections from Shawe and TPG. In at least six areas, it rejected or reduced Pincus's fees.⁸⁵ After working through the manifold objections lodged by Shawe and TPG, the court concluded that the \$3.2 million award was reasonable under Rule 1.5(a) of the Delaware Lawyers' Rules of Professional Conduct.⁸⁶ The court required Shawe and TPG to pay Pincus by May 7, 2021.⁸⁷ This deadline came and went, but TPG

bill, which is akin to filing a petition, if you will. . . . If you want to carve that out, it might be prudent to do so.”).

⁸⁴ 2021 Fee Order ¶ 4, Ex. D to Opening Br. The 2021 Fee Order also denied Shawe's and TPG's motion to find Pincus in contempt for delayed fee petitions, a decision Shawe and TPG do not directly appeal. *Id.* ¶ 1, Ex. D to Opening Br.

⁸⁵ See Fee Op., 2021 WL 1711797, at *32 (reducing fees for clerical and administrative work); *id.* at *41 (excluding fees for defending confidentiality motions); *id.* at *43 (excluding fees for the preparation of billing statements); *id.* at *44 (excluding fees for the preparation of monthly update letters); *id.* at *46 (partially excluding fees for preparation of a proposed discharge order); *id.* at *47–48 (excluding fees for preparation of a settlement offer and reducing fees for a large Westlaw charge).

⁸⁶ *Id.* at *48.

⁸⁷ 2021 Fee Order ¶ 4, Ex. D to Opening Br.

completed the payment in September 2021 in the face of another contempt motion from Pincus.⁸⁸

II. ANALYSIS

Shawe and TPG bring three claims on appeal.⁸⁹ First, they challenge the October 17, 2019 order (again, the “Contempt Order”) and maintain that the trial court erred by finding each of them in contempt of the Final Order for TPG’s filing of the Nevada Action. We affirm the Contempt Order as it applies to TPG but hold that the court erred when it sanctioned Shawe. Second, Shawe and TPG assert that the April 14, 2021 order (the “Discharge Order”) improperly expanded Pincus’s protections. We affirm the Discharge Order as a sound exercise of the trial court’s discretion. Finally, Shawe and TPG appeal the April 30, 2021 order (the “2021 Fee Order”) and contend that the Court of Chancery abused its discretion by awarding an unreasonable amount of fees. We disagree and affirm the 2021 Fee Order, subject to a qualification discussed below. Our reasoning follows.

⁸⁸ See Ex. A to Appellants’ Mot. to Supp. the R. at 2–4. The final piece of the payment cleared in October 2021 when it was released from the Escrow. *Id.* Having reviewed this motion to supplement the record filed by Shawe and TPG, and noting that it is unopposed, the Court hereby GRANTS the motion.

⁸⁹ Shawe and TPG initially filed three separate appeals. We consolidated the cases on June 29, 2021. Order Consolidating Appeals, *TransPerfect Glob., Inc. v. Pincus*, Nos. 154, 167, and 175, 2021 (Del. June 25, 2021).

A. The Court of Chancery Appropriately Found TPG in Contempt for Filing the Nevada Action but Erred in Sanctioning Shawe

The Court of Chancery found Shawe and TPG in contempt for TPG's filing of the Nevada Action, which the court determined violated the exclusive jurisdiction provision—Paragraph 10—of the Final Order.⁹⁰ This finding had two monetary consequences: first, TPG had to—and did—dismiss the Nevada Action by a certain date to avoid a daily fine of \$30,000; and second, the court charged Shawe and TPG with a Contempt Sanction of \$1,148,291 in fees payable to Pincus.⁹¹ TPG paid the Contempt Sanction in September 2021, but along with Shawe still contests its validity.⁹²

Civil contempt is a weighty sanction that can be accompanied by a range of punishments, including fines and imprisonment.⁹³ Court of Chancery Rule 70(b) authorizes the court to make a contempt finding “[f]or failure . . . to obey or to perform any order[.]”⁹⁴ In *Gallagher v. Long*, we held that “[a] trial judge has broad discretion to impose sanctions for failure to

⁹⁰ Contempt Op., 2019 WL 5260362, at *10.

⁹¹ 2021 Fee Order ¶ 4, Ex. D to Opening Br.

⁹² See Ex. A to Mot. to Supp. the R. at 1.

⁹³ *State ex rel. Buckson v. Mancari*, 223 A.2d 81, 82 (Del. 1966); *see also* Am. Jur. 2d *Contempt* § 191 (“Incarceration for contempt may be either civil or criminal; the distinguishing factor is whether the incarceration is for a definite period of time, which is the hallmark of criminal contempt, or whether the contemnor may avoid or cut short the incarceration by complying with the court’s directive, which indicates civil contempt.”).

⁹⁴ Ch. Ct. R. 70(b).

abide by [court] orders” subject to the requirement that the “decision to impose sanctions must be just and reasonable.”⁹⁵ When an asserted violation of a court order is the basis for contempt, the party to be sanctioned must be bound by the order, have clear notice of it, and nevertheless violate it in a meaningful way.⁹⁶ The burden of proof rests with the movant—here, Pincus—who must “establish[] [the] contemptuous conduct by a preponderance of the evidence[.]”⁹⁷ If the movant makes out a *prima facie* case, “the burden then shifts to the contemnors to show why they were unable to comply with the

⁹⁵ *Gallagher v. Long*, 940 A.2d 945, 2007 WL 3262150, at *2 (Del. 2007) (TABLE) (citing *Lehman Cap. v. Lofland*, 906 A.2d 122, 131 (Del. 2006)).

⁹⁶ *Trascent Mgmt. Consulting, LLC v. Bouri*, 2018 WL 6338996, at *1 (Del. Ch. Dec. 4, 2018); *Gallagher*, 2007 WL 3262150, at *2; *Mother Afr. Union First Colored Methodist Protestant Church v. Conf. of Afr. Union First Colored Methodist Protestant Church*, 1992 WL 83518, at *9 (Del. Ch. Apr. 22, 1992), aff’d, 633 A.2d 369, 1993 WL 433524 (Del. 1993) (TABLE) (requiring “clear” and “definite” notice); *Dickerson v. Castle*, 1991 WL 208467, at *4 (Del. Ch. Oct. 15, 1991) (requiring that a violation be “meaningful” rather than “a mere technical one[.]”).

⁹⁷ *Wilmington Federation of Teachers v. Howell*, 374 A.2d 832, 838 (Del. 1977); *see also Hurley*, 257 A.3d at 1018 & n.32 (explaining the distinction between civil contempt and criminal contempt, the latter of which requires a showing of clear and convincing evidence.). Writing before our decision in *Hurley*, the Court of Chancery found Shawe and TPG in civil contempt of the Final Order by clear and convincing evidence. Contempt Op., 2019 WL 5260362, at *10. Although we restate that the preponderance standard is the appropriate burden for findings of civil contempt, the evidentiary burden does not otherwise affect our analysis in this case.

order.”⁹⁸ After that, the court must make findings of fact and determine whether each party carried its burden.⁹⁹ Critically, these fact findings must be specific to each defendant.¹⁰⁰

We review contempt findings for abuse of discretion and respect the court’s factual determinations unless they are clearly erroneous.¹⁰¹

⁹⁸ *TR Invs., LLC v. Genger*, 2009 WL 4696062, at *15 (Del. Ch. Dec. 9, 2009), *aff’d*, 26 A.3d 180 (Del. 2011); *accord Gorman v. Salamone*, 2015 WL 4719681, at *9 (Del. Ch. July 31, 2015).

⁹⁹ *TR Invs.*, 2009 WL 4696062, at *15–16 (“Genger Acted in Contempt of Court By Directing his Agent to Delete Company-Related Documents”); *Electr. Workers Pension Tr. Fund of Local Union 58, IBEW v. Gary’s Electr. Serv.*, 340 F.3d 373, 382–385 (6th Cir. 2003) (holding that after movants meet their initial burden, “the burden of production shifts to [the defendant]” and remanding to the District Court to “make specific findings with respect to whether the parties satisfied their respective burdens.”).

¹⁰⁰ *Wilson v. United States*, 221 U.S. 361, 385 (1911) (holding that corporate officer defendants in contempt actions related to the failure to produce corporate books and records “may demand that any accusation against them individually be established without the aid of their oral testimony or the compulsory production by them of their private papers.”); *City of Wilmington v. Gen. Teamsters Loc. Union* 326, 321 A.2d 123, 127 (Del. 1974) (“[S]ome nexus must be established between the acts complained of [] and defendants in order to support a finding of contempt.”); *Int’l Union, United Mine Workers of Am. v. Bagwell*, 512 U.S. 821, 833–34 (1994) (“Contempts involving out-of-court disobedience to complex injunctions often require elaborate and reliable factfinding.”); *see also* 17 Am. Jur. 2d Contempt § 116 (“Generally, to support a finding of civil contempt for violation of a court order, the evidence must establish that . . . the alleged contemnor violated the order[.]”).

¹⁰¹ *Hurley*, 257 A.3d at 1017.

Our review of claimed errors of law—including the application of the legal standard for contempt—is *de novo*.¹⁰² Shawe and TPG argue that contempt was improper because the court’s orders “did not provide the clear, definite, and specific notice required to issue sanctions.”¹⁰³ They also claim that contempt cannot run against Shawe personally because he did not file the Nevada Action and the court did not find that he directed TPG to do so.¹⁰⁴ Pincus responds that the Final Order clearly barred the Nevada Action and that “Shawe controls TransPerfect and thus is responsible” for TPG’s contemptuous conduct.¹⁰⁵ We affirm the Contempt Order and Sanction as they apply to TPG but hold that the Court of Chancery committed legal error when it sanctioned Shawe without sufficient findings of fact.

i. The Court of Chancery Did Not Err in Finding TPG in Contempt of the Final Order

Paragraph 10 of the Final Order provides that “the Court retains continuing and exclusive jurisdiction over the parties to the Actions for all matters relating to the Actions[.]”¹⁰⁶ The Court of

¹⁰² *Id.* (citing *Fink v. State*, 817 A.2d 781, 788 (Del. 2003)).

¹⁰³ Opening Br. at 32.

¹⁰⁴ *Id.*

¹⁰⁵ *Id.* at 57.

¹⁰⁶ Final Order ¶ 10, A936. The Court of Chancery issued this order on February 15, 2018. *Id.* at 18, A936. TPG does not contest that it filed the Nevada Action against Pincus on August 13, 2019, and that the Final Order was in effect on that date. *See* Nev. Compl. at 1, A1119.

Chancery found that TPG was in contempt of the Final Order because it was bound by the order, had notice of it, and meaningfully violated it by filing the Nevada Action.¹⁰⁷ TPG does not contest the notice prong.¹⁰⁸ It argues that the Final Order did not forbid the filing of the Nevada Action or even apply to TPG and that the Company had a good-faith basis to file the Nevada Action under the Director Indemnification Agreement (again, the “DIA”). We disagree and affirm the trial court’s contempt finding against TPG.

The Final Order’s reservation of “exclusive jurisdiction over the parties to the Actions for all matters relating to the Actions” clearly proscribed any lawsuit by TPG against Pincus in any forum except the Court of Chancery. This is because TPG was a party to both actions covered by the Final Order: *In re TransPerfect Global, Inc.* (C.A. No. 9700) and *Elting v. Shawe and TransPerfect Global, Inc.* (C.A. No. 10449).¹⁰⁹ These captions appear conspicuously at the top of the first page of the Final Order.¹¹⁰ Moreover, there can be no serious doubt that TPG’s suit against Pincus was “relat[ed] to the Actions.” TPG’s complaint

¹⁰⁷ Contempt Op., 2019 WL 5260362, at *13.

¹⁰⁸ See *id.* at *10; Opening Br. at 38 (“TPG did not act *pro se*. At least half a dozen lawyers researched and advised on the issues, read the different orders, and determined that there was nothing inherently sanctionable about filing the Nevada Action.”).

¹⁰⁹ Final Order at 1, A919. TPG’s status as a nominal defendant in C.A. No. 10449 does not change the fact that it was a “party.” See *Brookstone Partners Acquisition XVI, LLC v. Tanus*, 2012 WL 5868902, at *3 & n.34 (Del. Ch. Nov. 20, 2012) (explaining that “Woodcrafters is not a party to the Texas Action, but is a Nominal Defendant in the Delaware Action.”).

¹¹⁰ Final Order at 1, A919.

challenged the validity of the Court of Chancery’s 2019 Fee Orders, which awarded Pincus \$65,203.85 in fees he requested under provisions in the Sale and Final Orders.¹¹¹ At the risk of stating the obvious, Pincus would not have petitioned for these fees had the court not named him Custodian, so they are clearly related to the actions in the Court of Chancery.

TPG also claims that it was not bound by the Final Order because “the Final Order expressly listed out the parties that were subject to its provisions, and TPG is not included.”¹¹² For support, TPG cites Paragraph 3 of the Final Order, which identifies various parties who are required to release claims of liability and does not include TPG.¹¹³ But Paragraph 3 relates to claim releases, not jurisdiction, and does not purport to override any other provision of the Final Order. Thus, it cannot be fairly read to negate the plain text of Paragraph 10, which, again, provides that “the Court retains continuing and exclusive jurisdiction over the parties to the Actions for all matters relating to the Actions.”¹¹⁴ TPG is a “part[y] to the Actions” and is bound by Paragraph 10.

TPG seeks refuge from the text of the Final Order by arguing that the Nevada Action actually sought relief from a different source, the DIA. The Company asserts that the Nevada Action attacked Pincus’s right

¹¹¹ Jun. 28, 2019 Order Approving Fees and Expenses, A1109; July 17, 2019 Order Approving Fees and Expenses, A1117; Contempt Op., 2019 WL 5260362, at *8 & n.60.

¹¹² Opening Br. at 37 (emphasis removed).

¹¹³ Final Order ¶ 3, A926–928.

¹¹⁴ *Id.* ¶ 10, A936.

to request fees under the DIA, which included a non-exclusive jurisdiction provision.¹¹⁵ This argument was doomed from the start because TPG’s original Nevada Complaint did not even mention the DIA; it did, however, invoke the SPA and the Appointment, Sale, and Final Orders.¹¹⁶ Additionally, Pincus never requested fees under the DIA, which he would have had to do in writing to trigger its other provisions. Finally, any notion that the challenged fees were related to Pincus’s service as a director is undercut by the record, which includes an email from TPG’s general counsel stating that “Pincus has not been involved in the Cypress or [H.I.G.] litigation in his capacity as an officer or director of TransPerfect[.]”¹¹⁷ In sum, the DIA did not provide a valid basis to file the Nevada Action because it had nothing to do with the 2019 Fee Orders TPG sought to challenge.

¹¹⁵ DIA § 14N, A761–762 (“The Company and Indemnitee hereby (i) agree that any action or proceeding arising out of or in connection with this Agreement may be brought in the Delaware Court of Chancery[.]”).

¹¹⁶ See Nev. Compl., A1119. After Pincus moved for contempt sanctions, TPG amended its Nevada complaint to add a claim under the DIA. See Amd. Nev. Compl. ¶ 65, A1530. But the amended complaint still challenges Pincus’s right to seek reimbursement through the orders issued by the Court of Chancery in C.A. Nos. 9700 and 10449. Thus, even if we were to only consider the amended Nevada complaint, it, too, would plainly be “related to the Actions” in violation of Paragraph 10 of the Final Order. See Opening Br. at 43.

¹¹⁷ Email from A. Mimeles to J. Voss, July 22, 2019, A1255. Indeed, the amounts in question were charged for time worked more than eleven months after Pincus resigned from the TPG board. See Contempt Op., 2019 WL 5260362, at *11.

It is clear to us that TPG’s violation was “meaningful” rather than “a mere technical one[.]”¹¹⁸ TPG does not argue otherwise, and we agree with the trial court that that the Nevada Action put at issue not only the Final Order, but also various terms of other orders that the Nevada courts would have needed to interpret in order to adjudicate the case.¹¹⁹ Thus, we conclude that the Court of Chancery did not err in determining that the Final Order bound TPG and that the Nevada Action meaningfully violated the exclusive jurisdiction provision in Paragraph 10. Because TPG does not contest that it had notice of the Final Order when it filed the Nevada Action, we hold that the Court of Chancery did not abuse its discretion when it found TPG in contempt.

ii. The Court of Chancery Erred When it Found Shawe in Contempt of the Final Order

Shawe was not a party to the Nevada Action.¹²⁰ Nevertheless, the Court of Chancery found him in contempt because “the filing of the Nevada Action violated paragraph 10 of the Final Order[.]”¹²¹ On appeal, Shawe observes that TPG was the only plaintiff in the Nevada Action and that the Contempt Opinion lacks “any factual finding sufficient to impute

¹¹⁸ *Dickerson*, 1991 WL 208467, at *4.

¹¹⁹ Contempt Op., 2019 WL 5260362, at *11.

¹²⁰ The case was captioned *TransPerfect Global, Inc. v. Robert B. Pincus, Esq.*, and the complaint identified Shawe as a “relevant non-party.” Nev. Compl. ¶ 7, A1121.

¹²¹ Contempt Op., 2019 WL 5260362, at *10.

liability onto Shawe for the actions of TPG.”¹²² Pincus responds that “Shawe controls TransPerfect and thus is responsible for TransPerfect’s filing of the Nevada Action.”¹²³ We hold that the Court of Chancery failed to make the specific, individualized findings of fact that were required to hold Shawe in civil contempt. Hence, we vacate the finding of contempt against him.

In the Contempt Opinion, the court explained why the Nevada Action was sanctionable, offering that “*TransPerfect* sued the Custodian in Nevada state court”¹²⁴ and “the filing of the Nevada Action violated paragraph 10 of the Final Order.”¹²⁵ Throughout the Contempt Opinion, the court was careful to distinguish between Shawe’s conduct and TPG’s conduct, especially as it related to the filing of the Nevada Action. For example, the court stated that “Shawe advocated for entry of the Final Order before the Delaware Supreme Court in 2018, and *TransPerfect* specifically references the Final Order in the Nevada complaint.”¹²⁶ The court never identified a specific action taken by Shawe personally that violated the Final Order, nor does Pincus point to one in his briefing. Nevertheless, the court found Shawe in contempt.

¹²² Opening Br. at 32, 34; *see also* Reply Br. at 4 (“[T]he trial court never made any finding of fact to support a finding of contempt against Shawe for having ordered the filing of the Nevada action.”).

¹²³ Answering Br. at 57.

¹²⁴ Contempt Op., 2019 WL 5260362, at *8 (emphasis added).

¹²⁵ *Id.* at *10.

¹²⁶ *Id.* (emphasis added).

This was error. Although contempt is a discretionary power of the Court of Chancery, sanctions must still comply with the applicable legal standard. The standard for contempt of a court order is that a party “(1) is bound by an order, (2) has notice of the order, and (3) nevertheless violates the order.”¹²⁷ Here, the trial court had the authority to sanction Shawe under Court of Chancery Rule 70(b), but to do so it was required to explain how he personally violated the Final Order. Issuing a contempt order without such a determination misapplied the law.

We are not announcing a new principle. In fact, the Court of Chancery embraced the same reasoning when it addressed a similar contempt motion brought against Shawe and TPG in December 2020 for other purported violations of court orders. The context for this motion was a legal malpractice lawsuit that TPG filed against Ross Aronstam Moritz, LLP in New York state court.¹²⁸ Ross Aronstam argued that the suit violated claim releases and antisuit covenants in the Sale Order and exclusive jurisdiction provisions in the Sale and Final Orders.¹²⁹ The court observed that TPG was the only named plaintiff in the New York case and that Shawe was not a party.¹³⁰ For this and other

¹²⁷ *Trascent Mgmt. Consulting*, 2018 WL 6338996, at *1; *see Gallagher*, 2007 WL 3262150, at *2.

¹²⁸ Intervenors’ Mot. to Enforce the Orders of the Court and for Contempt ¶ 1, A3793.

¹²⁹ April 2021 Contempt Op., 2021 WL 1415474, at *5.

¹³⁰ *Id.*

reasons, it declined to hold Shawe in contempt, explaining that

[a]lthough it is indisputable that Shawe controls the Company through his 99% ownership of the Company, and although it is hard to imagine given the history of these proceedings that Shawe did not direct the Company to file the New York Action, there is no record before the court that he *actually* did so.¹³¹

For good measure, the court reiterated twice more that Shawe's involvement in the New York cases "implicates a question of fact for which there is no record."¹³² This analysis was sound: it correctly insisted upon record evidence that Shawe personally violated a court order as a predicate for a contempt finding.¹³³

Pincus maintains that the preceding analysis is irrelevant because Shawe failed to raise this

¹³¹ *Id.* at *6 (emphasis in original).

¹³² *Id.* ("[D]emonstrating that Shawe caused the Company or acted in concert with the Company to initiate or pursue the claims in the New York Action would implicate a question of fact for which there is no record.").

¹³³ See, e.g., *Wilson*, 221 U.S. at 385 (corporate officers facing a contempt motion "may demand that any accusation against them individually be established without the aid of their oral testimony or the compulsory production by them of their private papers."); *City of Wilmington*, 321 A.2d at 127 ("[S]ome nexus must be established between the acts complained of [] and defendants in order to support a finding of contempt."); *Bagwell*, 512 U.S. at 833–34 ("Contempts involving out-of-court disobedience to complex injunctions often require elaborate and reliable factfinding.").

argument below and consequently is barred from raising it in this Court. This is a fair point. The thrust of Shawe’s personal opposition to Pincus’s contempt petition below was not that he had no hand in the filing of the Nevada Action but, rather, that the Nevada Action, as filed (and amended), did not violate the Final Order.¹³⁴ To put it differently, Shawe did not explicitly contest what at the time seemed apparent to all—that he had directed TPG to file the Nevada Action. Instead, he defended the allegations of contempt on the ground that the filing of the action did not run afoul of the Final Order. Implicit in this defense was that it didn’t matter who filed—or directed the filing of—the Nevada Action.

On the other hand, Shawe was not entirely silent on the question of his personal responsibility for the Nevada Action. For instance, in his opposition below, he explicitly contended that “Shawe and TPG [were] not in violation of the circumscribed exclusive jurisdiction provision of the Final Order.”¹³⁵ He likewise argued that Pincus “fail[ed] to meet his high burden to justify the extraordinary remedy of contempt . . . ,”¹³⁶ which arguably put Pincus on notice that he would be held to his burden of proving each element of civil contempt by a preponderance of the evidence. As discussed above, Pincus failed to do so, because the Court of Chancery ultimately did not find the specific, individualized facts required to hold Shawe in contempt.

¹³⁴ See, e.g., Shawe Opp’n ¶ 41, A1724–25.

¹³⁵ *Id.* ¶ 41, A1724 (emphasis added).

¹³⁶ *Id.*

For present purposes, we will assume—without deciding—that Shawe did not fairly present this argument in the Court of Chancery and thus deprived the Chancellor of the opportunity to evaluate it. Nevertheless, we have considered Shawe’s argument on appeal because, under Rule 8, we may do so if we determine that “the trial court committed plain error requiring review in the interests of justice.”¹³⁷ As we explained in *Shawe I*:¹³⁸

When reviewing for plain error, “the error complained of must be so clearly prejudicial to substantial rights as to jeopardize the fairness and integrity of the trial process.”¹³⁹ “Furthermore, the doctrine of plain error is limited to material defects which are apparent on the face of the record; which are basic, serious and fundamental in their character, and which clearly deprive an accused of a substantial right, or which clearly show manifest injustice.”¹⁴⁰

As discussed above, the Court of Chancery’s contempt findings in this case contain a stark inconsistency: when fairly presented with the relevant arguments in response to Ross Aronstam’s December 2020 contempt motion, the Chancellor concluded that he could not hold Shawe in contempt without evidence that Shawe

¹³⁷ *Shawe I*, 157 A.3d at 168 (citing *Smith v. Del. State Univ.*, 47 A.3d 472, 479 (Del. 2012)).

¹³⁸ *Shawe I*, 157 A.3d at 168.

¹³⁹ *Smith*, 47 A.3d at 479 (quoting *Wainwright v. State*, 504 A.2d 1096, 1100 (Del. 1986)).

¹⁴⁰ *Wainwright*, 504 A.2d at 1100.

personally filed or directed the New York lawsuit that violated the Court’s orders.¹⁴¹ This conclusion was based on the correct principle of law. Recognizing this, we cannot let the Contempt Order stand against Shawe because doing so would preserve an error that deprived him of the right to have each of the elements of contempt proved against him personally and found by the court. Given the seriousness of a civil contempt sanction, which may be accompanied by large fines and even imprisonment, this result would be “so clearly prejudicial to substantial rights as to jeopardize the fairness and integrity of the trial process” and would not, therefore, comport with the interests of justice.

We hold that to find a corporate officer or shareholder in civil contempt of a court order, the trial court must specifically determine that the officer or shareholder bore personal responsibility for the contemptuous conduct. This is consistent with requirement that, when an asserted violation of a court order is the basis for contempt, the party to be sanctioned must be bound by the order, have clear notice of it, and nevertheless violate it in a meaningful way.¹⁴² As a result, we vacate the Contempt Order and Sanction only as they apply to Shawe.

¹⁴¹ April 2021 Contempt Op., 2021 WL 1415474, at *6.

¹⁴² *Trascent Mgmt. Consulting*, 2018 WL 6338996, at *1; *see Gallagher*, 2007 WL 3262150, at *2.

B. The Court of Chancery Did Not Abuse Its Discretion by Discharging Pincus Via the Discharge Order

Shawe and TPG next assert that the Discharge Order was unsound because, when compared to the SPA, it “expand[ed] the scope of claims to be released” and classified TPG as a releasor.¹⁴³ We disagree. As discussed in further detail below, the Court of Chancery has discretionary authority to manage a custodianship. Hence, we review the Discharge Order for an abuse of discretion and find no abuse here.

i. The Terms of a Custodian’s Discharge Are Subject to the Court of Chancery’s Sound Discretion

The Court of Chancery’s discretion to supervise receivers and custodians flows from *8 Del. C.* § 226, which governs their appointment. Section 226 provides:

A custodian appointed under this section shall have all the powers and title of a receiver appointed under § 291 of this title, but the authority of the custodian is to continue the business of the corporation and not to liquidate its affairs and distribute its assets, except when the Court shall otherwise order[.]

Section 226 refers to Section 291, which similarly imparts discretion to the trial court. It states that

¹⁴³ Opening Br. at 4, 81–82; *see also* Answering Br. at 72–77; Discharge Op., 2021 WL 1401518, at *1 (“The discharge of a court-appointed custodian, as with the appointment of one, generally rests within the discretion of the appointing court.”).

“[t]he powers of the receivers . . . shall continue so long as the Court shall deem necessary.”¹⁴⁴ Thus, as we explained in *Giuricich v. Emtrol Corp.*, “under §§ 226 and 291, the Court of Chancery may determine the duration of the appointment and the specific powers to be conferred on the custodian.”¹⁴⁵ Supported by this sturdy backdrop, in *Shawe I* we approved the appointment of Pincus as Custodian and explained that “the remedy to address the deadlock is ultimately within the Court of Chancery’s discretion.”¹⁴⁶

Swimming against the current, Shawe and TPG maintain that the Court of Chancery enjoyed no discretion to establish the terms of Pincus’s discharge because the terms were set in stone by the SPA.¹⁴⁷

¹⁴⁴ 8 Del. C. § 291 (emphasis added).

¹⁴⁵ *Giuricich v. Emtrol Corp.*, 449 A.2d 232, 240 (Del. 1982). This discretion is consistent with the Court of Chancery’s equitable authority to establish remedies. Thus, in *Jagodzinski v. Silicon Valley Innovation Co., LLC*, the Court of Chancery explained that “appointment and discharge of a receiver is ordinarily a matter resting within the sound discretion of the appointing court[.]” 2015 WL 4694095, at *6 (Del. Ch. Aug. 7, 2015) (quoting Ralph Ewing Clark, *A Treatise on the Law and Practice of Receivers* 1270 (3d ed. 1959)). We have also observed that the Court of Chancery enjoys “broad discretion . . . to fashion such relief as the facts of a given case may dictate[.]” *Weinberger v. UOP, Inc.*, 457 A.2d 701, 715 (Del. 1983). And we have stated that we “defer substantially to the discretion of the trial court in determining the proper remedy[.]” *Int’l Telecharge, Inc. v. Bomarko, Inc.*, 766 A.2d 437, 439 (Del. 2000); *Gotham Partners, L.P. v. Hallwood Realty Partners, L.P.*, 817 A.2d 160, 175 (Del. 2002) (“This Court reviews the Court of Chancery’s fashioning of remedies for abuse of discretion.”).

¹⁴⁶ *Shawe I*, 157 A.3d at 166.

¹⁴⁷ Opening Br. at 71-72.

This argument falls flat, for starters, because by approving the SPA, the trial court did not—and could not—relinquish its statutory authority to “determine the duration of the appointment and the specific powers to be conferred upon the custodian.”¹⁴⁸ Put differently, a contract—even if court-approved—cannot prospectively constrain a court’s existing statutory powers.¹⁴⁹ Helpfully, Section 12.18 of the SPA recognized this principle when it provided that, “[n]otwithstanding anything to the contrary set forth in this Agreement, the duties and responsibilities of all parties subject to the Sale Order and *all other orders of the Court* . . . shall remain in full force and effect *in accordance with their terms*.”¹⁵⁰ Applying this text is straightforward: the Discharge Order controls “[n]otwithstanding anything to the contrary set forth in this Agreement.”¹⁵¹

¹⁴⁸ *Giuricich*, 449 A.2d at 240.

¹⁴⁹ See, e.g., *In re Appraisal of Metromedia Intern. Grp., Inc.*, 971 A.2d 893, 900 (Del. Ch. 2009) (“[A] valid contract will be enforced unless the contract violates public policy or positive law[.]”). In their Reply Brief, Shawe and TPG make a cursory, late breaking, and completely unsupported argument that the Discharge Order “materially decreas[es] the value of TransPerfect to the buyer after the transaction has closed [and] amounts to an unconstitutional taking.” Reply Br. at 33–34. Shawe and TPG did not articulate this argument in their Opening Brief. It is therefore waived. Sup. Ct. R. 14(b)(vi)(A)(3) (“The merits of any argument that is not raised in the body of the opening brief shall be deemed waived and will not be considered by the Court on appeal.”).

¹⁵⁰ SPA § 12.18, A848 (emphasis added).

¹⁵¹ *Id.*

In sum, the contract that Shawe and TPG seek to invoke expressly recognizes the primacy of court orders. This is consistent with the Court of Chancery's discretionary authority to manage custodianships under 8 *Del. C.* § 226. We will therefore review the Discharge Order for an abuse of discretion.

ii. The Court of Chancery Did Not Abuse Its Discretion in Establishing the Terms of Pincus's Discharge

The Court of Chancery did not abuse its discretion when it established the terms of Pincus's discharge through the Discharge Order. An abuse of discretion occurs "when the trial judge exceeds the bounds of reason in view of the circumstances and has so ignored recognized rules of law or practice so as to produce injustice."¹⁵² We have also identified a reversible abuse of discretion "when a relevant factor that should have been given significant weight is not considered[.]"¹⁵³ Beyond their attempt to recast this issue as a question of contract law, Shawe and TPG do not identify a specific abuse of discretion by the trial court.¹⁵⁴ Nor do we see any. As such, we affirm the Discharge Order.

The Court of Chancery issued the Discharge Order after reviewing proposals from all parties and hearing oral argument. Shawe and TPG proposed a

¹⁵² *Wright*, 131 A.3d at 320.

¹⁵³ *Homestore I*, 886 A.2d at 506.

¹⁵⁴ See Reply Br. at 30–31 ("Indeed, the abuse of discretion standard, as outlined by Pincus, does not apply, as Appellants are not challenging Pincus' discharge, but rather are challenging the modification of the SPA contained in the discharge order.").

single paragraph stating that Pincus was discharged “and shall retain the same protections and indemnification rights granted to him under the Securities Purchase Agreement, the Sale Order and the Final Order in his individual capacity as he has had in his capacity as Custodian.”¹⁵⁵ Pincus’s proposal was 17 paragraphs and contained numerous purported illustrations of his protections “[f]or the avoidance of doubt[.]”¹⁵⁶ One of Pincus’s requests was that TPG be required to release all potential claims of liability against Pincus.¹⁵⁷

The trial court concluded that the single paragraph offered by Shawe and TPG was “inadequate for the task” and that Pincus’s proposal was “worded in a manner that could be construed as expanding upon pre-existing protections[.]”¹⁵⁸ The court deleted many of Pincus’s proposed clarifications, but it clarified that TPG was required to release any claims against Pincus related to his work as Custodian.¹⁵⁹ The court explained that this clarification was consistent with the SPA and that the additional detail was required “[g]iven the lengthy and fractious history of these actions [and] the numerous (and often frivolous) collateral litigations

¹⁵⁵ Shawe’s and TPG’s Proposed Order of Discharge at 1, A3901.

¹⁵⁶ Custodian’s Proposed Order of Discharge ¶¶ 6–15, A3755–63.

¹⁵⁷ *Id.* ¶ 15, A3763.

¹⁵⁸ Discharge Op., 2021 WL 1401518, at *1–2.

¹⁵⁹ *Id.* at *3, A5181; Discharge Order ¶ 9, Ex. C to Opening Br. at 15–16.

spawned from the sale process that have embroiled the Custodian and many others[.]”¹⁶⁰

In our view, it was sensible for the trial court to clarify the scope of Pincus’s protections. This appeal is just one example of the litigation risk Pincus has been compelled to navigate during his time as Custodian. Because Shawe and TPG have not identified even a purported abuse of discretion on appeal—and reiterated in their Reply Brief that they are not attempting to do so—we affirm the Discharge Order.

C. The Court of Chancery Did Not Abuse Its Discretion or Otherwise Err by Awarding Pincus \$3.2 Million in Fees and Expenses

Finally, Shawe and TPG argue that the Court of Chancery committed various errors in the 2021 Fee Order, which awarded Pincus \$3,242,251 in fees and expenses he incurred from May 2019 to December 2020.¹⁶¹ Shawe and TPG divide their objections into three groups. *First*, they challenge the \$365,127 that the trial court awarded Pincus for his efforts to enforce the 2019 Fee Orders, which TPG refused to comply with.¹⁶² *Second*, they assert that \$594,793 in fees awarded to Pincus were not recoverable absent a showing of bad faith, which Pincus never made.¹⁶³ *Third*, they bring eight distinct objections to the reasonableness of the entirety of the \$3,242,251

¹⁶⁰ Discharge Op., 2021 WL 1401518, at *1.

¹⁶¹ 2021 Fee Order ¶ 2, Ex. D to Opening Br.; Fee Op., 2021 WL 1711797, at *48.

¹⁶² Opening Br. at 53–58.

¹⁶³ *Id.* at 53–54, 58–61.

award, including that the trial court failed to properly apply its own orders.¹⁶⁴

When an award of attorneys' fees is grounded in a contract or court order, we review the authorizing provisions *de novo*.¹⁶⁵ If an award is legally permissible, however, the determination of the appropriate amount is a classic matter for the trial court's discretion.¹⁶⁶

We conduct a highly deferential abuse-of-discretion review by keeping in mind the non-exhaustive factors of Rule 1.5(a) of the Delaware Lawyers' Rules of Professional Conduct.¹⁶⁷ To prevail

¹⁶⁴ *Id.* at 53–54, 61–70.

¹⁶⁵ *Scion Breckenridge Managing Member, LLC v. ASB Allegiance Real Estate Fund*, 68 A.3d 665, 675 (Del. 2013) (“While we review an award of attorneys' fees for abuse of discretion, we review the Vice Chancellor's interpretation of a contractual fee-shifting provision *de novo*.”) (internal citations omitted); *Town of Cheswold v. Central. Del. Bus. Park*, 188 A.3d 810, 813, 818 (Del. 2018) (interpreting stipulated court orders “like contracts.”); *accord Harley-Davidson, Inc. v. Morris*, 19 F.3d 142, 148 (3d Cir. 1994); *see also* Am. Jur. Mots. § 48 (“[W]here necessary, the proper interpretation of a court order is a matter of law.”).

¹⁶⁶ *Scion Breckenridge*, 68 A.3d at 675.

¹⁶⁷ *Mahani v. Edix Media Grp., Inc.*, 935 A.2d 242, 245–246 (Del. 2007). These factors are “(1) the time and labor required, the novelty and difficulty of the questions involved, and the skill requisite to perform the legal service properly; (2) the likelihood, if apparent to the client, that the acceptance of the particular employment will preclude other employment by the lawyer; (3) the fee customarily charged in the locality for similar legal services; (4) the amount involved and the results obtained; (5) the time limitations imposed by the client or by the circumstances; (6) the nature and length of the professional relationship with the client; (7) the experience, reputation, and ability of the lawyer or

on their challenges, Shawe and TPG “must establish either that the Chancellor failed to assess the reasonableness of the fees and expenses or that his determination that the fees and expenses were reasonable was capricious or arbitrary.”¹⁶⁸ It is clear that the Court of Chancery carefully considered Pincus’s requests and the related objections and painstakingly assessed the reasonableness of the fees and expenses at issue. In our view, the Court’s award was reasonable and not an abuse of discretion. We therefore affirm the 2021 Fee Order.

i. The Court of Chancery Did Not Abuse Its Discretion by Awarding Pincus \$365,127 Related to the 2019 Fee Orders

Shawe’s and TPG’s first target is the \$365,127 that the trial court awarded to Pincus for fees incurred during his efforts to enforce the 2019 Fee Orders.¹⁶⁹ As discussed above, after TPG failed to pay these bills—which totaled \$65,203.85—Pincus filed a motion for civil contempt and sanctions to recover them, as well as the costs of litigating the issue.¹⁷⁰ The court declined to make a contempt finding as to the unpaid fees but explained that Pincus retained the right to seek reimbursement under the court’s previous orders.¹⁷¹ Accordingly, in his December 15,

lawyers performing the services; and (8) whether the fee is fixed or contingent.” *Id.* at 246.

¹⁶⁸ *Id.*

¹⁶⁹ Opening Br. at 54; Fee Op., 2021 WL 1711797, at *40 & n.386.

¹⁷⁰ Custodian’s Mot. for Contempt ¶ 79, A1351.

¹⁷¹ Fee Process Order at 2, Ex. B to Opening Br.

2020 Fee Petition, Pincus requested \$425,127 “in connection with disputes over the [2019] Fee Orders, prior fee petitions, and billing records.”¹⁷² Of this amount, the trial court awarded Pincus \$365,127.¹⁷³ We affirm this award.

Shawe and TPG assert that the court “abused its discretion by finding that despite successfully defending against Pincus’s Contempt Motion, TPG was nevertheless responsible for those fees.”¹⁷⁴ This argument treats the court’s denial of Pincus’s contempt motion as to the unpaid fees and costs as the final word on whether those amounts could be awarded at all.¹⁷⁵ The Court of Chancery was prescient on this point: the order denying the motion explained that, but for changes not at issue here, it “[did] not modify, invalidate or otherwise alter any provision of the Sale Order [], the Final Order, the First Order, or any other orders[.]”¹⁷⁶ Thus, the court

¹⁷² Custodian’s Dec. 15, 2020 Fee Petition at 11, A3779.

¹⁷³ 2021 Fee Op., 2021 WL 1711797, at *40 & n.386. The court overruled the various objections brought by Shawe and TPG against these fees but subtracted \$60,000 for work relating to drafting and implementing confidentiality restrictions, which the court found not to be recoverable. *Id.* Pincus does not cross-appeal this or any other reduction.

¹⁷⁴ Opening Br. at 54.

¹⁷⁵ *Id.* at 55.

¹⁷⁶ Fee Process Order ¶ 2, Ex. B to Opening Br. The Fee Process Order required Pincus to furnish additional billing information—at Shawe’s and TPG’s request—and clarified the Contempt Sanction related only to fees incurred by Pincus in connection with “TPG’s and Shawe’s contempt of the Final Order.” *Id.* ¶¶ 3(a), 7.

explicitly preserved Pincus’s right to seek reimbursement under these orders.¹⁷⁷

Shawe and TPG also argue that Pincus should not have been reimbursed for the approximately \$25,000 he billed to allocate his unpaid fees between the Final Order and the 2019 Fee Orders.¹⁷⁸ We agree with the trial court that this split was required because the Contempt Sanction made Shawe personally liable for fees related to the Final Order, while the 2019 Fee Orders only bound TPG.¹⁷⁹ Thus, an allocation was required in part to determine the extent of Shawe’s personal liability. Indeed, this is particularly salient on appeal given our conclusion that the trial court erred by extending the Contempt Sanction to Shawe.

We conclude that the Court of Chancery did not abuse its discretion when it awarded Pincus \$365,127 in fees and expenses related to his efforts to enforce the 2019 Fee Orders.

¹⁷⁷ For example, and as discussed above, Paragraph 14 of the Sale Order provides in pertinent part that “[t]he Custodian shall be compensated at the usual hourly rate he charges [and] reimbursed for reasonable travel and other expenses incurred in the performance of his duties.” Sale Order ¶ 14, A770. Under Paragraph 14, “[a]ny fees and expenses approved by the Court shall be paid promptly by the Company.” *Id.*; *see* Contempt Op., 2019 WL 5260362, at *3 & n.36.

¹⁷⁸ Opening Br. at 55–56.

¹⁷⁹ *See, e.g.*, Jun. 28, 2019 Order Approving Fees and Expenses at 1, A1109 (“[T]he petition is approved and TransPerfect Global, Inc. shall make prompt payment[.]”).

ii. The Court of Chancery Did Not Err in Awarding Pincus \$594,793 in Fees Related to the Omnibus Objection

Shawe and TPG next attack the Court of Chancery's award of \$594,793 to Pincus for the fees and expenses he incurred in responding to their 202-page objection to his fee petitions from May to October 2019 (the "Omnibus Objection").¹⁸⁰ According to Shawe and TPG, the trial court's November 2019 Fee Process Order provides that such fees are only recoverable if the petitioning party shows that the objections were made in bad faith.¹⁸¹ Because Pincus did not allege bad faith, the argument goes, none of these fees were validly awarded.¹⁸² This challenge requires us to interpret a court order, so our review is *de novo*.¹⁸³ The Court of Chancery rejected the argument that the Fee Process Order required Pincus

¹⁸⁰ Fee Op. at Ex. A, Ex. D to Opening Br.; Omnibus Objection, A2862–3064. Pincus initially sought \$605,793 for his response to the Omnibus Objection. Fee Op., 2021 WL 1711797, at *43. The court excluded from this request \$11,000—most of which Pincus withdrew voluntarily— relating to the preparation of billing statements. *Id.*

¹⁸¹ Opening Br. at 58.

¹⁸² *Id.* at 61.

¹⁸³ *Scion Breckenridge*, 68 A.3d at 675.

to prove bad faith to recover these fees.¹⁸⁴ We agree and affirm the award.

Shawe and TPG urge us to apply Paragraph 3(e) of the Fee Process Order, which provides:¹⁸⁵

To the extent that any party is found to have acted in bad faith regarding the fee petition and objection process set forth in Paragraph 3(c) herein, the Court may order that such party pay fees and expenses incurred by the other party or parties in connection with the objection process at issue. For the avoidance of doubt, any such order shall be in addition to, and without prejudice to, the Custodian's right to recover such amounts pursuant to the Court's orders or any other agreement or entitlement. Nothing in this paragraph shall be construed to allow the Custodian a double recovery of fees and expenses, unless the Court otherwise orders.

The underlined language—unhelpfully omitted by Shawe and TPG in their briefing—clearly provides that the court's authority to order bad-faith fee-shifting “shall be in addition to, and without prejudice to, the Custodian's right to recover such amounts pursuant to the Court's orders or any other agreement or entitlement.”¹⁸⁶ Even if read in isolation, the first

¹⁸⁴ Fee Op., 2021 WL 1711797, at *44–45.

¹⁸⁵ Fee Process Order ¶ 3(e), Ex. B to Opening Br. at 4 (emphasis added).

¹⁸⁶ *Id.*; Opening Br. at 59. Shawe and TPG also allege that the Escrow was the “Default Payor” and that, as a result, and charges directly to TPG must be accompanied by a showing of bad faith. This position relies on the incorrect reading of Paragraph 3(e)

sentence of Paragraph 3(e) says nothing about precluding Pincus's other methods of reimbursement, such as under the Appointment, Sale, and Final Orders.

For these reasons, it is clear to us that Paragraph 3(e) did not eliminate Pincus's right to petition for fees under, for example, Paragraph 14 of the Sale Order. Thus, we affirm the award of \$594,793 to Pincus for the fees and expenses he incurred in responding to Shawe's and TPG's objections.

iii. The Court of Chancery's Award Was Reasonable

In addition to the piecemeal objections discussed above, Shawe and TPG challenge the reasonableness of the entire \$3,242,251 award on eight distinct grounds. As an initial matter, we note that the Court of Chancery's analysis of the disputed fees was exhaustive. In his 135-page Fee Opinion, the Chancellor considered objections from Shawe and TPG that numbered in the dozens. These challenges attacked "virtually every time entry in the fee petitions" and incorporated a seventeen-part "Tagging Guide" of purportedly "Generally Objectionable Billing Practices."¹⁸⁷ Although the court generally found that Pincus's billing was reasonable, it sustained some of Shawe's and TPG's objections and rejected or reduced Pincus's requests in at least six

discussed above and on a classification of the Escrow as the "default" source of funds that does not appear to be grounded in any order or ruling of the court. Opening Br. at 59.

¹⁸⁷ Fee Op., 2021 WL 1711797, at *18, 31; *see* Ex. B to Omnibus Objection at Ex. 4, A3024.

areas.¹⁸⁸ The final award was for 84 percent of the amount Pincus initially sought.¹⁸⁹

For simplicity, we address Shawe's and TPG's arguments in three buckets: (1) challenges to Skadden's hourly rates, (2) allegations that Skadden billed improperly, and (3) claims that Skadden's fees in certain areas should have been paid by the Escrow, which was funded evenly by Shawe and Elting. As above, although we review an award of attorneys' fees for abuse of discretion, we consider the court's interpretation of relevant orders and contractual provisions *de novo*.¹⁹⁰ Also, we do not disturb the trial court's factual determinations unless they are clearly erroneous.¹⁹¹ Applying these standards, we conclude that Shawe and TPG have failed to show that the trial court did not assess the reasonableness of the fees it awarded to Pincus or that it acted arbitrarily in doing so.¹⁹²

¹⁸⁸ Fee Op., 2021 WL 1711797, at *32 (reducing fees for clerical and administrative work); *id.* at *41 (excluding fees for defending confidentiality motions); *id.* at *43 (excluding fees for the preparation of billing statements); *id.* at *45 (excluding fees for the preparation of monthly update letters); *id.* at *46 (partially excluding fees for preparation of a proposed discharge order); *id.* at *47 (excluding fees for preparation of a settlement offer and reducing fees for a large Westlaw charge).

¹⁸⁹ See Ex A. to Fee Op., Ex. D to Opening Br.

¹⁹⁰ *Scion Breckenridge*, 68 A.3d at 675.

¹⁹¹ *Bäcker*, 246 A.3d at 95.

¹⁹² *Mahani*, 935 A.2d at 245.

a. Skadden's hourly rates were reasonable

When the Court of Chancery installed Pincus as Custodian, it provided in Paragraph 11 of the Appointment Order that “[t]he fees of any counsel or advisors . . . shall be calculated on the same hourly rates charged by such counsel or advisors to clients represented outside this matter.”¹⁹³ In the Fee Opinion, the court found as a matter of fact that “Skadden’s rates . . . complied with this court’s orders.”¹⁹⁴ Shawe and TPG claim that this was error because Skadden only certified that its rates were “consistent” with those charged to other clients, not “the same.”¹⁹⁵ Shawe and TPG additionally argue that Skadden’s rates were “outrageous” and that a “reasonable client” discount should have been applied.¹⁹⁶ We reject each of these arguments about Skadden’s hourly rates.

We review the trial court’s determination that Skadden’s hourly rates were “the same” as those it charged other clients for clear error.¹⁹⁷ The court considered three sources of evidence. The first was an affidavit sworn by Skadden partner Jennifer Voss stating that the firm’s rates “are consistent with the hourly rates charged by Skadden (including by the Delaware office of Skadden) to clients represented

¹⁹³ Appointment Order ¶ 11, A751.

¹⁹⁴ Fee Op., 2021 WL 1711797, at *24.

¹⁹⁵ Opening Br. at 62–64.

¹⁹⁶ *Id.* at 69.

¹⁹⁷ *Bäcker*, 246 A.3d at 95.

outside this matter.”¹⁹⁸ The second was a series of filings in which “federal courts approved applications in 2019 to compensate Skadden at rates in line with the rates [charged in this case].”¹⁹⁹ The third consisted of filings “for twelve other firms whose hourly rates were in line with the rates Skadden charged here.”²⁰⁰ These data, especially when considered alongside Voss’s affidavit, support the determination that Skadden complied with the court’s orders regarding hourly rates. Even if it were possible to view this evidence differently, “[w]hen there are two permissible views of the evidence, the factfinder’s choice between them cannot be clearly erroneous.”²⁰¹ We therefore affirm the trial court’s finding that Skadden’s rates satisfied Paragraph 11 of the Appointment Order.

We turn next to the claim that “Skadden’s attorneys billed at outrageous rates[.]”²⁰² In determining the appropriate amount of fees to award, the trial court found that Skadden’s rates were reasonable.²⁰³ We review this for an abuse of discretion.²⁰⁴ As an initial matter, the evidence discussed above regarding the rates charged by comparable firms in other cases runs contrary to the claim that Skadden’s rates in this matter were

¹⁹⁸ Voss Aff. ¶ 6, A5066.

¹⁹⁹ Fee Op., 2021 WL 1711797, at *24.

²⁰⁰ *Id.*

²⁰¹ *Bäcker*, 246 A.3d at 95.

²⁰² Opening Br. at 67.

²⁰³ Fee Op., 2021 WL 1711797, at *27.

²⁰⁴ *Mahani*, 935 A.2d at 245–246.

“outrageous.” Moreover, although Shawe and TPG retained an expert to challenge Skadden’s fees, the trial court observed that the expert focused primarily on only one of the eight non-exhaustive factors articulated by Rule 1.5(a), “the fee customarily charged in the locality for similar legal services[.]”²⁰⁵ Consistent with our guidance, the court considered other Rule 1.5(a) factors, including “the amount involved and the results obtained” and “the novelty and difficulty of the questions involved[.]”²⁰⁶ The court concluded that Pincus and Skadden faced a complex task and navigated significant obstacles, further justifying the hourly rates charged.²⁰⁷ In our view, the court’s reasonableness determination was adequately supported.

Shawe and TPG also assert that Skadden should have discounted its rates.²⁰⁸ As above, this claim is undercut by the trial court’s finding that Skadden’s rates were similar to what it and peer firms charged in other matters. In any case, Shawe and TPG cite no controlling authority that requires a “reasonable client” discount. In fact, in *In re RegO*, Chancellor Allen awarded fees to a court-appointed guardian *ad litem* and explained that the “position that work of this sort is a quasi-public service that deserves to be paid at a discount is without authority.”²⁰⁹ We agree and

²⁰⁵ Fee Op., 2021 WL 1711797, at *27.

²⁰⁶ *Id.*

²⁰⁷ *Id.*

²⁰⁸ Opening Br. at 69.

²⁰⁹ *In re RegO*, 19 Del. J. Corp. L. 858, 1993 WL 488240, at *3 (Del. Ch. 1993).

conclude that none of Shawe’s and TPG’s challenges to Skadden’s hourly rates has merit.

b. Skadden did not bill improperly

Next, Shawe and TPG allege that Skadden billed improperly by producing vague entries and charging in full for overstaffed matters and simple research tasks. The trial court considered and rejected these challenges in calculating the overall fee award.²¹⁰ Thus, once again, we review for an abuse of discretion.²¹¹ We reject these objections.

Shawe and TPG first contend that “many of the billing entries were far too vague to categorize the work performed in any meaningful or accurate way.”²¹² Yet, Shawe and TPG provide no examples of this in their appellate briefing. In the Fee Opinion, the Court of Chancery rejected this claim.²¹³ Among other things, the court noted that Shawe’s and TPG’s “Tagging Guide” appeared to be over-inclusive, as it tagged as “vague” an entry for 12 minutes of billed time with this description: “confer with B. Pincus re: Cypress subpoena and follow up re: subpoena.”²¹⁴ Our review of the record reveals other questionable challenges.²¹⁵ For these reasons, we reject the objection.

²¹⁰ Fee Op., 2021 WL 1711797, at *31–36.

²¹¹ *Mahani*, 935 A.2d at 245–246.

²¹² Opening Br. at 68.

²¹³ Fee Op., 2021 WL 1711797, at *32 & n.313.

²¹⁴ *Id.*

²¹⁵ See Ex. H to Omnibus Objection at 14, A2966 (classifying as “vague” an entry for 3 hours with the following description: “Attention to Cypress subpoena to Pincus; attention to court’s

Next, Shawe and TPG assert that Skadden billed in full for matters that were overstaffed. They provide two examples. In the first, Skadden sent five timekeepers to a hearing that was attended by at least four attorneys for Shawe and TPG, as well as at least one attorney representing Shirley Shawe.²¹⁶ In the second, 12 timekeepers billed for the response to Shawe's and TPG's 202-page Omnibus Objection.²¹⁷ The complaint by Shawe and TPG that Pincus billed approximately \$600,000 to defend about \$240,000 in contested fees may have some intuitive appeal, but it is a concrete cold fact that a 202-page onslaught of objections is going to force a detailed and exhaustive response. To restate an observation that has unique applicability to the current dispute, "it is more time-consuming to clean up the pizza thrown at a wall than it is to throw it."²¹⁸

Third, Shawe and TPG complain that "Skadden billed hundreds of hours and hundreds of thousands of dollars for 'research,' despite the issues at hand being

order [] re: confidentiality and parties' brief re: same; draft notes for response (including defenses); review Cypress engagement letter; confer with Cypress counsel re: meet and confer; attention to CPLR and services/jurisdiction issues.").

²¹⁶ Opening Br. at 68; *see* Oct. 21, 2019 Ch. Ct. Tr. at 2–3, A2501–2502. As the trial court observed, this hearing—during which the court delivered an oral ruling on Pincus's 2019 motion for contempt—"was not a minor matter." Fee Op., 2021 WL 1711797, at *33.

²¹⁷ Opening Br. at 68; *see* Omnibus Objection, A2862–3064.

²¹⁸ Fee Op., 2021 WL 1711797, at *1 (quoting *Auriga Cap. Corp. v. Gatz Props., LLC*, 40 A.3d 839, 882 n.184 (Del. Ch. 2012) (Strine, C.)).

relatively straightforward.”²¹⁹ The Court of Chancery fully considered and rejected this claim, and Shawe and TPG do not develop specific examples of the purported impropriety in their appellate briefing.²²⁰ Our own review of the record confirms that the Court of Chancery correctly dismissed this objection.²²¹ For example, in the Omnibus Objection, Shawe and TPG attacked Skadden “for researching ‘indemnity rights’” for seven hours.²²² Of course, Pincus’s right to indemnification was a hotly contested issue in this case, so the suggestion that Skadden’s research into the matter constituted an overreach pays scant heed to reality. We conclude that Shawe’s and TPG’s challenges to Skadden’s billing practices lack merit.

c. Skadden did not improperly charge TPG instead of the Escrow

Shawe and TPG argue that Pincus and Skadden should have exclusively used the Escrow—which was funded evenly by Shawe and Elting—to cover fees, instead of charging TPG directly.²²³ Shawe and TPG make the same argument specifically as to the fees related to the Cypress and H.I.G. Actions.²²⁴ This question concerns the court’s authority to grant Pincus direct reimbursement from TPG, so our review is *de novo*.²²⁵ As discussed at length, provisions in the

²¹⁹ Opening Br. at 70.

²²⁰ Fee Op., 2021 WL 1711797, at *34.

²²¹ *Id.*

²²² Omnibus Objection at 35–36 & n.16, A2898–2899.

²²³ Opening Br. at 69.

²²⁴ *Id.*

²²⁵ *Scion Breckenridge*, 68 A.3d at 675.

Appointment, Sale, and Final Orders authorize Pincus to charge TPG directly for his fees, rather than the Escrow. For example, Paragraph 14 of the Sale Order, which we affirmed, provides that “[t]he Custodian shall be compensated at the usual hourly rate he charges [and] reimbursed for reasonable travel and other expenses incurred in the performance of his duties” and that “[a]ny fees and expenses approved by the Court shall be paid promptly by the Company.”²²⁶ Although Pincus was also authorized to charge the Escrow directly under Section 2.2 of the SPA, this was a “non-exclusive source of funds” and Pincus adequately and repeatedly explained his reasons for charging TPG for certain post-sale fees that had little to do with Elting’s conduct. The Court of Chancery did not abuse its discretion in allowing him to do so.

III. CONCLUSION

For the reasons stated above, we reverse and vacate the Court of Chancery’s October 17, 2019 Contempt Order and Sanction only as they apply to Philip R. Shawe. We affirm the Contempt Order and Sanction as they apply to TransPerfect Global, Inc. Additionally, we affirm the court’s April 14, 2021 Discharge Order terminating the custodianship of Robert B. Pincus. Finally, we affirm the April 30, 2021 Fee Order awarding Pincus \$3,242,251 in fees, subject to the qualification that TransPerfect Global, Inc. is the only party liable for the \$1,148,291 Contempt Sanction.

²²⁶ Sale Order ¶ 14, A770.

Appendix B

SUPREME COURT OF DELAWARE

Nos. 154, 2021; 167, 2021; 175, 2021

TRANSPERFECT GLOBAL, INC. AND PHILIP R. SHAWE,
Appellant,
v.
ROBERT PINCUS,
Appellee.

Decided: June 21, 2022

Before: SEITZ, Chief Justice; VALIHURA,
VAUGHN, TRAYNOR, and MONTGOMERY-
REEVES, Justices, consisting the Court *en Banc*.

ORDER

This 21st day of June, 2022, the Court has considered the Appellants' Joint Motion for Reargument, and it appears that the motion is without merit and should be denied.

NOW, THEREFORE, IT IS ORDERED that the Appellants' Joint Motion for Reargument is DENIED.

BY THE COURT:

/s/ Gary F. Traynor
Justice

Appendix C

COURT OF CHANCERY OF DELAWARE

No. 9700-CB

IN RE TRANSPERFECT GLOBAL, INC.

No. 10449-CB

ELIZABETH ELTING,
Petitioner,

v.

PHILIP R. SHAWE and SHIRLEY SHAWE,
Respondents,
and
TRANSPERFECT GLOBAL, INC.,
Nominal Party.

Submitted: Mar. 2, 2021
Decided: Apr. 30, 2021

MEMORANDUM OPINION

BOUCHARD, Chancellor

Nine years ago, in shifting fees where a litigant had advanced frivolous arguments, then-Chancellor Strine remarked that “it is more time-consuming to clean up the pizza thrown at a wall than it is to throw

it.”¹ The “pizza principle” is on full display in this decision.

Before the court are petitions the Custodian of TransPerfect Global, Inc. filed for reimbursement of attorneys’ fees and expenses he and his counsel incurred from May 2019 to December 2020. The amount is large—approximately \$3.66 million. As detailed below, however, the vast majority of this amount was incurred because TransPerfect and its 99% owner, Philip R. Shawe, kept throwing pizzas at the wall. Among other things, they sued the Custodian in Nevada state court concerning two of his fee petitions in contempt of an exclusive jurisdiction provision in an order of this court; prematurely made not one, but five different attempts for appellate review of the contempt decision; objected in 192 pages of briefing and 108 pages of expert submissions to virtually every entry in the Custodian’s billing records; and filed three non-meritorious motions attacking various aspects of the fee petitions.

In this unduly lengthy opinion—necessitated by having to clean up the “extra-large, deep-dish pie[s] with lots of toppings”² that TransPerfect and Shawe have thrown against the wall—the court grants the Custodian’s fee petitions in the amount of \$3,242,251, to be paid in the manner explained herein.

¹ *Auriga Cap. Corp. v. Gatz Props., LLC*, 40 A.3d 839, 882 n.184 (Del. Ch. 2012).

² *Danenberg v. Fittracks, Inc.*, 58 A.3d 991, 998 (Del. Ch. 2012).

I. BACKGROUND³

The factual and procedural background of these actions is discussed in detail in numerous opinions of this court and the Delaware Supreme Court.⁴ This decision recites facts relevant to the fee petitions and related motions.

A. Initial Appointment of the Custodian

Before these actions were filed, the shares of TransPerfect Global, Inc. (“TPG,” “TransPerfect,” or the “Company”) were held by Elizabeth Elting (50%), Philip R. Shawe (49%), and his mother, Shirley Shawe (1%). This decision refers to TPG and Shawe together, at times, as “Respondents” or “Objectors.”

On May 23, 2014, Elting filed the first of these actions seeking, among other things, the appointment of a custodian to sell the Company under 8 Del. C. § 226 because of stockholder and board level deadlocks

³ Civil Actions Nos. 9700-CB and 10449-CB have been litigated together since their inception but were not formally consolidated. Docket citations refer to C.A. No. 9700-CB.

⁴ See *In re TransPerfect Glob., Inc.*, 2019 WL 5260362, at *1 (Del. Ch. Oct. 17, 2019), *appeal dismissed sub nom. TransPerfect Glob., Inc. v. Pincus*, 224 A.3d 203 (Del. 2019) (TABLE), and *cert. denied*, 2019 WL 6130807 (Del. Ch. Nov. 18, 2019); *In re TransPerfect Glob., Inc.*, 2018 WL 904160 (Del. Ch. Feb. 15, 2018), *aff’d sub nom. Elting v. Shawe*, 185 A.3d 694 (Del. 2018) (TABLE); *In re TransPerfect Glob., Inc.*, 2017 WL 3499921 (Del. Ch. Aug. 4, 2017); *In re Shawe & Elting LLC*, 2016 WL 3951339 (Del. Ch. July 20, 2016), *aff’d sub nom. Shawe v. Elting*, 157 A.3d 142 (Del. 2017); *In re TransPerfect Glob., Inc.*, 2016 WL 3477217 (Del. Ch. June 20, 2016, revised June 21, 2016); *Shawe v. Elting*, 2015 WL 5167835 (Del. Ch. Sept. 2, 2015); *In re Shawe & Elting LLC*, 2015 WL 4874733 (Del. Ch. Aug. 13, 2015), *aff’d sub nom. Shawe v. Elting*, 157 A.3d 152 (Del. 2017).

between its co-founders (Elting and Shawe) that threatened the Company with irreparable injury.⁵ On March 9, 2015, a few days after the conclusion of a six-day merits trial and while the matter was under submission, the court entered an order (the “Initial Order”) appointing Robert B. Pincus—then a corporate partner at Skadden, Arps, Slate, Meagher & Flom LLC (“Skadden”—as “custodian of TPG . . . for the purpose of serving as a mediator to assist Elting and Shawe in negotiating a resolution of their disputes.”⁶

Paragraph 7 of that Initial Order provided that: (i) “[t]he Custodian shall be compensated at the usual hourly rate he charges as a partner of Skadden,” (ii) “[t]he Custodian shall petition the Court on a monthly basis, or such other interval as the Court may direct, for approval of fees and expenses,” and (iii) “[a]ny fees and expenses approved by the Court shall be paid promptly by TPG.”⁷

B. The Post-Trial Opinion and August 2015 Order

On August 13, 2015, after the parties failed to resolve their disputes through mediation with the Custodian, the court issued a 104-page post-trial opinion and implementing order (the “August 2015 Order”). The August 2015 Order entered judgment in Elting’s favor on her claims under Section 226⁸ and

⁵ Verified Pet. of Dissolution and Appointment of a Custodian or Receiver at 1 (Dkt. 1).

⁶ Dkt. 515 ¶ 1.

⁷ *Id.* ¶ 7.

⁸ Dkt. 607 ¶¶ 2, 4.

appointed Pincus as the custodian of TPG (the “Custodian”) (i) “to oversee a judicially ordered sale of the Company” and (ii) in the interim before a sale was consummated, “to serve as a third director with the authority to vote on any matters on which Shawe and Elting cannot agree and which rise to the level that [the Custodian] deems to be significant to managing the Company’s business and affairs.”⁹

The August 2015 Order required the Custodian to file a report with this court every thirty days concerning his progress.¹⁰ Paragraph 9 of the August 2015 Order afforded the Custodian and Skadden judicial immunity, indemnification, and advancement rights:

The Custodian and the law firm of Skadden, Arps, Slate, Meagher & Flom LLP, its partners and employees (collectively, “Skadden”) are entitled to judicial immunity and to be indemnified by TPG, in each case, to the fullest extent permitted by law. Without limiting the generality of the foregoing, fees and expenses incurred by the Custodian and Skadden in defending any civil, criminal, administrative or investigative claim, action, suit or proceeding reasonably related to the Custodian’s responsibilities under this order shall be paid by TPG in advance of the final disposition of

⁹ *Shawe & Elting LLC*, 2015 WL 4874733, at *32.

¹⁰ Dkt. 607 ¶ 8.

such claim, action, suit or proceeding within 15 days of a statement therefor.¹¹

Paragraph 10 of the August 2015 Order parroted the Initial Order, in that it: (i) permitted the Custodian to charge “at the usual hourly rate he charges as a partner of Skadden,” (ii) directed the Custodian to “petition the Court on a monthly basis . . . for approval of fees and expenses,” and (iii) required that TPG pay “[a]ny fees and expenses approved by the Court.”¹² Paragraph 11 of the August 2015 Order further provided that the Custodian “may retain counsel (including Skadden) or other advisors to assist him,” that the fees of any such counsel or advisors “shall be calculated on the same hourly rates charged by such counsel or advisors to clients represented outside this matter,” and that “[t]he reasonable fees and expenses of such counsel or advisors shall be paid promptly by TPG.”¹³

¹¹ *Id.* ¶ 9. In addition to obtaining these protections, the Company and Pincus entered into a Director Indemnification Agreement on August 19, 2015, which affords Pincus certain rights to indemnification and advancement but only in his capacity as a director of TPG. *See* Dkt. 1361 Ex. A. The Director Indemnification Agreement expressly provides that these rights “shall be in addition to, but not exclusive of, any other rights which Indemnitee may have at any time under applicable law, the Certificate of Incorporation or Bylaws, any other agreement, vote of members or directors . . . or otherwise.” *Id.* § 14A. Pincus’ rights under the Director Indemnification Agreement are not at issue in this opinion.

¹² Dkt. 607 ¶ 10.

¹³ *Id.* ¶ 11.

C. The Sale Order

On February 8, 2016, the Custodian submitted to the court a proposed plan of sale for the Company that recommended holding a “modified auction.”¹⁴ After briefing and a hearing to address Shawe and Ms. Shawe’s objections,¹⁵ the court issued a letter opinion accepting the Custodian’s recommendation to pursue a sale of the Company through a modified auction and asked the Custodian “to confer with counsel for the parties and to submit an implementing order.”¹⁶

On July 18, 2016, the court entered an order for the Custodian to undertake a sale process (the “Sale Order”).¹⁷ Paragraph 14 of the Sale Order: (i) repeated the requirement in paragraph 10 of the August 2015 Order that the Custodian to petition the court on a monthly basis for approval of his fees and expenses, (ii) provided that the fees of any counsel or advisors hired by the Custodian must be paid by the Company, and (iii) added a new provision affording the Custodian the right to place some of the proceeds of a sale transaction into an escrow account to cover unpaid fees and expenses that may be due to the Custodian and/or his advisors:

The Custodian shall be compensated at the usual hourly rate he charges as a partner of the Firm. The Custodian also shall be reimbursed for reasonable travel and other expenses incurred in the performance of his

¹⁴ Dkt. 735.

¹⁵ See *TransPerfect*, 2016 WL 3477217, at *2.

¹⁶ *Id.* at *5.

¹⁷ Dkt. 848.

duties. The Custodian shall petition the Court on a monthly basis, or such other interval as the Court may direct, for approval of fees and expenses. Any fees and expenses approved by the Court shall be paid promptly by the Company. The fees of any counsel or advisors retained by the Custodian (i) shall be determined pursuant to the applicable agreement entered into pursuant to Paragraph 7 hereof or (ii) shall be calculated on the same hourly rates charged by such counsel or advisors to clients represented outside this matter. Such fees and expenses of such counsel or advisors shall be paid promptly by the Company upon approval of the Custodian. In the event any fees and expenses of the Custodian or any counsel or advisors retained by the Custodian or by the Company at the Custodian's direction remain unpaid at the closing of the Sale Transaction (or any claims for indemnification or advancement remain outstanding), the Custodian may provide for the proceeds of the sale to be paid into an escrow account and for the unpaid fees and expenses (and any claims for indemnification or advancement) to be deducted from the proceeds, and then for the proceeds to be distributed pro rata to the Company's stockholders.¹⁸

¹⁸ *Id.* ¶ 14.

Although Shawe submitted revisions to virtually every other provision in the Sale Order, he did not propose any revisions to paragraph 14.¹⁹

The Sale Order also included judicial immunity, indemnification, and advancement provisions nearly identical to those provided in the August 2015 Order.²⁰ Paragraph 15 of the Sale Order further provided that “[a]ll actions, recommendations and decisions of the Custodian shall be presumed to have been made on an informed basis, in good faith, and in the honest belief that such actions, recommendations and decisions were in the best interests of the Company.”²¹

D. Shawe is Sanctioned by the Court

Shortly before the merits trial, Elting filed a motion for sanctions against Shawe alleging serious acts of misconduct,²² which were the subject of a separate two-day evidentiary hearing in January 2016. On July 20, 2016, the court issued a memorandum opinion (the “Sanctions Opinion”) in which it found “that Shawe acted in bad faith and vexatiously during the course of the litigation in three respects,” namely:

- (1) by intentionally seeking to destroy information on his laptop computer after the Court had entered an order requiring him to provide the laptop for forensic discovery;

¹⁹ See Dkt. 837 Ex. A ¶ 14.

²⁰ Dkt. 848 ¶ 16.

²¹ *Id.* ¶ 15.

²² Dkt. 480.

(2) by, at a minimum, recklessly failing to take reasonable measures to safeguard evidence on his phone, which he regularly used to exchange text messages with employees and which was another important source of discovery; and (3) by repeatedly lying under oath—in interrogatory responses, at deposition, at trial, and in a post-trial affidavit—to cover up aspects of his secret deletion of information from his laptop computer and extraction of information from the hard drive of Elting’s computer.²³

With respect to the third category, the court specifically found, among other things, that Shawe secretly accessed Elting’s computer remotely “at least 44 times” and “gained access to approximately 19,000 of Elting’s Gmals, including approximately 12,000 privileged communications with her counsel,”²⁴ and deleted approximately 19,000 files from his laptop the day before an image of it was to be taken pursuant to discovery orders of the court.²⁵

As a sanction, Shawe was ordered to pay Elting approximately \$7.1 million to reimburse a portion of her legal fees.²⁶ Indicative of the extraordinary contentiousness of the litigation, as of July 2016, Shawe and Elting together spent approximately \$27 million on the litigation over a 20-month period, with

²³ *Shawe & Elting LLC*, 2016 WL 3951339, at *1.

²⁴ *Id.* at *2.

²⁵ *Id.* at *5.

²⁶ Dkt. 885 ¶ 13.

Shawe accounting for more than \$13.8 million of that amount.²⁷

E. The Shawes Sue Elting's Counsel, Financial Advisor, and Husband

During the interim between the Custodian's proposal to conduct a modified auction in February 2016 and entry of the sale order in July 2016, Shawe and his mother launched a barrage of lawsuits against Elting's counsel, financial advisor, and husband.

On April 21, 2016, Shawe sued Ronald Greenberg and his law firm, Kramer Levin Naftalis & Frankel, LLP, Elting's lead counsel at the merits trial, in New York state court under New York Judiciary Law § 487, and sued Elting, Greenberg, and Kramer Levin for malicious prosecution.²⁸

On May 6, 2016, Ms. Shawe sued Kidron Corporate Advisors LLC and Mark Segall, a co-owner and director of Kidron, in New York state court.²⁹ Kramer Levin hired Kidron on Elting's behalf to serve as a financial advisor.³⁰ Ms. Shawe alleged that Kidron and Segall "aided and abetted Elting's fiduciary duty breaches" and "aided Elting's supposed 'scheme' of manufacturing deadlock."³¹

On May 18, 2016, Ms. Shawe sued Cushman & Wakefield, Inc. and Michael Burlant, an executive

²⁷ *TransPerfect*, 2018 WL 904160, at *21; Dkt. 885 at 3-4

²⁸ *Shawe v. Elting*, 2017 WL 2882221, at *4 (N.Y. June 29, 2017).

²⁹ *Id.* at *7.

³⁰ *Shawe v. Elting LLC*, 2015 WL 4874733, at *12.

³¹ *Shawe v. Elting*, 2017 WL 2882221, at *7.

director at Cushman and Elting's husband, in New York state court.³² Ms. Shawe asserted four claims against Cushman and Burlant that "all relate to the allegation that Burlant, who was retained to help the Company find new office space in London, scuttled potential lease opportunities to aid Elting [in obtaining] leverage in her disputes with Shawe, thereby causing the Company to lease inferior office space, which supposedly impeded its work."³³

On June 29, 2017, the Supreme Court of New York dismissed all three of these actions in a single opinion.³⁴ The New York court found that "[t]he three cases. . . represent some of Shawe's most recent collateral challenges to the loss he suffered in Delaware. They are replete with revisionist history that *borders on downright frivolity*. It is as if the Delaware proceedings, and its notable holdings, never occurred."³⁵ The court also observed that Shawe was engaged in forum shopping:

These cases, clearly, are a forum shopping exercise based on Shawe's misguided hope that this court might either view his behavior more charitably than the Delaware courts or decide not to follow their rulings. As noted earlier and addressed further below, given Shawe's wealth, this court has serious concerns that litigation might prove perpetual absent a filing injunction, as the \$7

³² *Id.*

³³ *Id.*

³⁴ *Id.* at *15.

³⁵ *Id.* at *1 (emphasis added).

million sanction imposed by the Chancellor does not appear to have had much of a deterrent effect.³⁶

The court concluded that, “*given the borderline frivolity of these lawsuits*, Philip and Shirley Shawe are cautioned that the maintenance of future suits in this court that are barred by the outcome of the Delaware action may result in sanctions and a filing injunction.”³⁷

F. A TPG Employee Sues the Custodian and the Chancellor

On July 26, 2016, eight days after the court entered the Sale Order, Timothy Holland, a TransPerfect employee, filed an action in the United States District Court for the Southern District of New York against the Custodian and this judicial officer, asserting that the Sale Order chilled his First and Fourth Amendment rights.³⁸ On September 19, 2017, the district court dismissed the action under the *Younger* abstention doctrine.³⁹ Holland filed a notice of appeal on October 19, 2017, which was withdrawn on May 11, 2018, after the sale transaction closed.

At the time, Holland worked exclusively with Shawe at TransPerfect.⁴⁰ Holland also is the incorporator of “Citizens for a Pro-Business Delaware

³⁶ *Id.* at *12.

³⁷ *Id.* at *14 (emphasis added).

³⁸ *Holland v. Bouchard*, 2017 WL 4180019, at *2 (S.D.N.Y. Sept. 19, 2017).

³⁹ *Id.* at *1.

⁴⁰ Appellee’s Answering Br. at 43, *Shawe v. Elting*, No. 423, 2016 (Del. Nov. 3, 2016), Dkt. 38.

Inc.,”⁴¹ an organization that has run ads criticizing the expenses that were incurred as a result of the sale process, including fees paid to Skadden.⁴² In a letter to the court on April 10, 2020, counsel for Shawe asserted that the “accusation that there is some connection between Shawe and employees of TPG” and Citizens for a Pro-Business Delaware is “false.”⁴³ Yet, in an interview on April 2, 2020, Chris Coffey, the “Campaign Manager” for the Citizens group, stated that Citizens for a Pro-Business Delaware “was formed by the employees” of TPG and that “the head of the group is the number 2 or 3 person at the company.”⁴⁴

G. Affirmance of the Court of Chancery’s Decisions

On February 13, 2017, the Delaware Supreme Court affirmed the August 2015 post-trial opinion, the August 2015 Order and the Sale Order.⁴⁵ In its opinion, the high court summarized numerous factual findings of this court, noting “that Shawe bullied Elting and those aligned with her, expressing his desire to ‘create constant pain’ for Elting until she

⁴¹ B3572-B3579 to the App. in Support of Appellee's Answering Br. at App. B3579, *Shawe v. Elting*, No. 423, 2016 (Del. Nov. 3, 2016), Dkt. 39.

⁴² See Golden Aff. Exs. C-E (Dkt. 1219).

⁴³ Dkt. 1487.

⁴⁴ Dkt. 1488 at 2 n.2 (linking to Radio Interview on WXDE with Chris Coffey on April 2, 2020). As noted below, in at least one instance, the Citizens group issued a press release describing a motion TPG and Shawe filed with the court *before* the motion actually had been filed.

⁴⁵ *Shawe v. Elting*, 157 A.3d 152 (Del. 2017).

agreed with Shawe’s plans,” and that “Shawe’s conduct was reprehensible.”⁴⁶

Also on February 13, 2017, the Delaware Supreme Court affirmed the Sanctions Opinion and its implementing order.⁴⁷ The high court concluded that “[t]he Court of Chancery did not abuse its discretion by sanctioning Shawe based on a *clear record of egregious misconduct and repeated falsehoods* during the litigation.”⁴⁸

H. The Section 211 and 220 Actions

On April 20, 2017, Ms. Shawe filed an action in this court asserting a single claim under 8 Del. C. § 211(c) to compel TPG to hold an annual meeting of its stockholders.⁴⁹ Ms. Shawe intended to use the Section 211 action not to schedule a straightforward annual meeting, but to implement a highly conditional proposal she had made to break the deadlocks between Elting and her son by granting a limited proxy to Elting. But the conditions in the proposal were completely unacceptable to Elting, making it a non-starter.⁵⁰

⁴⁶ *Id.* at 157, 167 n.55.

⁴⁷ *Shawe v. Elting*, 157 A.3d 142 (Del. 2017).

⁴⁸ *Id.* at 152 (emphasis added).

⁴⁹ *TransPerfect*, 2017 WL 3499921, at *2.

⁵⁰ The conditions of Ms. Shawe’s proposal included the (i) “adoption of an amendment to TPG’s bylaws restructuring the Board to consist of five directors serving staggered terms, and authorizing a majority of the members of the Board to fill any vacancies that may exist from time to time;” (ii) “adoption of certain guidelines for significant corporate governance issues, including that any sitting director up for re-election at the next annual meeting must submit a contingent resignation that

On August 4, 2017, in denying Ms. Shawe's motion for expedition, the court reasoned as follows:

In view of the specific and unique circumstances of this case, where the sale process that was set in motion *almost two years ago* is expected to conclude in the near future, it is my opinion that TPG should not be required to respond to the Section 211 Action at this stage. Ms. Shawe explicitly states that she "has not commenced [the Section 211] proceeding merely to enforce a technical corporate statutory right. Rather, . . . Ms. Shawe intends to end the division of the stockholders that led to the 2014 Stipulation." But Ms. Shawe also has steadfastly insisted on conditioning her grant of a proxy to Elting on conditions that Elting already has rejected. Thus, even if a stockholder meeting were ordered, no proxy would be granted, no deadlock would be broken, and no director would be elected. It would be a futile exercise.⁵¹

Three days later, on August 7, Ms. Shawe requested certain "itemized billing records" from the

becomes effective only if the director fails to receive a sufficient number of votes for re-election and the Board accepts the resignation;" (iii) "issuance of the remaining authorized shares of the Company to each of the current stockholders on a pro rata basis according to their current ownership interests;" and (iv) "provision of a proxy allowing Elting to vote Ms. Shawe's shares solely for the election of any directors of TPG at the next five annual meetings of the stockholders." *Id.*

⁵¹ *Id.* at *5 (alterations in original) (internal citations omitted).

Custodian.⁵² On September 12, 2017, Ms. Shawe converted her information request into a formal demand under 8 Del. C. § 220 to inspect books and records of the Company in order to “evaluate the propriety of the amounts included in recent invoices from the Custodian and his advisors to be paid by the Company, pursuant to” the Sale Order.⁵³ On October 1, 2017, Ms. Shawe sued the Company to enforce her inspection demand.⁵⁴ The Custodian expressed concern that Ms. Shawe was seeking this information “as a potential new avenue to try to undermine the sales process.”⁵⁵ The Section 220 action did not progress beyond the pleadings and was dismissed in connection with the closing of the sale transaction.

I. Shawe Sues the Custodian Twice in Federal Court

On March 15, 2017, Shawe and Ms. Shawe sued the Custodian and the Delaware Secretary of State in the United States District Court for the District of Delaware, raising constitutional claims that were never raised at the merits trial and deemed waived by the Delaware Supreme Court.⁵⁶ On September 26,

⁵² Dkt. 1539 Ex. D. at 3.

⁵³ *Shawe v. TransPerfect Glob., Inc.*, C.A. No. 2017-0697-AGB, Dkt. 1 Ex. 9 at 1.

⁵⁴ *Shawe v. TransPerfect Glob., Inc.*, C.A. No. 2017-0697-AGB, Dkt. 1.

⁵⁵ Dkt. 1539 Ex. E at 2.

⁵⁶ *Shawe v. Pincus*, 265 F. Supp. 3d 480, 484 (D. Del. 2017) (“Ms. Shawe’s constitutional arguments were deemed waived [by the Delaware Supreme Court] for failure to raise them first in the Chancery Court.”); *see also Shawe*, 157 A.3d at 168-69 (holding that Ms. Shawe’s constitutional arguments, which she “admits

2017, the court district court dismissed the Shawes' constitutional claims, concluding they were barred under the *Rooker-Feldman* doctrine.⁵⁷

Undeterred, the Shawes appealed the district court's dismissal in the United States Court of Appeals for the Third Circuit and sought expedition of that appeal, which was denied.⁵⁸ The Shawes also filed a motion in the district court to stay the sale process, which was denied on October 27, 2017.⁵⁹

On September 1, 2017, Shawe again sued the Custodian, this time in the United States District Court for the Southern District of New York. The complaint in that action again asserted constitutional claims.⁶⁰ This action was voluntarily dismissed on May 8, 2018 in connection with the closing of the sale transaction.⁶¹

that she did not properly present this issue before the Court of Chancery," were "waived for failure to raise them first in the Court of Chancery")

⁵⁷ *Shawe*, 265 F. Supp. 3d at 483.

⁵⁸ See Order Denying Appellants' Motion to Expedite Case, *Shawe v. Pincus*, 17-3185 (3d Cir. Nov. 6, 2017).

⁵⁹ *Shawe v. Pincus*, 2017 WL 4856863, at *1 (D. Del. Oct. 27, 2017).

⁶⁰ See Complaint for Violation of Civil Rights and Supremacy Clause, *Shawe v. Pincus*, 17-cv-06673-WHP (S.D.N.Y. Sept. 1, 2017), Dkt. 1.

⁶¹ Notice of Voluntary Dismissal Pursuant to F.R.C.P. 41(a)(1)(A)(i), *Shawe v. Pincus*, 17-cv-06673-WHP (S.D.N.Y. May 9, 2018), Dkt. 53.

J. Shawe is Sanctioned Again

On September 24, 2017, Shawe sued Potter Anderson & Corroon, LLP and Kevin R. Shannon, a Potter Anderson partner, in the United States District Court for the District of Delaware.⁶² Potter Anderson has served as Elting's Delaware counsel from the inception of these actions. Shawe alleged that Potter Anderson and Shannon committed a “prima facie tort” for ‘maliciously and intentionally’ misrepresenting certain fees incurred in the Court of Chancery during the computation of the order of sanctions.⁶³ As the district court explained, “[t]he entirety of the allegations against Potter and Shannon concern their submission of fee estimates for the order of sanctions in the Delaware Court of Chancery.”⁶⁴

On November 7, 2017, Potter Anderson and Shannon moved for sanctions against Shawe and his Delaware attorney, Christopher M. Coggins of Coggins Law, LLC.⁶⁵ On December 8, 2017, the district court granted this motion for sanctions and dismissed the action with prejudice. In doing so, the court explained: “The Delaware Court of Chancery twice considered and twice rejected the very same allegations Shawe includes in his complaint in the instant action. . . . Shawe’s purpose in presenting the Court with the complaint and the amended complaint

⁶² *Shawe v. Potter Anderson & Corroon LLP*, 2017 WL 6397342, at *2 (D. Del. Dec. 8, 2017).

⁶³ *Id.*

⁶⁴ *Id.*

⁶⁵ *Id.* at *1, *3.

was to harass the Defendants and to abuse the court system, in violation of Rule 11(b)(1)."⁶⁶

As a sanction, the district court ordered Shawe "to pay 50% of the Defendants' attorneys' fees and expenses incurred in connection with the defense of this civil action for his violation of Rule 11(b)(1)," with his attorney, Coggins, responsible for the other 50%.⁶⁷ The court declined to impose a filing injunction on Shawe, but expressly referenced the June 29, 2017 opinion of the Supreme Court of New York and advised "that any future court plagued by subsequent frivolous lawsuits brought by Shawe to collaterally attack the Delaware rulings should very seriously consider imposing an injunction to put a final end to this behavior."⁶⁸

K. The Final Order

After the Supreme Court affirmed the Sale Order, the Custodian oversaw a sale process involving multiple rounds of bidding that resulted in execution of a securities purchase agreement on November 19, 2017 (the "Sale Agreement").⁶⁹ Under the Sale Agreement, Shawe acquired Elting's 50% of the Company for \$385 million, subject to certain adjustments.⁷⁰ The transaction closed on May 7, 2018.

The Sale Agreement set aside \$5 million from the purchase price—half funded by Shawe and half

⁶⁶ *Id.* at *3-4.

⁶⁷ *Id.* at *5.

⁶⁸ *Id.*

⁶⁹ Dkt. 1185 Ann. C.

⁷⁰ *See id.* § 1.1.

funded by Elting—“as a non-exclusive source of funds for securing,” among other things, “amounts payable to the Custodian or his advisors, including, without limitation, investment banking, legal and accounting fees and expenses for services performed prior to or after the Closing.”⁷¹ The \$5 million was placed into an “Escrow Account” (the “Escrow”).⁷²

Section 7.5(a) of the Sale Agreement requires Shawe to, among other things, “take all necessary actions to cause the Company and the Company Subsidiaries to continue to indemnify and hold harmless, to the fullest extent permitted by applicable Law, the Custodian and each of the Company’s and the Company Subsidiaries’ present and former directors.”⁷³ Section 12.18 of Sale Agreement provides that “the duties and responsibilities of all parties subject to the Sale Order and all other orders of the Court in Civil Action Nos. 9700-CB and 10449-CB shall remain in full force and effect in accordance with their terms.”⁷⁴

On February 15, 2018, over objections from Elting, the court accepted the Custodian’s recommendation to approve the transaction embodied in the Sale Agreement⁷⁵ and entered an order approving the Sale Agreement (the “Final Order”).⁷⁶

⁷¹ *Id.* § 2.2.

⁷² See *id.* §§ 1.1, 2.4.

⁷³ *Id.* § 7.5(a).

⁷⁴ *Id.* § 12.18.

⁷⁵ See *TransPerfect*, 2018 WL 904160, at *27.

⁷⁶ Dkt. 1243.

Similar to the Sale Agreement, the Final Order keeps in place all prior orders entered in these actions:

The rights and authority granted to the Custodian and the duties and responsibilities of all parties to the Actions under the Sale Order and all other orders of the Court in Civil Action Nos. 9700-CB and 10449-CB shall remain in full force and effect in accordance with their terms until otherwise modified or discharged by the Court.⁷⁷

The Final Order also provides that the court has exclusive jurisdiction over the parties to the actions “for all matters relating to the Actions”:

Without impacting the finality of this Order and judgment, the Court retains continuing and exclusive jurisdiction over the parties to the Actions for all matters relating to the Actions, including the administration, interpretation, effectuation or enforcement of the Sale Agreement and the Related Agreements, and all orders of the Court in Civil Action Nos. 9700-CB and 10449-CB, and further retains and reserves continuing jurisdiction to consider any applications that the Custodian may make for the Court’s assistance in addressing any problems encountered by the Custodian in performing his duties under any order of the Court.⁷⁸

Finally, similar to the August 2015 Order and the Sale Order, the Final Order includes a provision providing

⁷⁷ *Id.* ¶ 8.

⁷⁸ *Id.* ¶ 10.

the Custodian and Skadden with judicial immunity as well as indemnification and advancement rights:

Without limitation, the Custodian and Skadden, Arps, Slate, Meagher & Flom LLP (and its partners and employees) are entitled to judicial immunity and to be indemnified by the Company (or its successor in interest), in each case, to the fullest extent permitted by Law. Without limiting the generality of the foregoing and notwithstanding anything that could be construed to the contrary in this Order or the Sale Agreement, fees and expenses incurred by the Custodian or Skadden, Arps, Slate, Meagher & Flom LLP (and its partners and employees) in defending or prosecuting any civil, criminal, administrative or investigative claim, action, suit or proceeding reasonably related to the Custodian's responsibilities under the Sale Order or this Order, shall be paid by the Company (or its successor in interest) in advance of the final disposition of such claim, action, suit or proceeding, within 15 days of receipt of a statement thereof.⁷⁹

On May 3, 2018, the Delaware Supreme Court affirmed the Final Order.⁸⁰ In his brief to the Supreme Court supporting the Final Order, Shawe praised the Custodian and Skadden, noting that Skadden and the Custodian's other advisors were "experts . . . whose

⁷⁹ *Id.* ¶ 7.

⁸⁰ *Elting v. Shawe*, 185 A.3d 694 (Del. 2018) (TABLE).

qualifications are unchallenged.”⁸¹ Shawe also highlighted that the record “overwhelmingly demonstrated that” the Custodian “had no conflict of interest”⁸² and that he “fulfilled [his] dual mandate”⁸³ “to sell the Company with a view toward maintaining the business as a going concern and maximizing value for the stockholders.”⁸⁴

L. Fee Petitions from May 2018 to April 2019

On May 10, 2018, the Custodian filed his monthly report in which he informed the court that he had resigned as a director of the Company but would continue to serve as Custodian for other purposes, with the expectation of filing a proposed order of discharge at a later date.⁸⁵ In the same letter, the Custodian petitioned the court under compensation provisions in paragraphs 10 and 11 of the August 2015 Order to approve the fees and expenses he and his advisors had incurred and to require that they be paid by the Company.⁸⁶ The Custodian also advised the court of his intention to petition the court in the future for payment of his fees and expenses from the Escrow.⁸⁷

⁸¹ See Answering Br. of Resp’t-Below Appellee Philip R. Shawe at 13, *Elting v. Shawe*, No. 90, 2018 (Del. Apr. 5, 2018), Dkt. 18.

⁸² *Id.* at 26.

⁸³ *Id.* at 46.

⁸⁴ *Id.* at 7 (quoting *Shawe & Elting LLC*, 2015 WL 4874733, at *32).

⁸⁵ Dkt. 1261 at 2.

⁸⁶ *Id.* at 3.

⁸⁷ *Id.* at 3-4.

From June 2018 to April 2019, the Custodian's petitions for approval of fees and expenses explained that they would be paid from the Escrow.⁸⁸ In his January 2019 report, the Custodian informed the court and the parties that he had fully retired from Skadden as of December 31, 2018, and that future services he would be providing as Custodian would be charged at a reduced hourly rate of \$950 per hour.⁸⁹

M. The Cypress and H.I.G. Litigations

On August 16, 2018, Cypress Partners LLC filed a lawsuit against Shawe in the Supreme Court of the State of New York (the "Cypress Action").⁹⁰ According to the four-count complaint, Cypress provided Shawe with advisory services in connection with the sale of TransPerfect, but Shawe refused to pay the balance of a negotiated fee in the amount of \$800,000 or to participate in arbitration, as required by an engagement letter.⁹¹

On May 22, 2019, the Custodian received a "Subpoena to Appear at a Deposition and to Produce Documentary Evidence" from Cypress.⁹² The Custodian's deposition was scheduled for June 5, 2019.⁹³ The subpoena sought, among other documents, "[a]ll documents and communications from July 1, 2016 through June 30, 2018 relating to,"

⁸⁸ See Dkts. 1267, 1269, 1271, 1273, 1275, 1277, 1279, 1281 Ex. 1, 1292 Ex. 1, 1303 Ex. 1, 1311 Ex. 1.

⁸⁹ Dkt. 1281 Ex. 1 at 3.

⁹⁰ See Dkt. 1315 Ex. 1 Attach. A at 1.

⁹¹ *Id.* ¶¶ 3-9, 24-53.

⁹² Dkt. 1441 Ex. 13.

⁹³ *Id.*

among other things, Shawe, Cypress, and “the Modified Auction, Sale Order, Shawe’s purchase of Elting’s interest in TPG, and Sale Agreement.”⁹⁴ Two of the Custodian’s advisors in the sale process—Credit Suisse Securities (USA) LLC and Alvarez & Marsal—also received subpoenas from Shawe and Cypress.⁹⁵ Skadden and Cypress’s counsel eventually reached a resolution that Cypress would not enforce the subpoena against the Custodian.⁹⁶

On April 11, 2019, TPG filed a lawsuit against Lionbridge Technologies, Inc. and H.I.G. Middle Market LLC, which held a majority interest in Lionbridge, in the United States District Court for the Southern District of New York (the “H.I.G. Action”).⁹⁷ H.I.G. was one of the three final bidders for the Company during the sale process.⁹⁸ In the H.I.G. Action, TPG is seeking “in excess of \$300,000,000” in damages from H.I.G. and Lionbridge for allegedly misusing the Company’s trade secrets or confidential information that H.I.G. acquired during the sale process to compete unfairly with the Company.⁹⁹ The Custodian is listed as a “Relevant Non- Part[y]” in the H.I.G. Action.¹⁰⁰

On April 25, the Custodian and Skadden each received a litigation hold notice from TPG’s counsel in

⁹⁴ See *id.* ¶¶ 1-3.

⁹⁵ See Dkt. 1441 Ex. 14.

⁹⁶ See Dkt. 1441 Ex. 15.

⁹⁷ See Dkt. 1315 Ex. 1 Attach. B.

⁹⁸ *TransPerfect*, 2018 WL 904160, at *11-12.

⁹⁹ Dkt. 1315 Ex. 1 Attach. B at 1 (¶ 1), 43 (¶ h).

¹⁰⁰ *Id.* ¶ 16.

the H.I.G. Action, requiring that they preserve certain categories of documents, including “[a]ny and all records relating to the forced sale of TPG through and auction contest in the Delaware Court of Chancery.”¹⁰¹

On June 15, 2020, TPG served subpoenas on the Custodian and Skadden in the H.I.G. Action, seeking production of over 50 different categories of documents.¹⁰² TPG also sent subpoenas to several of the Custodian’s advisors around this time, seeking similar information.¹⁰³

N. The May 2019 Report

On May 8, 2019, in his monthly report, the Custodian informed the court about the filing of the Cypress and H.I.G. Actions, described the nature of the allegations, and apprised the court that given the nature of the actions, he intended in the future to seek payment for expenses incurred in connection with these actions under the court’s orders instead of using the Escrow for that purpose:

Given the general circumstances, as well as the nature of the [H.I.G. Action] and the Cypress Complaint, and the scope of the Litigation Hold Notices relating to the [H.I.G. Action], I anticipate expenses to be higher in future months than in recent months, and, in future applications, I intend to seek prompt payment, per Court order, directly from TransPerfect Global, Inc. for these expenses,

¹⁰¹ Dkt. 1315 Ex. 1 Attach. E at 1.

¹⁰² See Dkt. 1576 Exs. 2-3.

¹⁰³ See Dkt. 1576 Exs. 6, 8.

while reserving all rights vis-a-vis the Escrow Fund, which is a “non-exclusive source of funds” to pay my fees and expenses and the fees and expenses of my agents and representatives post-Closing (funded 50/50 by Mr. Shawe and Ms. Elting).¹⁰⁴

The report cited three provisions from prior court orders as support for seeking payment from the Company for time and expenses incurred in connection with the Cypress and H.I.G Actions: the indemnification provisions in paragraph 7 of the Final Order and paragraph 16 of the Sale Order, and the compensation provision in paragraph 14 of the Sale Order.¹⁰⁵

The May 2019 report sought approval to pay from the Escrow \$60,104.70 in unbilled fees and expenses, which included \$25,784.70 of Skadden’s fees and expenses and \$30,900 of Ernst & Young LLP’s fees and expenses “related to their work on pre-Closing tax periods.”¹⁰⁶ On May 17, 2019, the court entered an order approving this request.¹⁰⁷

O. The June and July 2019 Fee Petitions

On June 17, 2019, the Custodian filed his monthly report and sought court approval concerning \$58,767.71 in fees and expenses he had incurred that primarily related to the Cypress and H.I.G. Actions.¹⁰⁸

¹⁰⁴ Dkt. 1315 Ex. 1 at 10-11.

¹⁰⁵ *Id.* at 10 n.7.

¹⁰⁶ *Id.* at 11-12.

¹⁰⁷ Dkt. 1318.

¹⁰⁸ Dkt. 1324 Ex. 1 at 2.

Referencing the explanation provided in his May 8, 2019 report, the Custodian requested that these expenses be paid directly by the Company rather than from the Escrow.¹⁰⁹ On June 28, 2019, the court entered an order approving this request.¹¹⁰

On July 10, 2019, the Custodian filed his monthly report and sought court approval concerning \$90,089.14 in fees and expenses, “of which \$83,653 was incurred by Ernst & Young LLP in connection with its preparation of certain preclosing tax information.”¹¹¹ Referencing the positions taken in his May and June reports, the Custodian requested that the amounts billed by Ernst & Young be paid from the Escrow and that the balance of \$6,436.14 be paid directly by TPG.¹¹² On July 17, 2019, the court entered an order approving this request.¹¹³ The June and July 2019 Orders are referred to together as the “Fee Orders.”

P. TPG Demands Documents from the Custodian’s Advisors

On August 2, 2019, Adam Mimeles, TPG’s General Counsel, sent a letter to Alvarez & Marsal “request[ing] all electronic and hard copies of all files, documents, correspondence, communications (electronic or otherwise) notes, etc. in connection with work done, and advice provided, by Alvarez & Marsal on behalf of its client, TransPerfect Global, Inc. and its

¹⁰⁹ *Id.*

¹¹⁰ Dkt. 1327.

¹¹¹ Dkt. 1329 Ex. 1 at 2.

¹¹² *Id.*

¹¹³ Dkt. 1331.

subsidiaries.”¹¹⁴ In the performance of his duties, the Custodian retained Alvarez and Marsal as an advisor to provide “financial and operational services to the Company.”¹¹⁵ No subpoena was included with the letter to Alvarez & Marsal, and no explanation was provided as to why TPG believed it was entitled to this information.¹¹⁶

Credit Suisse, which the Custodian had retained “as his exclusive financial advisor for undertaking the sale process,”¹¹⁷ received a similar letter from Mimeles on behalf of TPG, again with no subpoena or explanation.¹¹⁸ Credit Suisse and Alvarez & Marsal referred the demands to the Custodian and Skadden.¹¹⁹

Q. The Filing of the Nevada Action and Finding of Contempt

On August 13, 2019, TransPerfect sued the Custodian in Nevada state court, asserting claims for breach of fiduciary duty and declaratory relief (the “Nevada Action”).¹²⁰ The Nevada Action sought damages against Pincus concerning the \$65,203.85 that the Company was ordered to pay him under the

¹¹⁴ Dkt. 1441 Ex. 19.

¹¹⁵ *TransPerfect*, 2018 WL 904160, at *3.

¹¹⁶ See Dkt. 1441 Ex. 19.

¹¹⁷ *TransPerfect*, 2018 WL 904160, at *7.

¹¹⁸ See Dkt. 1441 Ex. 20.

¹¹⁹ See Dkt. 1441 Exs. 19-20.

¹²⁰ In August 2018, the Company reincorporated in Nevada. Dkt. 1376 Ex. 1, ¶ 2.

Fee Orders.¹²¹ It also sought a declaration that the Company had no duty to indemnify the Custodian for this amount.¹²²

On August 26, 2019, the Custodian filed a motion for civil contempt and sanctions against TPG and Shawe in these actions.¹²³ In his motion, the Custodian asserted that TPG and Shawe were in contempt of this court's orders by (i) filing the Nevada Action, in violation of paragraph 10 of the Final Order and (ii) failing to pay the \$65,203.85 that the Company was ordered to pay the custodian under the Fee Orders.¹²⁴

On October 17, 2019, for the reasons explained in a memorandum opinion, the court granted the Custodian's motion for civil contempt and sanctions against TPG and Shawe with respect to the Final Order, but reserved judgment with respect to the Fee Orders.¹²⁵ Specifically, the court found that the Custodian established by clear and convincing evidence that Shawe and TransPerfect violated the exclusive jurisdiction provision in paragraph 10 of the Final Order in a meaningful way:¹²⁶

¹²¹ *Id.* ¶¶ 46-50. The \$65,203.85 amount is the sum of the amounts the Company was ordered to pay in the June 2019 order (\$58,767.71) and July 2019 order (\$6,436.14) for fees and expenses the Custodian incurred relating to the Cypress and Lionbridge actions.

¹²² *Id.* ¶¶ 51-54.

¹²³ Dkt. 1337.

¹²⁴ See *id.* ¶¶ 64-69.

¹²⁵ *TransPerfect*, 2019 WL 5260362, at *1.

¹²⁶ *Id.* at *10.

[T]he filing of the Nevada action violated paragraph 10 of the Final Order by depriving the court of exclusive jurisdiction over the Respondents (as parties to these actions) for “matters relating to the Actions.” The nature of the violation is evident in at least two ways.

First, the Nevada action specifically puts at issue—and thus deprives this court of exclusive jurisdiction over parties to these actions with respect to—the *interpretation* of the indemnification provisions in the [August] 2015 Order, the Sale Order, the Final Order, and the Sale Agreement. This is because, in order to grant the declaratory relief sought in the Nevada action, the Nevada court would need to construe the indemnification provisions in three of this court’s orders and in the Sale Agreement to determine whether the Custodian is entitled to be indemnified for work he has performed with respect to the Cypress and Lionbridge actions.

Indeed, if the Nevada action proceeds beyond the pleadings stage, the interpretation of other provisions of this court’s orders inevitably would be placed at issue in that action as well. In its May 2019 report, when explaining his intention to charge his time for the Cypress and Lionbridge actions to the Company rather than obtaining payment from the Custodian Escrow Account, the Custodian specifically relied on, among other provisions, the compensation provision in

paragraph 14 of the Sale Order. Thus, if the Nevada action continues beyond the pleadings stage, the Nevada court would need to construe Section 14 of the Sale Order—and the companion compensation provision in paragraph 10 of the [August] 2015 Order—to determine if the Custodian is entitled to be compensated for work he performed in connection with the Cypress and Lionbridge actions.

Second, the Nevada action specifically puts at issue—and thus deprives this court of exclusive jurisdiction over parties to these actions with respect to—*enforcement* of the Fee Orders. This is because, in order to award the damages and/or declaratory relief sought in the Nevada complaint, the Nevada court would have to consider the legal effect of the Fee Orders, which require that \$65,203.85 be paid to the Custodian for work he performed concerning the Cypress and Lionbridge actions.¹²⁷

In its implementing order entered on October 17, 2019 (the “First Order”), the court enjoined TPG, Shawe and their agents “from prosecuting or taking any other action in” the Nevada Action, except to seek dismissal of that action.¹²⁸ The court also ordered that, if the Nevada Action was not dismissed by October 21, 2019, “Respondents shall pay a civil fine in the amount of \$30,000 per day . . . beginning on . . . October 22,

¹²⁷ *Id.* (internal footnotes omitted).

¹²⁸ Dkt. 1379 ¶ 2.

2019, and continuing until such date as the Nevada action has been dismissed.”¹²⁹ Finally, as documented in paragraph 4 of the First Order, the court ordered as a sanction that TPG and Shawe “shall pay all fees and expenses, including reasonable attorneys’ fees, incurred by the Custodian and his counsel in (i) connection with the Nevada action and (ii) prosecution of the motion for civil contempt and sanctions in this court.”¹³⁰

On October 21, 2019, TPG dismissed the Nevada Action, thereby avoiding the per diem sanction.¹³¹

R. The Denial of the Contempt Motion as to the Fee Orders

On October 21, 2019, in a transcript ruling, the court denied the Custodian’s motion for civil contempt and sanctions with respect to the Fee Orders.¹³² Although the court found that TPG violated the two Fee Orders by failing to pay the amounts due thereunder,¹³³ the court declined to find contempt of the Fee Orders as a discretionary matter because of “some practical concerns . . . at this stage of the case about the fee petition process, particularly with

¹²⁹ *Id.* ¶ 3.

¹³⁰ *Id.* ¶ 4.

¹³¹ See Dkt. 1395 ¶ 3.

¹³² See Hr’g Tr. at 4-5 (Oct. 21, 2019) (Dkt. 1408).

¹³³ *Id.* at 6 (“[I]t is not disputed -- nor could it be -- that TransPerfect is bound by those orders as a party to these actions and that it has not paid \$65,203.85 of the fees and expenses that the Court approved for payment and ordered the company to pay promptly.”). The court also rejected Respondents’ defenses for lack of notice and the failure to serve the fee petitions through issuance of a summons. *Id.* at 6-8.

respect to the lack of precision concerning the deadlines for filing objections and making payments.”¹³⁴ Based on this ruling, the court explained that it would need to modify paragraph 4 of the First Order to make clear that the sanction to pay the Custodian’s fees and expenses for contempt of court would not apply to the violation of the Fee Orders:

Today’s ruling does have one collateral effect with respect to the order I entered on October 17. Specifically, I will modify paragraph 4(ii) of that order to require respondents to pay the fees and expenses incurred by the custodian’s counsel only with respect to prosecution of the motion for civil contempt insofar as those fees and expenses concern the final order. Thus paragraph 4(ii) will not award fees and expenses incurred with respect to the prosecution of the contempt motion insofar as the fee orders are concerned.¹³⁵

The court also explained that it would include a fee-shifting provision in the implementing order if either side “acted in bad faith in the fee petition process” and that it would “implement changes to the fee petition process.”¹³⁶

¹³⁴ *Id.* at 8-9.

¹³⁵ *Id.* at 14.

¹³⁶ *Id.* at 9, 10. Based on the implementation of these changes to the fee petition process, the court deemed moot an October 1, 2019 letter request from Respondents (Dkt. 1364) for certain billing information concerning the Custodian’s September 25, 2019 fee petition and subsequent fee petitions. *Id.* at 14-15.

On November 1, 2019, the court entered an order to implement its October 21 ruling (the “Second Order”).¹³⁷ In accordance with the court’s comments, quoted above, the Second Order modified the provision in the First Order requiring Respondents to pay, *as a sanction*, the Custodian’s fees and expenses for prosecuting the contempt motion to limit the sanction to the prosecution of the Final Order:

Paragraph 4 of the First Order is hereby modified to incorporate the text underlined below:

Respondents shall pay all fees and expenses, including reasonable attorneys’ fees, incurred by the Custodian and his counsel in (i) connection with the Nevada action and (ii) prosecution of the motion for civil contempt and sanctions in this court, insofar as such prosecution concerns TPG’s and Shawe’s contempt of the Final Order.¹³⁸

This provision is referred to hereafter as the “Contempt Fee Award.”

Paragraph 3(e) of the Second Order contains the reciprocal fee-shifting provision for bad faith conduct the court discussed at the October 21 hearing, and made clear that the addition of this provision would not alter any of the Custodian’s pre-existing rights to recover fees and expenses:

¹³⁷ Dkt. 1399.

¹³⁸ *Id.* ¶ 7.

To the extent that any party is found to have acted in bad faith regarding the fee petition and objection process set forth in Paragraph 3(c) herein, the Court may order that such party pay fees and expenses incurred by the other party or parties in connection with the objection process at issue. For the avoidance of doubt, any such order shall be in addition to, and without prejudice to, the Custodian's right to recover such amounts pursuant to the Court's orders or any other agreement or entitlement. Nothing in this Paragraph shall be construed to allow the Custodian a double recovery of fees and expenses, unless the Court otherwise orders.¹³⁹

Paragraph 3 of the Second Order also established new procedures for the Custodian's submission of fee petitions. Specifically, paragraph 3(a) of the Second Order requires that the Custodian attach an "invoice, billing record or other document" to the fee petition containing certain specified information:

- (a) As an exhibit to any fee petition submitted to the Court by the Custodian, the Custodian shall attach an invoice, billing record or other document (a "Confidential Record") providing the following information as to work for which payment is sought: (i) a description of such work; (ii) the date(s) on which such work was performed; (iii) the role (e.g., partner, associate, paralegal, etc.) of each person performing such work; (iv) the billing rate of

¹³⁹ *Id.* ¶ 3(e).

each person performing such work; (v) the number of hours billed for such work; and, to the extent that payment in respect of expenses is sought, (vi) the date on which such expenses were incurred; (vii) the nature and amount of such expenses; and (viii) if expenses are to be paid to persons or entities other than the Custodian or Skadden, (a) the party to whom such expenses were (or are to be) paid; and (b) the invoice supplied to the Custodian in support of such expenses. The Custodian may redact from such Confidential Records: (i) the names of all persons performing work for which payment is sought; *provided, however,* that any redacted names of persons performing work for which payment is sought (other than the Custodian) shall be replaced with distinct and definite designations such as “Timekeeper A,” “Timekeeper B” or similar, and any such designations shall remain constant throughout all Confidential Records for any person so designated and no distinct designation shall ever be used for more than one person; and (ii) information that the Custodian deems in good faith to be privileged or of a sensitive nature, including, but not limited to, the names of any individuals referenced in billing details.¹⁴⁰

¹⁴⁰ *Id.* ¶ 3(a).

Also on November 1, 2019, the Court issued the Records Confidentiality Order.¹⁴¹ The Records Confidentiality Order limited access to the billing records the Custodian would be required to submit in future fee petitions to specified persons,¹⁴² conditioned access for certain person on the execution of an undertaking to comply with the order,¹⁴³ and limited the use for which the billing records could be used.¹⁴⁴ At least thirteen representatives of Respondents signed undertakings and obtained access to information governed by the Second Records Confidentiality Order.¹⁴⁵

S. TPG and Shawe Seek Appellate Review

In response to the court’s ruling on the Custodian’s motion for contempt, TPG and Shawe made a flurry of filings to appeal the court’s rulings even though the court had not yet determined the amount of the Contempt Fee Award, which would require further submissions:

¹⁴¹ Dkt. 1400.

¹⁴² *Id.* ¶ 2 (limiting access to billing records to “(i) the Court; (ii) the Custodian, his counsel and his advisors; (iii) counsel of record representing TransPerfect Global, Inc. . . . or Philip R. Shawe . . . in the above-referenced actions; (iv) the General Counsel of TPG; and (v) the Chief Executive Officer of TPG”).

¹⁴³ *Id.* ¶ 5.

¹⁴⁴ *Id.* ¶ 3 (allowing billing records only to be used “for purposes of (i) any fee petition filed with the Court by the Custodian, or (ii) any objection, opposition or reply submission filed with the Court pursuant to Paragraph 3(c) of the Second Order”).

¹⁴⁵ See Dkts. 1548, 1529 Ex. A, 1527, 1458 Ex. A, 1457 Ex. A, 1428, 1414 Ex. 2, 1407.

- On October 19, 2019, TPG filed a notice of appeal to the Delaware Supreme Court from the court's October 17, 2019 memorandum opinion and the First Order.¹⁴⁶
- On October 21, 2019, Shawe filed a notice of appeal to the Delaware Supreme Court from the court's October 17, 2019 memorandum opinion and the First Order.¹⁴⁷
- On October 28, 2019, TPG and Shawe filed a motion for certification of an interlocutory appeal of the court's October 17, 2019 memorandum opinion and the First Order.¹⁴⁸
- On November 12, 2019, TPG and Shawe filed a motion for certification of an interlocutory appeal of the Second Order and Records Confidentiality Order.¹⁴⁹
- On November 25, 2019, TPG and Shawe filed a notice of appeal to the Delaware Supreme Court from the Second Order and Records Confidentiality Order.¹⁵⁰

On November 18, 2019, this court entered an order denying TPG and Shawe's October 28 motion for certification of interlocutory appeal.¹⁵¹ The court

¹⁴⁶ See Notice of Appeal, *TransPerfect Glob., Inc. v. Pincus*, No. 439, 2019 (Del. Oct. 19, 2019), Dkt. 1.

¹⁴⁷ See Notice of Appeal, *TransPerfect Glob., Inc. v. Pincus*, No. 441, 2019 (Del. Oct. 21, 2019), Dkt. 1.

¹⁴⁸ Dkt. 1395.

¹⁴⁹ Dkt. 1405.

¹⁵⁰ See Notice of Appeal, *TransPerfect Glob., Inc. v. Pincus*, No. 501, 2019 (Del. Nov. 25, 2019), Dkt. 1.

¹⁵¹ Dkt. 1410.

explained that the “risk of piecemeal appeals” was “manifest,” because two “matters directly related to the Opinion and the First and Second Orders remain outstanding: (i) the amount of the Contempt Fee Award and (ii) the resolution of any objections Respondents may make to the Fee Orders.”¹⁵² On November 27, 2019, the court issued a letter decision denying TPG and Shawe’s November 12 motion for certification of interlocutory appeal for the same reasons.¹⁵³

On December 2, 2019, TPG and Shawe filed a notice of interlocutory appeal from the Second Order and Records Confidentiality Order with the Delaware Supreme Court.¹⁵⁴

On December 31, 2019, the Delaware Supreme Court dismissed the October 19, October 21, and November 25 direct appeals, finding the orders “do not fall within the collateral order doctrine,” and refused the December 2 interlocutory appeal.¹⁵⁵ The Supreme Court noted that, “[a]s the Court of Chancery recognized, the amount of fees to be awarded to the Custodian pursuant to the First Order is unresolved.”¹⁵⁶

¹⁵² *Id.* ¶ 9.

¹⁵³ Dkt. 1425.

¹⁵⁴ See Joint Notice of Appeal from an Interlocutory Order, *TransPerfect Glob., Inc. v. Pincus*, No. 509, 2019 (Del. Dec. 2, 2019), Dkt. 1.

¹⁵⁵ *TransPerfect Glob., Inc. v. Pincus*, 224 A.3d 203, 2019 WL 7369433, at *2-3 (Del. Dec. 31, 2019) (TABLE).

¹⁵⁶ *Id.* at *2.

T. Another Flurry of Motions and an Agreement to Mediate

The court’s rulings on the Custodian’s motion for contempt precipitated another flurry of motions by Respondents.

On December 19, 2019, Respondents filed a 48-page brief, a 31-page report from an expert, and numerous other materials in objection to the Custodian’s fee petitions for fees and expenses incurred from May 2019 to October 2019 (the “Omnibus Objection”).¹⁵⁷ On January 23, 2020, TPG filed a motion to clarify or modify the Second Order and the Records Confidentiality Order.¹⁵⁸ On February 6, 2020, Respondents filed a joint motion for contempt against the Custodian.¹⁵⁹ On February 26, 2020, Respondents file a joint motion to preclude the Custodian from receiving the Contempt Fee Award.¹⁶⁰ At Respondents’ request, a hearing on the first two motions scheduled for March 30, 2020 was postponed and later rescheduled for April 27.¹⁶¹

Sensing that the litigation was going off the rails at a time when the custodianship should be coming to an end, the court inquired on April 13, 2020 whether the parties would be willing to mediate their remaining disputes before former Chancellor Chandler—who graciously agreed to mediate free of

¹⁵⁷ Dkt. 1429.

¹⁵⁸ Dkts. 1437-38. The court granted this motion (with modifications) on June 8, 2020. Dkt. 1495.

¹⁵⁹ Dkt. 1448.

¹⁶⁰ Dkt. 1469.

¹⁶¹ See Dkts. 1476, 1480, 1483.

charge.¹⁶² The parties agreed to mediate two days later.¹⁶³ For the next seven and half months, activity in these actions was essentially dormant while the parties engaged in mediation. Nevertheless, Respondents continued to litigate grievances arising out of the sale process elsewhere.

U. TPG Sues Counsel the Custodian Hired to Represent TPG

On August 18, 2020, TPG sued the law firm Ross Aronstam & Moritz LLP (“RAM”) and Garrett B. Moritz, a partner at the firm, in New York state court.¹⁶⁴ In 2017, the Custodian hired RAM to represent the Company in the Section 211 and 220 actions that Ms. Shawe filed as the sale process was underway.¹⁶⁵

In its complaint, TPG alleges that RAM and Moritz committed legal malpractice when representing TPG by “having been retained by, and taken directions from, a conflicted agent for TransPerfect,”—namely the Custodian.¹⁶⁶ More specifically, the New York action alleges RAM and Moritz “recklessly or willfully followed the custodian’s instructions, which were directly contrary to the

¹⁶² Dkt. 1490. The court expresses its sincere appreciation to the former Chancellor for his willingness to volunteer countless hours of his time to attempt to resolve the remaining deep-seated disputes in these actions as a service to the parties, the court, and the public.

¹⁶³ Dkts. 1491, 1492, 1493.

¹⁶⁴ See Dkt. 1539 Ex. A.

¹⁶⁵ See Dkt. 1539 Exs. C, F.

¹⁶⁶ Dkt. 1539 Ex. A ¶ 1.

interests of TransPerfect and solely operated to the benefit of the custodian” and “continued to collect tens of thousands of dollars in fees from TransPerfect while aiding and abetting a person with interests directly adverse to their client”—again referring to the Custodian.¹⁶⁷

On November 19, 2020, RAM and Moritz moved to intervene in these actions for the limited purpose of filing a motion for contempt against TPG and Shawe.¹⁶⁸ The court granted the motion to intervene on December 16, 2020.¹⁶⁹ On April 14, 2021, after briefing and argument, the court denied the motion for contempt for the reasons explained in a letter decision.¹⁷⁰

V. Resumption of the Litigation and Another Collateral Attack

On November 30, 2020, after it became apparent that the mediation had reached an impasse, the court sent a letter to the parties explaining that “[o]ver seven months have passed” since the parties agreed to engage in mediation and that “the time has come to set firm deadlines to bring the Custodianship to a prompt conclusion.”¹⁷¹ The court set forth a briefing schedule for the motions pending before the court and provided that “the Custodian must file by no later than December 15, 2020, (i) any petition it intends to make for attorneys’ fees and expenses that were not

¹⁶⁷ *Id.* ¶¶ 9, 10.

¹⁶⁸ Dkt. 1511.

¹⁶⁹ Dkt. 1538.

¹⁷⁰ *See* Dkt. 1599.

¹⁷¹ Dkt. 1524 at 1.

included in any prior fee petition and (ii) a petition to be discharged.”¹⁷² A hearing was scheduled for March 2, 2021 at 11 a.m. to hear these motions and any other outstanding motions.

On December 24, 2020, TPG and Shawe sued this judicial officer in the United States District Court for the District of Delaware.¹⁷³ Their complaint, as amended, asserted that the Second Order and Records Confidentiality Order violated Shawe’s First and Fourteenth Amendment rights.¹⁷⁴ The district court dismissed this action on April 12, 2021.¹⁷⁵

On March 2, 2021, at 10:28 a.m., about thirty minutes before the hearing scheduled to consider all the other motions at issue in this opinion, TPG and Shawe filed a motion for an award of attorneys’ fees against the Custodian based on his alleged bad faith in the fee petition process.¹⁷⁶ Eight minutes earlier, at 10:20 a.m., Citizens for a Pro-Business Delaware issued a press release describing the motion before it was filed with the court.¹⁷⁷

¹⁷² *Id.* at 2.

¹⁷³ Complaint for Violation of Civil Rights, *Shawe v. Bouchard*, No. 20-cv-1770 (D. Del. Dec. 24, 2020), Dkt. 1.

¹⁷⁴ See *Shawe v. Bouchard*, 2021 WL 1380598, at *1 (D. Del. Apr. 12, 2021).

¹⁷⁵ *Id.* at *18. The action was dismissed, in part, on mootness grounds due to the court’s modification of the Second Order and rescission of the confidentiality restrictions in the Records Confidentiality Order, which is discussed in Part V.B.3 below.

¹⁷⁶ Dkt. 1589.

¹⁷⁷ See *Citizens for a Pro-Business Delaware Renews Calls for Transparency in TransPerfect Court Case in Light of “Bad Faith” Attorney Fees from Skadden Arps*, Bus. Wire (Mar. 2, 2021 10:20

II. ISSUES FOR DECISION

The core issue before the court is seemingly straightforward: a request for judicial approval to reimburse a court-appointed custodian and his advisors for fees and expenses they incurred in connection with the performance of the custodian's duties. In these actions, however, the court's task is anything but straightforward given Shawe's insatiable appetite for litigation and proclivity to engage in scorched-earth tactics using an army of lawyers.

Between May 2019 and December 2020, the Custodian and his advisors incurred approximately \$3.87 million in fees and expenses. The subject matter of the work performed falls into eighteen categories listed on a chart attached as Exhibit A to this opinion. On March 9, 2021, following oral argument, the Custodian withdrew his request with respect to \$204,485 of this amount.¹⁷⁸ The withdrawn amount is

AM),<https://www.businesswire.com/news/home/20210302005823/en/Citizens-for-a-Pro-Business-Delaware-Renews-Calls-for-Transparency-in-TransPerfect-Court-Case-in-Light-of-%E2%80%9CBadFaith%E2%80%9D-Attorney-Fees-from-Skadden-Arps> (“Today, following a motion from TransPerfect alleging “bad faith” fees from attorneys at Skadden Arps, the company’s court-ordered Custodian, Citizens for a Pro-Business Delaware renewed calls for transparency and access to today’s hearing scheduled on the case.” (emphasis added)).

¹⁷⁸ See Dkt. 1592 at 5. Respondents objected that \$204,485 should be disallowed as “fees on fees” for expenses incurred in preparing fee petitions. Dkt. 1573 at 7. The Custodian contends these expenditures are appropriate and that the amount related to preparing fee petitions is less than \$204,485, but has

allocated among four of the subject matter categories in Exhibit A under the “Administrative” column. The amount now at issue is approximately \$3.66 million.

Respondents have attacked the Custodian’s fee petitions in every way imaginable. They have filed three rounds of objections, consisting of approximately 192 pages of briefing and 108 pages from an expert.¹⁷⁹ The objections take issue with virtually every time entry in the fee petitions. Respondents also have filed three motions seeking to knock out certain categories of fees and expenses outright: one styled as a motion for contempt, a second to preclude certain billings, and a third accusing the Custodian of bad faith over certain categories of expenses to which Respondents already had filed extensive objections.¹⁸⁰

The court will address the mélange of issues Respondents have raised in four parts. Parts III and IV will address their motions for contempt and preclusion, respectively. Part V will address their three objections to the fee petitions and Part VI will address their belated “bad faith” motion.

III. THE CONTEMPT MOTION

On February 6, 2020, Respondents filed a joint motion for an order to show cause why the Custodian and Skadden should not be held in contempt for violating the August 2015 Order and the Sale Order for “intentionally withholding the required Court-ordered monthly fee petitions” with respect to “work

withdrawn his request for this amount “solely for purposes of mooting the dispute.” Dkt. 1592 at 5.

¹⁷⁹ See Dkts. 1429, 1451, 1571, 1573, 1585, 1588.

¹⁸⁰ See Dkts. 1448, 1469, 1589.

purportedly performed in November and December 2019.”¹⁸¹ As a sanction, they seek the “forfeiture of any unbilled fees or expenses purportedly incurred in November 2019 and December 2019,”¹⁸² which equates to approximately \$374,000.¹⁸³ Respondents also assert that the Custodian should “be held responsible for any and all costs incurred by Respondents in connection with this Motion” under paragraph 3(e) of the Second Order.¹⁸⁴

Court of Chancery Rule 70(b) authorizes the court to find a party in contempt for the “failure . . . to obey or to perform any order.”¹⁸⁵ “To be held in contempt, a party must be bound by an order, have notice of it, and nevertheless violate it.”¹⁸⁶ The violation “must not be a mere technical one, but must constitute a failure to

¹⁸¹ Dkt. 1448 ¶¶ 1, 18.

¹⁸² *Id.* ¶ 6.

¹⁸³ Respondents’ contempt motion does not concern fees and expenses relating to the Contempt Fee Award, some of which were incurred during the November-December 2019 period. *See id.* at 6 n.4 (noting that “any fee application in connection with the Court’s finding of contempt . . . is not governed by the August 15, 2015 and July 18, 2016 Orders”). Backing out the amounts attributable to the Contempt Fee Award, the balance of the fees and expenses incurred in November and December 2019 is \$374,296. *See* Dkt. 1537 Ex. A (breaking down the total fees and expenses incurred in November and December 2019 (\$203,242 and \$214,266, respectively) and the portion attributable the Contempt Fee Award (\$23,745 and \$19,467, respectively)).

¹⁸⁴ Dkt. 1448 ¶ 22.

¹⁸⁵ Ch. Ct. R. 70(b).

¹⁸⁶ *Aveta Inc. v. Bengoa*, 986 A.2d 1166, 1181 (Del. Ch. 2009).

obey the Court in a meaningful way.”¹⁸⁷ “Whether a party should be held in contempt is a discretionary matter for the Court.”¹⁸⁸ The “party petitioning for a finding of contempt bears the burden to show contempt by clear and convincing evidence.”¹⁸⁹ Any sanction imposed by the court for a contempt finding “should be directed towards coercing compliance with the order being violated and remedying the injury suffered by other parties as a result of the contumacious behavior.”¹⁹⁰ “In all civil cases, a contempt determination must be coercive or remedial rather than punitive”¹⁹¹ and the court must “use the least possible power adequate to the end proposed.”¹⁹²

Paragraph 10 of the August 2015 Order and paragraph 14 of the Sale Order both provide, in relevant part, that “[t]he Custodian shall petition the Court on a monthly basis, or such other interval as the Court may direct, for approval of fees and expenses.”¹⁹³ Respondents contend the Custodian and Skadden violated these provisions by failing, as of

¹⁸⁷ *Dickerson v. Castle*, 1991 WL 208467, at *4 (Del. Ch. Oct. 15, 1991) (internal quotation marks omitted).

¹⁸⁸ *TransPerfect*, 2019 WL 5260362, at *10.

¹⁸⁹ *Trascent Mgmt. Consulting, LLC v. Bouri*, 2018 WL 6338996, at *1 (Del. Ch. Dec. 4, 2018).

¹⁹⁰ *Aveta*, 986 A.2d at 1188 (Del. Ch. 2009).

¹⁹¹ *Mitchell Lane Publ’rs, Inc. v. Rasemas*, 2014 WL 4804792, at *2 (Del. Ch. Sept. 26, 2014) (internal quotation marks omitted).

¹⁹² *TR Inv’rs, LLC v. Genger*, 2009 WL 4696062, at *18 n.74 (Del. Ch. Dec. 9, 2009) (quoting Am. Jur. 2D *Contempt* § 195), *aff’d*, 26 A.3d 180 (Del. 2011).

¹⁹³ Dkt. 607 ¶ 10; Dkt. 848 ¶ 14.

February 6, 2020, to submit petitions for the fees and expenses they incurred during November and December 2019.¹⁹⁴

The Custodian responds that he did not violate either the August 2015 Order or the Sale Order because those orders do not require “the Custodian to file fee petitions by or on a particular date.”¹⁹⁵ According to the Custodian, those orders simply identify “the interval that must be covered by the Custodian’s petitions,” *i.e.*, “[a]pplications must cover a month period, not a longer interval.”¹⁹⁶ The Custodian further explains that TPG and Shawe “[a]t most . . . have raised an interpretive dispute” and there “has been no injury or prejudice to anyone.”¹⁹⁷

As an initial matter, the contempt motion proceeds from the counter-intuitive premise that the Custodian was motivated to delay when he and his advisors would be paid. The opposite premise is more logical, *i.e.*, there would be no reason for the Custodian to delay seeking payment. In that vein, the Custodian’s contemporaneous explanation for the delay makes perfect sense.

On February 10, 2020, four days after the contempt motion was filed, the Custodian explained in a letter to the court that he had “not sought Skadden’s bills for November and December” and had “not submitted petitions for those months” because he believed it would promote efficiency for purposes of

¹⁹⁴ See Dkt. 1448 ¶ 18.

¹⁹⁵ Dkt. 1533 ¶ 28.

¹⁹⁶ *Id.* ¶ 29.

¹⁹⁷ *Id.* ¶ 39.

future fee petitions to have the benefit of the court’s ruling on Respondents’ then-pending Omnibus Objection concerning fees and expenses incurred from May to October 2019.¹⁹⁸ Having now pored through 74 pages of briefing from Respondents and 45 pages from their expert relating to the Omnibus Objection¹⁹⁹ and seen firsthand the extent to which it covers the same ground as Respondents’ later objections, it is apparent that the Custodian’s position was sensible and asserted in good faith. Putting that issue aside, Respondents have failed to meet their burden to show contempt by clear and convincing evidence for two independent reasons.

First, the key phrase in the court orders at issue—“monthly basis”—is too vague as used in those orders to support a finding of contempt. Respondents and the Custodian each have advanced a reasonable interpretation of the phrase as it appears in the orders, *i.e.*, that (i) the Custodian must file a fee petition each month for the prior month, although the orders do not impose a specific deadline for the filing—as Respondents contend;²⁰⁰ or (ii) the Custodian may decide in his discretion when to file a fee petition but must provide billing information in monthly intervals (*i.e.*, on a “monthly basis”) when he does so—as the Custodian contends. “A cardinal requirement for any

¹⁹⁸ Dkt. 1450 Ex. 1 at 3.

¹⁹⁹ See Dkts. 1429, 1451.

²⁰⁰ Contrary to Respondents’ position, the Custodian previously filed a petition seven weeks after the end of a month without objection from Respondents. See Dkt. 1412 (petition filed on November 21, 2019, for fees and expenses incurred as of September 30, 2019).

adjudication of contempt is that the order allegedly violated give clear notice of the conduct being proscribed.”²⁰¹ Here, it is ambiguous what the phrase “monthly basis” was intended to mean. Thus, the Custodian was not provided “clear notice” that he was required to file fee petitions each month for the prior month and cannot be held in contempt for failing to do so.

Second, even assuming *arguendo* the Custodian had clear notice that he was required to file petitions for fees and expenses incurred in November and December 2019 by some undefined date before the end of the next month, his failure to do so was nothing more than a technical breach that did not prejudice Respondents.²⁰² Had the Custodian filed the fee petitions at issue here on February 7, 2020, the day after the contempt motion was filed, Respondents certainly could not be heard to argue they were prejudiced by having to wait one to five additional weeks to receive that information.²⁰³ As highlighted by Part V below, furthermore, the exhaustive submissions Respondents filed in opposition to the

²⁰¹ *Mother Afr. Union First Colored Methodist Protestant Church v. Conf. of Afr. Union First Colored Methodist Protestant Church*, 1992 WL 83518, at *9 (Del. Ch. Apr. 22, 1992), *aff'd*, 633 A.2d 369 (Del. 1993) (TABLE).

²⁰² See *Mitchell Lane Publ'rs, Inc.*, 2014 WL 4804792, at *3 (declining to hold plaintiff in contempt when “Defendants have not suffered any real injury from [plaintiff’s] technical violation”).

²⁰³ Even under Respondents’ interpretation, the fee petitions for time incurred in November and December 2019 would not have been due until December 31, 2019 and January 31, 2020, respectively, given the lack of any specific deadline in the August 2015 Order or the Sale Order for filing fee petitions.

Custodian's petitions for fees and expenses incurred in November and December 2019²⁰⁴ belie any credible suggestion they were hampered in their ability to challenge those amounts by receiving the billing records when they did.²⁰⁵

For the reasons explained above, Respondents' motion for contempt is denied.

IV. THE PRECLUSION MOTION

On February 26, 2020, Respondents filed a joint motion for an order precluding the Custodian from receiving attorneys' fees and expenses to make the Custodian and his advisors whole for work they performed to address TPG and Shawe's contempt of court (as defined above, the "Contempt Fee Award").²⁰⁶ The order documenting the Contempt Fee Award was entered on October 17, 2019 and modified on November 1, 2019.²⁰⁷ The amount the Custodian seeks for the Contempt Fee Award is approximately \$1.15 million, which covers fees and expenses related to (i) defending against the improperly filed Nevada Action and (ii) successfully prosecuting the motion for contempt of the Final Order.²⁰⁸

²⁰⁴ See Dkts. 1571, 1588.

²⁰⁵ Respondents acknowledge they were afforded access to these billing records in mid- 2020 during mediation before former Chancellor Chandler. Dkt. 1546 ¶ 7. The formal petition for these fees and expenses was filed on December 15, 2020. Dkts. 1536, 1537, 1540 (corrected filing). The circumstances of this delay are addressed in Part IV below.

²⁰⁶ Dkt. 1469.

²⁰⁷ Dkts. 1379, 1399.

²⁰⁸ See Dkt. 1399 ¶ 7.

In the preclusion motion, Respondents contend the Custodian should forfeit the entire Contempt Fee Award because, as of February 26, 2020, the Custodian had “failed to file the required fee petitions and billing records” for receipt of court approval for the amount involved.²⁰⁹ More specifically, Respondents argue that the Custodian’s delay in petitioning the court to approve the Contempt Fee Award (i) was an “improper attempt to prejudice Respondents by blocking them from appealing the contempt sanctions set forth in the First Order”²¹⁰ and (ii) constitutes a “waiver.”²¹¹ Both grounds are without merit.

Some background is important to understand this motion. After the court found TPG and Shawe in contempt for filing the Nevada Action in violation of the exclusive jurisdiction provision in the Final Order, they each sought to appeal that decision by filing motions for interlocutory review and three direct appeals to the Delaware Supreme Court even though this court had not yet determined the amount of the Contempt Fee Award.²¹² On December 31, 2019, the Delaware Supreme Court dismissed all of their direct appeals for failing to “fall within the collateral order doctrine” and refused a request they made for interlocutory review,²¹³ which this court previously

²⁰⁹ Dkt. 1470 ¶ 15.

²¹⁰ *Id.* ¶ 3.

²¹¹ *Id.* ¶ 19.

²¹² See Dkts. 1382, 1395, 1405, 1422; *TransPerfect*, 2019 WL 7369433, at *1-2.

²¹³ *TransPerfect*, 2019 WL 7369433, at *2.

rejected based on the strong policy against piecemeal appeals.²¹⁴

This context highlights the draconian relief Respondents seek. In their motion, Respondents concede that “the Contempt Fee award did not fix a set time for filing the mandated fee application.”²¹⁵ Despite this concession, Respondents seek forfeiture of a fee award intended to reimburse the Custodian and his counsel for fees and expenses they were forced to incur *due to TPG and Shawe’s own contumacious conduct* simply because the Custodian did not file that fee application within two months of the Supreme Court’s rejection of Respondents’ numerous premature appeals based on the Custodian’s good faith belief that it would be more efficient for the court to resolve the Omnibus Objection first²¹⁶—before the parties expended additional resources briefing objections to subsequent fee petitions.²¹⁷ Respondents cite no court rule or case authority to support such an extreme and inequitable result, which the court rejects.²¹⁸

²¹⁴ Dkts. 1410, 1425.

²¹⁵ Dkt. 1470 ¶ 16.

²¹⁶ See *supra* Part III.

²¹⁷ See Dkts. 1450 Ex. 1 at 3, 1474 at 2-4.

²¹⁸ Respondents misplace reliance on *Maurer v. International Re-Insurance Corp.*, 96 A.2d 347 (Del. Ch. 1953) and *Mattel, Inc. v. Radio City Entertainment*, 210 F.R.D. 504 (S.D.N.Y. 2002) for the proposition that “the failure to submit the requisite Contempt Fee Award application constitutes undue and unreasonable delay as a matter of law constituting waiver of any right to recover fees and expenses.” Dkt. 1470 ¶ 19. In *Maurer*, this court denied a petition for reimbursement based on laches, finding that the

As importantly, Respondents' subsequent conduct betrays their assertion of prejudice. On April 15, 2020, after the parties agreed to mediate their remaining disputes, TPG's counsel confirmed that an April 27 hearing to consider the Omnibus Objection would be adjourned.²¹⁹ Thereafter, contrary to their assertion of prejudice, *Respondents made no effort to press for resolution of the open issues concerning the Contempt Fee Award for the next seven and one-half months.*

On November 30, 2020, when it became apparent the mediation had reached an impasse, the court intervened and set a schedule to resolve the remaining motions.²²⁰ The Custodian then promptly filed, on December 15, 2020, a petition for fees and expenses incurred from November 2019 to November 2020, a motion for an order of discharge, and oppositions to the contempt and preclusions motions.²²¹ Given these

delay in filing the petition was prejudicial because it "seriously interfere[d] with the proper winding up of the receivership" and the petitioners "had notice through their attorney that this court desired all applications for fees to be filed promptly so that the notice to be sent interested parties would contain a reference thereto." *Maurer*, 96 A.2d at 348. Here, no deadline was in place for filing the Contempt Fee Award petition and Respondents' assertion of prejudice is without merit. In *Mattel*, the federal court denied a motion for attorneys' fees because "Rule 54(d)(2)(B) of the Federal Rules of Civil Procedure prescribes a tight time limit for any motion for attorneys' fees, to wit, within 14 days of the entry of judgment." *Mattel*, 210 F.R.D. at 505. That rule has no application here.

²¹⁹ Dkt. 1492. The April 27 hearing had been scheduled to occur on March 30 but was postponed at TPG and Shawe's request. Dkt. 1480 at 2.

²²⁰ Dkt. 1524.

²²¹ Dkts. 1533-37.

circumstances, in particular Respondents' lengthy abandonment of any expressed concern for resolving the Contempt Fee Award more promptly, the record belies any credible suggestion of prejudice to Respondents to warrant preclusion of the Custodian's fee application relating to the Contempt Fee Award.

The second ground of the preclusion motion—waiver—is frivolous. Waiver involves “the voluntary and intentional relinquishment of a known right.”²²² Respondents have provided no evidence that the Custodian intended to relinquish his right to be reimbursed for fees and expenses he and his counsel were forced to incur as a result of TPG and Shawe’s contempt of court. To the contrary, the record reflects that the Custodian fully intended to seek the Contempt Fee Award and merely disagreed with Respondents about the timing for doing so.

For the reasons explained above, Respondents’ preclusion motion is denied.

V. THE OBJECTIONS

This section addresses objections Respondents filed in three tranches to the Custodian’s petitions for fees and expenses incurred from May 2019 through December 2020: (i) the first was filed on December 23, 2019, for fees and expenses incurred from May through October 2019 totaling \$242,886 (as defined above, the “Omnibus Objection”);²²³ (ii) the second was

²²² *Amirsaleh v. Bd. of Trade of City of N.Y., Inc.*, 27 A.3d 522, 529 (Del. 2011).

²²³ See Dkt. 1429. Unless otherwise noted, all numbers are rounded to the nearest dollar in this opinion and the chart attached as Exhibit A hereto.

filed on January 29, 2021, for fees and expenses incurred from November 2019 through November 2020 totaling \$3,164,510 (the “Second Objection”);²²⁴ and (iii) the third was filed on February 2, 2021 for fees and expenses incurred in December 2020 totaling \$460,966 (the “Third Objection”).²²⁵ Given the substantial overlap of the legal and factual issues, the court will address the three tranches of objections together. The total amount of fees and expenses that

²²⁴ See Dkt. 1571.

²²⁵ See Dkt. 1573. In its November 30, 2020 letter, the court directed the Custodian to make several filings by December 15, 2020, including “any petition [the Custodian] intends to make for attorneys’ fees and expenses that were not included in any prior fee petition.” Dkt. 1524 at 2. Construing these words illogically, Respondents contend the court should (i) cut off the Custodian’s right to recover any fees and expenses incurred after December 15, 2020 and (ii) deny reimbursement for any fees and expenses incurred between December 1-15, 2020 (totaling about \$383,000) because they were sought in a petition filed after December 15. Dkt. 1573 at 5-6. As the court explained during the March 2, 2021 hearing, it would make no sense to impose a December 15, 2020 hard stop on the Custodian’s right to recover fees and expenses. Oral Arg. Tr. at 141 (Mar. 2, 2021) (Dkt. 1595). Indeed, Respondents’ own proposed discharge order recognized that the Custodian was entitled post-discharge to “retain the same protections and indemnification rights granted to him under the Securities Purchase Agreement, the Sale Order and the Final Order in his individual capacity as he has had in his capacity as Custodian.” See Dkt. 1566. As to the second point, it is preposterous for Respondents to suggest that the Custodian should forfeit his right to seek reimbursement for fees and expenses incurred during the first half of December because they were included in a fee petition covering the full month, which was filed promptly on January 8, 2021. Dkts. 1554, 1555.

remains at issue following the Custodian’s withdrawal of \$204,485 in fees is \$3,663,878.

Respondents’ objections to the Custodian’s fee petitions fall into two categories: (i) general objections that apply to all of the fees and expenses incurred regardless of the subject matter for which they were incurred and (ii) objections that are specific to the subject matter for which certain fees and expenses were incurred.

Respondents’ general objections are based almost exclusively on opinions expressed in a series of reports by David H. Paige,²²⁶ the managing director of a “legal fee advising firm,” who holds himself out “as an expert regarding the billing practices of Robert Pincus, Esq. and the firm, Skadden, Arps, Slate, Meagher & Flom, LLP.”²²⁷ According to Paige’s report included with the Second Objection—which constitutes the lion’s share of the amount at issue—the Custodian’s fees and expenses should be reduced by 56% based on the general objections alone.²²⁸ This amount fluctuates slightly between the three objections, based primarily on unexplained and seemingly arbitrary changes in the reductions Paige recommends. For example, Paige increased the reduction for “Excessive Hourly Rates” from 30% in his report filed with the Omnibus Objection to 40% in later reports without any substantive explanation.²²⁹

²²⁶ See Dkt. 1429 Ex. B; Dkt. 1571 Ex. A; Dkt. 1573 Ex. A.

²²⁷ Dkt. 1429 Ex. B at 3.

²²⁸ Dkt. 1571 Ex. A at 7, 25.

²²⁹ Compare Dkt. 1429 Ex. B at 12 (“Accordingly, I conservatively recommend that the Total Fees be reduced by at

Wholly apart from their general objections, Respondents seek additional reductions to the fees and expenses incurred for specific subject matters, contending that the Custodian is not legally entitled to recover certain of those amounts.²³⁰ As a fallback position to their assertion that certain amounts must be categorically excluded, Respondents repeatedly refer to and reiterate Paige's 56% figure in their Second Objection.²³¹ By my calculations, based on their general and specific objections, Respondents seek a total reduction of the amount of fees sought in the petitions of approximately 75% of the amount still at issue.²³²

The overarching issue underlying Respondents' objections is the reasonableness of the fees and expenses charged. Rule 1.5(a) of the Delaware Lawyers' Rules of Professional Conduct provides that "[a] lawyer shall not make an agreement for, charge, or collect an unreasonable fee or an unreasonable amount for expenses."²³³ Rule 1.5(a) recites eight non-

least 30%, based solely upon the Wolters Kluwer rate analysis."), with Dkt. 1571 Ex. A at 13 ("Accordingly, I conservatively recommend that the Total Fees be reduced by at least 40%, based solely upon the Wolters Kluwer rate analysis . . .").

²³⁰ See Dkt. 1429 at 16; Dkt. 1571 at 42.

²³¹ See Dkt. 1571 at 22, 26, 52, 56, 57; Dkt. 1588 at 17, 32.

²³² Respondents seek to categorically exclude over \$1.6 million in fees and expenses. *See generally* Dkt. 1429 at 22-29, 32-36; Dkt. 1571 at 14-38; Dkt. 1573 at 5-6, 8, 10-11. Cutting the remaining roughly \$2 million in fees by an additional 56%—as Respondents and Paige recommend—leaves a balance of approximately \$900,000. Respondents do not provide an exact amount in fees and expenses they contend is reasonable.

²³³ Del. Lawyers' R. Prof'l Conduct 1.5(a).

exhaustive factors “to be considered in determining the reasonableness of a fee”:

- (1) the time and labor required, the novelty and difficulty of the questions involved, and the skill requisite to perform the legal service properly;
- (2) the likelihood, if apparent to the client, that the acceptance of the particular employment will preclude other employment by the lawyer;
- (3) the fee customarily charged in the locality for similar legal services;
- (4) the amount involved and the results obtained;
- (5) the time limitations imposed by the client or by the circumstances;
- (6) the nature and length of the professional relationship with the client;
- (7) the experience, reputation, and ability of the lawyer or lawyers performing the services; and
- (8) whether the fee is fixed or contingent.²³⁴

The court turns next to consider the general and specific objections, in turn.

²³⁴ *Id.*; see also *Mahani v. Edix Media Grp., Inc.*, 935 A.2d 242, 246 (Del. 2007) (“To assess the reasonableness of EDIX’s award for attorneys’ fees and other expenses, we consider the factors identified in Rule 1.5(a) of the Delaware Lawyers’ Rules of Professional Conduct and [relevant] case law.” (alteration in original) (internal quotation marks omitted)).

A. The General Objections

Respondents' general objections fall into three categories that track Paige's reports, namely objections for (i) for "excessive hourly rates," (ii) "inappropriate timekeepers" and "non-billable disbursements," and (iii) "generally objectionable billing practices."²³⁵ The court addresses each of those categories next.

1. Hourly Rates

From May 2019 to December 2020, the Custodian charged \$950 per hour for his time, which reflected a reduced rate following his retirement from Skadden as of December 31, 2018.²³⁶ During this same period, the rates Skadden charged fell within the following ranges:

Position	Hourly Rate Range
Partner ²³⁷	\$ 1,225 to 1,775

²³⁵ In his reports, Paige reduces the Custodian's fees and expenses by taking three steps: (i) eliminating fees for "inappropriate timekeepers" and expenses for "non-billable disbursements"; (ii) then reducing fees by 30% or 40% for "excessive hourly rates"; and (iii) then reducing fees by 20% for "generally objectionable billing practices." *See* Dkt. 1429 Ex. B at 6; Dkt. 1571 Ex. A at 6-7; Dkt. 1573 Ex. A.

²³⁶ Dkt. 1281 Ex. 1 at 3. Pincus represents that his \$950 per hour rate was the amount he had been "charging for non-Skadden mediation and consulting matters on which [he] worked since [he] became Of Counsel on April 1, 2018." *Id.*

²³⁷ Timekeeper N, a tax partner, billed 1.6 hours at a rate of \$1,775 per hour and 6.2 hours at \$1,695 per hour. *See* Dkt. 1441 App. A; Dkt. 1540 Ex. A. No other partner at Skadden billed over \$1,565 per hour. *See* Dkt. 1441 App. A; Dkt. 1540 Ex. A; Dkt. 1555 Ex. A.

Counsel	\$ 1,200
Associate	\$ 695 to 1,120
Law Clerk	\$ 475
Paralegal/Legal Assistant	\$ 180 to 495

Respondents do not specifically take issue with the rate the Custodian himself charged during the period in question. Rather, their contention is that Skadden's overall rates "are extraordinarily, indeed outrageously, unreasonable by any measure."²³⁸ The court disagrees. In my opinion, a firm of Skadden's stature was necessary to support the Custodian under the circumstances of this case and the hourly rates Skadden charged are reasonable because they are consistent with the rates Skadden charges other clients, as the court's orders require, and are in line with the rates of firms that can fairly be considered Skadden's peers. Skadden's hourly rates also reflect the complexity of the work performed and the results obtained both during the sale process and after the closing.

The August 2015 Order, which the court entered after trial when granting judgment in Elting's favor under 8 *Del. C.* § 226, expressly provides that "[t]he Custodian shall be compensated at the usual hourly rate he charges as a partner of Skadden" and that "[t]he fees of any counsel or advisors" retained by the Custodian—"including Skadden"—"shall be calculated on the same hourly rates charged by such counsel or advisors to clients represented outside this

²³⁸ Dkt. 1429 at 38.

matter.”²³⁹ The Sale Order, entered on July 19, 2016, again expressly authorized the Custodian “to utilize the services of Skadden” and contained substantively identical provisions governing the hourly rates the Custodian and his counsel may charge.²⁴⁰ As reflected in the Final Order, entered on February 18, 2018, these provisions remained in place throughout the May 2019 to December 2020 period.²⁴¹

On March 9, 2021, Jennifer Voss, Skadden’s lead litigation partner in these actions, submitted an affidavit attesting that she had reviewed the outstanding fee petitions, which cover fees and expenses Skadden incurred from May 2019 to December 2020; that the fees and expenses in those petitions “are reasonable for the tasks performed”; and that “[t]he hourly rates charged by Skadden in this matter are consistent with the hourly rates charged by Skadden (including by the Delaware office of Skadden) to clients represented outside this matter.”²⁴² The Custodian also provided filings from three actions where federal courts approved applications in 2019 to compensate Skadden at rates in line with the rates set

²³⁹ Dkt. 607 ¶¶ 10-11. The Initial Order appointing Pincus as a custodian to serve as a mediator contained the same provisions. *See* Dkt. 515 ¶¶ 7-8.

²⁴⁰ Dkt. 848 ¶¶ 7, 14.

²⁴¹ Dkt. 1243 ¶ 8 (“The rights and authority granted to the Custodian . . . under the Sale Order and all other orders of the Court in Civil Action Nos. 9700-CB and 10449-CB shall remain in full force and effect in accordance with their terms until otherwise modified or discharged by the Court.”).

²⁴² Dkt. 1593 ¶¶ 3-4, 6. The court asked Skadden to provide such an affidavit at oral argument. *See* Oral Argument Tr. at 137-38 (Mar. 2, 2021) (Dkt. 1595).

forth above.²⁴³ Voss's affidavit and these filings confirm that Skadden's rates in the outstanding petitions complied with this court's orders.

In addition, the Custodian provided filings from actions—including seven in Delaware—where federal courts approved fee applications for twelve other firms whose hourly rates were in line with the rates Skadden charged here.²⁴⁴ These twelve firms,²⁴⁵ which the court would consider peers of Skadden, include Shawe's lead trial counsel when the Custodian was appointed: Sullivan & Cromwell LLP.²⁴⁶

As important as the fact that the rates Skadden charged were specifically authorized under this court's orders, is the reason the court entered those orders in

²⁴³ See Dkt. 1441 App. B at Exs. F, J, M.

²⁴⁴ See Dkt. 1441 App. B at Exs. A-E, G-I, K-L, N-O.

²⁴⁵ The twelve firms are: Debevoise & Plimpton LLP; Paul, Weiss, Rifkind, Wharton & Garrison LLP; Simpson Thacher & Barlett LLP; Davis Polk & Wardell LLP; Kirkland & Ellis LLP; Baker Botts LLP; Wachtell, Lipton, Rosen & Katz; Sullivan & Cromwell LLP; Weil, Gotshal & Manges LLP; Latham & Watkins LLP; Gibson, Dunn & Crutcher LLP; and Wilson Sonsini Goodrich & Rosati, P.C. *Id.*

²⁴⁶ Dkt. 1441 App. B at Ex. I. The 2019 filing for Sullivan & Cromwell disclosed the following hourly rates: \$1,275 to \$1,560 for partners, \$595 to \$1,040 for associates, and \$335 to \$480 for legal assistants. *Id.* ¶ 8. In its filing for court approval of its fee and expense request, Sullivan & Cromwell represented that it “does not ordinarily determine its fees solely on the basis of hourly rates,” that the ranges it provided were “determined with reference to the rates charged by other leading law firms for similar work,” and that the “rates for the more senior timekeepers in each class represent a discount from the rates currently used by S&C when preparing estimates of fees . . . for non-bankruptcy engagements.” *Id.* ¶¶ 7-8.

the first place. From the beginning, these actions were extraordinarily contentious. Shortly before trial, the parties deluged the court with twelve discovery and *in limine* motions.²⁴⁷ The day before trial, Elting filed a motion for sanctions alleging extremely serious acts of misconduct by Shawe, which ultimately led to the imposition of a sanction against Shawe of approximately \$7.1 million.²⁴⁸ After completing a six-day trial, two things were painfully clear to the court concerning the selection of a custodian.

First, it was clear that the custodian and his counsel needed to have the necessary M&A knowledge and experience to conduct a sale process for a substantial company—one that earned almost \$80 million in net income on over \$470 million in revenues the year before trial and that ended up being valued at approximately \$770 million.²⁴⁹ Second, and more directly relevant here, the custodian needed to have a firm with the experience, resources, and ability to deal with Shawe, a serial litigator who vehemently opposed the sale process, exhibited irrational and erratic behavior, and demonstrated a willingness to do pretty much anything to get his way without regard for the cost. For example, as the court found, “Shawe threatened to shut down the entire Company” and “dismantle this place” on multiple occasions if Elting did not give in on matters where they disagreed,²⁵⁰

²⁴⁷ *In re Shawe & Elting, LLC*, 2015 WL 4874733, at *24.

²⁴⁸ See *supra* Part I.D.

²⁴⁹ *Shawe & Elting LLC*, 2015 WL 4874733, at *4; *TransPerfect*, 2018 WL 904160, at *12.

²⁵⁰ *Shawe & Elting LLC*, 2015 WL 4874733, at *5.

and “bullied Elting and those aligned with her, expressing his desire to ‘create constant pain’ for Elting until she agreed with Shawe’s plans.”²⁵¹ Given these circumstances, it was essential that the custodian have the ability to utilize the full resources of his firm (Skadden) and that they both be compensated fairly for their time, *i.e.*, at the rates they would charge other clients.²⁵²

In his reports, Paige asserts that Skadden’s hourly rates are more than double what he refers to as

²⁵¹ *Shawe v. Elting*, 157 A.3d at 157.

²⁵² As the court feared might happen, Shawe attempted to impede the sale process, driving up the cost along the way. Various litigations Shawe pursued for this purpose are described in Part I. In addition, Shawe “refused to sign a management representation letter that was necessary for Grant Thornton to complete its audit” until “the Custodian threatened to exclude [him] from the sale process.” *TransPerfect*, 2018 WL 904160, at *17. Late in the process, furthermore, Shawe contended that Wordfast LLC—an entity Shawe and Elting owned on a 50–50 basis—was owed “a material amount of fees from 2006 forward [from the Company] and, upon a sale [of the Company] to a third party, likely would be facing annual fees of up to \$10 million to use Wordfast’s technology.” *Id.* at *9. To address this issue, the Custodian “filed an application for a declaration that the Company and/or its subsidiaries held a non-exclusive, irrevocable, and royalty-free implied license to use any and all software and source code owned by Wordfast.” *Id.* at *10. On the night before Shawe’s deposition was to be taken in connection with an expedited hearing the court had scheduled concerning the Wordfast dispute, “Shawe and Ms. Shawe filed a notice of removal of the Wordfast matter to the United States District Court for the District of Delaware,” which “necessitated cancellation of the evidentiary hearing unless and until the district court remanded the case.” *Id.* The controversy over Wordfast contributed to one bidder dropping out of the sale process. *Id.*

“applicable mean market rates” and must be reduced by 30% or 40%, depending on the report.²⁵³ Paige reaches this conclusion by comparing Skadden’s rates to two sets of data compiled by Wolters Kluwer. In my opinion, neither comparison provides a reliable basis upon which to conclude that Skadden’s rates were not reasonable under the circumstances of this case.

Paige first compares Skadden’s hourly rates “to the mean hourly rates for firms engaged in bankruptcy and collection matters in Wilmington, DE, during the period in question,”²⁵⁴ using data limited to “firms with 201-500 lawyers.”²⁵⁵ According to Paige, these data reflect “rates charged by similar firms for similar work.”²⁵⁶ Paige fails to provide, however, any basis for either conclusion. First, Paige provides no analysis to support his assumption that “bankruptcy and collection matters” constitute “similar work” to the services the Custodian and Skadden rendered here—none of which involved a bankruptcy or collections matter. Second, despite his admission that

²⁵³ Dkt. 1429 Ex. B at 12; Dkt. 1571 Ex. B at 12-14; Dkt. 1573 Ex. A. As noted above, this shift from 30% in Paige’s “first report” to 40% in later reports is unexplained and seemingly arbitrary.

²⁵⁴ Dkt. 1429 Ex. B at 11; *see also* Dkt. 1571 Ex. A at 12.

²⁵⁵ Dkt. 1429 Ex. B at 11-12; *see also* Dkt. 1571 Ex. A at 12. In his second report, filed with the court on January 29, 2021, Paige included an additional comparison between Skadden’s rates and the rates charged in “Bankruptcy and Collection matters in Philadelphia, PA [which includes Wilmington, DE] for Firms with more than 1,000 Lawyers.” Dkt. 1571 Ex. A at 12. This additional comparison suffers the same flaws as the other two comparisons. The work Skadden performed throughout these actions did not concern “bankruptcy and collection matters.”

²⁵⁶ Dkt. 1429 Ex. B at 11; Dkt. 1571 Ex. A at 12.

“firm size is a large factor in determining hourly rates,”²⁵⁷ Paige provides no basis for his conclusion that firms with 201-500 lawyers are “similar firms” to Skadden, a global firm with more than 1,700 lawyers.²⁵⁸ The unsubstantiated and grossly apples-to-oranges nature of Paige’s first comparison makes it unreliable on its face.

Paige’s second comparison “analyzed the Custodian’s rates against the mean hourly rates for firms with more than 1,000 lawyers engaged in corporate matters in Wilmington, DE, during the period in question.”²⁵⁹ Although facially closer to the mark, this comparison suffers from similar deficiencies. Paige provides no elaboration for what constitutes “corporate matters” as used in the data samples and again makes no comparison to the services that Skadden performed in these actions. Additionally, beyond merely controlling for firm size, Paige’s reports lack any explanation for how the firms in the sample actually compare to Skadden. No visibility is provided as to how many and which firms are included in the data samples to enable the court to assess their comparability to Skadden. As significantly, Paige does not provide any persuasive explanation for why the twelve firms referenced above—whose hourly rates are in line with the rates charged here—are not more reflective of Skadden’s

²⁵⁷ Dkt. 1429 Ex. B at 12; Dkt. 1571 Ex. A at 12.

²⁵⁸ Dkt. 1441 at 36.

²⁵⁹ Dkt. 1429 Ex. B at 12; *see also* Dkt. 1571 Ex. A at 13. Although the quote refers to firms in “Wilmington, DE,” the actual data is based on firms in Philadelphia, PA and includes Wilmington. *See* Dkt. 1429 Ex. B at 12; Dkt. 1571 Ex. A at 13.

peers.²⁶⁰ In sum, as with his other rate comparison, the second comparison in Paige's report does not provide a reliable basis to conclude that Skadden's hourly rates are not reasonable.

Critically, Paige's reports focus myopically on only one of the Rule 1.5(a) factors—"the fee customarily charged in the locality for similar legal services"²⁶¹—and make no effort to consider any of the other Rule 1.5(a) factors that "case law directs a judge to consider" in determining reasonableness.²⁶² Paige does not analyze or consider, for example, "the experience, reputation, and ability" of the Custodian and other attorneys at Skadden, "the amount involved and the results obtained" throughout the custodianship or the sale process, or "the novelty and difficulty of the questions involved" in these actions.²⁶³ Indeed, Respondents concede that Paige "was not privy to Skadden's work product, nor in a position to evaluate the relative complexity or simplicity of the legal issues involved."²⁶⁴

Consideration of the other Rule 1.5(a) factors reinforces the court's conclusion that Skadden's hourly rates were reasonable in this case. As discussed above,

²⁶⁰ Respondents contend that the rates of these twelve firms consist of "approved rates in Bankruptcy cases mostly in New York City." Dkt. 1588 at 5. This is incorrect. In fact, of the sixteen cited cases, eight were in Delaware, five were in New York, two were in Texas, and one was in Oklahoma. *See* Dkt. 1441 App. B.

²⁶¹ Del. Lawyers' R. Prof'l Conduct 1.5(a)(3).

²⁶² *Mahani*, 935 A.2d at 245-46 (citation omitted).

²⁶³ Del. Lawyers' R. Prof'l Conduct 1.5(a).

²⁶⁴ Dkt. 1571 at 7 n.5.

when selecting Pincus to be Custodian, the court believed it was imperative that he have the experience, resources, and ability of a firm of Skadden' stature at his disposal because of the challenges the court foresaw in implementing the remedy. Despite Shawe's consistent efforts to undermine the sale process, the Custodian with Skadden's assistance ran a successful modified auction in accord with the court's directive "to sell the Company with a view toward maintaining the business as a going concern and maximizing value for the stockholders."²⁶⁵ Shawe later conceded as much in an appellate brief: "The Custodian and his consultants created a courtapproved auction process, ran an extended auction, selected a winner, and recommended the sale of TPG to Shawe for economic and non-economic reasons, which fulfilled the Custodian's dual mandate."²⁶⁶

After the sale process concluded, the Custodian was forced to deal with collateral litigations and motions pressed by Respondents, which he and his advisors handled with similar skill, often under significant "time limitations imposed by . . . circumstances" Respondents created.²⁶⁷ The Contempt Fee Award, which accounts for almost one-third of the fees at issue, is case in point. In violation of this court's orders, the Company filed suit against the Custodian in Nevada over the amount owed under

²⁶⁵ *Shawe & Elting LLC*, 2015 WL 4874733, at *32.

²⁶⁶ Answering Br. of Resp't-Below Appellee Philip R. Shawe at 46, *Elting v. Shawe*, No. 90, 2018 (Del. April 5, 2018), Dkt. 18.

²⁶⁷ Del. Lawyers' R. Prof'l Conduct 1.5(a)(5).

the Fee Orders and failed to stand down even in the face of a contempt motion, necessitating that the Custodian simultaneously—and successfully—litigate in two forums at once under significant time pressures.²⁶⁸

Finally, as an equitable matter, Respondents cannot “be heard to complain” that the amount Skadden charged for work performed after the sale process was “excessive when [they] may be blamed for so much of the cost.”²⁶⁹ Knowing full-well that Skadden had been representing the Custodian on a non-contingent basis since the inception of the custodianship and was entitled to be paid at the rates it charged other clients, Shawe chose to go to battle with the Custodian rather than to cooperate during the wind-up process—acting in contempt of court, filing baseless motions and appeals, and quarreling with virtually every time entry in the Custodian’s fee petitions.²⁷⁰ As noted above, the Custodian deftly

²⁶⁸ *TransPerfect*, 2019 WL 5260362, at *9, *13.

²⁶⁹ *EDIX Media Grp., Inc. v. Mahani*, 2007 WL 417208, at *2 (Del. Ch. Jan. 25, 2007) (refusing to reduce fees awarded to plaintiff when, “[w]ith ample opportunity to minimize the costs of litigation, defendant at every step chose to draw out the conflict”), *aff’d*, 935 A.2d 242 (Del. 2007).

²⁷⁰ As part of their Omnibus Objection, Respondents submitted an affidavit from Adam Mimeles, TPG’s general counsel. Mimeles identifies numerous law firms and attorneys Respondents hired after Shawe lost at trial and the hourly rates they charged for working on various matters at issue in the Custodian’s fee petitions. *See* Dkt 1429 Ex. A ¶¶ 5-7. These hourly rates are irrelevant. As Respondents note, they “are free to hire and to utilize as many attorneys and advisors as they desire” and pay those attorneys or advisors whatever hourly rates they can negotiate. Dkt. 1588 at 31. But Respondents’ decision—after

opposed this onslaught of attacks. The results obtained and the skill he and his counsel demonstrated throughout these actions reinforces the reasonableness of the Custodian and Skadden's hourly rates.

2. Billing for Non-Attorney Time and Certain Expenses

Respondents argue that the Custodian and Skadden should not be reimbursed for non-attorney time and "other administrative expenses" because such reimbursement "is improper under applicable legal, commercial and ethical billing practices, in which such non-professional costs are subsumed in law firm overhead."²⁷¹ In the alternative, Respondents argue "if the Court were to allow some amount of non-attorney fees, . . . those fees should be limited to cost, not profit centers for Skadden at TPG's or the Escrow's expense."²⁷² In total, Respondents seek a reduction of \$167,711 in fees for "Inappropriate Timekeepers" and

being represented at trial and on appeal of the Sale Order by Sullivan & Cromwell LLP and a prominent Delaware law firm—to switch to law firms charging lower hourly rates has no bearing on whether Skadden's rates are reasonable for purposes of this motion. Skadden was engaged at the outset of these actions and developed vast institutional knowledge and experience. The Custodian was not obligated to switch counsel after the sale transaction closed, of course, and it would have been illogical and inefficient for him to do so as Shawe continued his attacks on the Custodian.

²⁷¹ Dkt. 1429 at 37.

²⁷² *Id.*

a reduction of \$194,980 for “Non-Billable Disbursements.”²⁷³

a. Non-Attorney Timekeepers

In his reports, Paige contends that Skadden should not be reimbursed for any entries in its billing records attributable to “Legal Assistants,” “Legal Assistant Specialists,” “Client Specialists,” and “Law Clerks.”²⁷⁴ Paige attempts to distinguish these classifications from paralegals, asserting that they “appear to be nonprofessionals,” which he defines as “non-lawyers and non-paralegals.”²⁷⁵ The court disagrees with Paige’s proposed exclusion of these time entries.

To start, Paige provides no support for defining “legal assistants” as “nonprofessionals.” This lack of support is unsurprising, given that ABA Model Guidelines use the terms “legal assistant” and “paralegal” interchangeably. Specifically, the 2018 ABA Model Guidelines for the Utilization of Paralegal Services explains that:

In 1986, the ABA Board of Governors approved a definition for the term “legal assistant.” In 1997, the ABA amended the definition of legal assistant by adopting the following language: “*A legal assistant or paralegal* is a person qualified by education, training or work experience who is employed or retained by a lawyer, law office,

²⁷³ See Dkt. 1429 Ex. B at 6; Dkt. 1573 Ex. A.

²⁷⁴ Dkt. 1429 Ex. B at 9; Dkt. 1571 Ex. A at 9.

²⁷⁵ Dkt. 1429 Ex. B at 9.

corporation, governmental agency or other entity who performs specifically delegated substantive legal work for which a lawyer is responsible.” *To comport with current usage in the profession, these guidelines use the term “paralegal” rather than “legal assistant;” however, lawyers should be aware that the terms legal assistant and paralegals are often used interchangeably.*²⁷⁶

The ABA Model Guidelines further explain that “the titles assigned to paralegals must be indicative of their status as nonlawyers and not imply that they are lawyers. *The most common titles are ‘paralegal’ and ‘legal assistant’ . . .*”²⁷⁷

In a seminal decision on the meaning of “reasonable attorney’s fees,” the United States Supreme Court held in *Missouri v. Jenkins by Agyei* that “[c]learly, a ‘reasonable attorney’s fee’ . . . cannot have been meant to compensate only work performed personally by members of the bar,” but also includes the work of paralegals, “law clerks,” and “recent law graduates” at market rates for their services.²⁷⁸ Specifically addressing the issue of paralegal time, the Court held that “if the prevailing practice in a given community were to bill paralegal time separately at market rates, fees awarded the attorney at market

²⁷⁶ ABA Model Guidelines for the Utilization of Paralegal Serv. at 1 n.1 (emphasis added).

²⁷⁷ *Id.* at 10-11 (emphasis added). The ABA Model Guidelines also frequently cite to the “National Association of Legal Assistant’s Model Standards and Guidelines for the Utilization of Legal Assistants.” *See id.* at 5-7, 14, 17, 18.

²⁷⁸ 491 U.S. 274, 285, 289 (1989).

rates for attorney time would not be fully compensatory if the court refused to compensate hours billed by paralegals or did so only at ‘cost.’”²⁷⁹ The Supreme Court thus expressly rejected “the argument that compensation for paralegals at rates above ‘cost’ would yield a ‘windfall’ for the prevailing attorney.”²⁸⁰

In accord with the ABA Model Guidelines—which also provides that “[a] lawyer may charge ‘market rates’ for paralegal services, rather than actual costs”²⁸¹—Delaware courts have used the terms “legal assistant” and “paralegal” synonymously and permitted payment for their time. In *Ciappa Construction, Inc. v. Innovative Property Resources, LLC*, the Superior Court held that “Delaware courts have routinely included fees charged for a *legal assistant’s time* when granting attorney’s fees.”²⁸² For support, the Superior Court cited to other Delaware cases, including two decisions of the Court of Chancery that applied the practice of this court to compensate

²⁷⁹ *Id.* at 287.

²⁸⁰ *Id.*

²⁸¹ ABA Model Guidelines for the Utilization of Paralegal Serv. at 17.

²⁸² 2007 WL 1705632, at *1 (Del. Super. June 12, 2007) (emphasis added); *see also McMackin v. McMackin*, 651 A.2d 778, 779 (Del. Fam. Ct. 1993) (“The phrase ‘all or part of the costs of the other party of maintaining or defending’ has previously been found broad enough to include fees incurred by a *legal assistant or paralegal*.” (emphasis added)); *In re Dendreon Corp., et al.*, Case No. 14-12515-PJW, Dkt. 72 (Bankr. D. Del. Nov. 12, 2014), *application granted*, Dkt. 152 (Dec. 9, 2014) (granting application authorizing employment and retention of Skadden, including rates of “\$195 to \$340 for legal assistants”).

paralegals and legal assistants based on their hourly rates.²⁸³

Given these authorities, and the lack of any persuasive Delaware authority to the contrary cited in Paige's reports,²⁸⁴ the court declines to exclude the entries from Skadden's billing records attributable to legal assistants, legal assistant specialists, client specialists, and law clerks. Each of these entries, which connote the provision of professional services,²⁸⁵

²⁸³ See *In re First Interstate Bancorp Consol. S'holder Litig.*, 756 A.2d 353, 364 & n.6 (Del. Ch. 1999), *aff'd sub nom. First Interstate Bancorp v. Williamson*, 756 A.2d 388 (Del. 2000); *In re Diamond Shamrock Corp.*, 1989 WL 17424, at *1, *3 (Del. Ch. Feb. 23, 1989).

²⁸⁴ Paige cites *Baker v. Baker*, 1990 WL 320333 (Del. Fam. Ct. July 6, 1990) for the assertion that "paralegals and law clerks are part of the attorney's overhead and should not be reimbursed." Dkt. 1429 Ex. B at 20. That case is an outlier. Indeed, it specifically acknowledged "[t]here is a difference among the Judges of the Delaware Family Court as to whether fees of paralegals and law clerks are allowable or should be considered part of the attorney's overhead and reflected in the attorney's hourly fee." *Baker*, 1990 WL 320333, at *11. Indeed, three years later, in a well-reasoned decision applying the rationale of the Supreme Court's decision in *Jenkins by Agyei*, the Family Court held that "[p]aralegal fees are *not* a part of the overall overhead of a law firm" and that "these *legal assistants* have the potential for greatly *decreasing* litigation expenses and, for that matter, greatly increasing the efficiency of many attorneys." *McMackin*, 651 A.2d at 779 (emphasis added).

²⁸⁵ In his answering brief, the Custodian asserts that "Skadden did not bill for clerical or administrative tasks." Dkt. 1441 at 31 n.9. Respondents separately object to what Paige defines as "Administrative and/or Clerical Tasks." Dkt. 1571 Ex. A at 14-15; *see also* Dkt. 1429 Ex. B at 5. This objection is addressed below.

are properly subject to reimbursement and indemnification at their hourly rates.

b. Out-of-Pocket Expenses

This court’s orders provide that the Custodian’s counsel’s “reasonable fees and *expenses* . . . shall be paid promptly by TPG.”²⁸⁶ Pursuant to these orders, the Custodian seeks reimbursement for \$215,674—less than 6% of the amount at issue—for the following out-of-pocket expenses:²⁸⁷

	Disbursement Type	Amount
1	Westlaw/Lexis Research	\$176,306
2	Copying, Reproduction, and Word Processing	\$17,751
3	Outside Research, eDiscovery, and Certain Court Expenses	\$16,526
4	Travel and Out-of-Town Meals	\$3,794
5	Miscellaneous ²⁸⁸	\$1,297
	TOTAL	\$215,674

Relying on Paige’s analysis, Respondents object to \$194,980—or more than 90% of these expenses.²⁸⁹ It

²⁸⁶ Dkt. 607 ¶ 11 (emphasis added); *see also* Dkt. 848 ¶ 14.

²⁸⁷ *See* Dkt. 1441 App. A; Dkt. 1537 Ex. A; Dkt. 1555 Ex. A.

²⁸⁸ This includes expenses such as “Attorney work meals,” “Overtime Meals,” “Messengers/Courier,” and “Vendor Hosted Teleconferencing.” *See* Dkt. 1441 App. A; Dkt. 1537 Ex. A; Dkt. 1555 Ex. A.

²⁸⁹ *See* Dkt. 1429 Ex. Bat 6; Dkt. 1571 Ex. A at 6; Dkt. 1573 Ex A.

appears that Paige does not object to the expenses within the third²⁹⁰ and fourth²⁹¹ categories, but does take issue with nearly every dollar in the other categories.²⁹² To support such an expansive reduction in expenses, Respondents and Paige cite to numerous cases applying Court of Chancery Rule 54(d)²⁹³—which provides that “*costs* shall be allowed as of course to the prevailing party unless the Court otherwise directs.”²⁹⁴

This court has recognized that “[t]he term ‘costs’ as employed by Court of Chancery Rule 54(d) is not synonymous with ‘expenses’ incurred by a party in successfully pursuing his claims.”²⁹⁵ To the contrary, the term “expenses,” as used in this court’s orders, “has a legally recognized broader definition” than “costs.”²⁹⁶

²⁹⁰ This category includes expenses that Skadden describes as “Outside Research,” “Outside Discovery Services,” “Filing/Court Fees,” and “Court Reporting.” *See* Dkt. 1441 App. A; Dkt. 1537 Ex. A; Dkt. 1555 Ex. A.

²⁹¹ This category includes expenses that Skadden describes as “Air/Rail Travel (external),” “Out-of-Town Travel,” and “Out-of-Town Meals.” *See* Dkt. 1441 App. A; Dkt. 1537 Ex. A; Dkt. 1555 Ex. A.

²⁹² *See* Dkt. 1429 Ex. Bat Ex. 1 ; Dkt. 1571 Ex. A at Ex. 2; Dkt. 1573 Ex. A.

²⁹³ *See* Dkt. 1571 at 48 (citing *Tanyous v. Happy Child World, Inc.*, 2008 WL 5424009, at *1 (Del. Ch. Dec. 19, 2008)); Dkt. 1429 Ex. B at 22-23.

²⁹⁴ Ch. Ct. R. 54(d) (emphasis added).

²⁹⁵ *Tanyous*, 2008 WL 5424009, at *1.

²⁹⁶ *Ivize of Milwaukee v. Compex Litig. Support*, 2009 WL 1930178, at *1 (Del. Ch. June 24, 2009)

Turning to the proper scope of the term “expenses,” Comment 1 under Rule 1.5 of the Delaware Lawyers’ Rules of Professional Conduct provides that “[a] lawyer may seek reimbursement for the cost of services performed in-house, such as copying, or for other expenses incurred in-house, such as telephone charges . . . by charging an amount that reasonably reflects the cost incurred by the lawyer.”²⁹⁷ The ABA Committee on Ethics and Professional Responsibility similarly provides in a formal opinion that “it seems clear that lawyers may pass on reasonable charges for” in-house services, such as “photocopying, computer research, on-site meals, deliveries and other similar items.”²⁹⁸

In *Lillis v. AT & T Corp.*, Vice Chancellor Lamb ruled that certain expenses, including “Westlaw charges [that] were incurred in performing the research assigned by [an] associate” were properly subject to reimbursement where a contractual provision “entitle[d] a party to recover attorneys’ fees and expenses from an adversary party.”²⁹⁹ Our

²⁹⁷ Del. Lawyers’ R. Prof'l Conduct 1.5 Cmt. 1.

²⁹⁸ ABA Formal Op. 93-379 § C (Dec. 6, 1993).

²⁹⁹ 2009 WL 663946, at *2, *6 (Del. Ch. Feb. 25, 2009); *see also* *Blank Rome, LLP v. Vendel*, 2003 WL 21801179, at *9 (Del. Ch. Aug. 5, 2003) (upholding arbitrator’s decision to permit reimbursement for certain expenses under a fee agreement, including expenses “for photocopies, telephone calls, and computer research” and noting that “[c]ommon sense suggests that when a client hires a lawyer, the client implicitly agrees that the lawyer will have certain resources to accomplish the task at hand. The client cannot require the lawyer to give diligent representation and at the same time handcuff the lawyer from having access to the customary tools of the profession (e.g.

Superior Court similarly concluded that a contract requiring a party “pay all costs and expenses (including attorneys’ fees and disbursements)” of the other party was broad enough to include expenses such as “the cost of photocopying; travel costs; mail and courier expenses; the cost of automated research; [and] manual research expenses” and found the amount billed for those expenses was reasonable.³⁰⁰ Based on this precedent, I find Respondents and Paige’s reliance on Court of Chancery Rule 54(d) unpersuasive.

Based on an independent review of these expenses, the court finds they are reasonable as a general matter. A substantial portion of the expenses sought (over 86%) stem from Westlaw, Lexis/Nexis, and “Outside Research” charges.³⁰¹ These research-related expenses are reasonable in light of the numerous legal issues Respondents created across multiple jurisdictions during the relevant time period.³⁰² Respondents’ objection is overruled.

3. Objectionable Billing Practices

In their final and most granular general objection, Respondents seek a reduction of \$429,335 based on

photocopies, telephone calls and legal research) and techniques (e.g. summarizing the relevant portions of lengthy depositions”).

³⁰⁰ *Salaman v. Nat'l Media Corp.*, 1994 WL 465535, at *4 (Del. Super. Ct. July 22, 1994).

³⁰¹ “Outside Research” accounts for \$9,718.30 of the expenses sought and includes expenses related to File & ServXpress LLC and Pacer Service Center. See Dkt. 1441 App. A; Dkt. 1537 Ex. A; Dkt. 1555 Ex. A.

³⁰² The court addresses one specific Westlaw charge in Part V.B.9, *infra*.

what Paige characterizes as “Generally Objectionable Billing Practices.”³⁰³ In his reports, Paige used a “Tagging Guide” to track instances of allegedly “Generally Objectionable Billing Practices” using seventeen different “tags.”³⁰⁴ To be more specific, attached to Paige’s reports are copies of Skadden’s billing records where he has applied directly to the billing record “tags” using a numbering system to virtually every attorney time entry.

The tags are not mutually exclusive. A single time entry may have more than one tag. Indeed, to my eye, most of the entries included multiple tags for allegedly objectionable billing practices.³⁰⁵ For example, time entries tagged for “block billing” frequently were also tagged as “vague.”

Two of the seventeen tags—for “inappropriate timekeepers” and “nonbillable disbursements” (Tags #7 and #12)—have been addressed in Part V.A.2 above. Two of the other tags—for “update letters” and “motion for certification” (Tags #16 and #17)—overlap with the subject matter specific objections addressed in Part V.B. below. The court considers the remaining thirteen tags next.

³⁰³ Dkt. 1429 Ex. B at 19; Dkt. 1571 Ex. A at 6, 21; Dkt. 1573 Ex. A.

³⁰⁴ See Dkt. 1429 Ex. B at Ex. 4; Dkt. 1571 Ex. A at Ex. 4.

³⁰⁵ For entries with multiple tags, the entire dollar amount is attributed to each tag in Paige’s “Objection Totals.” Dkt. 1429 Ex. B at Ex. 3; Dkt. 1571 Ex. A at Ex. 3; Dkt. 1573 Ex. A. As a result, the sum of the “Total Amount of Objection” figures in Paige’s first report (\$390,576) is significantly more than the amount at issue for that period (\$242,886). Dkt. 1429 Ex. B at Ex. 3.

a. Block Billing (Tag #1)

Respondents argue that “Skadden’s practice of block billing contaminated” thousands of hours of work and “block this Court, Objectors, or an expert’s ability to analyze the reasonableness of the claimed fees.”³⁰⁶ Paige opines that “[l]egal authorities and other generally accepted commercial standards . . . discuss why the use of block billing is not a reasonable billing practice.”³⁰⁷ This objection is overruled.

Respondents cite no case where a Delaware court has ruled that block billing is impermissible as a matter of law. In fact, Delaware courts have noted the absence of “any Delaware case that finds block-billing objectionable *per se*.”³⁰⁸ The relevant inquiry is whether the use of block billing “make[s] it more difficult for a court to assess the reasonableness of the hours claimed.”³⁰⁹

Having reviewed a large number of the “block billing” time entries that Paige “tagged,” the court is satisfied that the level of description provided has not

³⁰⁶ Dkt. 1571 at 42, 49-50.

³⁰⁷ Dkt. 1571 Ex. A at 17. For support, Paige refers to the appendix to his “First Report.” *Id.* That appendix cites three cases, none of which support his opinion that “block billing is not a reasonable billing practice” as a matter of law. *See* Dkt. 1429 Ex. B at 25-26.

³⁰⁸ *Concord Steel, Inc. v. Wilm. Steel Processing Co., Inc.*, 2010 WL 571934, at *3 n.22 (Del. Ch. Feb. 5, 2010), *aff’d*, 7 A.3d 486 (Del. 2010) (TABLE); *see also Immediant Corp. v. HealthTrio, Inc.*, 2007 WL 656901, at *4 (Del. Super. Ct. Mar. 5, 2007) (noting that “block billing is not prohibited *per se*”).

³⁰⁹ *Immediant*, 2007 WL 656901, at *4.

impeded its ability to assess the reasonableness of Skadden's fees. The entries typically explained both the type of work performed (e.g., legal research, analysis, motion or brief drafting, etc.) along with the "case-related event to which this work specifically related."³¹⁰ Indeed, my review of tagged entries—many of which appeared on copies of billing records Skadden color-coded by subject matter³¹¹—confirm my confidence in Skadden's categorization of the entries so as to allow me to assess the reasonableness of the fees charged for particular tasks.

b. Vague Entries (Tag #2)

Respondents argue that certain time entries "are extraordinarily vague, preventing Objectors from considering the reasonableness of the work actually performed."³¹² This objection is overruled.

Based on the same review of time entries discussed above, the court observes that the time entries almost uniformly include a brief description of the work or task performed and the subject matter at issue. The court is satisfied that the time entries

³¹⁰ *Morris v. Astrue*, 2013 WL 257108, at *4-5 (D. Del. Jan. 23, 2013) (declining to reduce fees that were "collected together in large blocks of time" because "[t]he tasks grouped together here (such as legal research, brief writing, and record review) are frequently completed in conjunction with one another, often in a manner that can make specific time allocations for each difficult to cull out").

³¹¹ See Dkt. 1571 Ex. A.

³¹² Dkt. 1571 at 21.

provide Respondents and the court with sufficient detail to assess the reasonableness of the charges.³¹³

c. Quarter Hour Billing (Tag #3)

Paige opines that “[q]uarter, half and full hour billing is disallowed.”³¹⁴ Indicative of the caviling mentality of Paige’s assignment, this criticism applies to three entries that add up to 1.75 hours of a partner’s time.³¹⁵ This objection is overruled. Paige provides no support for the proposition that billing in quarter hour increments is improper under Delaware law or that the minuscule number of entries involved resulted in inflated billing hours.

d. Clerical/Administrative Tasks (Tag #4)

Paige tagged 31 entries “for clerical and/or administrative tasks, requiring no clear professional-level skill.”³¹⁶ This objection is sustained in part.

The United States Supreme Court held in *Jenkins by Agyei* that “purely clerical or secretarial tasks should not be billed at a paralegal rate, regardless of who performs them.”³¹⁷ Delaware courts are in

³¹³ It appears Paige was over-inclusive in deciding which entries to “tag” as vague. For example, Paige tagged an entry of 0.20 hour with the description “confer with B. Pincus re: Cypress subpoena and follow up re: subpoena.” See Dkt. 1429 Ex. B. It is not clear what about this entry is too vague, especially given the twelve minutes it covers.

³¹⁴ Dkt. 1429 Ex. B at Ex. 4; Dkt. 1571 Ex. A at Ex. 4.

³¹⁵ See Dkt. 1571 Ex. A.

³¹⁶ Dkt. 1571 Ex. A at 5, 14; see also Dkt. 1429 Ex. B at 5.

³¹⁷ 491 U.S. at 288 n.10.

accord.³¹⁸ Importantly, the 31 entries at issue—which add up to \$84,014—included all the time within the entry as clerical or administrative, even when the entry included other tasks properly subject to reimbursement for professional services.³¹⁹ Based on my independent review of each of the 31 time entries, the court concludes that the fees in question should be reduced by 20% or \$16,803 because it is reasonably inferable from the face of the entries that only a small portion of the services performed involved work that appears to have been administrative in nature.³²⁰

e. Excessive Staffing (Tag #5)

Respondents contend the Custodian and Skadden's fees stem from "massive overstaffing"³²¹ and reference "overstaffing" twenty-three times in

³¹⁸ *Lillis*, 2009 WL 663946, at *3 ("First, secretarial services (like other overhead) are normally included in a law firm's hourly rates."); *Lamourine v. Mazda Motor of Am., Inc.*, 2008 WL 8058954, at *2 (Del. Super. Ct. Dec. 29, 2008) ("Additionally, as to the reasonableness of fees, Defendants argue that it is unreasonable for Plaintiffs' counsel to bill his hourly rate for administrative or clerical tasks. The Court agrees.").

³¹⁹ As an example, Paige tagged as administrative an entry of 2.3 hours with the description "review and edit, finalize and *supervise filing* of opposition to Rule 42 motion; review authority cited therein and respondents' application." Dkt. 1571 Ex. A at 15 (emphasis added). The part of this entry about "supervise filing" is administrative work but the remaining work reflects professional services.

³²⁰ Twenty percent is the deduction Paige applied to all of the allegedly "Generally Objectionable Billing Practices." See Dkt. 1429 at 6, 19; Dkt. 1571 Ex. A at 6, 21, 25; Dkt. 1573 Ex. A.

³²¹ Dkt. 1571 at 3.

their objections.³²² In contrast to Respondents' hyperbole, Paige tagged as "Excessive Staffing" only ten entries totaling 15.3 hours.³²³ Four of these entries, totaling 7.6 hours, focus on a single day, October 21, 2019, during which the court provided a telephonic ruling relating to the Custodian's motion for civil contempt.³²⁴ The time entries in question on that day reference preparing for and attending the hearing, analysis of the court's decision, work on a proposed order, and discussion with the client, *i.e.*, the Custodian. This objection is overruled.

The October 21, 2019 hearing was not a minor matter. Two partners and two associates from Skadden attended. At least four lawyers for Respondents attended as well, including Alan Dershowitz.³²⁵ It was not unreasonable for either side to have four lawyers attend this hearing. Those four entries also reflect other work the lawyers performed relating to the subject of the hearing apart from attending the hearing itself. Paige's other tags for "Excessive Staffing" are similarly without merit.³²⁶

³²² Dkt. 1429 at 4, 16, 40, 43, 44; Dkt. 1451 at 22; Dkt. 1571 at 3, 25, 26, 30, 37, 54, 55, 59; Dkt. 1573 at 2; Dkt. 1585 at 5, 10; Dkt. 1588 at 2, 10 n.7, 16, 25, 27, 33.

³²³ Dkt. 1573 Ex. A.

³²⁴ See Dkt. 1408.

³²⁵ See *id.*

³²⁶ The other six entries Paige objects to under this tag relate to a conference call between six Skadden attorneys regarding "responses to TPG/Shawe's opposition to fee petition and opposition to proposed discharge order." Dkt. 1573 Ex. A. The call appears to have lasted approximately one hour. See *id.* A one-hour teleconference regarding Respondents' extensive objections

f. Long Days (Tag #6)

Paige tagged any entries where a timekeeper billed more than ten hours in a day.³²⁷ This objection is overruled. Paige provides no legal support for the proposition that billing more than ten hours in a day is improper or unreasonable. As much as attorneys (or their families) may wish it were otherwise, working more than ten hours in a day is part of life when practicing in this court, particularly in expedited matters. Attorneys are entitled to be compensated for all their work in a given day and not just an arbitrary portion of it.

g. Travel (Tag #8)

Paige tagged two billing entries for a total of 12.9 hours on the assumption they were “purely for travel only,” meaning “there is no substantive work being performed.”³²⁸ This objection is overruled.

This court has held “[i]t is common practice to bill for ‘dead’ travel time where, for whatever reason, the attorney was unable to perform other work during that time.”³²⁹ Apart from that, the two entries in question—which concern one attorney traveling to and from Nevada for a hearing on an emergency motion to stay that TPG declined to postpone despite

on a matter as important as the Custodian’s discharge does not strike the court as unreasonable.

³²⁷ Dkt. 1429 Ex. B at Ex. 4 (“Rule: A ‘long day’ is defined as more than 10 hours billed in a day.”); Dkt. 1571 Ex. A at Ex. 4 (same).

³²⁸ Dkt. 1429 Ex. B at Ex. 4.

³²⁹ *Lillis*, 2009 WL 663946, at *6.

the pending motion for contempt in this court³³⁰—reflect that substantive work also was performed.³³¹

h. Pattern Entries (Tag #9)

Respondents argue that Skadden's fee petitions should be reduced for "numerous vague, pattern entries, such as 'researching case law regarding appeals'; 'research re appeals' and 'research' for interlocutory appeal brief."³³² This objection is overruled.

As with block billing, there is nothing inherently unreasonable about an attorney having multiple billing entries with similar or identical language. Indeed, the entries Paige highlights in his reports indicate that these "pattern entries" reflect substantive work that simply occurred over more than one day, such as drafting and legal research.³³³ Using the same words to describe the same task that is performed over more than one day is not unreasonable.

i. Legal Research (Tag #10)

Respondents assert that Skadden engaged in "excessive legal research" because "the issues that arose during this billing time period were not at all

³³⁰ See *TransPerfect*, 2019 WL 5260362, at *9, *13.

³³¹ See Dkt. 1537 Ex. A (time entry with description "travel from Nevada in connection with TPG hearing; attention to ruling by Chancellor Bouchard; confer with Custodian; attention to/edit letter to Nevada court").

³³² Dkt. 1429 at 43.

³³³ See Dkt. 1571 Ex. A at 18-19.

complex.”³³⁴ Paige opines that “a firm such as Skadden should be presumed to have a firm grasp on such issues without the devotion of such a massive amount of time” and that “such large amounts of research should not be needed for a firm of this stature to understand the law.”³³⁵ This objection is overruled.

Law firms—even those as large as Skadden—are not expected to have encyclopedic knowledge of every legal issue they confront in an engagement. More to the point, careful preparation through legal research is an expected and fundamental element of virtually any legal representation to understand the nuances of legal issues as they arise in various contexts.³³⁶

³³⁴ Dkt. 1571 at 26, 46.

³³⁵ Dkt. 1571 Ex. A at 21. In his “Tagging Guide,” Paige states that he would only apply this tag “if legal research is more than 3 hours in a [day] for single [sic] issue for an individual timekeeper and no approval is indicated.” Dkt. 1429 Ex. B at Ex. 4; Dkt. 1571 Ex. A at Ex. 4. Paige’s reports, however, use two “tags” under this objection, one described as “Legal Research,” and the other described as “Legal Research [Hours over 3].” Dkt. 1429 Ex. B at Ex. 3 (brackets in original); Dkt. 1571 Ex. A at Ex. 3 (same); Dkt. 1573 Ex. A (same). Paige does not explain why he uses two numbers under this objection or how both numbers comport with his “rule.” In any event, the implication in Paige’s reports that a research session exceeding three hours is “excessive” is arbitrary and unsubstantiated.

³³⁶ See Del. Lawyers’ R. Prof’l Conduct 1.1 Cmt. 1 (“In determining whether a lawyer employs the requisite knowledge and skill in a particular matter, relevant factors include . . . the preparation and study the lawyer is able to give the matter”); *Clark v. State Farm Ins. Co.*, 1990 WL 139382, at *3 (E.D. Pa. Sept. 20, 1990) (Sanctioning attorney “for his failure to conduct a normally competent level of legal research”); *Bonilla v. State*, 62 So. 3d 1233, 1234 n.1 (Fla. Dist. Ct. App. 2011) (“Competent legal research is the responsibility of counsel.”).

Paige's report proves the point. He focuses on nine entries by two timekeepers totaling 57.3 who conducted research "re judicial immunity and privilege in connection with subpoenas."³³⁷ Putting aside that the entries show that the work also included the preparation of a memo, the subject matter—judicial immunity—is hardly an everyday issue. As this court explained in a custodianship case in 2013, the "scope of [judicial immunity] has not yet been defined in Delaware."³³⁸ It is not unreasonable that an appreciable amount of time was devoted to this task.

j. Training/Supervision (Tag #11)

Paige tagged five entries for "Training/Supervision." Paige's "Tagging Guide" asserts the rule for this classification as follows: "The charge must clearly show that the client is being charged for training. It should not just be somehow 'implied.'"³³⁹ Based on the court's review of each of the five entries in question, the court is not satisfied that any of the entries clearly show that the time incurred was for training.³⁴⁰ This objection is overruled.

³³⁷ Dkt. 1571 Ex. A at 20-21.

³³⁸ *Jepsco, Ltd. v. B.F. Rich Co., Inc.*, 2013 WL 593664, at *6 (Del. Ch. Feb. 14, 2013).

³³⁹ Dkt. 1429 Ex. B at Ex. 4; Dkt. 1571 Ex. A at Ex. 4 (same).

³⁴⁰ Paige presumably classified some of the entries as such because they included words like "coordinate" and "supervise" within descriptions that, in my view, do not "clearly show" that Skadden was charging for training. See *Lillis*, 2009 WL 663946, at *7 (permitting fees and expenses related to "time spent by a Weil Gotshal associate conferring with a summer associate on a research task").

k. Overqualified (Tag #12)

Respondents contend that Skadden “inappropriately utilized overqualified attorneys.”³⁴¹ They further explain: “For example, attorneys billing at rates of around \$1,000/hour spent extensive time on numerous . . . entries, such as ‘Research Re and Draft Motion for Contempt’, [sic] ‘Draft Riders for Reply for Motion for Contempt,’ ‘Research for Motion for Contempt,’ and ‘Attention to Drafting Motion for Contempt and Sanctions and Related Matters.’”³⁴² This objection is overruled.

This objection is, in effect, a reprise of Respondents’ challenge to Skadden’s hourly rates, which the court previously addressed and overruled. As noted above, Skadden’s lead litigation partner for this engagement submitted an affidavit under penalty of perjury attesting that the fees “are reasonable for the tasks performed.”³⁴³ Respondent’s ask the court to second-guess the judgment of more senior attorneys in how to delegate legal tasks, such as researching and drafting, to associate attorneys.³⁴⁴ Nothing about the entries Respondents have cited warrant the court doing so with respect to what are quintessential legal tasks.

³⁴¹ Dkt. 1571 at 53.

³⁴² *Id.* at 53-54.

³⁴³ Dkt. 1593 ¶ 6.

³⁴⁴ See *Weil v. VEREIT Operating P’ship, L.P.*, 2018 WL 834428, at *13 (Del. Ch. Feb. 13, 2018) (declining to second guess questions about staffing and hours based on sworn affidavit of a senior partner attesting to the reasonableness of the fees and expenses sought).

1. Internal Conferences (Tag #14)

Paige takes issue with 205 entries that include a reference to “internal conferences,”³⁴⁵ which he opines “suggest[s] that the Action continues to be conducted without efficiency.”³⁴⁶ This objection is overruled.

Notably, four of the ten entries discussed in the body of Paige’s reports cannot fairly be characterized as “internal” conferences. Three of them concern conferences with the client, *i.e.*, the Custodian, and a fourth is a teleconference with Nevada counsel.³⁴⁷ In any event, as detailed above, the Custodian was tasked with responding to and defending against multiple litigations, appeals, and motions in multiple jurisdictions during the period at issue. It is eminently reasonable that Skadden attorneys would need to communicate with each other to coordinate strategy and assignments in an “all fronts” assault instigated by Shawe.³⁴⁸ Once again, nothing in the entries Paige

³⁴⁵ Dkt. 1429 Ex. B at Ex. 3; Dkt. 1571 Ex. A at Ex. 3; Dkt. 1573 Ex. A.

³⁴⁶ Dkt. 1571 Ex. A at 19; *see also* Dkt. 1429 Ex. B at 16-17. As Paige admits, however, this figure is inflated because he did not attempt “to separate the conferencing time from other time within the same block.” Dkt. 1429 Ex. B at 5 n.3; Dkt. 1571 Ex. A at 6 n.6. Thus, for example, this figure includes the entire 1.33 hours in a time entry with the description “review revised opposition; emails and TCS with Timekeeper A – re sanctions.” Dkt. 1571 Ex. A at 19.

³⁴⁷ *See* Dkt. 1429 Ex. B at 16-17; Dkt. 1571 Ex. A at 19.

³⁴⁸ The cases on which Respondents rely are inapposite. *See Gillberg v. Shea*, 1996 WL 406682, at *5 (S.D.N.Y. May 31, 1996) (finding that a case involving “simple factual and legal issues” and only \$100,000 in controversy did “not justify so large a ‘team’ of “five lawyers (and a paralegal)”); *Immediant*, 2007 WL 656901,

has identified warrants the court second-guessing how this was done when Skadden's lead litigation partner has attested that the fees "are reasonable for the tasks performed."³⁴⁹

m. Redacted Entries (Tag #15)

Paige objects to six time entries totaling less than \$5,000 that are partially redacted.³⁵⁰ This objection is overruled. The redactions at issue are minimal and do not prevent Respondents from understanding the basis for the charges or their reasonableness. Five of the entries merely redact a name. For example, Paige objects to an entry of .25 hours with the description "attention to communications from [redacted] of Credit Suisse."³⁵¹

* * * * *

For the reasons explained above, Respondents' general objections are denied, with the exception of their objection "for clerical and/or administrative tasks," which is sustained in part. The \$13,803 reduction for clerical/administrative tasks is reflected on the chart attached as Exhibit A.

B. Subject Matter Specific Objections

This section considers Respondents' objections to the Custodian's fee petitions based on the subject matter of the work performed. As depicted in the chart

at *4 (reducing fee award by 20% where "the fact that *forty* individuals, *the vast majority being attorneys*, billed to this case strikes the Court as unnecessarily high" (emphasis added)).

³⁴⁹ Dkt. 1593 ¶ 6.

³⁵⁰ See Dkt. 1429 Ex. B at Ex. 3; Dkt. 1573 Ex. A.

³⁵¹ See Dkt. 1429 Ex. B at 14 & Ex. 3.

attached as Exhibit A to this opinion, the services Skadden provided fall into eighteen categories. The Custodian has withdrawn his request for reimbursement concerning category 10³⁵² and Respondents do not object to the amounts sought for categories 17 and 18.³⁵³

In their subject matter objections, Respondents reiterate many of the challenges advanced in Paige's reports concerning, among other things, Skadden's billing rates, block billing and allegedly vague entries, the amount of legal research, and use of "overqualified attorneys." Those issues were addressed in Part V.A. above and will not be repeated here. This section only considers Respondents' other arguments with respect to the subject matter of the services rendered.

1. Contempt Fee Award and Fee Order Violations

On October 17, 2019, the court found TPG and Shawe in contempt of court for filing the Nevada Action in violation of the exclusive jurisdiction

³⁵² See Dkt. 1592 at 5.

³⁵³ Dkt. 1571 at 59 n.31. Category 17 ("other TPG litigations") concerns (i) TPG's legal malpractice claim against RAM and one of its partners and (ii) TPG's lawsuit against this judicial officer, which was filed on December 24, 2020 and dismissed on April 12, 2021. *See supra* Parts I.U-V. Category 18 ("escrow matters") involved the Custodian responding to a request from Elting's counsel concerning distributions from the escrow fund and its current holdings. Dkt. 1576 at 24. The amounts sought for both categories (\$5,478 and \$3,000, respectively) are reasonable and will be approved, with the \$3,000 related to "Escrow Matters" coming out of the Escrow.

provision in the Final Order.³⁵⁴ As a sanction, the court ordered that TPG and Shawe shall pay the Contempt Fee Award, *i.e.*, “all fees and expenses, including reasonable attorneys’ fees, incurred by the Custodian and his counsel in (i) connection with the Nevada action and (ii) prosecution of the motion for civil contempt and sanctions in this court, insofar as such prosecution concerns TPG’s and Shawe’s contempt of the Final Order.”³⁵⁵ The October 17 opinion reserved decision on “the motion for contempt insofar as it concerns the Fee Orders.”³⁵⁶

On October 21, 2019, the court found that TPG also violated the two Fee Orders by failing to pay the amounts due thereunder.³⁵⁷ In the exercise of its discretion, however, the court did not hold Respondents in contempt for those violations, “because of some practical concerns . . . at this stage of the case about the fee petition process, particularly with respect to the lack of precision concerning the deadlines for filing objections and making payments.”³⁵⁸

The Custodian now seeks a total of \$1,573,418 of fees and expenses that he and his counsel incurred with respect to the contempt motion and the Nevada Action, divided as follows: (i) \$1,148,291 as a sanction pursuant to the Contempt Fee Award and (ii) \$425,127 pursuant to the reimbursement and indemnification

³⁵⁴ *TransPerfect*, 2019 WL 5260362, at *1, *15.

³⁵⁵ Dkt. 1399 ¶ 7.

³⁵⁶ *TransPerfect*, 2019 WL 5260362, at *1.

³⁵⁷ Hrg Tr. at 6-8 (Oct. 21, 2019) (Dkt. 1408).

³⁵⁸ *Id.* at 8-9.

provisions in this court’s orders with respect to the Fee Orders.³⁵⁹ The Custodian summarizes the work he and his counsel performed with respect to the Contempt Fee Award as follows:

After analyzing the original Nevada complaint and retaining Nevada counsel, Pincus filed the motion for contempt in this Court and an opening brief in support. Pincus’s counsel then participated in a scheduling conference. Immediately after the Court entered a schedule on the contempt motion, Objectors filed an amended complaint in the Nevada action, raising entirely new arguments and necessitating further analysis from the Custodian and his counsel.

Pincus and his counsel responded to two separate oppositions to the contempt motion, addressed a specious request for an adjournment of the contempt hearing, and prepared for the hearing, which the Court had indicated would “primar[ily] focus” on Objectors’ violation of the Final Order.

Three days before the contempt hearing, Objectors moved for partial summary judgment in the Nevada proceeding and then refused a straightforward stay of that action while the contempt motion was being decided. Thus, Pincus and his counsel prepared an expedited motion to stay the Nevada litigation. They also prepared a motion to

³⁵⁹ See Dkt. 1576 at 17, 19.

dismiss the amended complaint and an opposition to Objectors' motion for partial summary judgment, which were both due within a week of the contempt hearing. Pincus's counsel then attended an in-person hearing in Las Vegas on the motion to stay.³⁶⁰

As to the Fee Orders, the Custodian describes the work he and his counsel performed as follows:

The fees were incurred in seeking to enforce the Court's Fee Orders, including efforts to seek payment from TPG in accordance with the Fee Orders, analyzing the Custodian's right to payment under Court orders and agreements, drafting a motion for contempt and researching issues related to TPG's failure to pay, analyzing two motions to compel Pincus to provide billing records, participating in a meet and confer with Objectors regarding that motion, analyzing and responding to discovery requests Objectors served related to Pincus's fee petitions, responding to two oppositions to the motion for contempt, including addressing issues of constitutional law and negotiating a proposed order implementing the Court's ruling on the fee dispute.³⁶¹

Respondents make essentially three arguments in opposition to paying the Contempt Fee Award and reimbursing the Custodian with respect to the Fee Orders. None have merit.

³⁶⁰ Dkt. 1576 at 17-18 (internal citations and footnote omitted).

³⁶¹ *Id.* at 19.

First, Respondents object to the Custodian's allocation of fees between the work relating to the Contempt Fee Award (74%) and the Fee Orders (26%), contending that "the fees should be near equal for the two parts."³⁶² The court disagrees. Backing out \$370,029 that was expended to defend against the Nevada Action,³⁶³ which is only relevant to the violation of the Final Order, the allocation between (i) the balance of the amount sought for the Contempt Fee Award (\$778,262) and (ii) the amount sought for work relating to the Fee Orders (\$425,127) is approximately 65% to 35%, respectively. This allocation is appropriate in my view given, as the court explained when scheduling the contempt hearing, the "primary focus" of the "hearing [was] whether or not there ought to be an anti-suit injunction" based on TPG and Shawe's violation of the Final Order.³⁶⁴

Second, Respondents argue that none of the \$425,127 the Custodian seeks related to the Fee Orders is subject to reimbursement because "the Court explicitly held that Skadden could not recover its fees for the unsuccessful effort to hold TPG and Shawe in contempt concerning the Fee Orders."³⁶⁵ More specifically, TPG and Shawe assert that the "Second Order . . . expressly requiring allocation of fees between the two parts of the contempt

³⁶² Dkt. 1571 at 18.

³⁶³ Dkt. 1576 at 42 n.19.

³⁶⁴ Hrg Tr. at 27 (Sept. 13, 2019) (Dkt. 1375).

³⁶⁵ Dkt. 1571 at 14.

motion . . . was required precisely and only because the Fee Orders fees are not recoverable.”³⁶⁶

This argument misconstrues the plain meaning of the court’s contempt rulings and implementing orders. Read correctly, allocation was required because the Contempt Fee Award was ordered as a *sanction* for intentional misconduct while, as expressly addressed in the Second Order, the Custodian maintained the right to seek *reimbursement under prior court orders* for fees and expenses incurred with respect to other subject matters.

In its October 17, 2019 memorandum opinion finding TPG and Shawe in contempt of the Final Order, the court explained it would order them to pay the Custodian’s attorneys’ fees and expenses as a *sanction* because of their contempt without regard to the Custodian’s other rights to recover these fees and expenses, as follows:

Finally, the court will order that Respondents bear all of the expenses, including reasonable attorneys’ fees, that the Custodian has incurred because of the Respondents’ contempt. This *sanction* includes all the expenses the Custodian and his counsel have incurred in defending the Nevada action and in connection with the prosecution of the contempt motion. Awarding this *sanction* is particularly appropriate given the intentional and willful nature of the contempt violation, including Respondents’ insistence on pressing its prosecution of the Nevada action

³⁶⁶ *Id.* at 15.

in the face of the contempt proceedings. *The court will award the payment of these expenses as a sanction, without regard to whatever rights the Custodian has to recover these amounts under this court's orders and/or the Sale Agreement.*³⁶⁷

Paragraph 4 of the First Order, which implemented the court's October 17 ruling, reflected the sanction award.³⁶⁸

In its October 21, 2019 transcript ruling, the court denied the Custodian's motion for contempt as to the Fee Orders "in the exercise of [its] discretion," and explained that "paragraph 4(ii)" of the First Order—which concerned the fee *sanction* the court awarded—thus would need to be modified to "not award fees and expenses incurred with respect to the prosecution of the contempt motion insofar as the fee orders are concerned."³⁶⁹ As the court's reference to paragraph 4 of the First Order makes clear, the modification the court planned to make in the implementing order for the October 21 ruling solely concerned the *sanction* the court had imposed against TPG and Shawe for their contempt of court. It had nothing to do with altering any of the Custodian's pre-existing rights; nor was that issue even before the court.

On November 1, 2019, the court entered the Second Order implementing its October 21 ruling.³⁷⁰

³⁶⁷ *TransPerfect*, 2019 WL 5260362, at *15 (emphasis added) (footnote omitted).

³⁶⁸ See Dkt. 1379.

³⁶⁹ Hr'g Tr. at 5, 14 (Oct. 21, 2019) (Dkt. 1408).

³⁷⁰ See Dkt. 1399.

Consistent with the court's denial of contempt with respect to the Fee Orders on October 21, the Second Order modified paragraph 4 of the First Order imposing a sanction for prosecuting the contempt motion to limit the sanction to the prosecution of the Final Order, as follows:

Paragraph 4 of the First Order is hereby modified to incorporate the text underlined below:

Respondents shall pay all fees and expenses, including reasonable attorneys' fees, incurred by the Custodian and his counsel in (i) connection with the Nevada action and (ii) prosecution of the motion for civil contempt and sanctions in this court, insofar as such prosecution concerns TPG's and Shawe's contempt of the Final Order.³⁷¹

The court also included in paragraph 3(e) of the Second Order a fee-shifting provision to apply if any party acted in bad faith in the fee petition process.³⁷² The second sentence of paragraph 3(e) expressly preserved all of the Custodian's rights to recover fees and expenses under prior court orders or any other form of preexisting protection: "For the avoidance of doubt, any [order finding that a party acted in bad faith] shall be in addition to, and without prejudice to, the Custodian's right to recover such amounts

³⁷¹ Dkt. 1399 ¶ 7.

³⁷² *Id.* ¶ 3(e).

pursuant to the Court’s orders or any other agreement or entitlement.”³⁷³

In sum, for the reasons just explained, nothing in this court’s October 17 memorandum opinion, its October 21 transcript ruling, or the orders implementing those rulings fairly can be read to have precluded the Custodian from seeking reimbursement for reasonable fees and expenses or to be indemnified to the fullest extent permitted by law under prior orders of the court with respect to the Fee Orders.³⁷⁴

Third, Respondents contend that “[t]he fees charged for the Nevada Litigation and the Contempt Motion concerning the Final Order are disproportionate to the reasonable and necessary work performed by Skadden” and “must be significantly reduced by at least 56%.”³⁷⁵ The 56% reduction equates to the net reduction proposed by Paige in his report filed with the Second Objection³⁷⁶ and Respondents’ underlying criticisms largely rehash the issues covered in the Paige’s reports.³⁷⁷ Having rejected virtually all of these criticisms for the reasons

³⁷³ *Id.*

³⁷⁴ The Custodian expressly reserved his “rights to petition for fees and expenses that I have incurred . . . separate and apart from pursuing” contempt and sanctions against TPG and Shawe. Dkt. 1334 Ex. 1 at 14; Dkt. 1358 Ex. 1 at 4.

³⁷⁵ Dkt. 1571 at 50, 56.

³⁷⁶ Dkt. 1571 Ex. A at 7 (recommending that the fees and expenses be reduced by “\$1,804,125.74, or 56% from the original fees and expenses requested by the Custodian”).

³⁷⁷ See Dkt. 1571 at 50-56 (challenging, among other things, billing practices, hourly rates, use of “overqualified attorneys,” and time expended on legal research).

explained in Part V.A., the court sees no basis for applying any reduction, much less one for 56%.

Notably, Respondents deviate widely from their own expert on one issue. Out of all of Skadden's billing records, Paige tagged ten entries totaling only 15.3 hours as involving "excessive staffing."³⁷⁸ By contrast, Respondents accuse Skadden of "overstaffing and excessive preparation time" with respect to the contempt motion because of the amount of time they expended over a seven-day period to prepare a 32-page reply brief they belittle as "excessive."³⁷⁹ This after-the-fact criticism rings hollow. As an initial matter, because of the exigencies, the Custodian only had one week to respond to two briefs—not one as Respondents misleadingly represent³⁸⁰—that TPG (23 pages) and Shawe (31 pages) filed separately in opposition to the contempt motion, along with an affidavit attacking the Custodian over a range of issues.³⁸¹ In short, the work Skadden did was commensurate to the task at hand.

More broadly, it bears emphasis that the need to file the contempt motion and to proceed expeditiously, which is often less cost efficient, were problems entirely of Respondents' own making. They chose to disregard this court's payment orders and to sue the Custodian over his fee petitions in Nevada state court,

³⁷⁸ See *supra* Part V.A.3.e; Dkt. 1573 Ex. A. The dollar amount Paige tags for excessive staffing (\$18,386) totals approximately 0.5% of the total amount at issue. See Dkt. 1429 Ex. B at Ex. 3; Dkt. 1571 Ex. A at Ex. 3; Dkt. 1573 Ex. A.

³⁷⁹ Dkt. 1571 at 55.

³⁸⁰ See *id.*

³⁸¹ See Dkts. 1359, 1360, 1362.

in violation of the exclusive jurisdiction provision in the Final Order. And, when confronted with the contempt motion, Respondents doubled down. Instead of staying the Nevada Action to allow the parties to proceed in a more orderly manner, they insisted on pushing ahead in Nevada while trying to delay the contempt proceedings,³⁸² forcing the Custodian to fight a highly expedited, two-front litigation battle. Having created the exigency—unnecessarily—to which the Custodian and his counsel were forced to marshal resources and respond quickly, Respondents have no equity in quarreling over fees and expenses they caused to be incurred.³⁸³

According to the Custodian, “Pincus, 3 partners, 5 associates and 5 legal assistants from Skadden worked on the contempt motion and the Nevada litigation” in addition to “1 partner and 2 associates from Pisanelli Bice, Pincus’s Nevada counsel, [who] assisted with the Nevada litigation.”³⁸⁴ A smaller team performed the work on the Fee Orders, with 1 partner and 3 associates accounting for 78% of the work.³⁸⁵

Having presided over innumerable expedited proceedings, this level of staffing was entirely reasonable under the circumstances. For this reason,

³⁸² See Dkts. 1369, 1370, 1371, 1372, and 1373.

³⁸³ *Mahani*, 935 A.2d at 248 (noting “that it would be inequitable to deny [a party] the full amount of its attorneys’ fees and other expenses since [the opposing party] was responsible for inflating those fees and expenses”).

³⁸⁴ Dkt. 1576 at 18.

³⁸⁵ *Id.* at 19.

and the other reasons discussed above, Respondents' objections over the amount sought for the Contempt Fee Award, as a sanction, and for reimbursement with respect to the Fee Orders are overruled.³⁸⁶

2. Appeals

The Custodian seeks reimbursement of \$336,128 of attorneys' fees that were incurred in preparing papers he was obligated to file in connection with two applications for interlocutory review and three direct appeals filed by Respondents. More specifically, the Custodian prepared and filed (i) oppositions to two motions for certification of interlocutory appeals,³⁸⁷ as required under Supreme Court Rule 42; and (ii) three replies to Respondents' responses to Notices to Show Cause issued by the Delaware Supreme Court.³⁸⁸ Respondents assert two objections.

First, Respondents contend that \$122,500 of this amount should be allocated to a different subject matter category, namely the category for "confidentiality motions,"³⁸⁹ which is addressed in the

³⁸⁶ For the reasons discussed in Part V.B.3 below, the court will reduce the amount sought for the Fee Orders by \$60,000, which accounts for the work done drafting and implementing the confidentiality restrictions in the Second Order and Records Confidentiality Order. Thus, the amounts allowed are \$1,148,291 for the Contempt Fee Award and \$365,127 for the Fee Orders.

³⁸⁷ Dkts. 1404, 1419, 1420.

³⁸⁸ Notice to Show Cause, *TransPerfect Glob., Inc. v. Pincus*, No. 439, 2019 (Del. Nov. 27, 2019), Dkt. 11; Notice to Show Cause, *TransPerfect Glob., Inc. v. Pincus*, No. 441, 2019 (Del. Nov. 27, 2019), Dkt. 8; Notice to Show Cause, *TransPerfect Glob., Inc. v. Pincus*, No. 501, 2019 (Del. Nov. 27, 2019), Dkt. 2.

³⁸⁹ Dkt. 1571 at 33.

next section. This objection is overruled. The Custodian's filings did not concern the merits of any confidentiality issue. Rather, the relevant issue in those filings was whether the requirements for taking an interlocutory or direct appeal had been satisfied—they were not. The direct appeals were dismissed because they failed to "fall within the collateral order doctrine"³⁹⁰ and the interlocutory appeals were refused based on the policy against piecemeal appeals.³⁹¹ Thus, there is no basis for the reallocation Respondents seek.

Second, Respondents contend the amount sought should be reduced by "at least 56%" based on the factors considered in Paige's reports.³⁹² Because the court has rejected Paige's analysis, with one exception not relevant here, this objection is overruled.

3. Confidentiality Motions

The Custodian seeks \$265,592 relating to Respondents' motions challenging the confidentiality measures the court implemented on November 1, 2019, in the Second Order and the Records Confidentiality Order.³⁹³ The Respondents object to this amount. They contend, among other things, that the Custodian is not entitled to any of this amount "because the information was not confidential and it

³⁹⁰ *TransPerfect*, 2019 WL 7369433, at *2.

³⁹¹ Dkt. 1410 ¶¶ 8-10; Dkt. 1425 at 2.

³⁹² Dkt. 1571 at 57; *see also* Dkt. 1429 at 42-43.

³⁹³ Dkt. 1576 at 22.

was improper all along for [the Custodian] to claim otherwise.”³⁹⁴

When the court approved the confidentiality restrictions in the Second Order and the Records Confidentiality Order, it believed the restrictions were legally permissible³⁹⁵ and were “necessary to prevent against the risk of misuse of this information . . . given instances of misconduct by Mr. Shawe that have been well documented in these actions.”³⁹⁶ The documented instances of misconduct in the record at the time included the following:

- Actions Shawe took “in bad faith and vexatiously during the course of the litigation,”³⁹⁷ which formed the basis for the

³⁹⁴ Dkt. 1571 at 34.

³⁹⁵ See *Seattle Times Co. v. Rhinehart*, 467 U.S. 20, 37 (1984) (holding that “where . . . a protective order is entered on a showing of good cause as required by Rule 26(c), is limited to the context of pretrial civil discovery, and does not restrict the dissemination of the information if gained from other sources, it does not offend the First Amendment”); *Nixon v. Warner Commc’ns, Inc.*, 435 U.S. 589, 598 (1978) (“It is uncontested . . . that the right to inspect and copy judicial records is not absolute. Every court has supervisory power over its own records and files, and access has been denied where court files might have become a vehicle for improper purposes. For example, the common-law right of inspection has bowed before the power of a court to insure that its records are not used to gratify private spite or promote public scandal” (internal citation and quotation marks omitted)).

³⁹⁶ Hr’g Tr. at 12 (Oct. 21, 2019) (Dkt. 1408).

³⁹⁷ *Shawe & Elting, LLC*, 2016 WL 3951339, at *1.

court’s imposition of a \$7.1 million sanction against him.³⁹⁸

- An action Shawe filed in New York state court in 2016 against Elting and her counsel, which the court dismissed along with two other cases Ms. Shawe filed against Elting’s financial advisor and husband, noting that the three cases were replete with “revisionist history” of the Delaware actions “that borders on downright frivolity.”³⁹⁹
- An action Shawe filed against the Custodian in the United States District Court for the Southern District of New York, which reflected, “in my view, Shawe’s displeasure with the Custodian’s steadfast refusal to bend to his will during the sale process.”⁴⁰⁰
- Shawe’s misuse of billing records that Elting’s Delaware counsel (Potter Anderson & Corroon) filed in these actions in support of a fee application for the purpose of filing a frivolous action against the firm and its lead litigation counsel (Kevin R. Shannon) in the United States District Court for the District of Delaware. The district court dismissed the action and sanctioned Shawe and his counsel, noting that “Shawe’s purpose in presenting the Court with the complaint and the amended complaint was to harass the Defendants and to

³⁹⁸ Dkt. 885 ¶ 13; *see supra* Part I.D.

³⁹⁹ *Shawe*, 2017 WL 2882221, at *1; *see supra* Part I.E.

⁴⁰⁰ *TransPerfect*, 2018 WL 904160, at *15.

abuse the court system, in violation of Rule 11(b)(1).”⁴⁰¹

- The filing of the Nevada Action in contempt of the Final Order.⁴⁰²

By January 2021, the situation had changed. On June 8, 2020, the court granted (with modifications) TPG’s motion for an order clarifying the Second Order and Records Confidentiality Order.⁴⁰³ In October 2020, the court unsealed all records that had been filed confidentially, except for Skadden’s billing records.⁴⁰⁴ On November 30, 2020, the court established a schedule to bring the custodianship to a close, which meant that a public hearing would be held in the near future to discuss, among other matters, the Custodian’s fee petitions.⁴⁰⁵ Given these circumstances, and the court’s own review of many of the billing records at issue, the court entered an order on January 13, 2021, modifying the Second Order, rescinding the confidentiality restrictions in the Records Confidentiality Order, unsealing Skadden’s billing records, and requiring that “any future fee petitions of the Custodian and/or his counsel and any Billing Records filed with the Court shall not be filed under seal.”⁴⁰⁶

⁴⁰¹ *Shawe*, 2017 WL 6397342, at *4.

⁴⁰² *TransPerfect*, 2019 WL 5260362, at *13.

⁴⁰³ Dkt. 1495.

⁴⁰⁴ Dkts. 1509, 1514.

⁴⁰⁵ Dkt. 1524.

⁴⁰⁶ Dkt. 1559 ¶ 4.

Given the circumstances described above, while reasonable minds can differ about who should bear the expense of implementing and fighting over the confidentiality restrictions in the Second Order and the Records Confidentiality Order that have now been lifted, the equitable result in the court’s view is not to impose this expense on Respondents. Thus, Respondents’ objection is sustained and the Custodian’s request for reimbursement of \$265,592 for the confidentiality motions and \$60,000 for the Fee Orders attributable to the implementation of the confidentiality restrictions will be disallowed.⁴⁰⁷

4. The Contempt and Preclusion Motions

The Custodian seeks \$274,887 for fees and expenses incurred in opposing Respondents’ motions for contempt against the Custodian and motion to preclude the Custodian from recovering the Contempt Fee Award.⁴⁰⁸ Respondents challenge the rates charged by certain timekeepers, descriptions in the billing records, and the propriety of charging for “internal” conferences.⁴⁰⁹ Respondents contend that

⁴⁰⁷ This \$60,000 stems from the approximately \$74,470 within the Fee Orders for work on the Second Order and Records Confidentiality Order. Respondents contend that approximately 80% of this amount—or \$60,000—relates to confidentiality matters. *See* Dkt. 1571 at 33-34. Having reviewed many of the entries at issue, the court agrees. For the reasons discussed in Part V.B.2 above, the court rejects Respondents’ argument that \$122,500 of the Custodian’s fee petition for work on appeals should be reallocated to the “confidentiality motions” subject matter category.

⁴⁰⁸ Dkt. 1576 at 22; Dkt. 1577 at 4.

⁴⁰⁹ *See* Dkt. 1573 at 9-10.

these “fees must be radically slashed to no more than 25% or \$60,000”—an arbitrary figure that is not supported by any reasoned explanation.⁴¹⁰

The objection is overruled. Respondents’ objections rehash criticisms in Paige’s reports and are without merit for the same reasons the court already has discussed in detail. More broadly, Respondents’ objections are rejected as manifestations of the “pizza principle” discussed at the outset of this decision. The contempt and preclusions motions are easy “pizzas” to throw at the wall, but they take much more time to clean up with an appropriately prepared response, particularly in this case where the docket is massive (currently over 1,600 entries) and providing context is imperative. For the reasons discussed in Parts III and IV above, both motions are devoid of merit. The Custodian is entitled to recover the fees and expenses he and his counsel appropriately and reasonably incurred to clean up a mess of Respondents’ own making.

5. The Cypress and H.I.G. Actions

The Custodian seeks reimbursement for fees and expenses incurred in responding to requests for deposition and document discovery in the Cypress and H.I.G. Actions totaling \$30,920 and \$280,013, respectively.⁴¹¹ As to the H.I.G. Action, the “fees were incurred in responding to four subpoenas served on Pincus and Skadden,” which required reviewing documents for privilege and potential production.⁴¹²

⁴¹⁰ *Id.* at 10.

⁴¹¹ Dkt. 1441 at 14, 16; Dkt. 1576 at 23, 25; Dkt. 1577 at 6.

⁴¹² Dkt. 1577 at 6.

The work performed also required coordinating “with three of Pincus’s advisors in the sale process” who also received subpoenas and “analyzing potentially privileged communications in those advisors’ possession.”⁴¹³

Respondents assert these fees are not recoverable because “nothing in the [Sale Agreement] or the Court’s orders authorize Pincus or Skadden to charge either TPG or the Escrow for time spent on litigations in which they are non-parties.”⁴¹⁴ The objection is overruled.

In my opinion, at least two provisions of this court’s orders entitle the Custodian to receive payment for fees and expenses he and his counsel incurred in connection with the Cypress and H.I.G. Actions. First, paragraph 14 of the Sale Order provides that the Custodian “shall be reimbursed for reasonable travel and other expenses incurred in performance of his duties” and that the fees and expenses of the Custodian’s “counsel or advisors shall be paid promptly by the Company.”⁴¹⁵ The Sale Order broadly defines the scope of the Custodian’s duties related to the sale process⁴¹⁶ and, as the court

⁴¹³ *Id.*

⁴¹⁴ Dkt. 1429 at 23.

⁴¹⁵ Dkt. 848 ¶ 14.

⁴¹⁶ For example, the Sale Order authorized the Custodian to, among other things (i) “establish any and all procedures and processes for the Modified Auction,” (ii) “determine the winning bidder of the Modified Auction,” (iii) “negotiate, draft and execute on behalf of the Company appropriate confidentiality agreements to be executed by any potential bidders,” and (iv) “act through

previously held, “the pleadings in [the Cypress and H.I.G. Actions] and Shawe’s own explanation of them in his opposition indicates that they both relate to the sale process the Custodian was appointed to oversee.”⁴¹⁷ Indeed, the focus of a subpoena issued to Pincus in the H.I.G. Action, which seeks 68 categories of documents, is on the “Auction,” which is defined as “the sale of TransPerfect ordered by the Delaware Chancery Court in August 2015 and conducted by you, as the Custodian.”⁴¹⁸

Second, the Sale Order and the Final Order both entitle the Custodian and Skadden “to be indemnified by the Company (or its successor in interest) . . . to the fullest extent permitted by law.”⁴¹⁹ Respondents have cited no authority suggesting it would be legally impermissible to indemnify Pincus for discovery-related expenses incurred as a non-party that stem directly from his role as the Custodian, and the court is aware of none. In fact, consistent with the broad entitlement to indemnification in the Sale Order and the Final Order, Respondents acknowledged that TPG is obligated to pay Pincus for post-closing litigation costs in the H.I.G. Action under these provisions: “With respect to the issue of fees, *this is covered by the indemnification provisions already in place.*”⁴²⁰ Pursuant to these provisions, furthermore, the

and in the name of the Company to carry out his duties.” *Id.* ¶¶ 1, 3, 4, 9.

⁴¹⁷ *TransPerfect*, 2019 WL 5260362, at *11 (footnote omitted).

⁴¹⁸ Dkt. 1576 Ex. 3.

⁴¹⁹ Dkt. 848 ¶ 16; Dkt. 1243 ¶ 7.

⁴²⁰ Dkt. 1576 Ex. 1 at 1 (emphasis added).

Company paid Pincus \$75,000 as reimbursement for some (but far from all) of the expenses that were incurred in responding to discovery requests in the H.I.G. Action.⁴²¹

6. Response to the Omnibus Objection

The Custodian seeks \$605,793 for work performed in responding to Respondents' Omnibus Objection.⁴²² As an initial matter, the court observes that approximately \$11,000 of the time entries in this category refer to the preparation of billing statements for submission to the court.⁴²³ This amount will be excluded by allocating \$7,190 of this amount to the \$204,485 the Custodian withdrew from his overall request for preparing the fee petitions, with the remaining \$3,810 allocated as an additional reduction. Thus, the amount at issue for responding to the Omnibus Objection is \$594,793.

Respondents advance essentially two objections concerning the amount sought for responding to the Omnibus Objection. Because neither is meritorious, the objections are overruled.

First, Respondents contend that the entire amount sought is not recoverable “[b]ecause Skadden made no assertion that the Omnibus Objection was in bad faith.”⁴²⁴ They base this argument on the first

⁴²¹ Dkt. 1554 Ex. 1 at 5.

⁴²² Dkt. 1576 at 21.

⁴²³ As an example, Timekeeper A billed 2.2 hours with the description “attention to billing records and preparation of submissions re: fee orders and prior submissions; confer with associate re: same” to this subject matter. Dkt. 1537 Ex. A.

⁴²⁴ Dkt. 1571 at 24.

sentence from paragraph 3(e) of the Second Order quoted below, which states that the court may shift fees if either party is found to have acted in bad faith in connection with the fee petition/billing process:

To the extent that any party is found to have acted in bad faith regarding the fee petition and objection process set forth in Paragraph 3(c) herein, the Court may order that such party pay fees and expenses incurred by the other party or parties in connection with the objection process at issue. *For the avoidance of doubt, any such order shall be in addition to, and without prejudice to, the Custodian's right to recover such amounts pursuant to the Court's orders or any other agreement or entitlement.*⁴²⁵

Significantly, the very next sentence in paragraph 3(e), italicized above, expressly provides that fee-shifting for bad faith is “in addition to, and without prejudice to, the Custodian’s right to recover such amounts pursuant to the Court’s orders or any other agreement or entitlement.” By its terms, paragraph 3(e) was not intended to and plainly does not eliminate or modify any of the Custodian’s preexisting rights to recover fees and expenses under any court order, agreement, or other form of entitlement and, to the contrary, expressly preserved those rights. Thus, the Custodian had no obligation to demonstrate bad faith in order to recover fees and expenses for responding to the Omnibus Objection.

⁴²⁵ Dkt. 1399 ¶ 3(e) (emphasis added).

Respondents cite our Supreme Court’s decision in *DCV Holdings, Inc. v. Conagra, Inc.*,⁴²⁶ for the proposition that “[w]here there is both a general and a specific provision that pertains to the same subject, courts ordinarily qualify the meaning of the general provision according to the meaning of the more specific provision.”⁴²⁷ The Supreme Court’s decision makes clear, however, that this interpretative principle applies only “where specific and general provisions *conflict*.”⁴²⁸ Here, the two sentences at issue do not conflict. The first sentence from paragraph 3(e) quoted above is intended to deter abuse in the fee petition process by putting *both* sides on notice that the court may shift fees for bad faith conduct⁴²⁹—a stigma any rational person would want to avoid. The second sentence makes it crystal clear—precisely to avoid any “doubt”—that the Custodian retained all of his rights to recover fees under this court’s orders and other

⁴²⁶ 889 A.2d 954 (Del. 2005).

⁴²⁷ Dkt. 1571 at 23 (quoting *DVC Hldgs.*, 889 A.2d at 961).

⁴²⁸ *DCV Hldgs.*, 889 A.2d at 961 (emphasis added); *see also ITG Brands, LLC v. Reynolds Am., Inc.*, 2019 WL 4593495, *9 (Del. Ch. Sept. 23, 2019) (“Finally, to repeat, our law provides that ‘the specific provision ordinarily qualifies the meaning of the general one’ in situations ‘where specific and general provisions conflict.’” (quoting *DCV Hldgs.*, 889 A.2d at 961)).

⁴²⁹ *RBC Cap. Mkts, LLC v. Jervis*, 129 A.3d 816, 877 (Del. 2015) (explaining that the bad faith exception to the American Rule “is premised on the theory that when a litigant imposes unjustifiable costs on its adversary by bringing baseless claims or by improperly increasing the costs of litigation through other bad faith conduct, shifting fees helps to deter future misconduct and compensates the victim of that misconduct” (internal quotation marks omitted)).

sources. Further, Respondents' contention that the Custodian is barred from recovering fees and expenses incurred with respect to the Omnibus Objection would render meaningless the second sentence expressly preserving "the Custodian's right to recover such amounts pursuant to the Court's orders," contrary to bedrock principles of contract interpretation.⁴³⁰

Second, Respondents contend that, "[i]f the court determines that such fees are recoverable," they "should be reduced by at least 56% from \$606,000 to \$266,640" because the requested fees "are grossly unreasonable for a single 28-page brief in opposition."⁴³¹ There is intuitive appeal to the notion that it is unreasonable to seek reimbursement for opposing an objection in an amount (\$594,793) that is more than two times the amount of the underlying fee request (\$242,886). But this is where the "pizza principle" is salient.

Whether a coincidence or not, there is a good reason this objection is called the "Omnibus

⁴³⁰ *O'Brien v. Progressive N. Ins. Co.*, 785 A.2d 281, 287 (Del. 2001) ("Contracts are to be interpreted in a way that does not render any provisions illusory or meaningless." (internal quotation marks omitted)); see also *In re Trico Marine Servs., Inc.*, 450 B.R. 474, 482 (Bankr. D. Del. Apr. 15, 2011) ("When construing an agreed or negotiated form of order, such as the Sale Order in this case, the Court approaches the task as an exercise of contract interpretation rather than the routine enforcement of a prior court order."); *United States v. ITT Cont'l Baking Co.*, 420 U.S. 223, 238 (1975) ("Since a consent decree or order is to be construed for enforcement purposes basically as a contract, reliance upon certain aids to construction is proper, as with any other contract.").

⁴³¹ Dkt. 1571 at 24, 26.

Objection.” It is because Respondents threw the kitchen sink at the Custodian’s fee petitions for May through October 2019 in the form of a 48-page brief, a 31-page report from their expert (excluding exhibits), and other materials.⁴³² Paige’s report challenges Skadden’s hourly rates; its billing for legal assistants and other non-attorney timekeepers; its billing to recover certain out-of-pocket expenses; and numerous other billing practices, which Paige scrutinizes using a seventeen-part “Tagging Guide.” It took the court over 30 pages in this opinion to address this smorgasbord of issues and it understandably took the Custodian and Skadden “significant time parsing through the sprawling [objection] and researching the applicable law”⁴³³ in order to drill down on all the issues and defend itself appropriately.⁴³⁴

As previously explained, Respondents contend that the fees sought in Skadden’s petitions should be cut by approximately 56% based on all the criticisms detailed in Paige’s report.⁴³⁵ Because the court has rejected all of these criticisms, with one minor exception relating to less than \$17,000 of administrative expenses, there is no basis for rejecting

⁴³² See Dkt. 1429.

⁴³³ *Fittracks*, 58 A.3d at 999.

⁴³⁴ Respondents inaccurately minimize the work the Custodian and Skadden performed, arguing that “the requested fees should be significantly reduced as they are grossly unreasonable for a single 28-page brief in opposition.” Dkt. 1571 at 24. The Custodian’s answering brief to the Omnibus Objection was 47 pages (not 28)—a relatively restrained length given the number of arguments placed at the Custodian’s feet. *See* Dkt. 1441.

⁴³⁵ Dkt. 1571 at 26.

the Custodian’s request to be reimbursed for the fees and expenses he and his counsel reasonably had to incur to defend themselves, even though that amount exceeds the underlying fee request.

7. Update Letters

In his fee petitions, the Custodian originally sought \$121,935 for fees and expenses related to preparing monthly update letters and fee petitions that were submitted to the court after May 2019.⁴³⁶ The court has excluded this entire amount as part of the Custodian’s withdrawal of \$204,485 from his overall fee request to moot the dispute over seeking reimbursement for fees and expenses incurred in preparing fee petitions.⁴³⁷ The chart attached as Exhibit A reflects this reduction.

Separately, the Custodian seeks \$23,063 for fees and expenses incurred in connection with preparing a 12-page letter that was filed with the court along with various attachments on May 8, 2019.⁴³⁸ The letter informed the court about the filing of the Cypress and H.I.G. Actions, described the nature of the allegations therein, and apprised the court that the Custodian and Skadden had received “Litigation Hold Notices” with respect to the H.I.G. Action and that the Custodian had been informed that discovery would be

⁴³⁶ See Dkt. 1441 at 22; Dkt. 1576 at 25; Dkt. 1577 at 4.

⁴³⁷ See Dkt. 1592 at 4 n.2 (explaining that “all of the costs related to his fee petitions and/or update letters submitted to the Court after August 2019 [i.e., \$103,124],” were included as part of the withdrawn amount), 5 n.3 (explaining that an additional “\$15,631.25 related to the months of September and October 2019 was incurred for preparing fee petitions and allocating fees”).

⁴³⁸ Dkt. 1315 Ex. 1.

sought from him in the Cypress Action as well.⁴³⁹ The Custodian also explained that, under the circumstances and based on the nature of the litigations, he intended to seek payment “in future applications” directly from TPG for expenses he would be forced to incur in connection with those litigations, “while reserving all rights vis-à-vis the Escrow Fund.”⁴⁴⁰

During the course of these actions, the court entered two orders requiring the Custodian to provide updates to the court on a monthly basis. Although that formal obligation appears to have ended when the sale transaction closed,⁴⁴¹ it was entirely within the Custodian’s discretion as part of his duties as an officer of the court to provide the court with the update contained in the May 8, 2019 letter. Indeed, the court would have expected nothing less. For this reason, the court approves the Custodian’s request for reimbursement of the fees and expenses incurred in connection with providing the May 8, 2019 update to the court. This amount (\$23,063) will be paid out of the Escrow.

⁴³⁹ See *id.*

⁴⁴⁰ *Id.* at 10-11.

⁴⁴¹ See Dkt. 607 ¶ 8 (“The Custodian shall provide a report to the Court concerning a proposed plan of sale as promptly as practicable after the Court receives confirmation of his willingness to serve as Custodian, and shall provide a report to the Court every thirty days after entry of this Order concerning the progress of his efforts.”); Dkt. 848 ¶ 17 (“During the sale process, the Custodian shall file under seal with the Court monthly updates generally addressing the progress of the sale process . . . ”).

8. Discharge of the Custodian

The Custodian seeks \$136,425 for fees and expenses incurred in connection with analyzing, researching, and drafting the proposed discharge order and related motion, which included addressing inquiries from Elting's counsel regarding the proposed discharge order.⁴⁴² Respondents do not contest the Custodian's right to be reimbursed for fees and expenses incurred in connection with the discharge, but challenge the amount of fees sought as "grossly unreasonable."⁴⁴³ According to Respondents, "a far shorter, straightforward petition" than the one the Custodian proposed "was all that was necessary and proper."⁴⁴⁴

In its letter decision resolving the parties' disputes over the discharge order, the court found that the one-paragraph form of order the Respondents proposed was "inadequate for the task."⁴⁴⁵ The court further explained that a "more nuanced discharge order [was] necessary to provide clarity on the terms of the discharge" because of "the lengthy and fractious history of these actions, the numerous (and often frivolous) collateral litigations spawned from the sale process that have embroiled the Custodian and many others, and the complexity of the issues involved."⁴⁴⁶

⁴⁴² Dkt. 1577 at 3.

⁴⁴³ Dkt. 1573 at 11.

⁴⁴⁴ *Id.*

⁴⁴⁵ *In re TransPerfect Glob., Inc.*, 2021 WL 1401518, at *1 (Del. Ch. Apr. 14, 2021).

⁴⁴⁶ *Id.* (citation omitted).

The only issue for decision is what percentage of the amount of fees and expenses the Custodian seeks in connection with his discharge application should be awarded. Using the comprehensive form of order the Custodian submitted as a starting point, the court addressed Respondents' objections paragraph-by-paragraph and prepared a revised form of order.⁴⁴⁷ As the end product reflects, the court found that most of the provisions the Custodian sought were appropriate—indeed many were not opposed specifically—but also found that some of them were not appropriate.⁴⁴⁸ Having gone through that process in laborious detail, the court concludes that the Custodian should receive two-thirds, or \$90,950, of the fees and expenses sought from the Escrow and that the remainder (\$45,475) will be disallowed.

9. Other Categories

The remaining four categories involve a total of \$136,353 for fees and expenses incurred working on tax matters, preparing for the Second Objection and objections to the Custodian's discharge order, certain document demands from TPG, and miscellaneous items. They are addressed, in turn, next.

Tax Matters. The Custodian seeks reimbursement from the Escrow for \$67,590 of fees and expenses for tax matters.⁴⁴⁹ Respondents did not

⁴⁴⁷ See *id.* at *2-3.

⁴⁴⁸ See *id.* at *2 (explaining that the deletion of certain paragraphs in the Custodian's proposed order of discharge was necessary "to avoid confusion over the scope of the preexisting protections"); Dkt. 1601.

⁴⁴⁹ Dkt. 1441 at 11; Dkt. 1576 at 23.

address and thus waived the right to object to \$26,487 of this amount for work performed during the November 2019 to November 2020 period,⁴⁵⁰ \$19,800 of which is sought on behalf of Ernst & Young.⁴⁵¹ With respect to the balance (\$41,103), which concerns the May 2019 to October 2019 period, the work involved a dispute between Shawe and Elting concerning their rights under a letter agreement executed at closing, which had tax implications for them relating to TPG's 2018 tax returns.⁴⁵²

Respondents' primary challenge is that the time entries are vague or repetitive.⁴⁵³ Based on the Custodian's detailed explanation of the dispute and the work performed,⁴⁵⁴ and Respondents' apparent failure to meet and confer on the issue in good faith before filing their objection,⁴⁵⁵ the court is satisfied that the amount sought is appropriate.⁴⁵⁶ Accordingly, the objection is overruled and the full amount will be paid from the Escrow.

Anticipated Objections. The Custodian seeks \$49,589 in fees and expenses for work done in December 2020 concerning objections he and his counsel anticipated would be made to certain fee

⁴⁵⁰ See Dkt. 1571 at 59 n.31.

⁴⁵¹ Dkt. 1576 at 23.

⁴⁵² Dkt. 1441 at 11-13 & Exs. 7-12.

⁴⁵³ See Dkt. 1429 at 45-46; Dkt. 1451 at 25.

⁴⁵⁴ See Dkt. 1441 at 11-13 & Exs. 7-12.

⁴⁵⁵ *Id.* at 13 & Ex. 4.

⁴⁵⁶ *Id.* at 11-13 & Exs. 7-12.

petitions and to the discharge motion.⁴⁵⁷ This category also includes work done in connection with “proposing a fee compromise” to settle the parties’ fee petition disputes.⁴⁵⁸ Respondents assert two objections.

First, Respondents assert that “Skadden is not entitled to these fees because Pincus failed to claim, let alone establish, that TPG or Shawe acted in bad faith as required by the Second Order.”⁴⁵⁹ This is objection is overruled. As explained in Part V.B.6, the Custodian is entitled to seek reimbursement and/or indemnification for fees and expenses under the terms of the court’s orders without having to demonstrate that Respondents acted in bad faith. Given the numerous and sweeping nature of the objections Respondents had filed in response to prior fee petitions, furthermore, it was reasonable as a general matter for the Custodian and his counsel to spend time preparing in advance to address objections they anticipated Respondents would raise with respect to future fee petitions and the discharge motion.⁴⁶⁰

Second, the Respondents challenge \$11,500 of fees Skadden incurred in connection with making a settlement offer that, according to Respondents, “Skadden knew . . . would be rejected outright.”⁴⁶¹

⁴⁵⁷ Dkt. 1577 at 5.

⁴⁵⁸ *Id.*

⁴⁵⁹ Dkt. 1573 at 10.

⁴⁶⁰ See *Lillis*, 2009 WL 663946, at *7 (ruling that “research time expended . . . in expectation of an appeal” was “reasonable in preparation for the appellate argument that was expected to, and in fact did, come”).

⁴⁶¹ Dkt. 1573 at 11.

Having reviewed the time entries at issue, this objection is sustained. Although the court certainly encourages parties to make every effort to reach amicable resolutions of disputes, the court does not believe that, in effect, one party to a dispute should charge the counterparty for time spent pursuing a settlement between the two.

Apart from Respondents' objections, the court observed in reviewing the time entries in this category a Westlaw charge incurred on December 28, 2020 for \$20,497.50, apparently for research an associate conducted on that date for 5.6 hours.⁴⁶² This charge (perhaps a mistaken entry) is a significant outlier from other Westlaw charges in the billing records⁴⁶³ and will be reduced by 90%, or \$18,448.

In sum, for the reasons explained above, \$29,948 of the amount sought for "anticipated objections" will be disallowed, leaving a balance of \$19,641 that will be allowed.

TPG Document Demands. The Custodian seeks \$16,856 for work arising from document demands TPG sent to the Custodian's advisors (Credit Suisse and Alvarez & Marsal), who then contacted the Custodian.⁴⁶⁴ "At the Custodian's request, Skadden reviewed the relevant contracts, court records and law, and prepared a written response."⁴⁶⁵

⁴⁶² Dkt. 1555 Ex. A.

⁴⁶³ See Dkt. 1441 App. A; Dkt. 1537 Ex. A; Dkt. 1555 Ex. A.

⁴⁶⁴ Dkt. 1441 at 18.

⁴⁶⁵ *Id.* at 19.

Respondents do not contest the Custodian's right to be reimbursed for fees and expenses incurred for this purpose but contend in conclusory fashion that the amount is "unreasonable" and should be reduced in accordance with "the Paige Report analysis."⁴⁶⁶ Because the court has rejected that analysis, with one minor exception not relevant here, the objection is overruled and the full amount will be allowed.

Miscellaneous. The Custodian seeks \$2,318 for less than 3 hours of time spent dealing with miscellaneous matters, including review of a U.S. Department of Justice complaint against TPG after the Custodian was contacted by a reporter (\$1,112) and time spent addressing a request from TPG's general counsel for a report Ernst & Young prepared during the sale process.⁴⁶⁷ Respondents do not contest \$1,207 of this amount. Respondents do contest the amount sought for the Department of Justice matter,⁴⁶⁸ which the court will allow because it was reasonable for the Custodian to spend a brief amount of time (1.17 hours) looking into a matter that, according to Respondents, occurred during the custodianship. This amount will be paid from the Escrow.

* * * * *

In sum, most of Respondents' general and specific objections are without merit. Taking into account the objections that are sustained, the court finds that the Custodian is entitled to fees and expenses totaling

⁴⁶⁶ Dkt. 1429 at 46-47.

⁴⁶⁷ Dkt. 1441 at 21.

⁴⁶⁸ Dkt. 1429 at 47.

\$3,242,251. The court has evaluated this amount considering each of the Rule 1.5(a) factors and concludes it is reasonable in light of, among other things, the extensive time and labor required over the roughly twenty months at issue, the results obtained, the time limitations imposed on the Custodian and his counsel by Respondents, and the reputation and ability of the Custodian and the attorneys at Skadden.

C. Source of Payment

For the reasons discussed above, and as reflected on the chart attached as Exhibit A, payments are owed for fifteen of the eighteen subject matter categories. The court already has ordered that TPG and Shawe must pay the Contempt Fee Award.⁴⁶⁹ The court determined in Part V.B. that five categories should be paid from the Escrow.

The parties disagree over the source of payment for the remaining nine categories: (i) fee order violations, (ii) appeals, (iii) contempt and preclusion motions, (iv) Cypress Action, (v) H.I.G. Action, (vi) response to omnibus objection, (vii) anticipated objections, (viii) TPG document demands, and (ix) other TPG litigations. The Custodian contends that the payment for these categories should come from TPG. Respondents contend that, if any payment is owed for these categories, it must come from the Escrow.

To be more specific, Respondents assert in their Omnibus Objection that the fees and expenses sought by the Custodian for the Cypress and H.I.G. Actions should come from the Escrow, not TPG directly,

⁴⁶⁹ Dkt. 1399 ¶ 7 (modifying Dkt. 1379 ¶ 4).

because “there is no reason Elting should not share in the costs via the Escrow,” as she “is not blameless in the events leading to the [H.I.G.] litigation” and “the Custodian’s decision to bill TPG, not the Escrow, for the Litigations is inconsistent and arbitrary.”⁴⁷⁰ Respondents further assert in their Second Objection that this argument is “equally applicable to all other fees currently sought against TPG,” contending that “this Court has already ruled that Pincus’ fees in connection with litigation arising from the sale of TPG must be charged to the Escrow.”⁴⁷¹

In my opinion, Respondents’ contention that the Custodian *must* seek his fees and expenses from the Escrow is without merit. Nothing in this court’s orders or the Sale Agreement requires that the Custodian seek fees and expenses from the Escrow.

The compensation provision in the Initial Order and the August 2015 Order both expressly state that: “Any fees and expenses approved by the Court shall be paid promptly *by TPG*.”⁴⁷² The compensation provision in the Sale Order does likewise: “Any fees and expenses approved by the Court shall be paid promptly *by the Company*.”⁴⁷³ Additionally, the Initial Order, the August 2015 Order, the Sale Order, and the Final Order each expressly provide that the Custodian and Skadden “are entitled to judicial immunity and to

⁴⁷⁰ Dkt. 1429 at 30-31.

⁴⁷¹ Dkt. 1571 at 38.

⁴⁷² Dkt. 515 ¶ 7 (emphasis added); Dkt. 607 ¶ 10 (emphasis added).

⁴⁷³ Dkt. 848 ¶ 14 (emphasis added).

be indemnified” by the *Company*, “in each case, to the fullest extent permitted by law.”⁴⁷⁴

Turning to the Sale Agreement, it expressly provides that Shawe “acknowledges and agrees that nothing in this Agreement shall limit the indemnification obligations of any Person and its Affiliates under the Order.”⁴⁷⁵ Consistent with this covenant, the Sale Agreement *does not require* that the Custodian seek fees and expenses to which he is entitled from the Escrow. To the contrary, Section 2.2 of the Sale Agreement expressly provides that the “Custodian Escrow Amount”—which was funded equally by Elting and Shawe—is “a nonexclusive source of funds” from which the Custodian may draw:

The Escrow Amount shall be comprised of the following: . . . (b) five million dollars (\$5,000,000) as a non-exclusive source of funds for securing (i) amounts payable to the Custodian or his advisors, including, without limitation, investment banking, legal and accounting fees and expenses for services performed prior to or after the Closing and (ii) any payments required to be made by the Company or any of the Company Subsidiaries to any current or former employee or officer of the Company or any Company Subsidiary after the Closing as a result of the transactions contemplated by this Agreement pursuant to any agreement or arrangement entered into with any such current or former

⁴⁷⁴ Dkt. 515 ¶ 6; Dkt. 607 ¶ 9; Dkt. 848 ¶ 16; Dkt. 1243 ¶ 7.

⁴⁷⁵ Dkt. 1185 Ann. C § 7.5(c).

employee or officer by the Custodian (on behalf of the Company or the applicable Company Subsidiary), including any retention, change in control or similar agreement or arrangement (the “Custodian Escrow Amount”).⁴⁷⁶

In short, to repeat, nothing in the Sale Agreement or this court’s orders requires that the Custodian seek fees and expenses from the Escrow. Instead, determining as between the Escrow and the Company the source from which fees and expenses owed to the Custodian should be paid is a matter for the Custodian to determine in his good faith judgment.

Respondents argue there is an inconsistency between, on the one hand, the Custodian contending—and the court finding⁴⁷⁷—that the Cypress and H.I.G. Actions “relate to the sale process” and, on the other

⁴⁷⁶ *Id.* § 2.2 (emphasis added). Respondents’ argument that paragraph 9 of the Sale Order *requires* that the Custodian’s fees and expenses be shared equally by Shawe and Elting is without merit. Dkt. 1571 at 39. That paragraph provides, in relevant part, that “any liability relating to the representations, warranties and covenants (and other related indemnities) and other indemnification obligations *set forth in the Definitive Sale Agreement* shall be shared by all stockholders pro rata.” Dkt. 848 ¶ 9 (emphasis added). Nothing about paragraph 9, which is expressly limited to those obligations “set forth in the Definitive Sale Agreement,” eliminates the Custodian’s continuing right to be indemnified by and seek payment of his fees and expenses from the Company under the orders of this court.

⁴⁷⁷ See *TransPerfect*, 2019 WL 5260362, at *11 (explaining that the pleadings in the Cypress and H.I.G. Actions “and Shawe’s own explanation of them in his opposition indicates that they both relate to the sale process the Custodian was appointed to oversee and not to his role as a tie-breaking director”).

hand, the Custodian making the judgment that the Company should pay bear the cost of the fees and expenses he and his counsel incur in connection with those litigations rather than the Escrow.⁴⁷⁸ The court disagrees.

To be sure, both litigations relate to the sale process in certain respects. In the H.I.G. Action, for example, the discovery sought from the Custodian is directed to exploring H.I.G.’s access to TPG information during that process.⁴⁷⁹ But that does not mean that Elting has or had a proximate role in the events at the heart of either litigation—both of which were filed more than one year after sale transaction closed in May 2018—sufficient as an equitable matter to warrant imposing on her 50% of the discovery-related expenses the Custodian incurred related to those litigations. Indeed, in my view, the circumstances of those litigations support the Custodian’s judgment that Elting should not bear the cost of those expenses as an equitable matter.

The Cypress Action, which was filed in May 2019 and has since been resolved,⁴⁸⁰ concerned a dispute between Shawe and a financial advisor (Cypress) he retained during the course of the sale process. Cypress contended that Shawe breached his obligation “to pay Cypress a ‘Financing Fee’ of \$1 million (less a previously paid retainer of \$200,000), on the closing date of the Transaction.”⁴⁸¹ That was a fight between

⁴⁷⁸ See Dkt. 1451 at 13.

⁴⁷⁹ See Dkt. 1576 Ex. 3.

⁴⁸⁰ See Dkt. 1473 Ex. 1.

⁴⁸¹ Dkt. 1315 Ex. 1 Attach. A ¶ 22.

Cypress and Shawe. Elting was not named as party in the litigation and did not stand to receive any benefit from the litigation.

In April 2019, TPG sued H.I.G. and its majority-owned subsidiary (Lionbridge) seeking over \$300 million in damages for allegedly misusing TPG trade secrets or confidential information that H.I.G. acquired during the sale process to compete unfairly with the Company.⁴⁸² The relief sought in the H.I.G. Action only would benefit TPG. Once again, Elting is not a party to the H.I.G. Action and stands to receive no benefit from the litigation.

Elting also had no proximate role in any of the other seven subject matter categories for which the Custodian seeks payment from TPG sufficient to warrant imposing on her 50% of the expenses the Custodian and his counsel have incurred in those matters. All of those matters concern post-closing decisions or actions of TPG while under Shawe's 99% ownership that have no apparent connection to Elting. Rather, their common denominator appears to be Shawe's self-proclaimed modus operandi to "create constant pain" for those who oppose him.⁴⁸³

For example, three of the categories—Fee Order violations, appeals, and the contempt and preclusion motions TPG filed against the Custodian—stem from TPG's refusal in 2019 to pay amounts it was ordered to pay under the Fee Orders and its decision in August 2019 to sue the Custodian concerning those amounts in Nevada state court in violation of the exclusive

⁴⁸² Dkt. 1315 Ex. 1 Attach. B at 1 (¶ 1), 43 (¶ h).

⁴⁸³ *Shawe & Elting*, 2015 WL 4874733, at *6.

jurisdiction provision in the Final Order.⁴⁸⁴ Two other categories—omnibus objections and anticipated objections—concern TPG’s decision to challenge in a scorched-earth manner every fee petition of the Custodian since May 2019. The remaining two categories concern document requests *TPG* propounded on the Custodian’s financial advisors in August 2019, and litigations *the Company* filed against RAM and Moritz in August 2020 and against this judicial officer on December 24, 2020.

In sum, for the reasons explained above, the court agrees with the Custodian that the fees and expenses he and his counsel incurred in connection with the nine subject matter categories listed at the beginning of this section should be paid by TPG. The chart attached as Exhibit A identifies for each of the fifteen categories at issue the source of payment for the amounts owed.

VI. THE BAD FAITH MOTION

On March 2, 2021, Respondents filed a motion for an award of attorneys’ fees in their favor and against the Custodian for his alleged bad faith in the fee petition process.⁴⁸⁵ Specifically, Respondents contend that the Custodian acted in bad faith by (i) seeking “\$425,126.87 in fees for the Fee Orders portion of the Motion for Contempt in direct violation of this Court’s order declining to award those fees,” (ii) requesting “more than \$700,000 for fees concerning the fee petition process without first establishing bad faith, as required,” and (iii) “charging

⁴⁸⁴ See *TransPerfect*, 2019 WL 5260362, at *7-8.

⁴⁸⁵ Dkt. 1589.

more than \$204,000 for preparing the deficient December Petition after refusing to file monthly petitions for over a year.”⁴⁸⁶

The bad faith exception to the American Rule that each party pays his or her own attorneys’ fees “applies only in extraordinary cases,” such as where a party “unnecessarily prolonged or delayed litigation, falsified records, . . . knowingly asserted frivolous claims . . . misled the court, altered testimony, or changed position on an issue.”⁴⁸⁷ The exception does not apply here. Indeed, Respondents’ assertions that the Custodian acted in bad faith are frivolous in my view.

Respondents’ first and second arguments are meritless for the same reasons detailed above in Part V.B.1 and Part V.B.6. To summarize, nothing in the Second Order implementing the court’s October 21, 2019 transcript ruling (i) precluded the Custodian from seeking to recover fees and expenses incurred with respect to TPG’s violations of the Fee Orders or its objections to the Custodian’s fee petitions under the reimbursement and indemnification provisions in the court’s prior orders or (ii) required the Custodian to prove bad faith as a predicate to seeking reimbursement of such fees.

To the contrary, the October 21 ruling was intended to leave undisturbed the court’s October 17, 2019 holding that the Custodian’s right to recover the Contempt Fee Award *as a sanction* was “without regard to whatever rights the Custodian has to recover

⁴⁸⁶ *Id.* at 2.

⁴⁸⁷ *RBC Cap. Mkts.*, 129 A.3d at 877 (cleaned up).

these amounts under this court’s orders and/or the Sale Agreement.”⁴⁸⁸ This is documented in paragraph 3(e) of the Second Order, which implemented the October 21 ruling. That paragraph expressly states that the reciprocal bad faith feeshifting provision therein applies “in addition to, and without prejudice to, the Custodian’s right to recover such amounts pursuant to the Court’s orders or any other agreement or entitlement.”⁴⁸⁹ Thus, as paragraph 3(e) makes clear, the Custodian had no obligation to demonstrate bad faith as a predicate to seeking fees incurred with respect to TPG’s violations of the Fee Orders or Respondents’ voluminous objections to his fee petitions.⁴⁹⁰

⁴⁸⁸ *TransPerfect*, 2019 WL 5260362, at *15.

⁴⁸⁹ Dkt. 1399 ¶ 3(e).

⁴⁹⁰ In support of their motion, Respondents attach a report from W. Bradley Wendel, a Cornell Law School professor. In his report, Wendel opines generally about how Skadden, as counsel to the Custodian “owes duties to the beneficiary of the Custodian’s fiduciary obligations,” before concluding summarily that “Skadden has not acted in good faith in its dealings with TPG.” Dkt. 1590 Ex. B ¶¶ 3,10. These opinions constitute recitations of the law and legal conclusions, which is not the proper role of an expert. *See In re Maxus Energy Corp.*, 2021 WL 1259411, at *8 n.62 (Bankr. D. Del. Apr. 6, 2021) (“Importantly, however, the Court finds that Professor Wendel’s declarations consist entirely of a recitation of the law and legal conclusions. While thorough and informative in the general sense, this is not the proper role of expert testimony. The Court need not apply expert testimony to reach its own conclusions as to the law. Indeed, it should not.”) (citing *Kansas v. Colorado*, 1994 WL 16189353, at *155 (1994) (“Opinion testimony providing legal conclusions is not admissible.”); *see also United Rentals, Inc. v. RAM Hldgs., Inc.*, 2007 WL 4465520, at *1 (Del. Ch. Dec. 13, 2007) (“This Court, however, has made it unmistakably clear that it is improper for

As to the third issue, the court stated in its March 15, 2021 order establishing a briefing schedule that the parties’ “response and reply need not address the issue” because it was “moot” given the Custodian’s withdrawal of \$204,485 of his fee request that, according to Respondents, related to the preparation of fee petitions.⁴⁹¹ Consistent with that direction, Respondents did not address the issue in their reply brief but stated they “reserve all rights.”⁴⁹²

To be clear, on the merits, the Custodian—when first seeking to recover fees incurred in preparing certain fee petitions—cited authorities where this court permitted such applications.⁴⁹³ Indeed, Respondents’ own expert opines that “perhaps some reasonable amount may be charged to a client for preparing invoices.”⁴⁹⁴ As such, the court cannot conceive how bad faith could be shown here, particularly after the Custodian withdrew the application to moot the dispute.

Respondents’ bad faith motion hereby is denied.

witnesses to opine on legal issues governed by Delaware law. It is within the exclusive province of this Court to determine such issues of domestic law.” (footnotes omitted)). Thus, the court does not credit these opinions.

⁴⁹¹ Dkt. 1596.

⁴⁹² Dkt. 1598 at 6 n.3.

⁴⁹³ See Dkt. 1441 at 28-29 (citing *Papastavrou v. Stage III Techs., LLC*, 2013 WL 269120 (Del. Ch. Jan. 23, 2013) (ORDER) and *All Pro Maids, Inc. v. Layton*, 2004 WL 3029869, at *6 (Del. Ch. Dec. 20, 2004), aff’d, 880 A.2d 1047 (Del. 2005)).

⁴⁹⁴ Dkt. 1590 Ex. B ¶ 19.

VII. CONCLUSION

For the reasons explained above, Respondents' contempt, preclusion, and bad faith motions are all denied. The Objections are overruled in part and sustained in part. The Custodian shall be paid his reasonable fees and expenses, totaling \$3,242,251, in the manner set forth in the chart attached as Exhibit A and in accordance with the implementing order that accompanies this decision.