

APPENDIX A: The Opinion of the United States Court of Appeals for the Eleventh Circuit.

USCA11 : 20-12476-BB

In the United States Court of Appeals For the Eleventh Circuit _____ No.

20-12476 Non-Argument Calendar

_____ ELLEN T.

THATCHER, Plaintiff-Appellant, versus
DEPARTMENT OF VETERANS AFFAIRS,
Defendant-Appellee. _____

Appeal from the United States District Court
for the Middle District of Florida D.C. Docket
No. 8:17-cv-03061-AEP _____

USCA11 Case: 20-12476 Date Filed:

10/22/2021 Page: 1 of 10

Opinion of the Court. Before BRANCH,
GRANT, and ANDERSON, Circuit Judges.
PER CURIAM:

Ellen Thatcher, proceeding pro se, appeals the district court's order granting summary judgment to her former employer, the Department of Veterans Affairs ("the VA"), on all three counts alleged in her complaint of violations of the Rehabilitation Act.¹ On appeal, she does not expressly state what legal error she contends the district court made. Rather, she argues that multiple employees of the VA perjured themselves in their depositions in the district court. She claims these employees conspired with a VA

official to push her out of the VA by making false

(APPENDIX A)

allegations against her and refusing to accommodate her physical limitations. The VA, in turn, responds that Thatcher has failed to challenge, on appeal, the merits of the district court's order and thus has waived any challenges to it. And regardless, it argues, summary judgment was proper. I We construe pro se litigants' pleadings liberally. *Tannenbaum v. United States*, 148 F.3d 1262, 1263 (11th Cir. 1998). However, in civil cases, we generally will not consider an issue not raised in the district court. *Access Now, Inc. v. Southwest Airlines Co.*, 385 F.3d 1324, 1331 (11th Cir. 2004). Similarly, when 1 Thatcher also attempts to raise a hostile work environment claim "under Title VII" for the first time on appeal. Because this issue was not raised below, we need not consider such a claim. See *Access Now, Inc. v. Southwest Airlines Co.*, 385 F.3d 1324, 1331 (11th Cir. 2004). USCA11 Case: 20-12476 Date Filed: 10/22/2021 Page: 2 of 10 20-12476 Opinion of the Court 3 an appellant fails to identify a particular issue in her brief before us or fails sufficiently to argue the merits of her position on an identified issue, she is deemed to have abandoned it. *Hamilton v. Southland Christian Sch., Inc.*, 680 F.3d 1316, 1318-19 (11th Cir. 2012). When a district court rests its decision on multiple, independent grounds, an appellant must show that each

stated ground is erroneous. *Sapuppo v. Allstate Floridian Ins.*, 739 F.3d 678, 680 (11th Cir. 2014). “When an appellant fails to challenge properly on appeal one of the grounds on which the district court based its judgment, [s]he is deemed to have abandoned any challenge of that ground, and it follows that the judgment is due to be affirmed.” *Id.* As an initial matter, Thatcher has arguably abandoned any claim of legal error by the district by failing to expressly identify and argue such error before us. Rather than challenge the district court’s conclusions concerning her claims of refusal to accommodate, failure to engage in an interactive process, and retaliation, Thatcher alleges that the witnesses on whose testimony the VA relied in its motion for summary judgment perjured themselves, a claim she did not raise below. However, liberally construed, an allegation of perjury is essentially an argument that there is a genuine dispute of fact, because at bottom it is a claim that proffered evidence is false. Read in this light, Thatcher’s pro se brief implicitly preserves a general challenge to the district court’s conclusion that no genuine issue of material fact exists. But, as we explain below, even assuming she has implicitly preserved such a challenge, it is meritless. USCA11 Case: 20-12476 Date Filed: 10/22/2021 Page: 3 of 10 4 Opinion of the Court 20-12476 II We review a district court’s grant of summary judgment de novo,

construing all evidence and drawing all reasonable inferences in favor of the non-movant. *Frazier-White v. Gee*, 818 F.3d 1249, 1255 (11th Cir. 2016). Summary judgment is only appropriate where the movant demonstrates that there is no genuine dispute as to any material fact and that the movant is entitled to judgment as a matter of law. Fed. R. Civ. P. 56(a). “Speculation does not create a genuine issue of fact; instead, it creates a false issue, the demolition of which is a primary goal of summary judgment.” *Cordoba v. Dillard’s, Inc.*, 419 F.3d 1169, 1181 (11th Cir. 2005) (quoting *Hedberg v. Ind. Bell Tel. Co.*, 47 F.3d 928, 931-32 (7th Cir. 1995)). A The Rehabilitation Act prohibits federal agencies from discriminating in employment against “otherwise qualified individuals with a disability.” *Mullins v. Cromwell*, 228 F.3d 1305, 1313 (11th Cir. 2000). Claims under the Rehabilitation Act are governed by the same standards as those brought against private employers under the Americans with Disabilities Act. *Cash v. Smith*, 231 F.3d 1301, 1305 (11th Cir. 2000). When a plaintiff relies on circumstantial evidence to establish a prima facie case of discrimination, courts assess such claims under the framework established in *McDonnell Douglas Corp. v. Green*, 411 U.S. 792 (1973). *Alvarez v. Royal Atl. Devs., Inc.*, 610 F.3d 1253, 1264 (11th Cir. 2010). Under that framework, the plaintiff has the initial burden to show that (1) she

has a disability, (2) she is otherwise qualified for a position, and (3) she was subUSCA11 Case: 20-12476 Date Filed: 10/22/2021 Page: 4 of 10 20-12476 Opinion of the Court 5 jected to unlawful discrimination as a result of her disability. *Boyle v. City of Pell City*, 866 F.3d 1280, 1288 (11th Cir. 2017). A person with a disability is “otherwise qualified” if she is able to perform the essential functions of a specific job with or without a reasonable accommodation. *Id.* An individual who, even with a reasonable accommodation, would be unable to perform the functions of the position, is not “otherwise qualified” and thus cannot establish a prima facie case of discrimination. *Davis v. Fla. Power & Light Co.*, 205 F.3d 1301, 1305 (11th Cir. 2000).” *An employer unlawfully discriminates against an otherwise qualified person by failing to provide a reasonable accommodation for the disability, unless doing so would impose an undue hardship on the employer. Boyle*, 866 F.3d at 1289. *The plaintiff bears the burden of identifying an accommodation and showing that it would allow her to perform the essential functions of the position. Id. What constitutes Reasonable Accommodation depends on the circumstances, but it may include job restructuring and part-time or modified work schedules, among other things.*” *Frazier-White*, 818 F.3d at 1255 (quoting 42 U.S.C. § 12111(9)). Further, though the Rehabilitation Act does not require an employer to create a new position

for an employee with a disability, it may obligate them to reassign the employee to an existing, vacant position if the employee is otherwise qualified for that position. Boyle, 866 F.3d at 1289. But an employer is not obligated to promote an employee or remove another employee from their position in order to accommodate an employee's disability. *Id.* Here, Thatcher failed to make out a prima facie case of discrimination under the Rehabilitation Act. A VA fitness for duty USCA11 Case: 20-12476 Date Filed: 10/22/2021 Page: 5 of 10 6 Opinion of the Court 20-12476 examination concluded that she was not able to perform many of the functional requirements of her position, and she conceded as much in a deposition. Therefore, she was not "otherwise qualified" for her current position. She claimed, however, that she would have been qualified to work as an advanced registered nurse practitioner ("ARNP") in the VA's sleep clinic, and that reassignment to this position would have been a reasonable accommodation. But she conceded that she did not know if an open ARNP position existed at the time, and she later learned that the only open position was for a doctor. She also testified that a position as the chief of nurse practitioners would have been an appropriate accommodation for which she was qualified but conceded that this would have been a promotion. Thus, the VA's evidence showed—and she conceded—that she was not "otherwise

qualified” for her current position and was unable to identify an available position for which she was qualified and to which reassignment would have been a reasonable accommodation. Because Thatcher failed to meet her burden to show that she was otherwise qualified and that a reasonable accommodation existed, the district court did not err in granting summary judgment on her refusal to accommodate claim. B In some circumstances, an employer may be required to engage in an “informal, interactive process” to identify a suitable accommodation for an employee with a disability. Frazier-White, 818 F.3d at 1257 (quoting 29 C.F.R. § 1630.2(o)(3)). However, we have held that where the plaintiff fails to identify a reasonable accommodation, an employer’s failure to engage in this process is not actionable. See *id.* at 1257-58. USCA11 Case: 20-12476 Date Filed: 10/22/2021 Page: 6 of 10 20-12476 Opinion of the Court 7 Here, the district court found that Thatcher’s “interactive process” claim failed because such a claim cannot be independently maintained absent a plaintiff’s identification of a reasonable accommodation. Because Thatcher failed to identify a reasonable accommodation as described above, the court did not err in granting summary judgment to the VA on this issue. See FrazierWhite, 818 F.3d at 1257-58. C The Rehabilitation Act also prohibits an employer from retaliating against individuals for initiating or

participating in activity protected by the Act. 42 U.S.C. § 12203(a); see also 29 U.S.C. § 791(f) (incorporating the anti-retaliation provision of the Americans with Disabilities Acts into the Rehabilitation Act). Claims of retaliation based on circumstantial evidence can be analyzed under the McDonnell Douglas framework. *Wright v. Southland Corp.*, 187 F.3d 1287, 1305 (11th Cir. 1999). Thus, to make out a prima facie case, Thatcher bore the burden of showing that (1) she engaged in activity protected under the Rehabilitation Act, (2) she suffered an adverse action, and (3) the adverse action and the protected activity were “causally connected.” *Garrett v. Univ. of Ala. at Birmingham Bd. of Tr.*, 507 F.3d 1306, 1315-16 (11th Cir. 2007). For an action to be adverse, it must result in “some tangible, negative effect” on employment. *Lucas v. W.W. Grainger*, 257 F.3d 1249, 1261 (11th Cir. 2001). For an action and protected activity to be causally connected, a plaintiff must show that retaliation for protected activity was the “but-for” cause of an adverse action. *Frazier-White*, 818 F.3d at 1258. If the plaintiff makes out a prima facie case, the burden shifts to the defendant to produce evidence of a non-retaliatory USCA11 Case: 20-12476 Date Filed: 10/22/2021 Page: 7 of 10 8 Opinion of the Court 20-12476 reason for the adverse employment action. *Pennington v. City of Huntsville*, 261 F.3d 1262, 1266 (11th Cir. 2001). After that, the plaintiff bears

the burden of showing that the proffered reason is pretextual. *Id.* To clear this final hurdle, the plaintiff must offer evidence sufficient for a reasonable jury to conclude both that (1) the defendant's proffered reason was false and (2) discrimination was the real reason for the adverse action. *Brooks v. Cnty. Comm'n of Jefferson Cnty.*, 446 F.3d 1160, 1163 (11th Cir. 2006). If the reason is "one that might motivate a reasonable employer," a plaintiff cannot establish pretext simply by questioning the wisdom of the proffered reason. *Id.* (quoting *Alexander v. Fulton County*, 207 F.3d 1303, 1339 (11th Cir. 2000)). Thatcher identified five actions that she alleged constituted retaliation. The first two of these actions occurred on August 16, 2013 and August 20, 2013, respectively. However, her first protected activity—her first attempt to request a reasonable accommodation—did not occur until August 26, 2013. Thus, it could not have caused the prior actions. A third alleged act of retaliation—that the VA official asked a fellow VA employee to write a negative report of contact ("ROC") about her—was not adverse. After the VA official made this request, the fellow VA employee did not write a negative ROC about Thatcher but instead wrote an ROC reporting the request to the VA and alleging that the VA official had a personal vendetta against Thatcher. Even assuming a negative ROC written by someone who was not Thatcher's supervisor

would have constituted an adverse action, Thatcher's evidence showed at most only an unsuccessful attempt to produce this outcome. Because there was no tangible, negative effect on her employment USCA11 Case: 20-12476 Date Filed: 10/22/2021 Page: 8 of 10 20-12476 Opinion of the Court 9 that resulted from the VA official's request, the action was not adverse. The two remaining acts of alleged retaliation—the VA official's failure to return Thatcher to Bay Pines after the fact-finding investigation and ordering her to undergo a fitness for duty examination—occurred after Thatcher's protected activity, but she did not show that they were causally connected to it. With respect to the first act, Thatcher stated that back surgery had "put [her] in a weakened state" and that this new weakness provided the VA official and those with whom he had conspired an opportunity to push her out of her position. But this is mere speculation, not based on personal knowledge, and is insufficient to create a genuine issue of fact. Cordoba, 419 F.3d at 1181. Likewise, with respect to the second act, Thatcher offered only speculation as to the motivation for ordering her to undergo a fitness for duty examination. Regardless of whether Thatcher's evidence established a prima facie case of retaliation for the remaining acts, the VA offered legitimate, non-retaliatory reasons to support both actions. As to the decision not to return her to Bay Pines, the VA official

testified that she “wouldn’t be able to come back until Human Resources formulated a disciplinary action” in response to the fact-finding investigation. The VA official also testified that Human Resources delayed taking any action because Thatcher’s request for disability retirement was pending. In opposition to summary judgment, Thatcher argued that the VA’s reasons for keeping her at Largo “lack[ed] credibility.” But she provided no evidence to indicate that those reasons were false or that retaliation was the true reason, as was her burden. See Brooks, 446 F.3d at 1163. USCA11 Case: 20-12476 Date Filed: 10/22/2021 Page: 9 of 10 10 Opinion of the Court 20-12476 Similarly, as to Thatcher’s claim that the fitness for duty examination was retaliatory, the VA argued below that it ordered the examination in response to the fact-finding investigation’s conclusion that she had engaged in misconduct in multiple ways. Thatcher presented no evidence indicating that the conclusions of the fact-finding report were not the true reason that a fitness for duty examination was ordered. Thatcher, therefore, failed to meet her burden on her retaliation claims as well. III In sum, even if we assume, arguendo, that Thatcher has implicitly preserved a challenge to the district court’s grant of summary judgment, we conclude that she failed to submit evidence giving rise to a genuine issue of fact as to any of her three claims under the Rehabilitation

Act. Thus, the district court did not err in granting summary judgment to the VA, and we affirm. AFFIRMED. USCA11 Case: 20-12476 Date Filed: 10/22/2021 Page: 10 of 10

Appendix B: The Order of the United District Court for the Middle District of Florida
District Court Docket No. 8:17-cv-3061-AEP
UNITED STATES DISTRICT COURT
MIDDLE DISTRICT OF FLORIDA TAMPA
DIVISION, ELLEN T. THATCHER, Plaintiff,
v. DEPARTMENT OF VETERANS
AFFAIRS, Defendant. / ORDER

Plaintiff Ellen T. Thatcher (“Thatcher”) brought this action asserting claims against the Department of Veterans Affairs (the “VA”) for violations of the Rehabilitation Act of 1973, 29 U.S.C. § 701 et seq. (the “Rehabilitation Act”) (Doc. 13). Currently before the Court is the VA’s Motion for Summary Judgment (Doc. 41), in which the VA argues that summary judgment should be granted as Thatcher failed to demonstrate that the VA discriminated or retaliated against her based on her disability. Namely, the VA argues that, under the burdenshifting

analysis, Thatcher failed to establish her prima facie case or to establish that the VA's legitimate, nondiscriminatory and nonretaliatory reasons for its actions constituted pretext for disability discrimination or retaliation. Thatcher responds in opposition, asserting that the facts demonstrate that the VA failed to engage in an interactive process with her, discriminated against her, and retaliated against her based on her disability

(APPENDIX B)

(Doc. 61). The VA subsequently filed a reply brief, disputing Thatcher's arguments and assertions (Doc. 65). For the following reasons, the VA's Motion for Summary Judgment (Doc. 41) is granted. 1 1 The parties consented to the undersigned's jurisdiction (Docs. 29 & 30). See 28 U.S.C. § 636(c); Fed. R. Civ. P. 73; M.D. Fla. R. 6.05. Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 1 of 48 PageID 1951 2 I. Background Thatcher served in active duty in the United States Army from 1982 to 1986 (Doc. 41, Ex. A). Subsequently, Thatcher began working as a licensed practical nurse at the Bay Pines VA Healthcare System (the "Bay Pines VA") in 1992 and then as an Advanced Registered Nurse Practitioner ("ARNP") at the Bay Pines VA from 2000 until her disability retirement on July 14, 2014 (Doc. 42, Deposition of Ellen T. Thatcher

("Thatcher Dep."), at 7-10). Initially, Thatcher worked in the Community Living Center, where she worked alongside Dr. Leonard Williams ("Dr. Williams"), with whom she experienced what she classified as a "little discord" and "harassment" starting around 2005 (Thatcher Dep., at 10-14, 16-18, 91, 146-48; Doc. 48, December 18, 2014 Deposition of Dr. Leonard Williams ("2014 Williams Dep."), at 12-14; Doc. 49, May 10, 2019 Deposition of Dr. Leonard Williams ("2019 Williams Dep."), at 16-22). Thatcher later transitioned to the in-patient hospice unit around 2007 and then, around 2011, Thatcher became the Home Hospice Coordinator for the Geriatrics and Extended Care Service ("Geriatrics") (Thatcher Dep., at 9-10). Dr. Williams became the Chief of Geriatrics at the Bay Pines VA in 2011 and functioned in dual positions as Chief of Geriatrics and Medical Director starting in 2014 (2014 Williams Dep., at 4-5, 14; 2019 Williams Dep., at 8-14). Following a reorganization, Dr. Williams became Thatcher's supervisor around February 2012 (2019 Williams Dep., at 23-24; Doc. 61, Ex. 33, at ¶4). From 2009 through 2012, Thatcher received performance reviews indicating that she performed either at a high satisfactory or outstanding level, including Dr. Williams's performance review of Thatcher in 2012 (Doc. 61, Ex. 1-4). She also received a Shining Star Award in late 2011 or early 2012 for her work with hospice patients (Thatcher Dep., at

24-25). By the time Dr. Williams became Thatcher's supervisor, however, Thatcher felt that Dr. Williams demonstrated long-standing personal issues with her dating back several years and Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 2 of 48 PageID 1952 3 believed he even held a "vendetta" against her for a variety of reasons (Thatcher Dep., at 12-14, 16-18, 27-28, 30-31, 38-39, 53-58, 91, 146-48; 2019 Williams Dep., at 16-22; Doc. 41, Ex. KK, at 23-24, 62-64; see Doc. 61, Ex. 15, 30, 32, 33, 34). Thatcher also believed that several other individuals at the Bay Pines VA wanted to "get rid" of her at that time, as she felt hostility from coworkers and believed she was excluded from meetings, which she indicated also continued after her return from back surgery (Thatcher Dep., at 19-21, 26-31; Doc. 41, Ex. D, E, F; Doc. 61, Ex. 30, August 12, 2019 Affidavit of Ellen Tracy Thatcher ("2019 Thatcher Aff."), at ¶¶7-8). Dr. Dominique Thuriere ("Dr. Thuriere") was the Chief of Staff for Mental Health and Behavioral Sciences at the Bay Pines VA in 2013, which included responsibility for Geriatrics (Doc. 47, Deposition of Dr. Dominique Thuriere ("Thuriere Dep."), at 5-6, 45). In April 2013, given issues with productivity, overspending, and costs in Geriatrics, the Director of the Bay Pines VA ordered a "deep dive" as to the Hospice and Palliative Care Unit (the "Hospice Unit") (2014 Williams Dep., at 19-22; 2019 Williams

Dep., at 36-37; Doc. 61-8 Deposition of Elizabeth K. Whidden ("Whidden Dep."), at 27-28). Following the deep dive, Geriatrics, consisting of the Hospice Unit, the Palliative Care Consult Team, Home Hospice, and Bereavement, was restructured (Whidden Dep., at 53-54). Namely, upon review, a determination was made that two nurses in the Home Hospice were improperly placed in bereavement roles outside the scope of the practice of the nurses and that Thatcher, as an ARNP, was being underutilized as she was not working within her skills, abilities, and licensures in her liaison role of Home Hospice Coordinator (2014 Williams Dep., at 19-24; 2019 Williams Dep., at 36-39; Whidden Dep., at 10-14, 53-54; Doc. 61-9, February 3, 2015 Deposition of Joan Correia ("2015 Correia Dep."), at 27-28). Instead, the Home Hospice Coordinator position should have been held by a social worker or licensed practical nurse (2014 Williams Dep., at Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 3 of 48 PageID 1953 4 22-24; 2019 Williams Dep., at 36). Accordingly, Dr. Thuriere informed Dr. Williams that Thatcher, as an ARNP, needed to perform the duties of an ARNP within Geriatrics (2014 Williams Dep., at 24; 2019 Williams Dep., at 47-48). As a result, Dr. Williams met with Thatcher prior to her medical leave to explain to Thatcher that she needed to practice in a position using her abilities, skills, and licensure as an ARNP and would be moved

from her liaison position as the Home Hospice Coordinator to a third palliative care nurse practitioner position within the Hospice Unit (2014 Williams Dep., at 24-26; 2019 Williams Dep., at 46-47; Whidden Dep., at 14-16; 2019 Thatcher Aff., at ¶9). As explained to Thatcher, the plan involved keeping her as the Home Hospice Coordinator until she left for her medical leave, having her train at least two other people on how to perform the Home Hospice Coordinator duties before she went on medical leave, and then immediately transitioning her into clinical work as a palliative care ARNP in the Hospice Unit upon her return from medical leave (2014 Williams Dep., at 25-27; 2019 Williams Dep., at 46-48). Upon Thatcher's return, the plan involved phasing Thatcher in slowly, given that she had been out of clinical work for a long period of time (2019 Williams Dep., at 104-06). According to Dr. Williams, the union needed to be notified about why Thatcher was no longer able to stay in her Home Hospice Coordinator position and to be notified that Thatcher had been informed of the decision to change her position (2019 Williams Dep., at 48, 52-53). Dr. Williams and Ronald Plemmons, an Employee and Labor Relations Specialist in HR at the Bay Pines VA, therefore prepared a draft letter for Thatcher detailing the information required to satisfy the union, but Dr. Williams informed Thatcher that she could make changes or additions to the letter as she liked (2019

Williams Dep., at 48, 51-53 & Ex. 4). The prepared letter echoed the information that Dr. Williams informed Thatcher of previously, including that the basis for the change in position stemmed from the fact that the Home Hospice Coordinator Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 4 of 48 PageID 1954 5 position did not require the level of an ARNP and that Thatcher therefore worked in a role below her abilities, skills, and licensure in that position (2019 Williams Dep., Ex. 4). Thatcher did not sign the draft letter, as she found the letter derogatory and demeaning, but rather prepared her own letter and submitted it on August 12, 2013 (Thatcher Dep., at 26; 2019 Williams Dep., at 52-53; Doc. 41, Ex. D, E, & DD, Attachment 1).² Prior to that, in June 2013, Thatcher took eight weeks of medical leave for neck surgery followed by immediate back surgery, consisting of discectomies of C4 through C7 and L5 through S1, within days of one another (Thatcher Dep., at 22; Doc. 41, Ex. N, O). At the end of July 2013, upon her return from medical leave, Thatcher began working part-time as a nurse practitioner in the Hospice Unit (2019 Williams Dep., at 53-55; Doc. 41, Ex. O). On August 8, 2013, Thatcher wrote a letter to all Service Chiefs at Bay Pines regarding the excellent care she received and indicating that Dr. Williams had been supportive, understanding, and given Thatcher the time she needed to heal and recover (Doc. 41, Ex. C). She added further

that the entire Geriatrics team had been flexible with a high degree of integrity and that she deeply appreciated their “never-ending support and understanding” as she recovered (Doc. 41, Ex. C). Thatcher continued her work in the Hospice Unit and began working full-time with no restrictions on August 12, 2013 (2019 Williams Dep., at 55). Notwithstanding her August 8, 2013 letter, during the week of August 12, 2013, Thatcher believed that she continued to be excluded from meetings, she felt disrespected, and she was told that the Nurse Manager Beth Whidden (“Whidden”), Nurse Practitioner Joann Correia (“Correia”), and Social Worker Niki 2 Later, in an August 16, 2013 e-mail, Thatcher thanked Dr. Williams for apologizing about the initial letter and allowing her to submit her revised letter to HR, as it was a “show of support” from Dr. Williams (Doc. 41, Ex. E). She further indicated that she believed Dr. Williams was misled and urged to compose the original letter (Doc. 41, Ex. E). Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 5 of 48 PageID 1955 6 Knipper (“Knipper”)3 held discussions about getting rid of her and demonstrated hostility toward her (Thatcher Dep., at 19-21, 26-30; Doc. 41, Ex. B, D, E, F). To that end, Thatcher submitted a Report of Contact4 regarding behavior Thatcher perceived as disrespectful from Whidden, Correia, and Knipper and then sent an e-mail to Dr. Williams detailing

how members in the Hospice Unit continued to show her disrespect and were engaging in a “witch hunt” against her (Doc. 41 Ex. D & E) On August 15, 2013, an incident occurred between Thatcher, Correia, and Dr. Brenda Krygowski (“Dr. Krygowski”), a hospice palliative care physician and acting Medical Director for the Hospice Unit, during which Dr. Krygowski felt that Thatcher acted improperly, created a hostile work environment, and engaged in inappropriate touching (Doc. 41, Ex. E, F, G, H; Doc. 61-7, December 17, 2014 Deposition of Dr. Brenda Krygowski (“2014 Krygowski Dep.”), at 11-12, 21-40; Doc. 61-11, April 22, 2019 Deposition of Dr. Brenda Krygowski (“2019 Krygowski Dep.”), at 12-14, 17-22, 29-45, 49-50; 2014 Williams Dep., at 37).⁵ Following the incident, Dr. Krygowski and Correia each submitted a Report of Conduct regarding the incident, and Dr. Krygowski also reported her concerns directly to Dr. Williams (2019 Krygowski Dep., at 41, 45-46; 2014 Williams Dep., at 51-53; 2019 Williams Dep., at 59-60; Doc. 41, Ex. G & H). After discussing the incident with Dr. Krygowski, Dr. Williams discussed the matter directly with Dr. Thuriere (2014 Williams Dep., at 51-54, 59; 2019 Williams Dep., at 71-72). Dr. Thuriere informed Dr. Williams that a fact finding, or investigation, needed to occur (2014 Williams Dep., at 53-54; Thuriere Dep., at 17-19). Given the allegations of a 3 Though spelled “Kipper” in the Report of Contact, it appears

from the record that the proper last name is “Knipper” (see, e.g., Thatcher Dep., at 15) 4 Dr. Williams described a Report of Contact as a document “putting in writing the facts, as you see them” (2014 Williams Dep., at 60). 5 Dr. Krygowski described three incidents on August 15, 2013, but the main incident of note is the one described herein (2014 Krygowski Dep., at 17-56). Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 6 of 48 PageID 1956 7 hostile work environment and inappropriate touching, which Dr. Thuriere believed could be construed as an assault, Dr. Thuriere advised Dr. Williams that the Bay Pines VA Police should be notified so that they could follow their policies and processes (Thuriere Dep., at 19; Doc. 41, Ex. F). Dr. Thuriere also indicated that Thatcher needed to be removed, given the nature of the allegation, and directed Dr. Williams to temporarily transfer Thatcher to the Largo office to avoid further contact between Thatcher and Dr. Krygowski, as the alleged perpetrator and the alleged victim of misconduct (2014 Williams Dep., at 53-54; 2019 Williams Dep., at 55-57, 73). At that time, the Largo office constituted the most appropriate place for relocation because Thatcher could remain separated from Dr. Krygowski and because Geriatrics had space and duties Thatcher could perform at that location (Doc. 41, Ex. I, at 49-52). In an August 16, 2013 memo to Cecil Johnson (“Johnson”), Chief of Employee Relations in

HR, Dr. Williams memorialized the events of August 15, 2013 and other concerns regarding Thatcher and requested assistance with the fact finding and possible decision to detail Thatcher elsewhere (Doc. 41, Ex. F; Doc. 44, December 18, 2014 Deposition of Cecil Johnson ("2014 Johnson Dep."), at 4, 9-10). Dr. Williams recused himself from the fact finding, given the subject matter of the investigation, comments made by Thatcher regarding Dr. Williams, and the personal and working relationship between his son and Thatcher's ex-husband (2014 Williams Dep., at 54-55; Doc. 41, Ex. F). On the same day, Dr. Williams issued a memo to Thatcher informing her of concerns related to possible misconduct by her, which formed the basis for the decision to temporarily reassign her to the Largo office, effective immediately, pending the outcome of an investigation and any subsequent administrative action (Doc. 41, Ex. J). Notably, Dr. Williams indicated that her current position (title, series, and grade) would remain the same (Doc. 41, Ex. J). In a meeting that day with Thatcher, the union, and HR, Dr. Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 7 of 48 PageID 1957 8. Williams read Thatcher the memo and explained what would transpire thereafter (2014 Williams Dep., at 61). Shortly thereafter, on August 20, 2013, Dr. Krygowski contacted the Bay Pines VA Police regarding the August 15, 2013 incident (Doc. 61, Ex. 14). Following the incident, Dr.

Krygowski indicated that she feared Thatcher and, after discussing the matter with her husband, they decided that Dr. Krygowski should file a police report to ensure her protection, which she explained to Dr. Williams and he supported (2014 Krygowski Dep., at 47-58; 2019 Krygowski Dep., at 51; 2014 Williams Dep., at 68-70; 2019 Williams Dep., at 97-99). In the Investigative Report issued by the Bay Pines VA Police, the investigating officer indicated that Dr. Krygowski relayed her version of the events of August 15, 2013 and both Dr. Krygowski and Correira provided voluntary witness statements (Doc. 61, Ex. 14). The investigating officer noted that, though Dr. Krygowski initially expressed concern for her safety as a result of Thatcher's actions, as of August 30, 2013, no further issues occurred with Thatcher, as Thatcher had been detailed to the Largo office, and that administrative action would proceed (Doc. 61, Ex. 14). Given the administrative action, no criminal charges would be pursued, and the case would be closed with no further police action (Doc. 61, Ex. 14). Prior to that, on August 19, 2013, Dr. Angel Cruz, Plaintiff's VA neurologist who did not perform her double surgery, provided a medical statement regarding Thatcher's medical condition (Doc. 41, Ex. M; Doc. 43, Deposition of Dr. Angel Cruz ("Cruz Dep."), at 5-12). Dr. Cruz indicated that Plaintiff's symptoms worsened by driving more than five miles and therefore

recommended that she limit her physical activities to a minimum, including driving, until her next evaluation on August 26, 2013 with her neurosurgeon (Doc. 41, Ex. M; Cruz Dep., at 5-12). On August 26, 2013, Dr. Robert Kowalski, Thatcher's neurosurgeon, indicated that Thatcher could continue to work with some restrictions (Doc. 41, Ex. N). Namely, Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 8 of 48 PageID 1958 9 Thatcher must have a limited commute, i.e. less than 15 minutes, as a driver or passenger; she must be able to change positions every 15 minutes or so; and standing and sitting should be limited to 15-minute stretches with a change of position (Doc. 41, Ex. N). Dr. Kowalski also directed Thatcher to follow up with him in six weeks to reassess her progress (Doc. 41, Ex. N). At or around August 26, 2013, Johnson received Dr. Cruz's medical statement regarding Thatcher's condition and met with Thatcher (Doc. 41, Ex. M; 2014 Johnson Dep., at 27-28; Doc. 45, April 23, 2019 Deposition of Cecil Johnson ("2019 Johnson Dep."), at 23-26; Thatcher Dep., at 100-01, 109). During the meeting, Thatcher informed Johnson that she had medical restrictions regarding the length of time she could drive between home and work, indicating that she could drive no more than 15 minutes (2014 Johnson Dep., at 28-29). In response, Johnson described a way that he believed she could get to and from her job with the restriction, stating that, if she .

could not drive more than 15 minutes, she could leave her home a little earlier, drive 15 minutes, stop; take a break to get out of the car and walk around, get back in her car, drive another 15 minutes, and take another break if needed (2014 Johnson Dep., at 29; 2019 Johnson Dep., at 11). Though Thatcher believed that Johnson knew she requested a reasonable accommodation when she presented Dr. Cruz's medical statement, Johnson stated that he did not understand his conversation with Thatcher to constitute a request for a reasonable accommodation (2014 Johnson Dep., at 30-31; 2019 Johnson Dep., at 26-27; Thatcher Dep., at 101-03, 109).⁶ Instead, Johnson mistakenly believed that the reassignment to the Largo office constituted a reasonable accommodation (2014 Johnson Dep., at 30-31; 2019 Johnson Dep., at 6). Indeed, reasonable accommodations did not fall within the scope of responsibilities in Johnson's role as Chief of Employee and Labor Relations but rather fell within the scope of responsibilities of the local reasonable accommodation coordinator (2014 Johnson Dep., at 16-17). Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 9 of 48 PageID 1959 10 23, 26-27). Typically, when an employee requests a reasonable accommodation, the employee would be referred to the local reasonable accommodation coordinator or the employee's supervisor (2019 Johnson Dep., at 17-18). Given Johnson's mistaken belief regarding

Thatcher's request, however, Johnson did not refer Thatcher to Heather Nichol ("Nichol"), the Reasonable Accommodation Coordinator for the Bay Pines VA (2014 Johnson Dep., at 30-33; 2019 Johnson Dep., at 26-28; Doc. 46, Deposition of Heather Nichol ("Nichol Dep."), at 5-6). Dr. Williams subsequently received notice of Thatcher's driving restrictions but could not reassign her from the temporary duty assignment at the Largo office because he could not move an employee from space designated for Geriatrics to one designated for a different department (2019 Williams Dep., at 90-92). As Thatcher remained in the only available space designated for Geriatrics outside of the two other spaces where Dr. Krygowski worked, Dr. Williams indicated that he did not have the ability to move Thatcher and that only HR could move Thatcher to a space not designated for Geriatrics (2019 Williams Dep., at 90-92). Following that, on September 9, 2013, Thatcher contacted an EEO counselor, wherein Thatcher set forth the basis for her claims (Doc. 41, Ex. O). The next day, Thatcher e-mailed Nichol stating that she would like to meet with Nichol to explore her options, given her recent health issues (Doc. 41, Ex. P). Due to various scheduling issues, Thatcher did not meet with Nichol until September 25, 2013 (Thatcher Dep., Ex. 1-4 & 6-7; Doc. 41, Ex. Q & R). During their conversation, Nichol discussed a variety of options with Thatcher, including the Family

Medical Leave Act ("FMLA"), disability retirement, and reasonable accommodation, but did not discuss Thatcher's issues driving to the Largo office or an accommodation related thereto (Nichol Dep., at 13-14, 18-19). Thatcher and Nichol exchanged follow-up e-mails the following day, wherein Thatcher referenced the possibility of a reasonable accommodation request, and, in response, Nichol asked Thatcher to identify the accommodation she wanted Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 10 of 48 PageID 1960 11 (Doc. 41, Ex. R; Thatcher Dep., at 80-81). Thatcher then indicated that her preferred reasonable accommodation was to work at the Bay Pines VA Sleep Clinic, as she felt she would do better if she was closer to work with less of a drive (Doc. 41, Ex. S; Thatcher Dep., at 81-82 & Ex. 9). According to Thatcher, she admittedly could not perform the full range of duties required of an ARNP, but she believed that she could be accommodated by moving to the Sleep Clinic or even a chief position, although the latter would constitute a promotion (Thatcher Dep., at 135-40). Further, Thatcher did not know whether an opening existed for an ARNP in the Sleep Clinic, and later found out that the Sleep Clinic sought a physician not an ARNP, yet she applied for other positions for which she knew she could not perform the duties detailed in the job descriptions, such as heavy lifting, pushing, standing, and pulling

(Thatcher Dep., at 63, 113- 17, 126-27). In any event, in response to Thatcher's request for a reasonable accommodation, Nichol informed Thatcher that requests for accommodation presently took about four to six months and instructed Thatcher that, if she wanted to proceed with the request to move to the Sleep Clinic as a request for reasonable accommodation, she needed to obtain medical documentation of her disability and needed to schedule another appointment with Nichol so that Nichol and Thatcher could type up the application together (Doc. 41, Ex. S; Thatcher Dep., at 82-83). On that same day, Thatcher e-mailed Carol Thompson ("Thompson"), a HR specialist at the Bay Pines VA, regarding expediting a disability request packet and asking to "get this done as fast as possible" (Doc. 41, Ex. T). Approximately an hour later, Thompson responded to Thatcher letting Thatcher know that Thompson would try to send the application forms to her that day or the next and that it currently took approximately a year or more to obtain approval or disapproval for disability retirement benefits (Doc. 41, Ex. T). Through further email correspondence that day, Thompson offered to set up an appointment for a conference call. Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 11 of 48 PageID 1961 12 to counsel Thatcher on the disability retirement process (Doc. 41, Ex. T). Thatcher and Thompson set up a conference call for the afternoon of September 27, 2013,

with Thompson cautioning Thatcher that the process would not happen quickly, as Thatcher would need time to gather documentation in support of the disability retirement request (Doc. 41, Ex. T). On September 27, 2013, Thatcher and Thompson conducted their conference call, with Thompson clarifying matters for Thatcher, and, later that day, Thatcher contacted Nichol to indicate that Thatcher was "conflicted about everything but reaching out for the help" she needed while planning to "sit tight" until she presented for a follow-up appointment with her neurosurgeon to discuss options with him (Doc. 41, Ex. T & U). Importantly, prior to Thatcher's meeting with Nichol or Thompson, on September 15, 2013, the fact finding, conducted by Social Work Service Section Chief Carrie Meo-Omens ("Meo-Owens"), concluded (Doc. 41, Ex. DD). After reviewing evidence and conducting interviews with Dr. Williams, Dr. Krygowski, Correira, and Thatcher, Meo-Owens set forth several findings and conclusions, including that inappropriate touching occurred by Thatcher, though not in a sexually inappropriate manner as asserted by Dr. Krygowski (Doc. 41, Ex. DD). Meo-Owens also found that consistent evidence demonstrated that Thatcher approached problems and concerns in the workplace in a manner perceived by others as rude, bullying, defiant, and hostile (Doc. 41, Ex. DD). Finally, Meo-Owens concluded that Thatcher violated

several sections of the Code of Conduct and violated a VA regulation (Doc. 41, Ex. DD). MeoOwens identified other issues that came to light during the investigation, including unethical behavior, bullying, a hostile work environment, and concerns regarding Thatcher's mental stability (Doc. 41, Ex. DD). The new issues were not investigated as part of the fact finding and instead were referred to Dr. Thuriere, given Dr. Williams's recusal, along with the other findings and conclusions (Doc. 41, Ex. DD). Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 12 of 48 PageID 1962 13 Typically, once a fact finding concludes, and findings of misconduct occur, the information goes to HR for recommendations of disciplinary action (2014 Williams Dep., at 79-80). Until HR renders a decision as to whether disciplinary action should or should not be taken, the employee remains in his or her current detail (2014 Williams Dep., at 80; Whidden Dep., at 46-47). Given that policy, no disciplinary action could be taken against Thatcher until after the conclusion of the fact finding, and, accordingly, she remained in her detail at the Largo office throughout that process (Doc. 41, Ex. J; 2019 Williams Dep., at 86-87, 101-02; 2014 Williams Dep., at 79-80; Nichol Dep., at 26-27; Thuriere Dep., at 17-20, 66-67). Indeed, during their one conversation regarding Thatcher, when Nichol asked Johnson whether Thatcher could return to the main campus, Johnson informed Nichol

that the parties remained separated due to and during the fact finding (Nichol Dep., at 26). Accordingly, though the position at the Largo office did not come within Thatcher's scope of practice, Thatcher needed to remain there pending the outcome of the fact finding (2014 Williams Dep., at 63-65, 79-80).

Following the conclusion of the fact finding, Dr. Thuriere indicated that she would discuss the findings with HR and consider a fitness for duty exam for Thatcher (Doc. 41, Ex. EE; Thuriere Dep., at 64-65). According to Johnson, a fact finding could in fact justify a fitness for duty examination (2019 Johnson Dep., at 58-59). After consideration, Dr. Thuriere requested that Thatcher submit to a fitness for duty examination (Thuriere Dep., at 27-29, 64-65; 2014 Williams Dep., at 78; 2019 Johnson Dep., at 59). In the meantime, Thompson sent Thatcher the disability retirement forms (Doc. 41, Ex. T). On October 7, 2013, Thatcher e-mailed Thompson stating that she saw her neurosurgeon that morning, and the neurosurgeon indicated that Thatcher "needed to go out on disability to avoid further injury and surgeries" since she had "severe spinal conditions that are progressive" and that he was "writing statements and documenting his recommendations" (Doc. 41, Ex. T). Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 13 of 48 PageID 1963 14 Thatcher also inquired of Thompson who the "Coordinator for employment and

handicapped" was, to which Thompson responded that Nichol held that position (Doc. 41, Ex. T). Thatcher indicated that she would forward her information to Nichol in the next day or two as she wanted "to get this completed and in ASAP" (Doc. 41, Ex. T). On the same day, Thatcher also contacted a union representative to ask for some guidance, as she spoke with her neurosurgeon that day, after which they decided that it was best for Thatcher to take the early disability retirement option as she experienced significant spinal conditions that were progressive (Doc. 41, Ex. V). Given the "present conflict and on-going [sic] investigation," Thatcher asked how she should proceed with the Supervisor Statement portion of the FERS disability packet, and the union representative directed her to provide it to Nichol to facilitate with Dr. Williams (Doc. 41, Ex. V). To that end, the union requested that Nichol assist Thatcher in preparing her disability retirement package because Thatcher needed to prepare it remotely, given the reassignment to the Largo office (Nichol Dep., at 14-15, 31). Notwithstanding the statements regarding her progressive and degenerative spinal conditions, Thatcher testified that Dr. Kowalski recommended that she pursue disability retirement to avoid the stress and harassment she experienced at work rather than solely based upon her back impairment (Thatcher Dep., at 88-96). According to

Thatcher, the stress and harassment began prior to her surgery but escalated upon her return (Thatcher Dep., at 91). Essentially, Thatcher believed that the daily commute to the Largo office along with the stress, harassment, and retaliation she received contributed to a worsening of her condition (Thatcher Dep., at 88-96; 2019 Thatcher Aff., at ¶13). According to Nichol, at no point did Thatcher inform her that the request to seek disability retirement related to harassment, retaliation, or anything other than the back impairment (Nichol Dep., at 14-16, 32-33, 39-42). Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 14 of 48 PageID 1964 15 Shortly thereafter, on October 11, 2013, upon direction by Dr. Thuriere, Dr. Williams sent HR a memo requesting a fitness for duty examination for Thatcher based on the report from the fact finding (Doc. 41, Ex. FF; 2019 Williams Dep., at 94). Subsequently, on October 23, 2013, HR sent Thatcher a memo stating, among other things, that Thatcher was required to report for a fitness for duty examination due to inappropriate behavior and questionable judgment (Doc. 41, Ex. GG). The October 23, 2013 memo directed Thatcher to appear for the fitness for duty examination on November 8, 2013 before Dr. Melville D. Bradley ("Dr. Bradley") and informed her that she could obtain physical examinations, tests, and diagnostic procedures from a physician at her own expense as well (Doc. 41, Ex. GG). The

October 23, 2013 memo likewise informed Thatcher of the requirement for her to maintain the ability to perform the full range of her job duties, and the consequences for not meeting the medical standards or physical requirements, as well as her potential eligibility for reasonable accommodation, including who to contact regarding such accommodation (Doc. 41, Ex. GG). Two days later, Dr. Thuriere sent Dr. Bradley a memo designating him to conduct a fitness for duty examination of Thatcher on November 8, 2013, requiring him to submit a copy of the medical evaluation to HR, and to delineate his findings in such a way as to make clear that Thatcher either was physically fit to perform or was not physically fit to perform all of her duties at the full performance level required (Doc. 41, Ex. HH). Prior to the fitness for duty examination, Thatcher e-mailed Nichol on October 18, 2013 stating that she "thought about it" and determined "that requesting reasonable accommodations is in order" (Doc. 41, Ex. W). She indicated that she verbally expressed the need for a reasonable accommodation previously to Johnson but was told that she needed to put the request in writing to be official (Doc. 41, Ex. W). Nichol then assisted Thatcher with submitting her written confirmation of request for accommodation on October 28, 2013 (Doc. 41, Ex. LL; Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 15 of 48 PageID.1965-16

Thatcher Dep., at 105-07). In the "accommodation requested" section, Thatcher indicated that she attached her doctor's orders and that she wanted to continue working as tolerated, with no heavy lifting; a limited commute less than 15 minutes, as a driver or passenger; and limited standing or sitting to 15-minute intervals with changes in position (Doc. 41, Ex. LL). The following day, Thatcher e-mailed Nichol to thank her for her time and guidance the prior day (Doc. 41, Ex. Y). Thatcher further inquired if Nichol would let her know when the disability forms were filled out, stated that she preferred someone other than Dr. Williams fill those out "due to the circumstances," and asked whether the reasonable accommodation would have any bearing upon the disability review and approval outcomes (Doc. 41, Ex. Y). To Nichol it appeared that Thatcher sought an interim accommodation while her disability retirement request remained pending, which, at the time, took approximately four to six months (Nichol Dep., at 27-28, 40-41). Based upon her interactions with Thatcher, Nichol understood that Thatcher's condition may have been so severe that an accommodation might not prove feasible, and that Thatcher needed to discuss the matter with her physicians, but Nichol assisted her with the request for a reasonable accommodation nonetheless (Nichol Dep., at 39-42). According to Nichol, if the Bay Pines VA provided a reasonable accommodation to Thatcher under

the Rehabilitation Act, her application to obtain disability retirement would be denied (Nichol Dep., at 40). Subsequently, on November 5, 2013, Thatcher sent another email to Nichol, asking when she could pick up her disability packet because, while she tried to remain "patient with the other things," her disability packet became a "priority" to her at that time (Doc. 41, Ex. Z). According to Thatcher, despite meeting with Nichol to discuss her options and submitting a request for a reasonable accommodation in the prior few weeks, Thatcher felt like she had no other alternative than to seek disability retirement because HR would not give her a reasonable Case

8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 16 of 48 PageID 1966 17
accommodation at that time (Thatcher Dep., at 107-11). Notwithstanding, on November 14, 2013, Thatcher again e-mailed Nichol, indicating that she was trying to be flexible and patient but that she needed to "get that disability packet rolling and talk about the reasonable accommodation issue" (Doc. 41, Ex. X). Nichol agreed to meet with her the next day to discuss the matter (Doc. 41, Ex. X). Later, on November 18, 2013, Nichol created a Report of Contact documenting a meeting between Thatcher and her (Doc. 41, Ex. AA). In the Report of Contact, Nichol indicated that the request was placed "on hold per Ms. Thatcher, pending Fitness for Duty, happy where she is currently working

as her disability retirement pends” (Doc. 41, Ex. AA). Nichol believed the conversation with Thatcher was significant enough to document, so she created the Report of Contact that day to ensure that something remained in the file regarding the conversation (Nichol Dep., at 35-36).⁷ The following day, Thatcher e-mailed the union representative seeking assistance because she felt that her supervisor had been very difficult, caused uncalled for duress and delay in the disability retirement process, and failed to sign the supervisor portion of the disability retirement package out of retaliation (Doc. 41, Ex. MM). In that email, Thatcher also stated the following: “I came to the difficult decision that disability retirement was the only option. As discussed with my team of doctors[,] continuing to work as ARNP at the VA would put me at a higher risk [for] failed back complication, further damage and possibly the need for further surgery, which I prefer to avoid at all cost” (Doc. 41, Ex. MM). Thatcher followed up with Nichol on November 21, 2013 to make sure everything “was on course” and to see if Nichol needed anything further (Doc. 41, Ex. BB). One minute later, Nichol responded that everything was good and that she sent Thatcher’s packet out and received 7 Thatcher stated that she may have said that to Nichol but that it could also have been “fabricated after the fact” (Thatcher Dep., at 117-19). Case 8:17-cv-03061-AEP Document

67 Filed 06/01/20 Page 17 of 48 PageID 1967
18 a notice of receipt that morning (Doc. 41, Ex. BB). On December 10, 2013, Thatcher thanked Nichol “for going above and beyond” and stated that she realized and appreciated that Nichol advocated for her (Doc. 41, Ex. CC). In the interim, in accordance with his directive, Dr. Bradley conducted the fitness for duty examination on November 8, 2013 (Doc. 41, Ex. II). After reviewing several documents and conducting a physical examination of Thatcher, Dr. Bradley determined that, as of November 8, 2013, Thatcher could not fully perform the ARNP functional requirements as identified in the ARNP job description and therefore was not fit for duty (Doc. 41, Ex. II). Following the fitness for duty examination, a Physical Standards Board convened in December 2013 to review and discuss documentation regarding Thatcher’s ability to perform the essential functions of an ARNP position (Doc. 41, Ex. JJ). Upon review, the Physical Standards Board concluded that Thatcher was “unable to perform the essential functions of an ARNP based upon her physical limitations” (Doc. 41, Ex. JJ). The Physical Standards Board determined that Thatcher was “unfit for duty” and noted that, in her present condition, Thatcher remained unable to perform her duties as an ARNP – a determination with which Dr. Thuriere, as Chief of Staff, concurred (Doc. 41, Ex. JJ; Thuriere Dep., at 66). Notwithstanding, with

Thatcher's pending disability retirement request, HR never initiated any disciplinary action following the fact finding nor any other action regarding Thatcher's employment (Doc. 41, Ex. J; 2019 Williams Dep., at 86-87, 101-02; 2014 Williams Dep., at 79-80; Nichol Dep., at 26-27; Thuriere Dep., at 66-67). According to Dr. Thuriere, when an employee submits a request for disability retirement, and that employee is assigned on detail, the employee generally remains on that detail until the disability retirement processes (Thuriere Dep., at 66-67). Based on the pending disability retirement request, Thatcher Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 18 of 48 PageID 1968 19 remained detailed at the Largo office until the approval of her disability retirement in July 2014 (Thuriere Dep., at 66-67; Thatcher Dep., at 143-44). Notably, at the time of the approval of her disability retirement, Thatcher only worked in the Largo office about 20 hours per week while using FMLA leave and leave without pay (Thatcher Dep., at 144). At that time, Thatcher also indicated to her physician that she could not "even handle three hours work a day" (Thatcher Dep., at 145). In her position at the Largo office, Thatcher's salary remained the same and she maintained the ability to take breaks as needed and to get up and walk around, each of which were integral given the limitations from Dr. Kowalski (Thatcher Dep., at 143-46). As Nichol indicated, the position

at the Largo office met Thatcher's needs allowing her to work when she could and not work when she could not, which would not necessarily occur if she moved back to the main campus (Nichol Dep., at 29). Despite the available modifications for the position at the Largo office, Thatcher found the position "demeaning" and the situation "very stressful" (Thatcher Dep., at 145). Following her disability retirement, Thatcher initiated this action against the VA, asserting claims under the Rehabilitation Act for (1) disability discrimination for failure to engage in an interactive process (Count I); (2) disability discrimination for failure to provide a reasonable accommodation (Count II); and (3) retaliation relating to her disability and requests for reasonable accommodation (Count III) (Doc. 13). According to Thatcher, the VA violated the Rehabilitation Act by failing to engage in the interactive process in response to her requests for reasonable accommodations, or to provide her with such reasonable accommodations, beginning in August 2013 and continuing until her disability retirement in July 2014. Thatcher further alleged that the VA denied her reasonable accommodations in retaliation for making multiple requests for reasonable accommodations under the Rehabilitation Act and for subsequently seeking EEO counseling and for filing an EEOC charge in 2013. Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 19 of 48 PageID 1969 20 By the

instant motion (Doc. 41), the VA seeks summary judgment on all of Thatcher's claims, arguing that Thatcher's reasonable accommodation claim fails because she cannot identify a vacant, funded position that would have accommodated her and because she cannot establish that she was a qualified individual. The VA additionally asserts that Thatcher's claim regarding the failure to engage in the investigative process fails as no such cause of action exists. Finally, the VA argues that Thatcher's retaliation claim lacks merit because no causal connection exists between Thatcher's protected activity and either Thatcher remaining in Largo or undergoing a fitness for duty examination. Even so, the VA contends, Thatcher cannot rebut the VA's legitimate business reasons for those actions. In her response (Doc. 61), which almost entirely lacks legal authority, Thatcher contends that summary judgment should not be granted. Namely, Thatcher argues, in a cursory fashion, that (1) the violation of the VA's own policy on reasonable accommodations demonstrates that the VA violated the Rehabilitation Act; (2) the reasons for requiring Thatcher to commute to the Largo office for work lack credibility; (3) the VA's argument regarding no vacant positions fails because Thatcher could have performed the same position she held in Largo anywhere; (4) the VA's argument regarding the failure to engage in the interactive process fails; and (5) the actions

taken by Dr. Williams indicate that he retaliated against her. In its reply (Doc. 65), the VA contends that Thatcher cannot now save her reasonable accommodation claim by requesting a different accommodation, i.e. a clerical position working from either home or the Bay Pines VA, years later during litigation. The VA further contends that Thatcher cannot meet her burden to demonstrate that the reason for the alleged retaliatory acts were untrue nor that retaliation for EEO activity constituted the real reason. II. Standard of Review Summary judgment is appropriate where the movant demonstrates that there is no genuine dispute as to any material fact and that the movant is entitled to judgment as a matter of law. Fed. R. Civ. P. 56(a); see *Celotex Corp. v. Catrett*, 477 U.S. 317, 322 (1986); *Kernel Records Oy v. Mosley*, 694 F.3d 1294, 1300 (11th Cir. 2012). A dispute about a material fact is “genuine” if the evidence is such that a reasonable jury could return a verdict for the nonmoving party. *Anderson v. Liberty Lobby, Inc.*, 477 U.S. 242, 248 (1986). The existence of some factual disputes between the parties will not defeat an otherwise properly supported summary judgment motion; “the requirement is that there be no genuine issue of material fact.” *Id.* at 247-48 (emphasis in original). The substantive law applicable to the claims will identify which facts are material. *Id.* at 248. In reviewing the motion, courts must view the evidence and make all

factual inferences in a light most favorable to the non-moving party and resolve all reasonable doubts about the facts in favor of the non-movant. *Dadeland Depot, Inc. v. St. Paul Fire and Marine Ins. Co.*, 483 F.3d 1265, 1268 (11th Cir. 2007) (citation omitted). III. Discussion The Rehabilitation Act provides the exclusive remedy for a federal employee seeking to assert disability-related employment discrimination claims. See 42 U.S.C. § 12111(5)(B) (defining “Employer” under the ADA and specifically excluding the United States or a corporation wholly owned by the government of the United States); *Tarmas v. Mabus*, No. 3:07-cv-290-J-32TEM, 2010 WL 3746636, at *3 (M.D. Fla. Sept. 21, 2010) (citations omitted), *aff’d sub. nom. Tarmas v. Sec’y of Navy*, 433 F. App’x 754 (11th Cir. 2011). To that end, the Rehabilitation Act “prohibits federal agencies from discriminating in employment against otherwise qualified individuals with a disability.” *Mullins v. Crowell*, 228 F.3d 1305, 1313 (11th Cir. 2000) (citation omitted). Claims for discrimination and retaliation under the Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 21 of 48 PageID 1971 22 Rehabilitation Act are governed under the same standard applicable to those brought under the Americans with Disabilities Act (“ADA”), such that cases decided under one act as precedent for cases decided under the other. 29 U.S.C. § 791(f); *Cash v. Smith*, 231 F.3d 1301, 1305 (11th Cir. 2000); see *Palmer*

v. McDonald, 624 F. App'x 699, 702 (11th Cir. 2015) (citations omitted). A. Count I – Disability Discrimination for Failure to Engage in an Interactive Process In Count I, Thatcher alleges that the VA violated the Rehabilitation Act “by failing to engage in an interactive process in response to [her] requests for reasonable accommodations beginning in August 2013 and continuing until her disability retirement in July[] 2014” (Doc. 13, at ¶60). The VA contends that summary judgment, or even judgment on the pleadings, is appropriate as to Thatcher’s claim for failure to engage in the interactive process because a defendant cannot be held liable for failing to engage in the interactive process. Under the ADA regulations, an employer may, in some circumstances, need to “initiate an informal, interactive process” with a disabled employee to determine an appropriate reasonable accommodation. *Frazier-White v. Gee*, 818 F.3d 1249, 1257 (11th Cir. 2016) (citing 29 C.F.R. § 1630.2(o)(3)) (internal quotation omitted). “When an employee fails to satisfy his burden of identifying an accommodation that would be reasonable, however, no liability attaches to the employer for failing to engage in an ‘interactive process.’” *Kassa v. Synovus Fin. Corp.*, 800 F. App'x 804, 809 (11th Cir. 2020) (citations omitted); *Willis v. Conopco, Inc.*, 108 F.3d 282, 285 (11th Cir. 1997) (stating that, “where a plaintiff cannot demonstrate ‘reasonable accommodation,’ the employer’s

lack of investigation into reasonable accommodation is unimportant”) (citation omitted). Likewise, no cause of action exists for failure to investigate possible accommodations. *McKane v. UBS Fin. Servs., Inc.*, 363 F. App’x 679, 681 (11th Cir. 2010) (citation omitted). Indeed, “an employer’s failure to investigate does not relieve the plaintiff of Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 22 of 48 PageID 1972 23 the burden of proving the availability of a reasonable accommodation.” *Id.* (citation omitted). To hold otherwise would mean that an employee could assert a cause of action even though there was no possible way for the employer to accommodate the employee’s disability. *Id.* at 682 (citation omitted). In support of her claim, Thatcher cites only two excerpts of provisions in the VA Handbook (Doc. 61, at 15-17 & Ex. 12, at 9-14, 20). Thatcher essentially contends that, because the VA did not strictly follow its internal procedures regarding the processing of reasonable accommodation requests, the VA failed to engage in an interactive process in violation of the Rehabilitation Act. Thatcher fails, however, to cite to any legal authority in support of her claim, much less legal authority demonstrating that a purported failure to adhere to its own internal procedures regarding the processing of requests for reasonable accommodations equates to a violation by the VA of the Rehabilitation Act. Regardless, even looking

at the provisions highlighted by Thatcher, nothing in the VA Handbook directs that the failure to adhere to internal processing procedures results in a violation of the Rehabilitation Act. Instead, the provisions speak only to the possibility that a failure to process an accommodation request within the timeframe provided in the VA Handbook could constitute undue delay in violation of the Rehabilitation Act (Doc. 61, Ex. 12, at 12). Namely, the VA Handbook sets for the timeframe for processing requests for accommodations as follows: All requests for accommodation should be processed as soon as possible so that the approval and the appropriate accommodation or the denial can be provided promptly. Requests from applicants should be expedited and processed within ten calendar days. Requests from employees should be processed within 30 calendar days, but preferably within less time. Failure to process some accommodation requests in less than 30 calendar days could constitute undue delay in violation of the Rehabilitation Act. Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 23 of 48 PageID 1973 24 (Doc. 61, Ex. 12, at 12). Nothing in this provision, or any other provision relied upon by Thatcher, provides for liability on behalf of the VA for failing to engage in an interactive process, or even speaks in terms of absolutes. Rather, the law remains clear that no claim for failure to engage in an interactive process can exist

where an employee fails to identify a reasonable accommodation. See *Kassa* 800 F. App'x at 809 (citations omitted); *Willis*, 108 F.3d at 285; see also *Frazier-White*, 818 F.3d at 1257-58 (finding the plaintiff's request for indefinite light-duty status unreasonable as a matter of law, and her request for reassignment unsupported by evidence that it would have enabled her to perform the essential functions of any specific, vacant full-duty position, thereby providing no basis for imposing liability on the defendant for failing to engage in an "interactive process" to identify accommodations); *Rabb v. School Bd. of Orange Cty., Fla.*, 590 F. App'x 849, 853 n.5 (11th Cir. 2014) (indicating that, where a plaintiff could not demonstrate a reasonable accommodation, the employer's lack of investigation into reasonable accommodation was unimportant, and finding that, because the plaintiff failed to meet her burden to show that a reasonable accommodation could have been made, there was no need to address the employer's efforts to find some other accommodation). Given that Thatcher failed to identify a reasonable accommodation, as discussed in greater detail below, no liability attaches to the VA for the failure to engage in an interactive process with Thatcher. Accordingly, summary judgment is granted as to Count I. B. Count II – Disability Discrimination for Failure to Provide a Reasonable Accommodation Next, in Count II, Thatcher alleges that the VA

violated the Rehabilitation Act by failing to provide her with reasonable accommodations beginning in August 2013 and continuing until her disability retirement in July 2014 (Doc. 13, at ¶63). The VA argues that summary judgment should be granted on Thatcher's claim for failure to provide a reasonable accommodation Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 24 of 48 PageID 1974 25 because Thatcher cannot demonstrate that she is a qualified individual. The VA further contends that Thatcher did not and, indeed, cannot identify a vacant, funded position that could accommodate her. i. McDonnell Douglas Framework Under the Rehabilitation Act, an aggrieved employee may establish a claim of unlawful discrimination through either direct or circumstantial evidence. Cf. *Gooden v. Internal Revenue Serv.*, 679 F. App'x 958, 964 (11th Cir. 2017) (citations omitted). Where the record fails to reflect any direct evidence of discrimination, as in the instant case, claims under the Rehabilitation Act are governed by the familiar McDonnell Douglas⁸ burden-shifting scheme applied to Title VII employment discrimination claims. See *Banim v. Fla. Dep't of Bus. & Prof'l Regulation*, 689 F. App'x 633, 635 (11th Cir. 2017) (citing *Stutts v. Freeman*, 694 F.2d 666, 669 (11th Cir. 1983)); *Gooden*, 679 F. App'x at 964 (citations omitted); *Farid v. Postmaster Gen.*, 625 F. App'x 449, 451 (11th Cir. 2015) (per curiam) (citing *Alvarez v. Royal Atl.*

Developers, Inc., 610 F.3d 1253, 1264 (11th Cir. 2010)). Initially, the plaintiff must establish a prima facie case of discrimination, which creates a presumption that the employer unlawfully discriminated against the employee. See Gooden, 679 F. App'x at 964 (citations omitted); see Davis v. Fla. Power & Light Co., 205 F.3d 1301, 1305 (11th Cir. 2000) (stating that the burden is on the employee to establish a prima facie case of disability discrimination). To establish a prima facie case for a discrimination claim under the Rehabilitation Act, a plaintiff must demonstrate that (1) she has a disability; (2) she is otherwise qualified for the position, i.e., a "qualified individual"; and (3) she was subjected to unlawful discrimination as a result of her disability. Boyle v. City of Pell City, 866 F.3d 1280, 1288 (11th Cir. 2017); Mullins, 228 F.3d at 1313; see Reed v. Heil Co., 206 F.3d 1055, 1061 (11th Cir. 2000) (citation 8 See McDonnell Douglas Corp. v. Green, 411 U.S. 792, 802-03 (1973). Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 25 of 48 PageID 1975 26 omitted). Once a plaintiff demonstrates these elements, the burden shifts to the defendant to articulate a legitimate, nondiscriminatory reason for the adverse action. Brooks v. City Comm'n of Jefferson Cty., Ala., 446 F.3d 1160, 1162 (11th Cir. 2006). The defendant need not demonstrate that the proffered reasons actually motivated the adverse employment action, but, instead, must produce evidence

that raises a genuine issue of material fact as to whether it discriminated against the plaintiff. *Kragor v. Takeda Pharm. Am., Inc.*, 702 F.3d 1304, 1308 (11th Cir. 2012) (citations omitted); *Alvarez*, 610 F.3d at 1265 (citation omitted). If the defendant can articulate one or more legitimate, nondiscriminatory reasons, the presumption of discrimination is rebutted, and the burden of production shifts to the plaintiff to offer evidence that the alleged reason constitutes pretext for illegal discrimination. *Brooks*, 446 F.3d at 1162. At that point, the plaintiff must come forward with evidence sufficient to permit a reasonable factfinder to conclude that the reasons proffered by the defendant were not the actual reasons for the adverse employment decision. *Kragor*, 702 F.3d at 1308-09 (citation omitted). In establishing pretext, the plaintiff must show both that the reason was false and that the discrimination was the real reason for the adverse employment action. See *Brooks*, 446 F.3d at 1163 (citation omitted). To establish pretext, therefore, the plaintiff must show “such weaknesses, implausibilities, inconsistencies, incoherencies, or contradictions in the employer’s proffered legitimate reasons for its action that a reasonable factfinder could find them unworthy of credence.” *Alvarez*, 610 F.3d at 1265 (quoting *Combs v. Plantation Patterns*, 106 F.3d 1519, 1538 (11th Cir. 1997)). Further, in attempting to show pretext, the plaintiff must meet the

employer's reason "head on and rebut it" rather than simply recasting the employer's reason, substituting his or her business judgment for that of the employer, or otherwise quarreling with the wisdom of the reason. Alvarez, 610 F.3d at 1265-66 (citation omitted). If the plaintiff fails to proffer sufficient evidence to create a genuine issue of material Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 26 of 48 PageID 1976 27 fact regarding whether each of the defendant's articulated reasons is pretextual, the defendant is entitled to summary judgment on the plaintiff's claim. See Dockery v. Nicholson, 170 F. App'x 63, 66 (11th Cir. 2006) (citing Chapman v. AI Transport, 229 F.3d 1012, 1024-25 (11th Cir. 2000)). ii. Qualified Individual The ADA, and, concomitantly, the Rehabilitation Act, prohibits discrimination against a qualified individual on the basis of disability. See Frazier-White, 818 F.3d at 1255 (citation omitted). For purposes of the Rehabilitation Act, an individual is under a "disability" if he or she has "a physical or mental impairment that substantially limits one or more major life activities." 42 U.S.C. § 12102(1)(A); 29 U.S.C. § 705(9) (indicating that the term "disability" under the Rehabilitation Act is given the meaning provided in 42 U.S.C. § 12102); Boyle, 866 F.3d at 1288. Here, the VA does not dispute that Thatcher's back impairment constitutes a disability. Rather, the VA contends that Thatcher is not an

otherwise qualified individual. In this context, a “qualified individual” means “an individual who, with or without reasonable accommodation, can perform the essential functions of the employment position that such individual holds or desires.” 42 U.S.C. § 12111(8); Boyle, 866 F.3d at 1288. With respect to an individual with a disability, the term “qualified” means “that the individual satisfies the requisite skill, experience, education and other job-related requirements of the employment position such individual holds or desires, and with or without reasonable accommodation, can perform the essential functions of such position.” 29 C.F.R. 1630.2(m); Boyle, 866 F.3d at 1288 (“A person with a disability is ‘otherwise qualified’ if he is able to perform the essential functions of the job in question with or without reasonable accommodation.”). In determining whether an employee is an otherwise qualified individual Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 27 of 48 PageID 1977 28 and whether a reasonable accommodation can be made for the employee, the determination hinges upon reference to a specific position. Boyle, 866 F.3d at 1288 (citation omitted). Determining whether an individual is “qualified” for a position involves a two-step process, wherein the individual must (1) satisfy the prerequisites for the position by demonstrating sufficient experience and skills, an adequate educational background, or the appropriate licenses for the job; and (2)

demonstrate that she can perform the essential functions of the job, either with or without reasonable accommodations. *Gary v. Ga. Dep't of Human Res.*, 206 F. App'x 849, 851-52 (11th Cir. 2006) (citing *Reed*, 206 F.3d at 1062). Given that the parties do not dispute Thatcher's qualifications for an ARNP position, Thatcher must demonstrate either that she could perform the essential functions of her job without accommodation, or, failing that, show that she could perform the essential functions of her job with a reasonable accommodation. *Davis*, 205 F.3d at 1305 (citation omitted). If Thatcher could not perform the essential functions of the position she held or desired, even with an accommodation, by definition she is not a qualified individual. *Rabb*, 590 F. App'x at 850 (citing *Davis*, 205 F.3d at 1305). The term "essential functions" means the fundamental job duties of the employment position the individual with a disability holds or desires but does not include the marginal functions of the position. 29 C.F.R. § 1630.2(n)(1). Courts evaluate whether a function is essential on a case-by-case basis. *Davis*, 205 F.3d at 1305. To determine the essential functions of a position, courts must consider "the employer's judgment as to what functions of a job are essential, and if an employer has prepared a written description before advertising or interviewing applicants for the job, this description shall be considered evidence of the essential functions of the job." 42 U.S.C. §

12111(8); see 29 C.F.R. § 1630.2(n)(3)(i) & (ii). Courts may also consider other factors, such as (1) the amount of time spent on the job performing the Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 28 of 48 PageID 1978 29 function; (2) the consequences of not requiring the incumbent to perform the function; (3) the terms of a collective bargaining agreement; (4) the work experience of past incumbents in the job; or (5) the current work experience of incumbents in similar jobs. 29 C.F.R. § 1630.2(n)(3)(iii)-(vii). Here, the record reflects that Thatcher could not perform the essential functions of her Geriatrics ARNP position. Specifically, in conducting the fitness for duty examination, Dr. Bradley reported several findings, including the following: (2) Per the OF-178 today, Ms. Thatcher has disclosed that she is presently unable to fully perform all of the duties of ARNP due to medical conditions (see self-disclosure, ref: pg 2 of OF-178, Part A(5)). We also reviewed her ARNP functional requirements on page 4 of the OF-178; she stated and marked off those requirements that she could not fully perform. Per review of the SF-93 she completed, she disclosed medical conditions that are consistent with her inability to perform the functional requirements which she had referred to. (3) The hands on physical examination today was consistent with deficits caused by her medical conditions and, in my opinion, her inability to perform the

following functional requirement[s] as depicted on page 4 of the OF-178: 'heavy lifting', 'straight pulling (8 hrs)', 'pushing (8 hrs)', 'walking and standing (8 hrs)', and 'repeated bending (8 hrs)'. (4) After considering the results of today's history and physical examination, it is my opinion that, at present, Ms. Thatcher is not able to fully perform the ARNP functional requirements as depicted on page 4 of the OF-178; and therefore is not fit for duty. (Doc. 41, Ex. II). Upon questioning about the results from the fitness for duty examination, Thatcher stated that she found paragraphs two and three of Dr. Bradley's report accurate and agreed with Dr. Bradley's findings in that regard (Thatcher Dep., at 137). She also indicated that, even with accommodation, she could not have performed the job functions of pushing for eight hours, walking for eight hours, or standing for eight hours (Thatcher Dep., at 138). Even in her formal written request for an accommodation, Thatcher indicated that she requested accommodations to continue working as tolerated with no heavy lifting, limiting her commute to less than 15 minutes, and standing or sitting limited to 15-minute intervals with a change of Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 29 of 48 PageID 1979 30 position (Doc. 41, Ex. LL). Beyond that, upon review of the findings from Dr. Bradley, Dr. Kowalski, and additional documentation provided by Thatcher, three doctors convened

to issue a Board Action concluding that Thatcher was “unable to perform the essential functions of an ARNP based upon her physical limitations” (Doc. 41, Ex. JJ). Thatcher does not contend that she could perform the functions of a Geriatrics ARNP with or without accommodation. Given the foregoing, therefore, Thatcher cannot demonstrate that she constituted a “qualified individual” with respect to her Geriatrics ARNP position. As the record forecloses any argument that Thatcher constituted a qualified individual for purposes of the Geriatrics ARNP position, Thatcher contends that she could perform other ARNP positions, even with her physical limitations (Thatcher Dep., at 114-17, 138-40; Doc. 41, Ex. S). Specifically, Thatcher asserts that she could perform the essential functions of an ARNP position in the Sleep Clinic (Thatcher Dep., at 138-40; Doc. 41, Ex. S).⁹ “When an employee seeks reassignment as a reasonable accommodation for a disability, the relevant question when deciding whether she is a qualified individual is not whether the employee is qualified for her current position, but whether she is qualified for the new job.” *United States Equal Emp’t Opportunity Comm’n v. St. Joseph’s Hosp., Inc.*, 842 F.3d 1333, 1344 (11th Cir. 2016) (citation omitted). As the VA argues, nothing in the record demonstrates what the essential functions of an ARNP position in the Sleep Clinic are, whether the essential functions differ from

those of a Geriatrics ARNP, or whether Thatcher could perform those essential 9 During her deposition, Thatcher indicated that she could also likely perform the functions of a “chief position,” which she classified as “an advanced nursing job” (Thatcher Dep., at 114- 15, 139). As Thatcher stated, she applied for several chief positions prior to her back surgery, and a move from her position as a Geriatrics ARNP to the chief position would have constituted a promotion (Thatcher Dep., at 139-40). Though an employer may be required to reassign a disabled employee, that duty does not require the employer to create a new position for or promote the disabled employee. Boyle, 866 F.3d at 1289. Accordingly, the VA was not required to promote Thatcher to a chief position to accommodate her, and Thatcher does not argue to the contrary. Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 30 of 48 PageID 1980 31 functions. Furthermore, the Board Action indicated that Thatcher lacked the ability to perform the essential functions of an ARNP based upon her physical limitations and, notably, did not limit that finding specifically to a Geriatrics ARNP (see Doc. 41, Ex. JJ). Such a finding seems to preclude Thatcher from asserting that she could perform the essential functions of any ARNP position at the VA. Indeed, Thatcher’s own description of her limitations appears to likewise preclude Thatcher from asserting that she could

perform the essential functions of any ARNP position at the VA (see Doc. 41, Ex. LL). Regardless, even viewing the facts in the light most favorable to Thatcher, since she failed to demonstrate what the essential functions of the ARNP in the Sleep Clinic entailed and whether she could perform those essential functions, Thatcher failed to demonstrate that she was a qualified individual with respect to the ARNP position in the Sleep Clinic. Given the failure to establish that she was a qualified individual, summary judgment on Count II is warranted on that basis. iii. Reasonable Accommodation Going further, summary judgment on Count II is also warranted because Thatcher failed to identify a vacant position as her proposed reasonable accommodation. An employer discriminates against an otherwise qualified individual with a disability where the employer fails to make “reasonable accommodations to the known physical or mental limitations of an otherwise qualified individual with a disability who is an applicant or employee, unless such covered entity can demonstrate that the accommodation would impose an undue hardship on the operation of the business of such covered entity[.]” 42 U.S.C. § 12112 (b)(5)(A); Boyle, 866 F.3d at 1288 (citation omitted). What constitutes a reasonable accommodation depends on the particular circumstances of the case, but reasonable accommodations may include job

restructuring; part-time or modified work schedules; reassignment to a vacant position; acquisition or modification of equipment or devices; appropriate adjustment or modifications Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 31 of 48 PageID 1981 32 of examinations, training materials, or policies; the provision of qualified readers or interpreters and other similar accommodations for individuals with disabilities. 42 U.S.C. § 12111(9)(B); see *Frazier-White*, 818 F.3d at 1255 (citation omitted). The Rehabilitation Act does not, however, require an employer to accommodate an employee in any manner in which that employee desires nor to create a position for the disabled employee. *Curry v. Sec'y, Dep't of Veterans Affairs*, 518 F. App'x 957, 964-65 (11th Cir. 2013) (citations and quotations omitted); see *Boyle*, 866 F.3d at 1289 (citation omitted) ("The Rehabilitation Act does not require employers to create new positions for employees with disabilities"). Further, employers maintain no "obligation under the Act to employ people who are not capable of performing the duties of the employment to which they aspire." *Sutton v. Lader*, 185 F.3d 1203, 1211 (11th Cir. 1999) (citations omitted). The burden remains with the employee to identify an accommodation, demonstrate its reasonableness, and show that the accommodation would allow him or her to perform the essential functions of the job in question. See *Boyle*, 866 F.3d at 1289

("The plaintiff bears the burden of identifying an accommodation and showing that the accommodation would allow him to perform the essential functions of the job in question"); Frazier-White, 818 F.3d at 1255 (citation omitted) ("The employee has the burden of identifying an accommodation and demonstrating that it is reasonable."). As noted above, Thatcher stated that she wanted reassignment to a position as an ARNP in the Sleep Clinic (Thatcher Dep., at 114-17, 138-40; Doc. 41, Ex. S). "Reassignment to another position is a required accommodation only if there is a vacant position available for which the employee is otherwise qualified." Boyle, 866 F.3d at 1289 (quoting Willis, 108 F.3d at 284). Thatcher testified that she did not know whether an open, funded ARNP position existed in the Sleep Clinic at the time she sought a reasonable accommodation (Thatcher Dep., at 114-17, 138-40), and she offered nothing in the record to demonstrate that such an opening Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 32 of 48 PageID 1982 33 existed at that time. In fact, Thatcher indicated that an unnamed individual talked about an open position in the Sleep Clinic, but Thatcher "later found out that they wanted a doctor" for that open position, and she could not "say with 100 percent certainty" that an open, funded ARNP position was available in the Sleep Clinic (Thatcher Dep., at 115-17). She simply asserted that she

thought there were some vacancies where the VA could place her (Thatcher Dep., at 116), but she failed to point to any evidence of record in support of that assertion. Such speculation does not satisfy Thatcher's burden of demonstrating a reasonable accommodation existed. See *Lucas v. W.W. Grainger, Inc.*, 257 F.3d 1249, 1258 n.5 (11th Cir. 2001) (finding that the plaintiff failed to identify any positions available for reassignment and the testimony that the plaintiff was "sure" there were "several positions" open at his employer's business at the relevant time consisted solely of the plaintiff's speculation regarding the existence of vacant positions and fell "far short of the evidence needed to establish that a specific reasonable accommodation, in the form of a vacant position, actually existed"); see *Willis*, 108 F.3d at 286 (finding that the plaintiff presented no competent evidence that any alternative position existed, vacant or otherwise, regardless of whether she was qualified for it, where the only evidence the plaintiff offered that a vacant position existed at all was a hearsay statement, contained in her affidavit). Furthermore, Thatcher testified that if the VA wanted to, it could create a funded position or create a temporary position, as she had "seen them do it plenty of times before" (Thatcher Dep., at 116). The Rehabilitation Act does not require the VA to create a position to accommodate Thatcher, however. Indeed, the VA was not

required to reassign Thatcher to a non-vacant position, nor was it obligated to create an ARNP position or to remove someone else from an ARNP position in order to create a vacancy. Boyle, 866 F.3d at 1290 (citations omitted); see Curry, 518 F. App'x at 964-65 ("The Rehabilitation Act does not require an employer to create a position for a disabled employee."); see Dickerson v. Sec'y, Dep't of Veterans Affairs, 489 F. App'x 358, 361 (11th Cir. 2012) (stating that the Rehabilitation Act did not require the VA to reassign the plaintiff to a position where there were no vacancies, create an entirely new position for her, or reallocate the essential functions of her nursing position); see also Sutton, 185 F.3d at 1211 (finding that the undisputed evidence demonstrated that no light-duty positions existed and that the Rehabilitation Act did not require the employer to create one for the plaintiff). Accordingly, given Thatcher's failure to provide evidence of a vacant, funded position, summary judgment is warranted on Count II. See Boyle, 866 F.3d at 1289-90 (affirming the district court's grant of summary judgment where the plaintiff failed to meet his burden of identifying a reasonable accommodation). Thatcher's suggestion in her response to the instant motion that she could have been accommodated by telecommuting or moving to the Education Department or that she

“could have done the same position she was doing in Largo anywhere” does nothing to further her position (Doc. 61, at 17-18). The employee bears the immediate burden of identifying an accommodation and the ultimate burden of persuasion that the accommodation is reasonable, such that, at summary judgment, she must produce evidence that a reasonable accommodation was available. *Hargett v. Fla. Atl. Univ. Bd. of Tr.*, 219 F. Supp. 3d 1227, 1243 (S.D. Fla. 2016) (citations omitted). Thatcher produced no evidence in support of her contention that she could have performed the essential duties of any open, funded position by telecommuting, moving to the Education Department, or performing the same position in the Largo office anywhere. Instead, Thatcher points only to the deposition testimony of Dr. Thuriere regarding the Education Department, which Thatcher mischaracterizes (Doc. 61, at 18; Thuriere Dep., at 56- 59). During her deposition, Dr. Thuriere stated that the options for where to send nurse practitioners and doctors who need to be distanced from a section or clinic in the hospital is Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 34 of 48 PageID 1984 35 fairly limited because their skill set is so narrow, and often that either leaves the Largo office or the Education Department as an option (Thuriere Dep., at 56-57). Dr. Thuriere did not testify that the Education Department maintained any

vacant, funded positions for which Thatcher could perform the essential functions at the time she requested a reasonable accommodation (Thuriere Dep., at 56-59). Further, Dr. Thuriere did not provide testimony relating to telecommuting (Thuriere Dep., at 56-69). Likewise, Dr. Thuriere did not provide testimony regarding whether Thatcher could perform the same position as she performed at the Largo office elsewhere, as Dr. Thuriere only indicated that, to the extent an employee is not doing something consistent with his or her training, a position would depend on the needs of the organization, which would typically involve a decision between the transferring and receiving service chiefs (Thuriere Dep., at 56-59). Thatcher thus failed to demonstrate that a reasonable accommodation was available. Accordingly, summary judgment is granted on Count II. C. Count III – Retaliation Finally, in Count III, Thatcher sets forth a claim for retaliation under the Rehabilitation Act, alleging that the VA denied her reasonable accommodations in retaliation for making multiple requests for reasonable accommodations under the Rehabilitation Act and for subsequently seeking EEO counseling and filing an EEOC charge in 2013 (Doc. 13, at ¶66) The VA contends that summary judgment is warranted on Thatcher's retaliation claim because (1) no causal connection exists between Thatcher's protected activity and her

remaining in a position at the Largo office or for her undergoing a fitness for duty exam and (2) Thatcher cannot rebut the VA's legitimate business reasons for its actions. With respect to retaliation claims, the Rehabilitation Act incorporates the anti-retaliation provisions from the ADA. 29 U.S.C. § 791(f); *Morales v. Ga. Dep't of Human Res., Dep't of Human Res., Div. of Fam. & Children Servs.*, 446 F. App'x 179, 183 (11th Cir. 2011) (citations omitted); *Burgos-Stefanelli Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 35 of 48 PageID 1985 36 v. Sec'y, U.S. Dep't of Homeland Sec.*, 410 F. App'x 243, 245 (11th Cir. 2011). Namely, under the ADA's anti-retaliation provision, "[n]o person shall discriminate against any individual because such individual has opposed any act or practice made unlawful by this chapter or because such individual made a charge, testified, assisted, or participated in any manner in any investigation, proceeding, or hearing under this chapter." 42 U.S.C. § 12203(a). As the antiretaliation provision is similar to Title VII's prohibition on retaliation, courts assess retaliation claims brought under the Rehabilitation Act and the ADA under the same framework used in assessing Title VII retaliation claims. *Morales*, 446 F. App'x at 183; *Burgos-Stefanelli*, 410 F. App'x at 245 (citations omitted). As with claims of discrimination under the Rehabilitation Act,

where, as here, the plaintiff brings the retaliation claim based upon circumstantial evidence, courts apply the McDonnell-Douglas burden-shifting framework as applied to Title VII retaliation claims. Burgos-Stefanelli, 410 F. App'x at 245-46 (citations omitted); see also Gooden, 679 F. App'x at 964 (citations omitted); Banim, 689 F. App'x at 635-36 (citation omitted); Farid, 625 F. App'x at 451 (citation omitted). To establish a prima facie case of retaliation, therefore, Thatcher must demonstrate that (1) she engaged in a statutorily protected expression; (2) she suffered a materially adverse employment action; and (3) a causal link exists between the materially adverse employment action and her protected expression. Kassa, 800 F. App'x at 810; Burgos-Stefanelli, 410 F. App'x at 246; Garrett v. Univ. of Ala. at Birmingham Bd. of Tr., 507 F.3d 1306, 1316 (11th Cir. 2007) (citation omitted). If Thatcher can demonstrate a prima facie case, the burden shifts to the VA to come forward with a non-retaliatory reason for the challenged employment action that negates the inference of retaliation. Burgos-Stefanelli, 410 F. App'x at 246; Pennington v. City of Huntsville, 261 F.3d 1262, 1266 (11th Cir. 2001) (citation omitted); Stewart v. Happy Herman's Cheshire Bridge, Inc., 117 F.3d 1278, 1287 (11th Cir. 1997) (citation omitted). If the VA

provides such a reason, the burden shifts back to Thatcher to demonstrate by a preponderance of the evidence that the VA's proffered reason constitutes pretext for retaliation. *Kassa*, 800 F. App'x at 810 (citing *Stewart*, 117 F.3d at 1287); *Burgos-Stefanelli*, 410 F. App'x at 246. A reason does not constitute pretext unless Thatcher can demonstrate both that the reason was false, and that retaliation was the real reason. *Tarmas*, 433 F. App'x at 761 (citing *Brooks*, 446 F.3d at 1163); *Burgos-Stefanelli*, 410 F. App'x at 247 (citing *Brooks*, 446 F.3d at 1163). "If 'the proffered reason is one that might motivate a reasonable employer, an employee must meet that reason head on and rebut it, and the employee cannot succeed by simply quarreling with the wisdom of that reason,' or showing that the decision was based on erroneous facts." *Burgos-Stefanelli*, 410 F. App'x at 247 (quoting *Chapman*, 229 F.3d at 1030). The "ultimate burden of proving by a preponderance of the evidence that the reason provided by the employer is a pretext for prohibited, retaliatory conduct remains on the plaintiff." *Pennington*, 261 F.3d at 1266 (citation omitted). As to the first element of the *prima facie* case, Thatcher alleges retaliation for requesting a reasonable accommodation and for engaging in EEO activity. According to Plaintiff, her initial request for a reasonable accommodation occurred on August 26, 2013, 10 when she delivered a letter from her neurologist to

Johnson regarding the need to refrain from physical activity and from driving a distance of more than five miles (Doc. 41, Ex. L, at 6). Her first EEO activity occurred when she contacted an EEO counselor on September 9, 2013 (Doc. 41, Ex. O). Both the request for a reasonable accommodation and the filing of an EEO complaint 10 As the VA notes, in her motion, Thatcher identifies August 19, 2013 as the date she first submitted her request for a reasonable accommodation, yet she provides no record citation in support (Doc. 61, at 9). Given her statement in her sworn interrogatory responses identifying August 26, 2013 as the date she submitted her first request for a reasonable accommodation, and her testimony reiterating August 26, 2013 as the pertinent date, the Court will utilize that date as the date Thatcher first engaged in protected activity (Doc. 41, Ex. L, at 6; Thatcher Dep., at 60, 100). Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 37 of 48 PageID 1987 38 satisfy the first element of a prima facie case for retaliation. See Frazier-White, 818 F.3d at 1258 (indicating that a request for a reasonable accommodation satisfies the first element); Palmer, 624 F. App'x at 702 ("The first element may be met by making a charge or participating in a Title VII investigation. ... The first element also may be met by a request for a reasonable accommodation, which is a statutorily protected activity as long as the plaintiff has a good faith,

objectively reasonable belief that he was entitled to those accommodations.”); see *Morales*, 446 F. App’x at 183 (“Title VII prohibits an employer from retaliating against an employee for filing a charge or reporting discrimination.”); see *Burgos-Stefanelli*, 410 F. App’x at 246 (citation omitted) (indicating that the filing of an EEO claim constitutes statutorily protected expression). With respect to the second and third elements of the *prima facie* case, Thatcher alleges five purported acts of retaliation, as follows: 1. August 16, 2013 – Dr. Williams informing Thatcher about the charge of misconduct and the reassignment to the Bay Pines VA office in Largo 2. August 20, 2013 – Dr. Krygowski filing a police report 3. September 15, 2013 – Dr. Williams’s failure to return Thatcher from the Largo office at the conclusion of the fact finding 4. September 20, 2013 – One day after Thatcher contacted the VA’s Office of Resolution Management, Thatcher held a conversation with a co-worker regarding the co-worker being asked to write a Report of Contact about Thatcher due to “inappropriate conduct,” which the coworker refused to do 5. October 23, 2013 – HR memo to Thatcher regarding the scheduling of a fitness for duty examination “due to inappropriate behavior and questionable judgment” (Doc. 41, Ex. L, at 8-9). To satisfy the second element of her *prima facie* case, Thatcher must demonstrate that she suffered injury or harm in the form

of a materially adverse employment action. See *Burlington N. and Santa Fe Ry. Co. v. White*, 548 U.S. 53, 67-68 (2006). As the Supreme Court recognized in *Burlington*, the “anti retaliation provision protects an individual Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 38 of 48 PageID 1988 39 not from all retaliation, but from retaliation that produces an injury or harm.” *Id.* at 67. To meet the second prong, Thatcher thus “must show that a reasonable employee would have found the challenged action materially adverse, which in this context means it well might have dissuaded a reasonable worker from making or supporting a charge of discrimination.” *Id.* at 68 (citations and internal quotation marks omitted). The materiality of the injury or harm is crucial to separating significant from trivial harms, as neither Title VII nor the Rehabilitation Act set forth “a general civility code for the American workplace.” *Id.* (quoting *Oncale v. Sundowner Offshore Servs., Inc.*, 523 U.S. 75, 80 (1998)). The antiretaliation provisions seek to prevent interference with unfettered access to remedial mechanisms by prohibiting employer actions likely to deter victims of discrimination from complaining to the EEOC, the courts, and their employers. *Burlington*, 548 U.S. at 68. “And normally petty slights, minor annoyances, and simple lack of good manners will not create such deterrence.” *Id.* (citation omitted). As to the

second element, Thatcher sets forth no argument nor any legal authority as to whether any of the acts constitute materially adverse employment actions.¹¹ Notwithstanding, the Court will address the issue as the significance of any purported act of retaliation depends upon the particular circumstances, meaning context matters. *Id.* at 69. For example, “reassignment of job duties is not automatically actionable” since the determination as to “[w]hether a particular reassignment is materially adverse depends upon the circumstances of the particular case, and should be judged from the perspective of a reasonable person in the plaintiff’s position, considering all the circumstances.” *Id.* at 71 (citation and internal quotation omitted). Thatcher fails to provide context as to why any of the purportedly retaliatory acts 11 The VA also omits any argument regarding whether the acts constitute materially adverse employment actions. Since the burden remains on Thatcher to demonstrate her *prima facie* case, however, such omission is immaterial, especially given Thatcher’s lack of argument or legal authority on the issue. Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 39 of 48 PageID 1989 40 might have dissuaded a reasonable employee from making or supporting a charge of discrimination. Most notably, Thatcher fails to demonstrate how the act of September 20, 2013 constitutes a materially adverse

employment action (see Thatcher Dep., at 39, 53-62). Thatcher describes the event as follows: On September 19, 2013, I initially contacted the Department of Veterans [sic] Affairs Office of Resolution Management (hereinafter ORM) regarding my claims (ORM Investigative File @ 00060). On September 20, 2013, one of my former coworkers, Beth Dorn, told me that Dr. Williams had asked her to write a report of conduct on me about "inappropriate conduct." Ms. Dorn refused to do so, stating she never saw me out of line due to taking prescription medicine. Ms. Dorn also stated she believed Dr. Williams was out to get me (ORM Investigative File @ 00714). I believe this retaliation was based upon my medical condition after returning to work from my back surgery, requesting reasonable accommodation and contacting the ORM regarding my claims. (Doc. 41, Ex. L, at 8-9). Joanne Dorn ("Dorn") provided an affidavit, dated April 13, 2019, in which she describes the event in the following manner: On another occasion, while I was working at the Largo Annex, Devon (the SW who was running the home[-]based care) asked me to write a Report of Contact on Tracy. She said it was at the request of Dr. Williams and that it was due to reports that Tracy had been impaired at work and was suffering adverse effects of pain medication. (Doc. 61, Ex. 32, at ¶11). Notably, an ORM Report of Contact on July 7, 2014 indicates that Dorn previously

described the event in the following terms: Ms. Dorn stated while working at VA facility in Largo, FL, management (unsure if Dr. Williams or another management official) told her to write a report of contact on the complainant on her inappropriate conduct and she refused to because she did not witness this impaired behavior. She does not recall ever seeing the complainant out of line due to her taking her prescription medicine. She personally thinks and believes that Dr. Williams was out to get the complainant on a personal vendetta; however, she did not have objective evidence to support this claim. (Doc. 61, Ex. 15). Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 40 of 48 PageID 1990 41 An employment action can be considered "adverse" only if it results in a tangible, negative effect on the plaintiff's employment. Lucas, 257 F.3d at 1261. Here, Thatcher failed to demonstrate that she suffered any tangible, negative effect on her employment as a result of the events of September 20, 2013, as the only thing that occurred that day involved a request to a third party, i.e. Dorn, to write up Thatcher, which Dorn refused (Thatcher Dep., at 39, 53-62; Doc. 41, Ex. L, at 8-9; Doc. 61, Ex. 15). The September 20, 2013 request therefore did not result in any effect on Thatcher's employment, much less a tangible, negative effect. See, generally, Lucas, 257 F.3d at 1261 (noting that negative performance evaluations did not result in any effect on the

plaintiff's employment as the employer did not rely on the evaluations to make any employment decisions regarding the plaintiff). Even if Dorn decided to issue a negative report relating to Thatcher's performance, which she did not do, "[n]egative performance evaluations, standing alone, do not constitute adverse employment action sufficient to satisfy the second element of a prima facie case of retaliation." *Id.* (citation and footnote omitted). Given the lack of any tangible, negative effect on Thatcher's employment from the act of September 20, 2013, Thatcher failed to satisfy the second element of the prima facie case as to that act, and her retaliation claim fails on that basis.¹² Summary judgment is therefore warranted as to Thatcher's retaliation claim relating to the act of September 20, 2013. Indeed, the other four allegedly retaliatory acts could fail on that basis as well, since Thatcher failed to demonstrate that any of the acts constitute materially adverse employment actions. Even assuming that Thatcher could satisfy the second element of her prima facie case,¹² Furthermore, as the VA argues, Thatcher failed to demonstrate that her protected activity constituted the but-for cause of the act of September 20, 2013. Namely, during her deposition, Thatcher indicated that the act of September 20, 2013 stemmed from a long history of perceived mistreatment or even a "vendetta" by Dr. Williams against her,

the beginning of which preceded any of Thatcher's protected activity by several years (Thatcher Dep., at 12-14, 16-18, 27-28, 30-32, 53-59, 91, 146-48; 2019 Williams Dep., at 16-22; Doc. 41, Ex. D & KK, at 23-24, 61-64; see Doc. 61, Ex. 15, 29-34). Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 41 of 48 PageID 1991 42

however, Thatcher cannot satisfy the third element, as she failed to establish but-for causation for the purportedly retaliatory acts. See *Univ. of Tex. Sw. Med. Ctr. v. Nassar*, 570 U.S. 338, 352 (2013) ("Title VII retaliation claims require proof that the desire to retaliate was the butfor cause of the challenged employment action."); *Frazier-White*, 818 F.3d at 1258 ("The third element requires a showing of but-for causation."). Moreover, even if Thatcher could establish the third element of her prima facie case, the VA proffered legitimate, non-retaliatory reasons for its actions, while Thatcher failed to offer any argument or legal authority rebutting the VA's reasons or demonstrating that the VA's proffered reasons constitute pretext for retaliation. As an initial matter, two of the acts Thatcher identifies as retaliatory occurred prior to Thatcher engaging in any protected activity. Namely, the events of August 16, 2013, regarding Dr. Williams informing Thatcher of the charge of misconduct and reassignment, and of August 20, 2013, involving the filing of the police report by Dr. Krygowski, cannot provide a

basis for Thatcher's retaliation claim as they occurred prior to Thatcher's initial request for a reasonable accommodation on August 26, 2013 and contact with an EEO counselor on September 9, 2013. Thatcher's subsequent protected activity could not constitute the but-for cause, and, thus, no causal link exists between Thatcher's protected activity and the acts occurring on August 16, 2013 and August 20, 2013. See *Debose v. USF Bd. of Tr.*, Nos. 18-14637; 19-10865, 2020 WL 1983182, at * 3 (11th Cir. Apr. 27, 2020) (finding that the failure to promote could not be considered retaliatory when the protected activity occurred subsequent to the plaintiff learning of the promotion of her coworker); *Gooden*, 679 F. App'x at 968 ("The alleged physical harassment was not retaliatory because it occurred before Ms. Gooden engaged in protected activity") (emphasis in original); *Palmer*, 624 F. App'x at 703 ("Indeed, his allegation that that his cases were reviewed more often than was required by procedure does not show a materially adverse employment action—since it apparently resulted in no action at all—and moreover, is Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 42 of 48 PageID 1992 43 not causally related to his EEOC complaint—since it began in December 2011, before he filed his EEOC complaint."). Summary judgment is likewise warranted as to Thatcher's retaliation claim relating to the acts of August 16, 2013 and August 20, 2013.

Accordingly, only the acts occurring on September 15, 2013 and October 23, 2013 can serve as potential bases for Thatcher's retaliation claims. As to the failure to return Thatcher from the Largo office at the conclusion of the fact finding on September 15, 2013, Thatcher failed to demonstrate that her protected activity constituted the but-for cause of that decision or in any way related to the decision. Indeed, as the VA contends, Thatcher offered several other reasons regarding why Dr. Williams would allegedly retaliate against her, including, among other things, Dr. Williams's long-standing vendetta against her, her knowledge about alleged improprieties with the Hospice Unit and Medicare fraud, and the mistreatment of veterans (Thatcher Dep., at 12-14, 16-18, 27-28, 30-31, 53-59, 91, 146-48; 2019 Williams Dep., at 16-22; Doc. 41, Ex. D & KK, at 23-24, 62-64; see Doc. 61, Ex. 15, 29-34). Notwithstanding, the VA indicated that its legitimate business reason for not returning Thatcher from the Largo office after the conclusion of the fact finding was that the VA's standard practice is to keep someone detailed until the disciplinary process concludes (see Doc. 41, Ex. J; 2019 Williams Dep., at 86-87, 101-04; 2014 Williams Dep., at 79-80; Thuriere Dep., at 17-20). Indeed, Dr. Williams's August 16, 2013 memo to Thatcher, which occurred prior to any protected activity, indicated that he received concerns regarding possible misconduct and,

as a result, a decision was made to temporarily reassign Thatcher to the Geriatrics Office in Largo, effective immediately, “pending the outcome of an investigation, and any subsequent administrative action” (Doc. 41, Ex. J). When Dr. Williams inquired as to whether he could move Thatcher back from the Largo office, HR indicated that Thatcher could not be moved until completion of the disciplinary process (2019 Williams Dep., at 86-87, 102; Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 43 of 48 PageID 1993 44 2014 Williams Dep., at 79-80). According to Dr. Williams, once the fact finding concluded, HR had to formulate a disciplinary action plan for Thatcher, which never occurred (2019 Williams Dep., at 86-87, 101-02). Upon inquiry by Dr. Williams, HR indicated that the disciplinary process pertaining to Thatcher was put on hold as a result of Thatcher’s pending disability retirement request (2019 Williams Dep., at 86-87, 102; Thuriere Dep., at 66-67). Given the legitimate, non-retaliatory reason for the decision, the burden shifts to Thatcher to demonstrate that the VA’s proffered reason constitutes pretext for retaliation. Importantly, Thatcher “cannot establish pretext by simply demonstrating facts that suggest retaliatory animus, but must specifically respond to each of the employer’s explanations and rebut them.” Burgos-Stefanelli, 410 F. App’x at 247 (citing

Crawford v. City of Fairburn, Ga., 482 F.3d 1305, 1309 (11th Cir. 2007)). Thatcher devotes nearly her entire response to a recitation of facts that she contends constitutes “sufficient evidence that [Thatcher] was not returned to Bay Pines at the end of the Fact Finding because Dr. Williams had learned of her EEO claims” (Doc. 61, at 19). Notably missing from her response, however, is any attempt to meet the VA’s reason “head on and rebut it.” See Burgos-Stefanelli, 410 F. App’x at 247. Rather, she relies on speculation and conjecture regarding the reason for this decision and for the other allegedly retaliatory acts, which is insufficient to survive summary judgment.¹³ See Hornsby-Culpepper v. Ware, 906 F.3d 1302, 1314 (11th Cir. 2018) (citation omitted) (finding that the district court did not err in granting summary judgment on the plaintiff’s Equal Pay Act retaliation claims where the plaintiff offered no evidence in support of her speculative assertion regarding the reason for the defendant’s decision under the burden-shifting framework); cf. 13 Thatcher relies upon several affidavits in which the affiants allege a “conspiracy” or attempts to “oust,” “railroad,” “get rid of,” and “shut down” Thatcher based on speculation and conjecture or solely based on statements made to them by Thatcher (Doc. 61, Ex. 29-34). Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 44 of 48 PageID 1994 45

Cordoba v. Dillard's Inc., 419 F.3d 1169, 1181 (11th Cir. 2005) (citation omitted) (indicating that a party does not meet its burden of producing a defense to a summary judgment motion by offering unsupported speculation). Nothing in the record indicates that the VA deviated from its standard practices when considering whether to return Thatcher from the Largo office following the conclusion of the fact finding, however. 14 Thatcher does not point to any evidence of record demonstrating that the VA's standard practices regarding concluding disciplinary processes and putting such processes on hold during the pendency of disability retirement requests constituted pretext for retaliation. Accordingly, Thatcher's claim of retaliation based upon the failure to return Thatcher from the Largo office at the conclusion of the fact finding on September 15, 2013 does not survive summary judgment.

Burgos-Stefanelli, 410 F. App'x at 247 (affirming the district court's grant of summary judgment on the plaintiff's retaliation claim under the Rehabilitation Act where the plaintiff failed to produce any evidence to show that the reason for the employer's decision constituted pretext). With respect to the October 23, 2013 memo, Thatcher's retaliation claim likewise does not survive summary judgment on that basis. Following the fact finding, a report was issued indicating, in pertinent part: I also found consistent evidence that Ms. Thatcher

approaches problems and concerns in the workplace in a manner that is perceived by others as rude, bullying, defiant, and hostile. 14 Thatcher offers the affidavit of Christy Galbreath, a retired RN who supervised Thatcher at the Bay Pines VA from 2002 to 2011 (Doc. 61, Ex. 33, Affidavit of Christy Galbreath ("Galbreath Aff."), at ¶¶1, 2, 4). According to Galbreath, she had "never been aware of a fact finding where an employee was transferred out of the job but then never returned at the conclusion of the fact finding unless they were terminated or their job was changed" (Galbreath Aff., at ¶16). Galbreath's statement does not create a genuine issue of material fact, as her lack of knowledge of a similar incident does not lead to the conclusion that the VA failed to follow its standard practices in this instance, especially against the backdrop of the statements from Dr. Williams, Dr. Thuriere, and HR representatives regarding the process and the basis for the decisions made with respect to Thatcher. Galbreath offers no firsthand knowledge of the events that transpired following the fact finding nor acted in a supervisory role in that process. Accordingly, her statement does nothing to further Thatcher's position. Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 45 of 48 PageID 1995 46 Ms. Thatcher is in violation of the Bay Pines VAHCS Center Memorandum 516- 12-05-053 Codes of Conduct, Attachment B Disruptive Behavior:

Section 4: Bullying or demeaning behavior
Section 5: Abusive treatment of patients or staff
Section 11: Uncooperative or defiant approach to problems
Section 15: Physical touching, pinching, patting the gluteus or other area of the body, slapping or unwanted touch
Section 19: Pattern of hostility toward a staff person or employee
Section 20: Abusive behavior which can be construed by a pattern of malcontent and frequent outbursts of anger
Section 37: Rude behavior towards patients, employees or visitors at the Bay Pines VA Healthcare System. Ms. Thatcher is in violation of VA Regulation 38 CFR 0.735-12(b), which states "Employees will furnish information and testify freely and honestly...refusal to testify, concealment of material facts, or willfully inaccurate testimony in connection with an investigation or hearing may be ground for disciplinary action." Ms. Thatcher failed to provide accurate testimony in connection with this investigation. Items deferred to GEC Service Chief for follow up: Other allegations that came to light during this investigation include unethical behavior, bullying and a hostile work environment. There is also a concern among staff and leadership about the mental stability of Ms. Thatcher. These allegations and concerns are identified in the various reports of contact received as a part of the evidence file for the current investigation. These issues were not investigated as a part of this fact-finding and

are referred to the Service Chief, Dr. L. Williams for investigation. (Doc. 41, Ex. DD, at 6-7). Given Dr. Williams's recusal from the fact finding, the findings and conclusions were deferred to Dr. Thuriere as Chief of Staff (Doc. 41, Ex. F & EE; Thuriere Dep., at 64). Upon receipt, Dr. Thuriere indicated that she would discuss the findings and conclusions with HR and would consider a fitness for duty exam (Doc. 41, Ex. EE; Thuriere Dep., at 64-65). Subsequently, under the direction of Dr. Thuriere, Dr. Williams submitted a request for a fitness for duty examination to HR, requesting a fitness for duty examination for Thatcher based upon the fact finding (Doc. 41, Ex. FF; 2019 Williams Dep., at 93-94). Accordingly, on October 23, 2013, HR issued the memo to Thatcher directing her to attend a fitness for duty examination (Doc. 41, Ex. GG). Case 8:17-cv-03061-AEP Document 67 Filed 06/01/20 Page 46 of 48 PageID 1996 47 The record indicates that the fact finding, which directly led to the October 23, 2013 memo, began before Thatcher engaged in any protected activity, as evidenced by notes from an interview conducted of Dr. Krygowski on August 22, 2013, which were included in the findings and conclusions from the fact finding (Doc. 41, Ex. DD). In fact, all of the interviews taken in conjunction with the fact finding occurred before Thatcher's initial EEO activity on September 9, 2013 (see Doc. 41, Ex. O & DD). As noted above, Thatcher makes no effort to demonstrate that her

ELLEN T. THATCHER, Plaintiff-Appellant,
v. SECRETARY OF THE DEPARTMENT OF
VETERANS AFFAIRS, Defendant-Appellee(s)

On Appeal from the United States District
Court for the Middle District of Florida No.
8:17-cv-3061-AEP

REPLY BRIEF OF APPELLANT

Ellen T. Thatcher v. Secretary of Veterans
Affairs. Case number 20-12476-BB

Certificate of Interested Persons and
Corporate Disclosure Statement, sent to
defendants counsel: U.S. DEPARTMENT OF
JUSTICE, JENNIFER WAUGH CORINIS,
TODD GRANDY

United States Attorney, *Middle District of*
Florida 400 N. Tampa Street, Suite
3200, Tampa, FL 33602

(APPENDIX C:)

Statement of Jurisdiction

This is an appeal from a summary Judgment
of the United States District Court from the
Middle District of Florida in an employment
discrimination case. That court had
jurisdiction see 28 U.S.C. § 1331 and § 794.
The court entered judgment in the Secretary
of the Veterans Administration's favor

**Additional material
from this filing is
available in the
Clerk's Office.**

